#### City of Alexandria, Virginia 2024 City of Alexandria Resident Survey GIS Maps

Submitted to the City of Alexandria, Virginia by:

ETC Institute 725 W. Frontier Lane, Olathe, KS 66061

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Section 1: GIS Maps.....1

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2024 City of Alexandria Resident Survey: GIS Maps



#### Interpreting GIS Maps 2024 City of Alexandria Resident Survey

The GIS (Geographic Information System) maps on the following pages show the mean ratings for satisfaction and rating questions that were on the 2024 City of Alexandria Resident Survey. Boundaries are shown by City Areas.

When reading the maps, please use the following color scheme as a guide:

#### **Positive Ratings**

Darker blue shades generally indicate high satisfaction with a service, high ratings, high levels of support, or high ratings of agreement. Ratings of, "very satisfied," "excellent," "very supportive," or "strongly agree."

Lighter blue shades generally indicate satisfaction with a service, good ratings, support, or agreement. Ratings of, "satisfied," "good," "somewhat supportive," or "agree."

#### **Neutral Ratings**

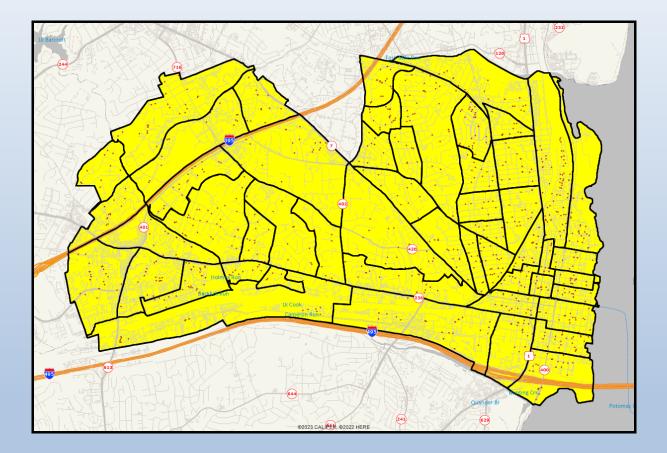
Off-white shades indicate neutral ratings. Generally indicating that residents thought the quality-of-service delivery is adequate.

#### **Negative Ratings**

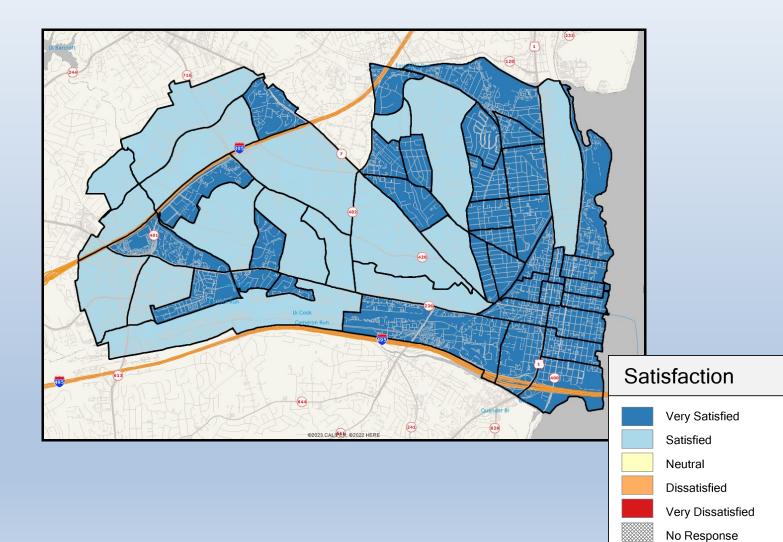
Orange shades generally indicate slight dissatisfaction with a service, below average ratings, not supportive, or disagreement. Ratings of "dissatisfied," "below average," "not supportive," or "disagree."

Red shades generally indicate dissatisfaction with a service, poor ratings, not at all supportive, or disagreement. Ratings of "very dissatisfied," "poor," "not at all supportive," or "strongly disagree."

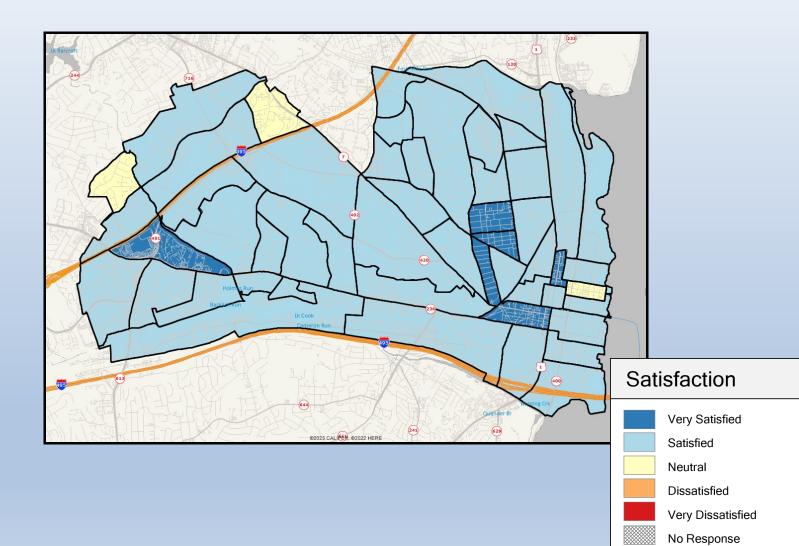
#### Location of Respondents (Boundaries by Census Block Group)



## Q1-1. Alexandria as a place to live Mean: 4.28

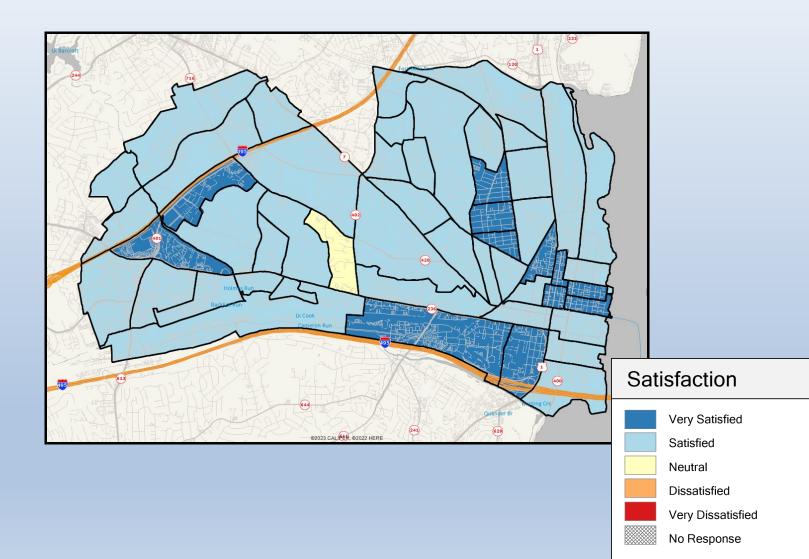


#### Q1-2. Alexandria as a place to raise children Mean: 3.78



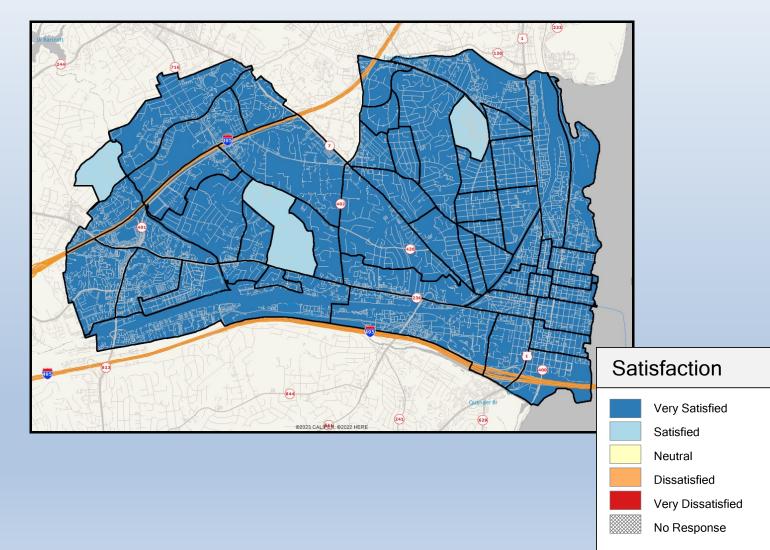


## Q1-3. Alexandria as a place to work Mean: 3.97



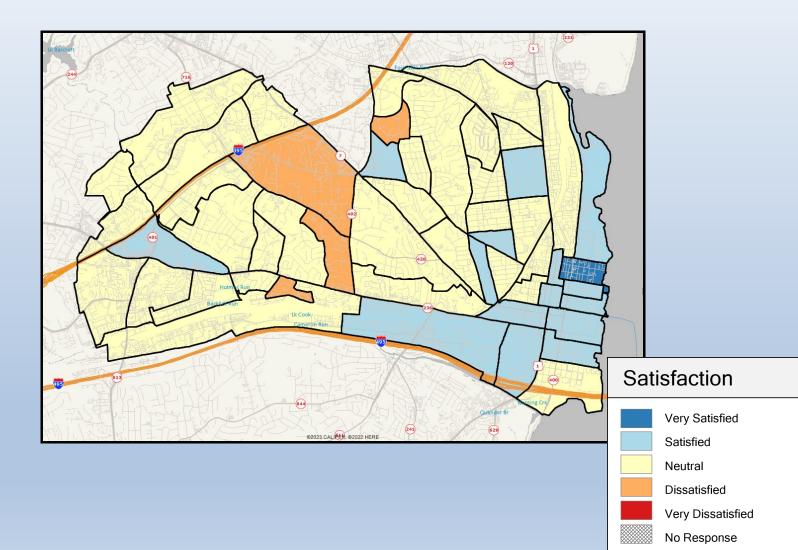


## Q1-4. Alexandria as a place to visit Mean: 4.51



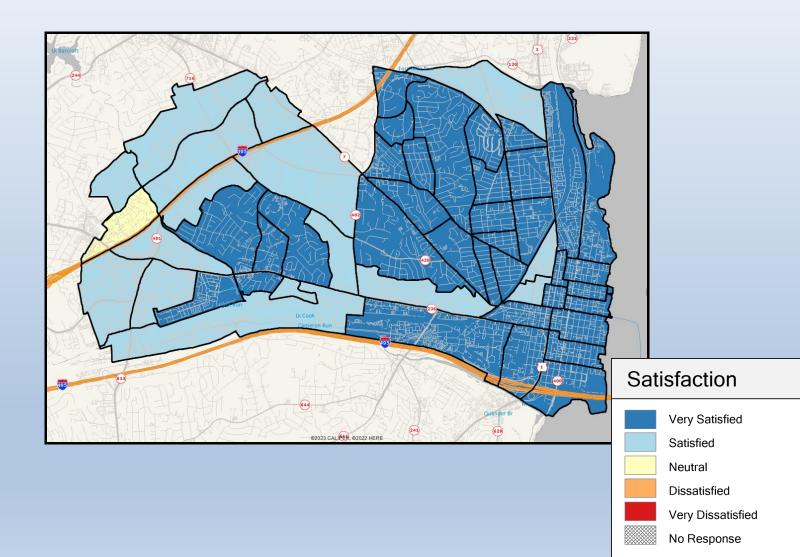


## Q1-5. Alexandria as a place to retire Mean: 3.18



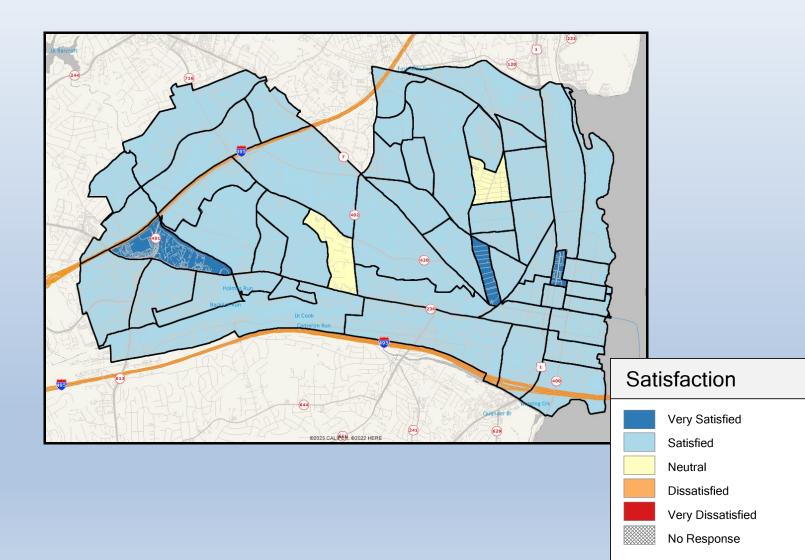


#### Q1-6. Your neighborhood as a place to live Mean: 4.3



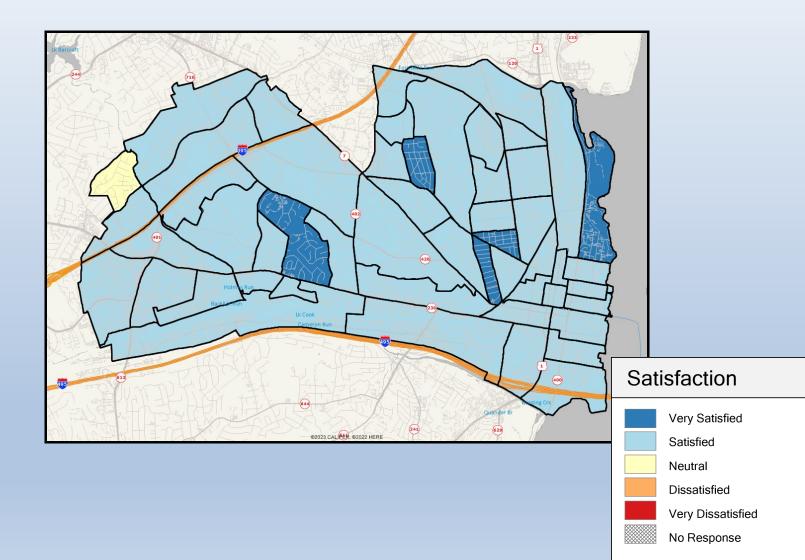


#### Q1-7. Overall quality of City services Mean: 3.82



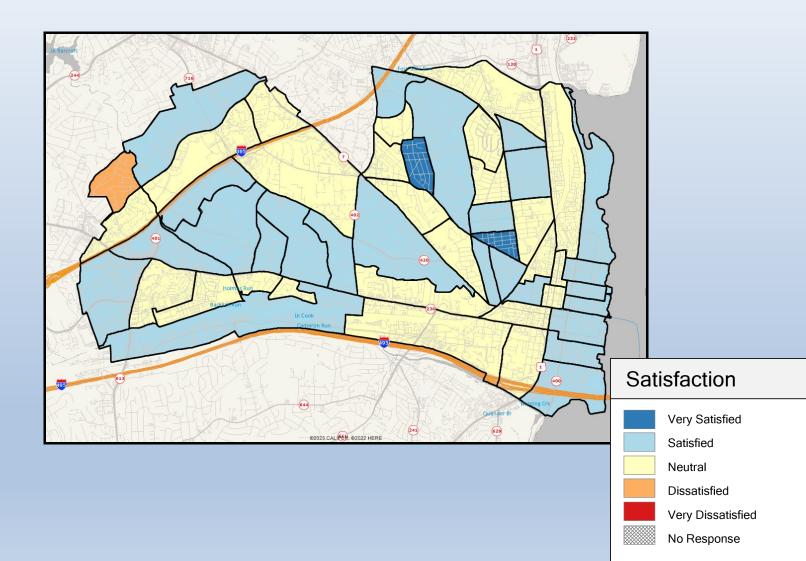


### Q2-01. Safety while walking in Alexandria Mean: 3.82



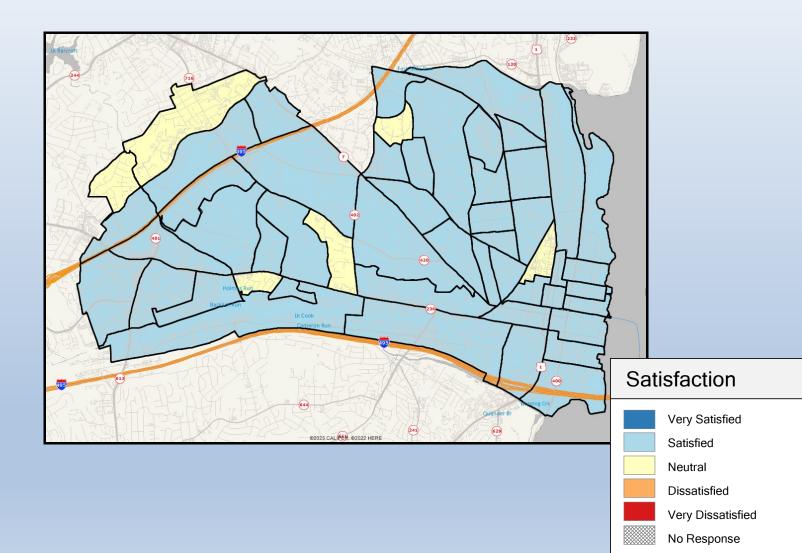


## Q2-02. Safety while biking in Alexandria Mean: 3.43



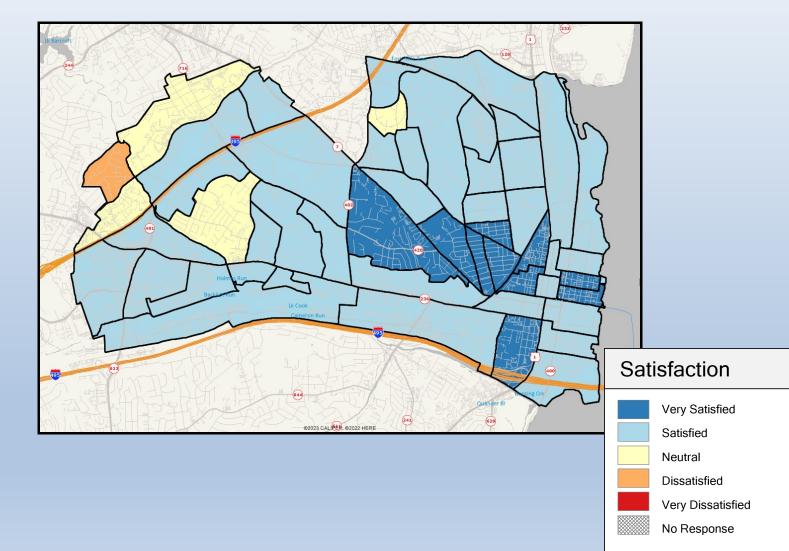


## Q2-03. Safety while driving in Alexandria Mean: 3.68



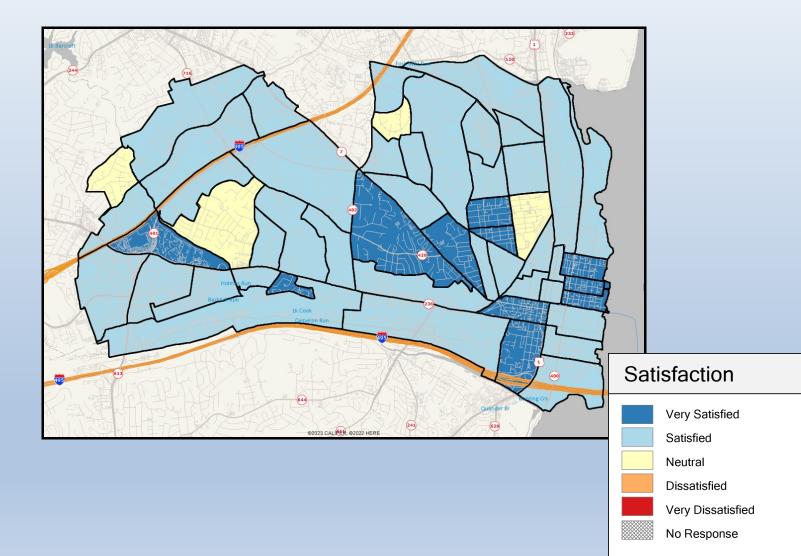


#### Q2-04. Ease of travel by Metro in Alexandria Mean: 3.87



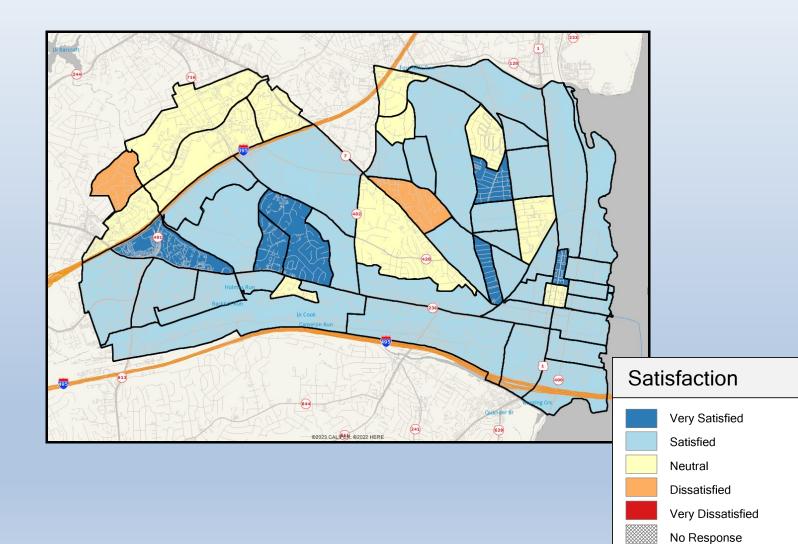


#### Q2-05. Ease of travel by bus in Alexandria Mean: 3.89



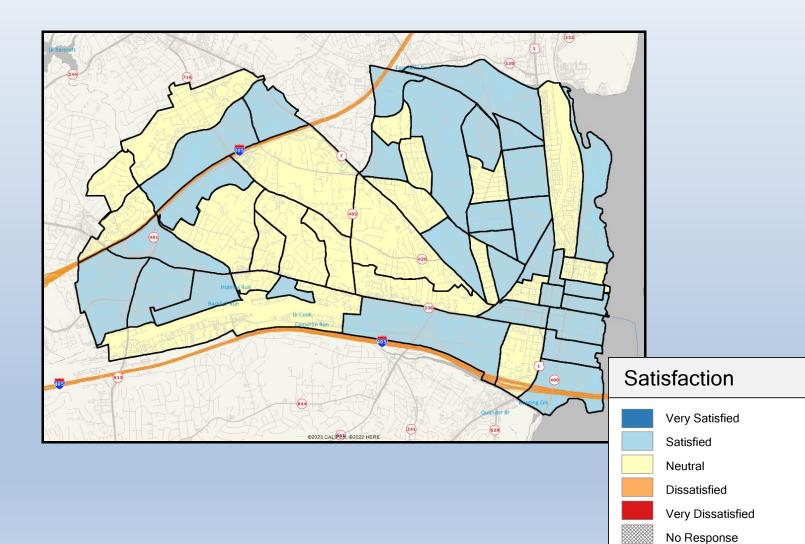


# Q2-06. Ease of travel by Capital Bikeshare in Alexandria Mean: 3.71



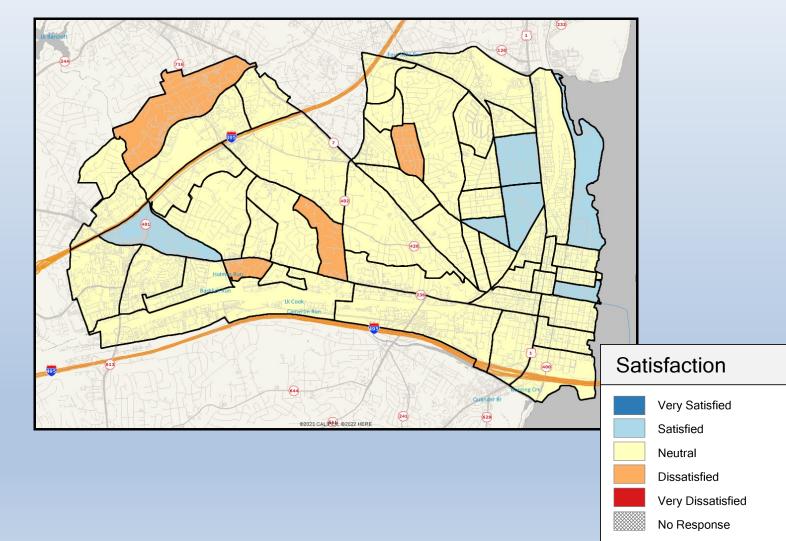


#### Q2-07. Ease of travel by car Mean: 3.48



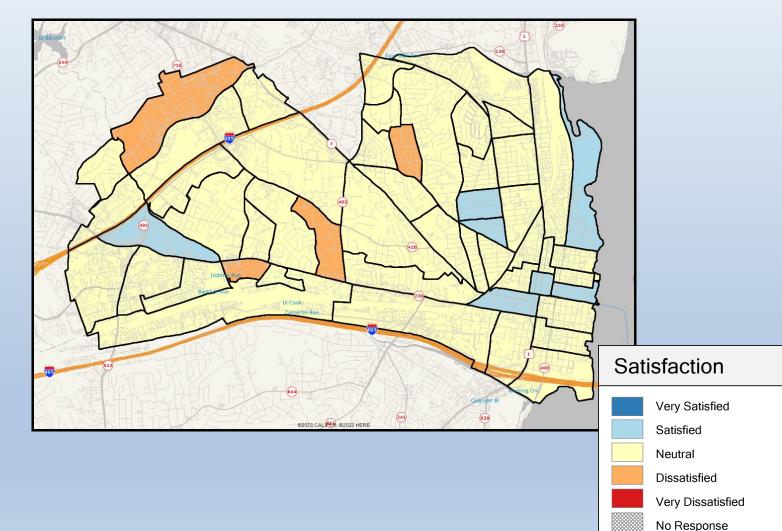


#### Q2-08. Traffic calming measures on major streets (e.g., speed limits, speed bumps, road narrowing, roundabouts) Mean: 3.06



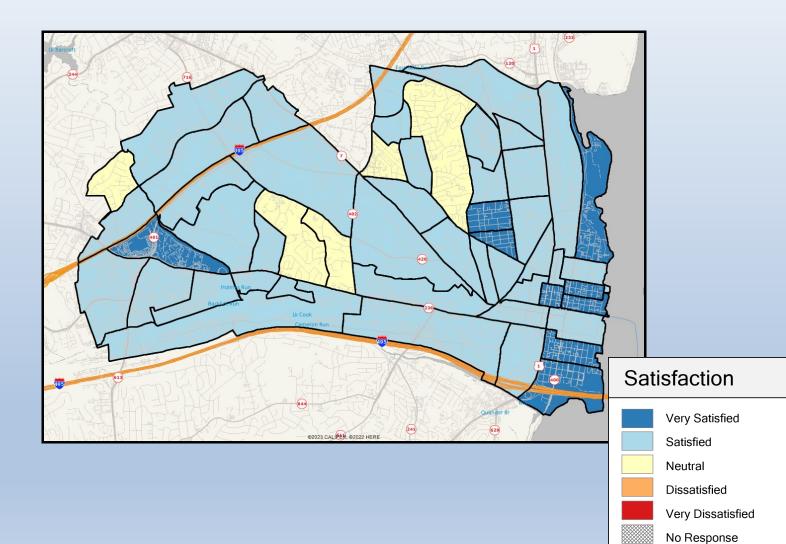


Q2-09. Traffic calming measures on neighborhood streets (e.g., speed limits, speed bumps, road narrowing, roundabouts) Mean: 3.12



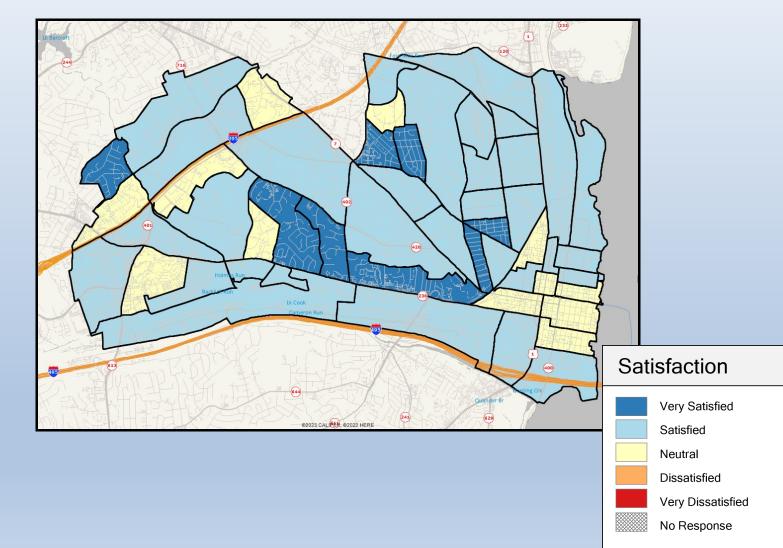


### Q2-10. Availability of paths and walking trails Mean: 3.87



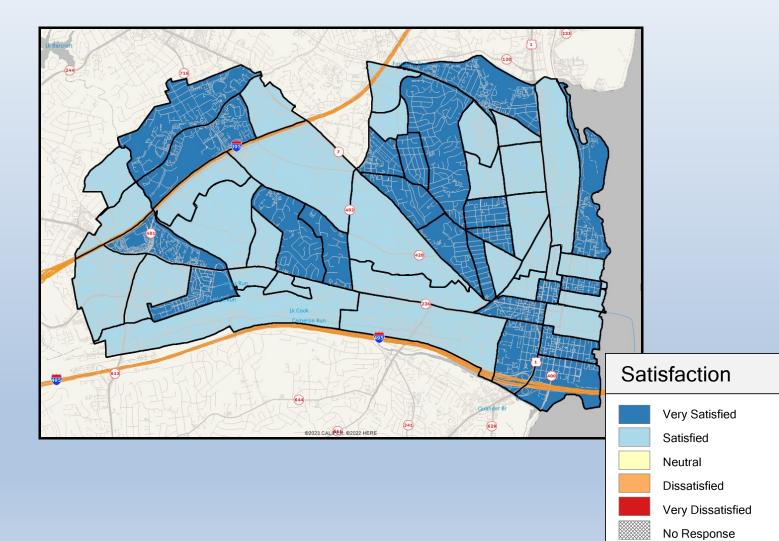


#### Q2-11. Availability of parking near my home Mean: 3.7



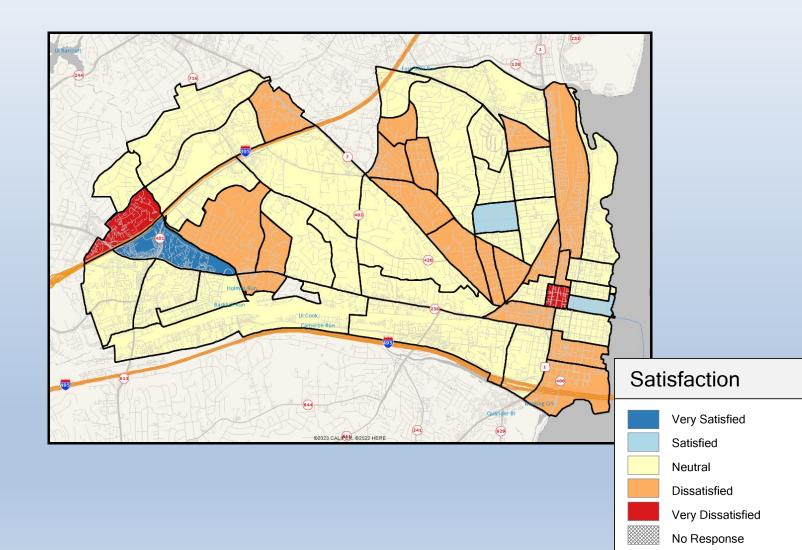


#### Q2-12. Availability of rideshare/taxi services Mean: 4.16



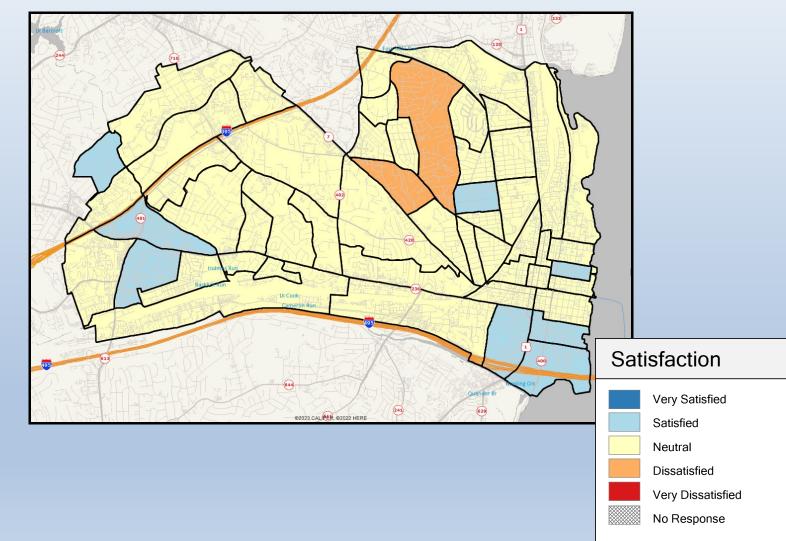


#### Q2-13. Availability of electric vehicle charging stations Mean: 2.71



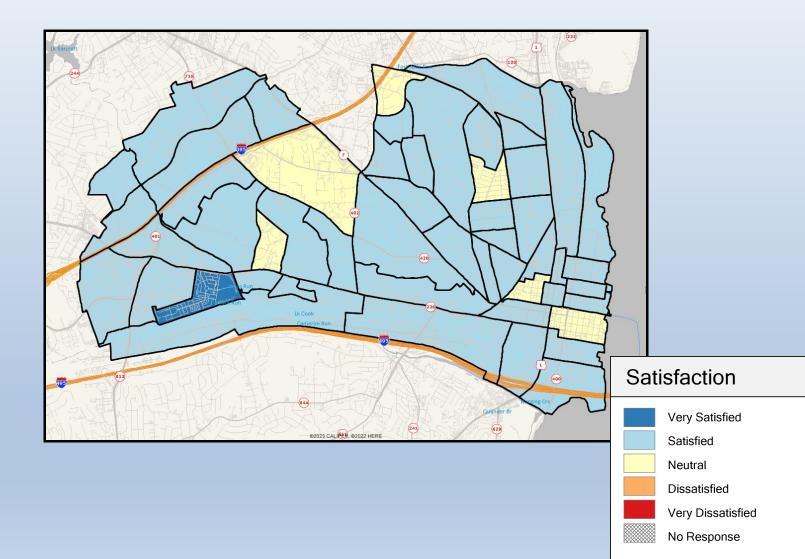


#### Q4-1. Condition of streets Mean: 3.13



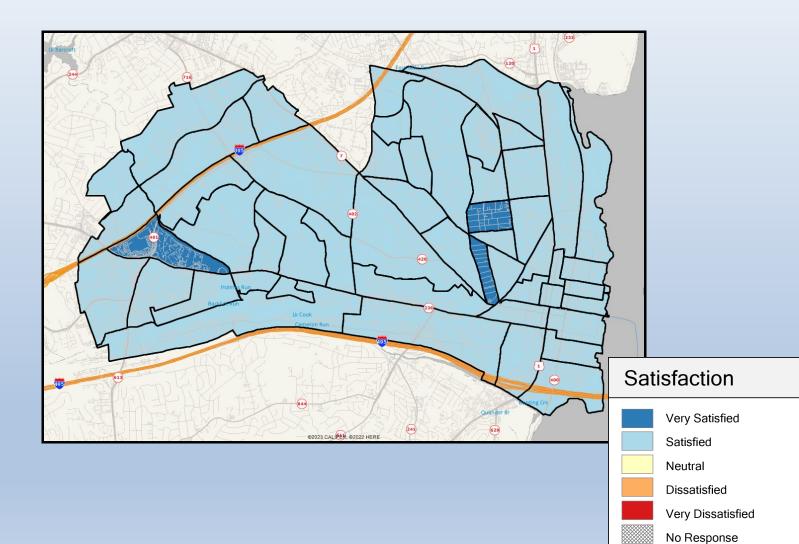


## Q4-2. Street lighting in your neighborhood Mean: 3.7



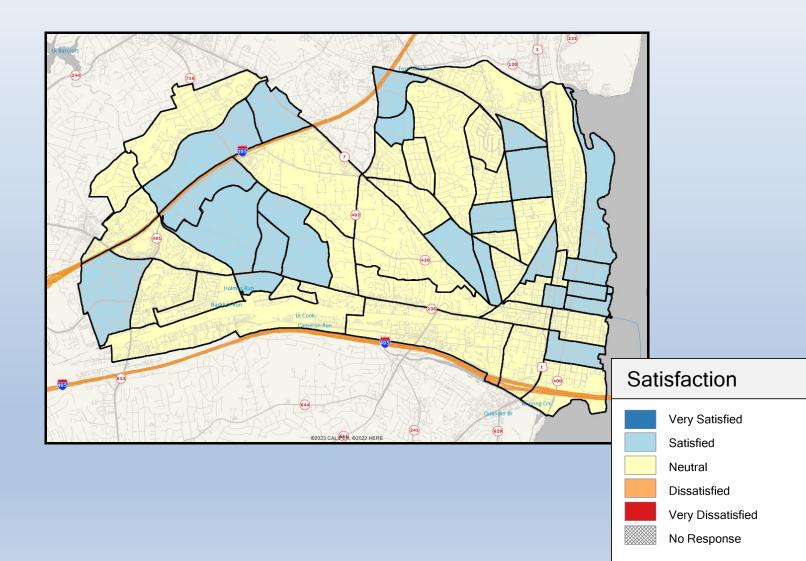


#### Q4-3. Snow removal on City streets Mean: 3.85



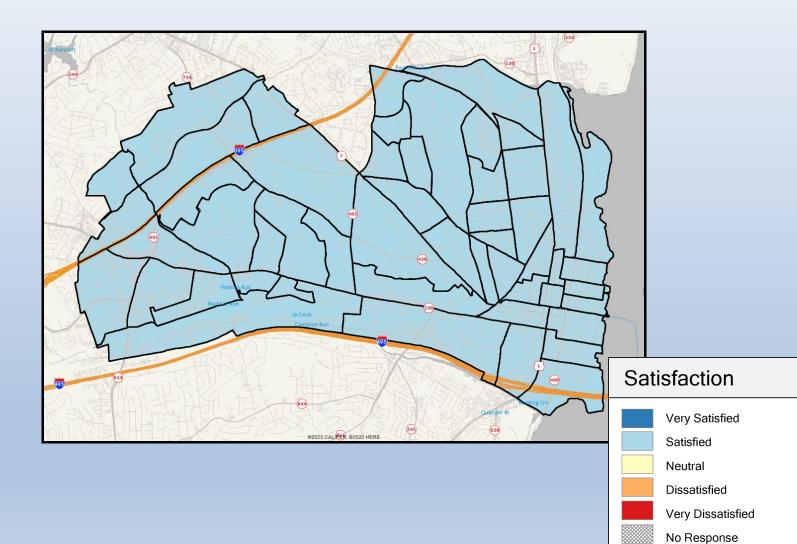


## Q4-4. Traffic and pedestrian signal timing Mean: 3.29

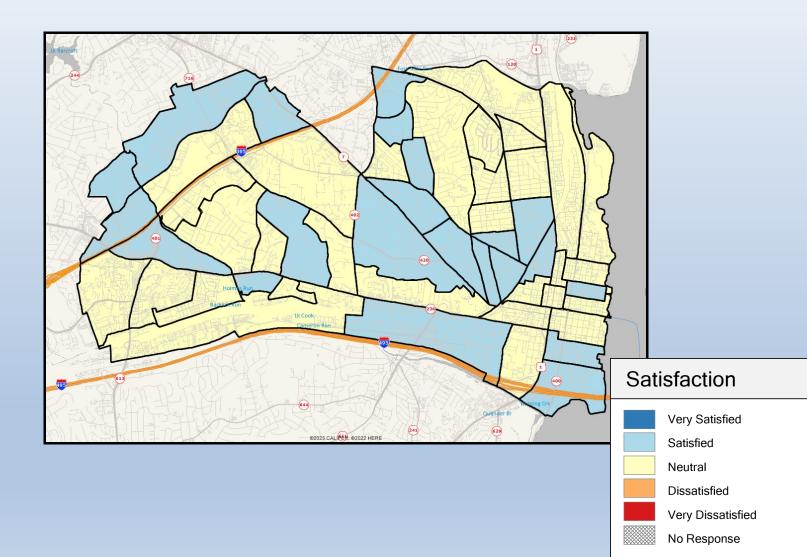




#### Q4-5. Condition of street signs Mean: 3.83

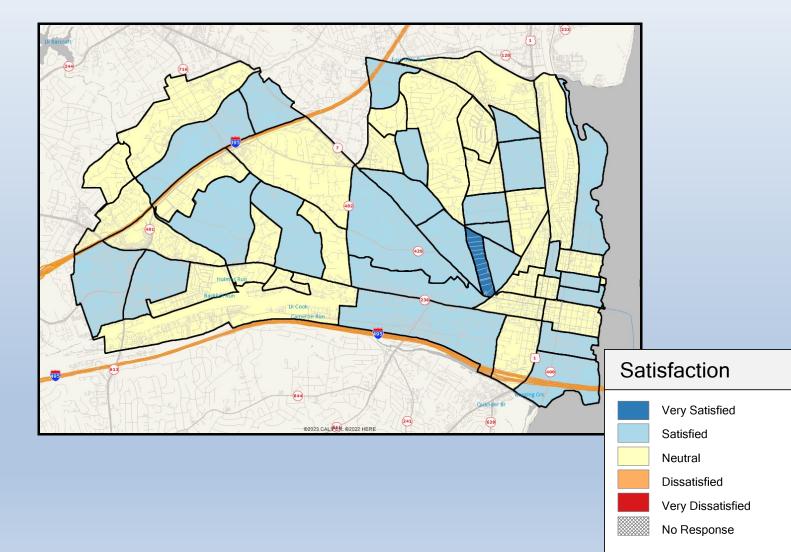


## Q4-6. Condition of sidewalks Mean: 3.33



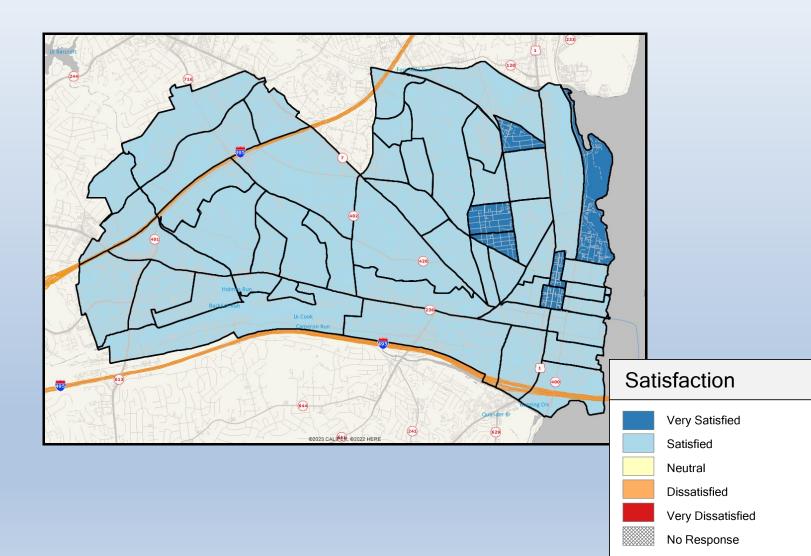


## Q4-7. Condition of bus stops (benches, shelters) Mean: 3.42



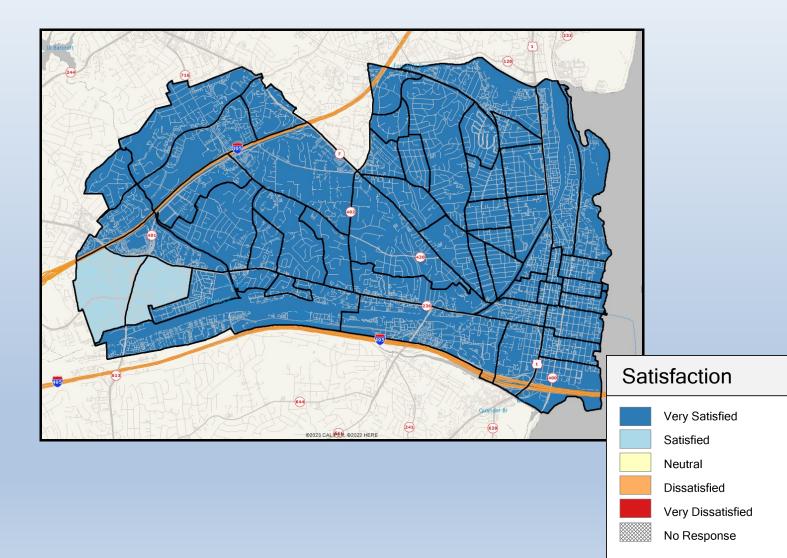


#### Q6-1. In Alexandria overall Mean: 3.93



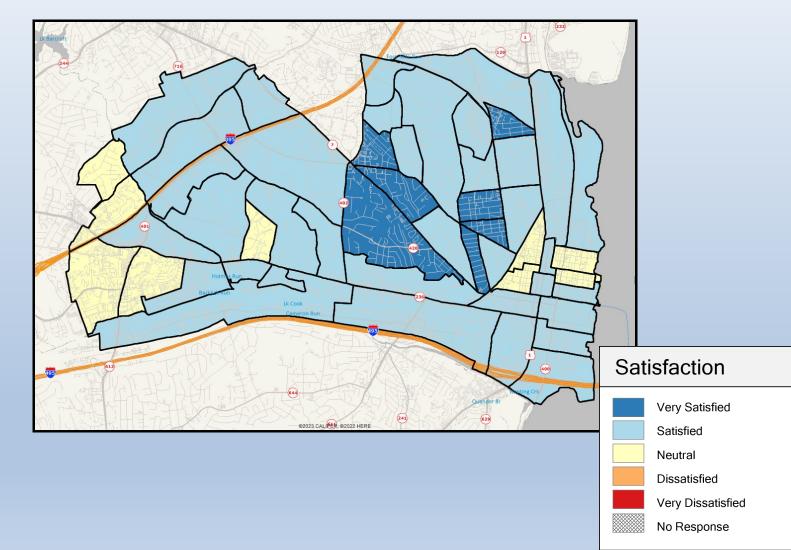


#### Q6-2. In your neighborhood during the day Mean: 4.51



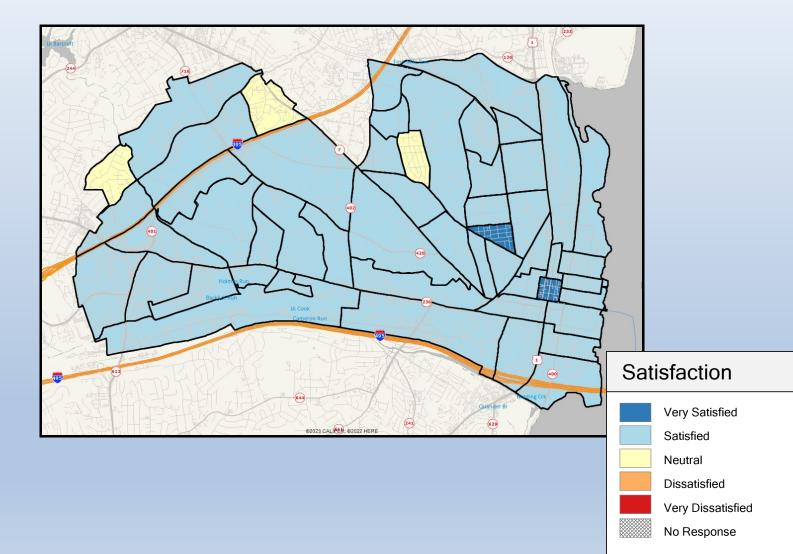


## Q6-3. In your neighborhood at night Mean: 3.79



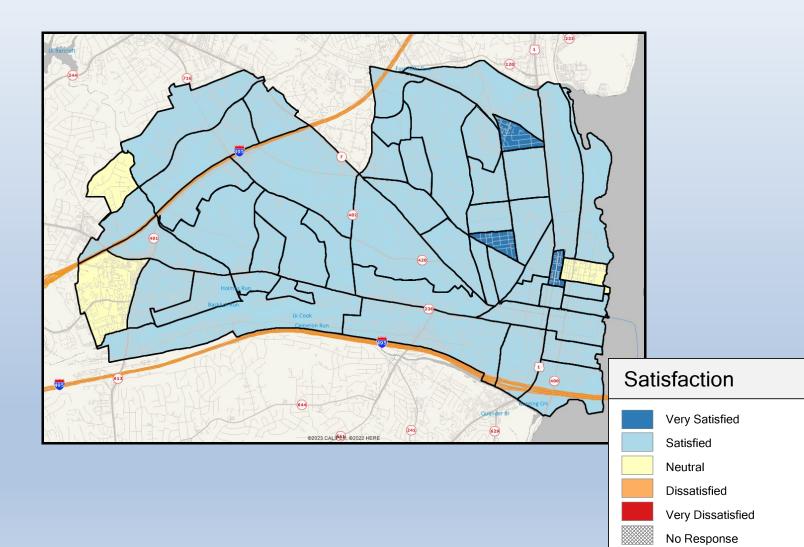


## Q6-4. In commercial/business areas of the City Mean: 3.84



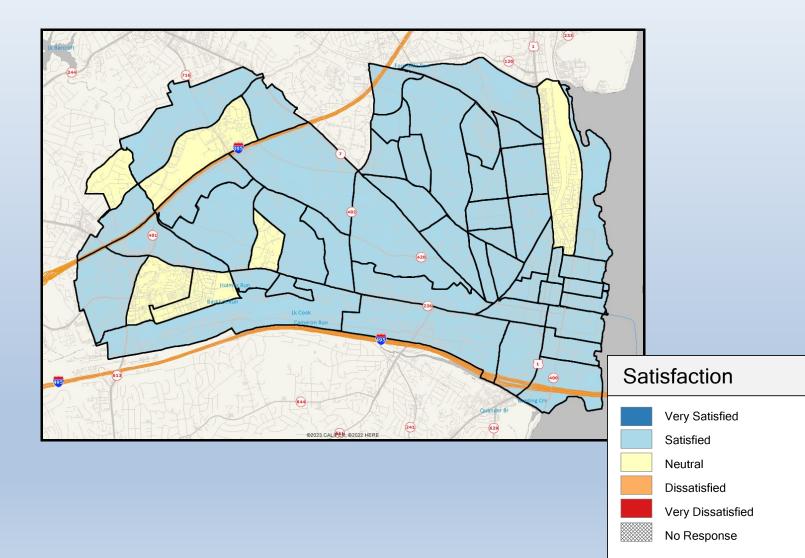


#### Q6-5. In City parks Mean: 3.78



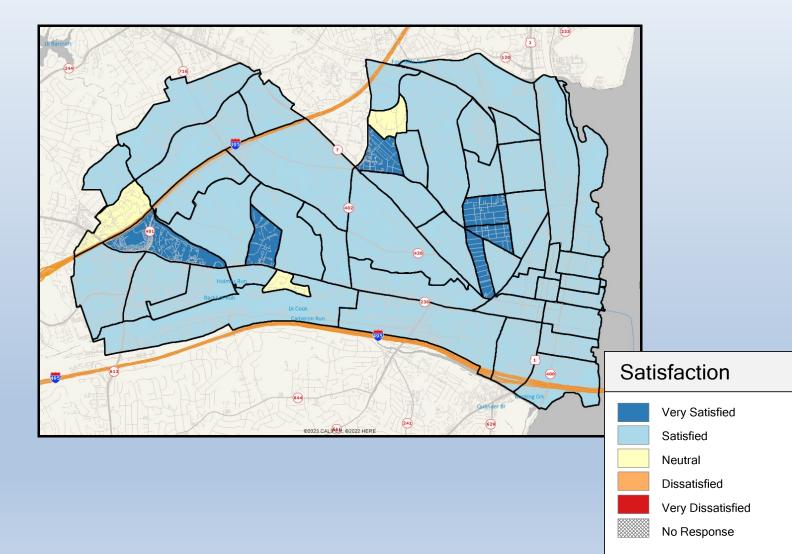


#### Q6-6. On public transportation Mean: 3.68



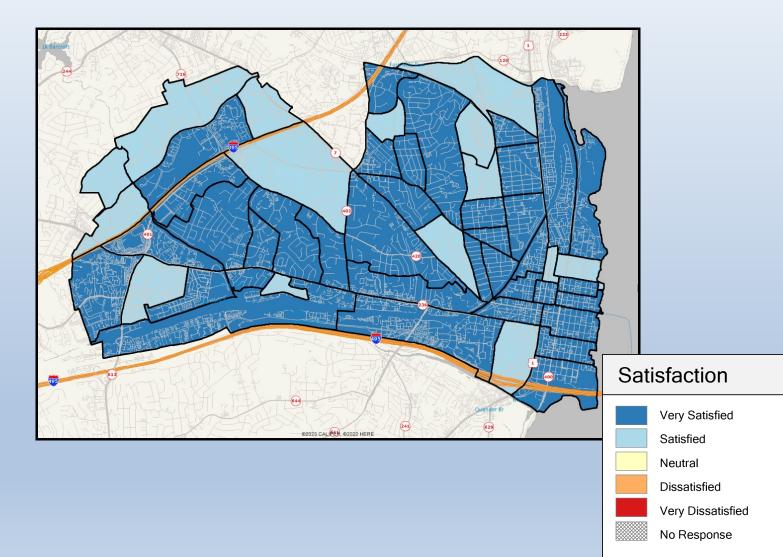


#### Q7-01. Overall quality of police services Mean: 3.86



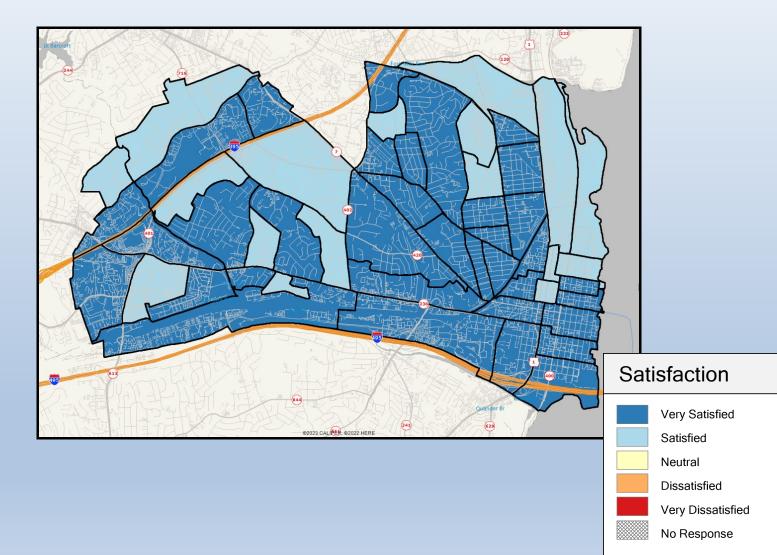


#### Q7-02. Overall quality of fire services Mean: 4.34



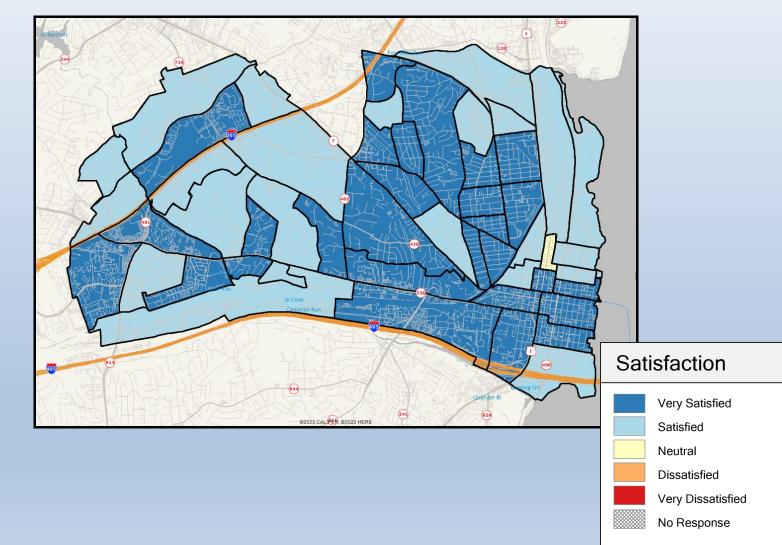


#### Q7-03. Ambulance or emergency medical services Mean: 4.3



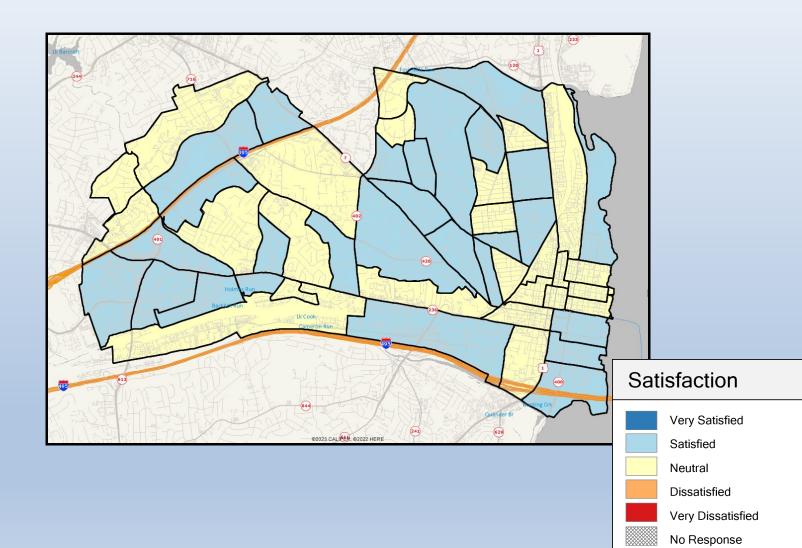


#### Q7-04. Response times to 911 emergencies Mean: 4.16



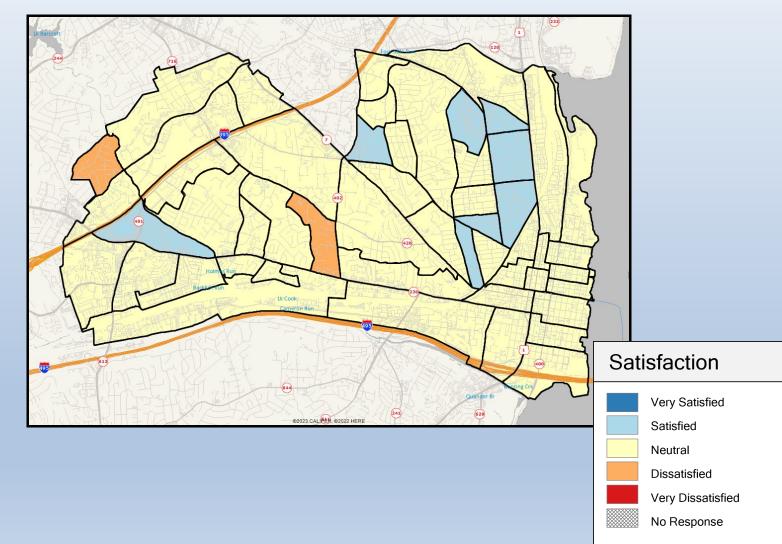


# Q7-05. Communication during public safety incidents Mean: 3.46



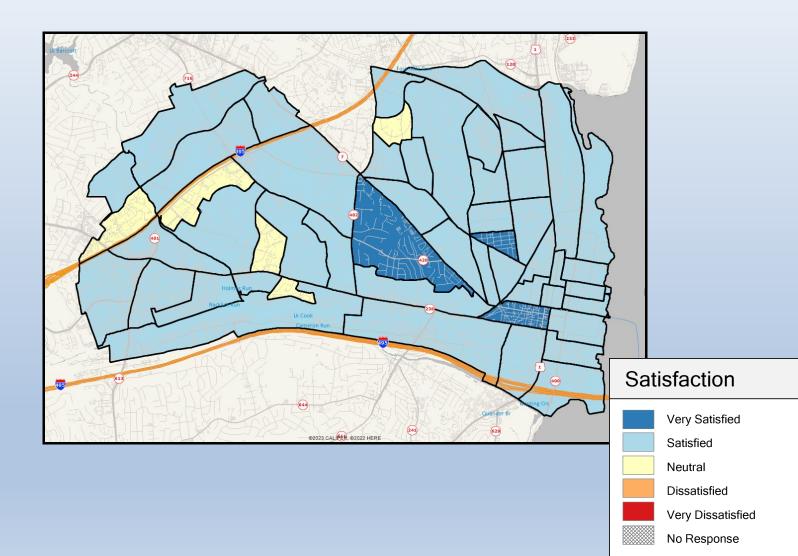


#### Q7-06. Crime prevention Mean: 3.06



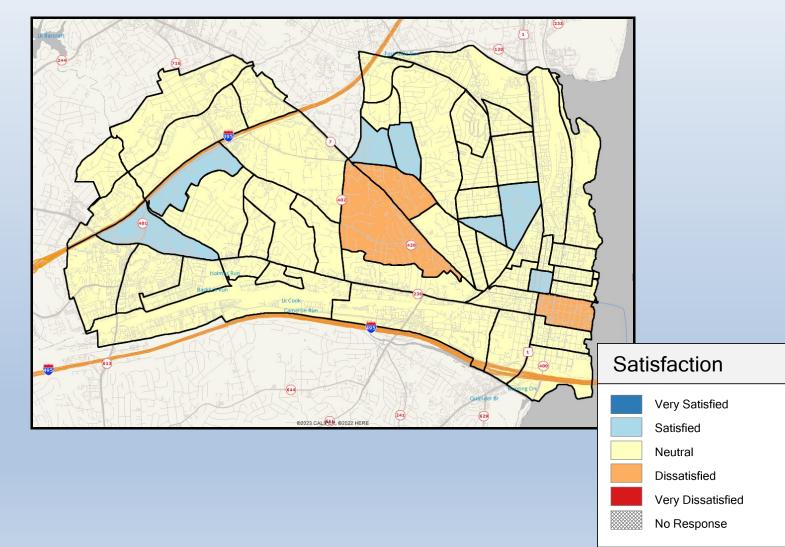


# Q7-07. Fire prevention and education Mean: 3.73



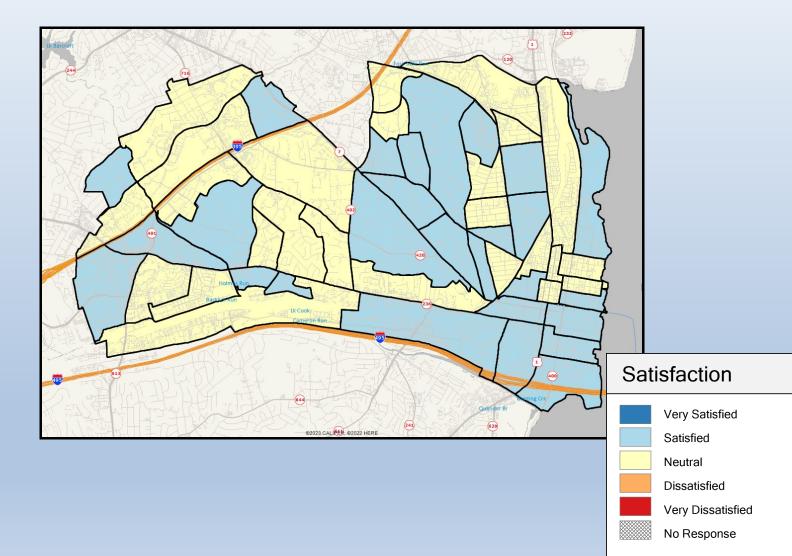


#### Q7-08. Traffic enforcement Mean: 3.06



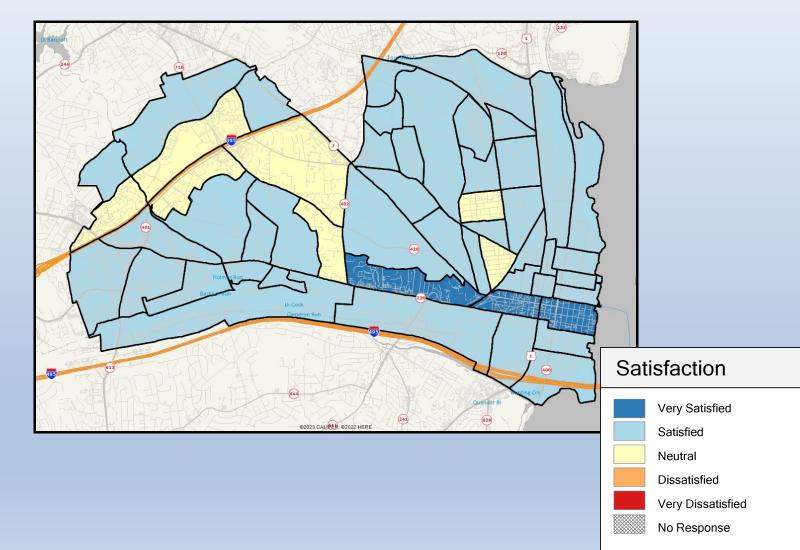


#### Q7-09. Community preparedness for emergencies/disasters Mean: 3.4



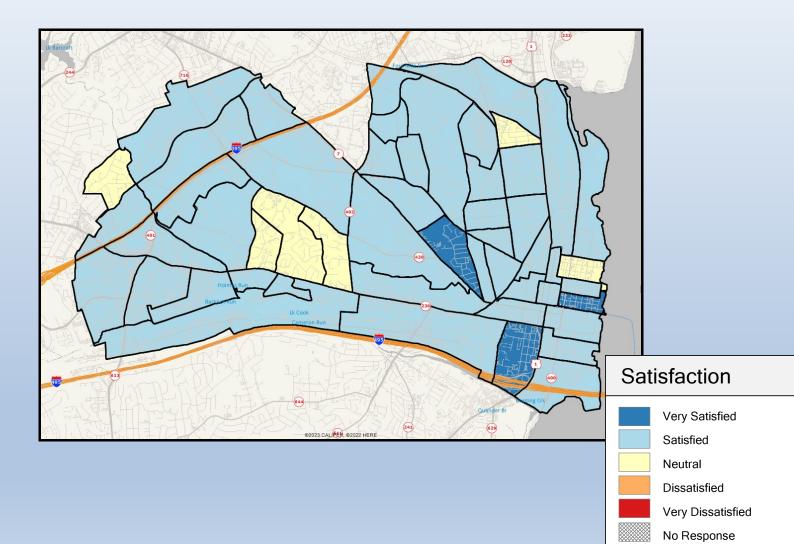


#### Q7-10. Animal control Mean: 3.7



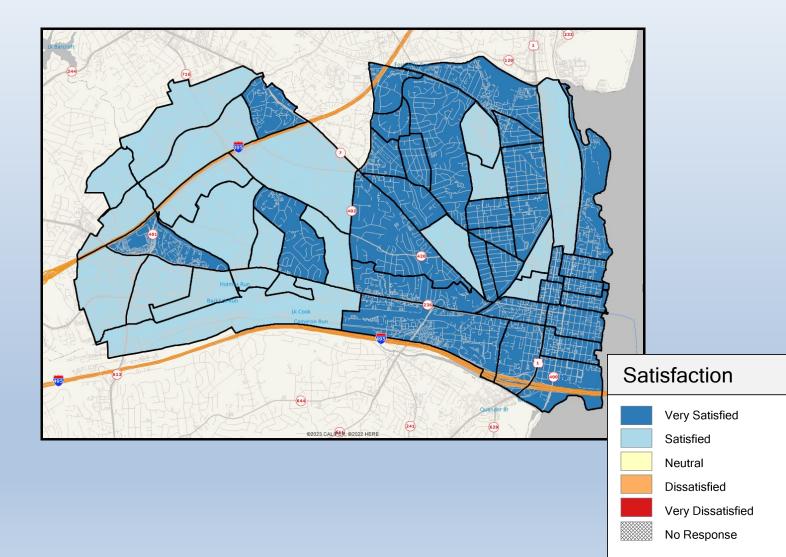


#### Q9-01. Employment opportunities Mean: 3.69



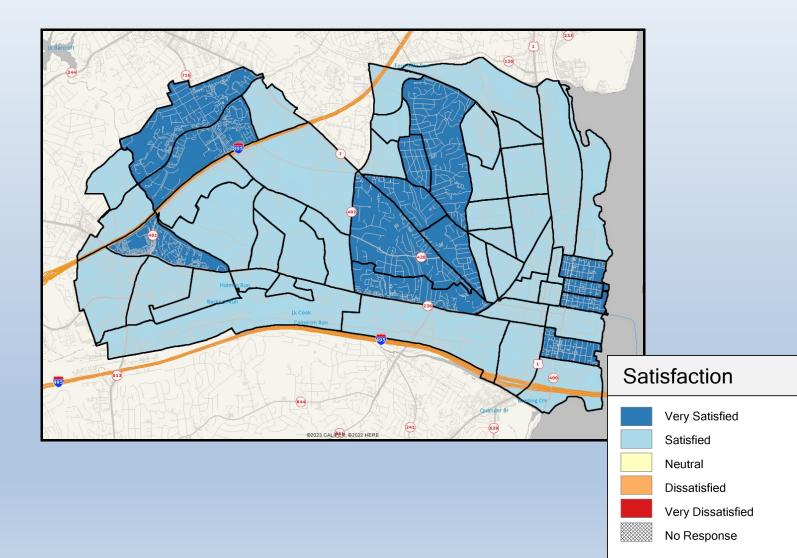


#### Q9-02. Access to healthy food Mean: 4.24



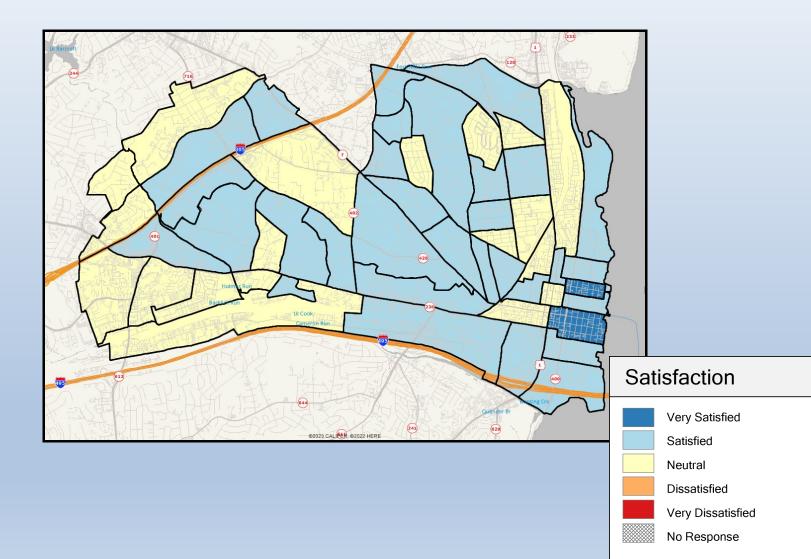


#### Q9-03. Access to quality health care Mean: 4.07



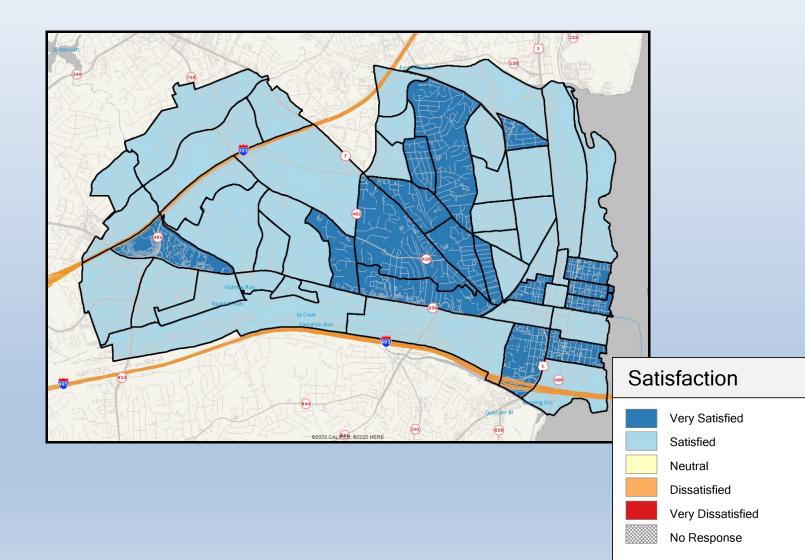


#### Q9-04. Access to quality mental health care Mean: 3.47



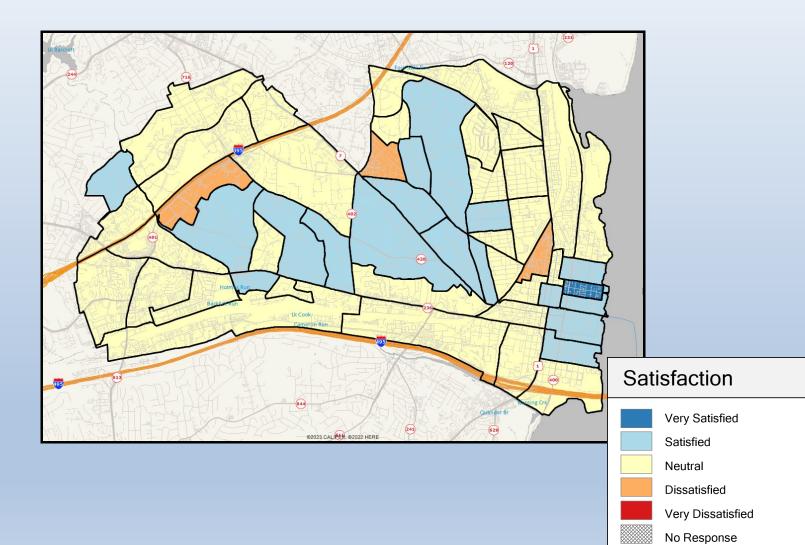


#### Q9-05. Access to quality dental care Mean: 4.08

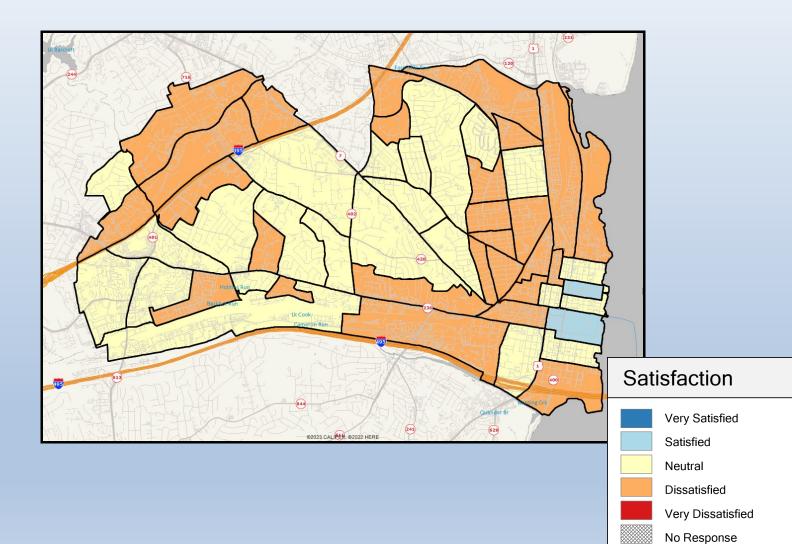




#### Q9-06. Variety of housing options Mean: 3.23

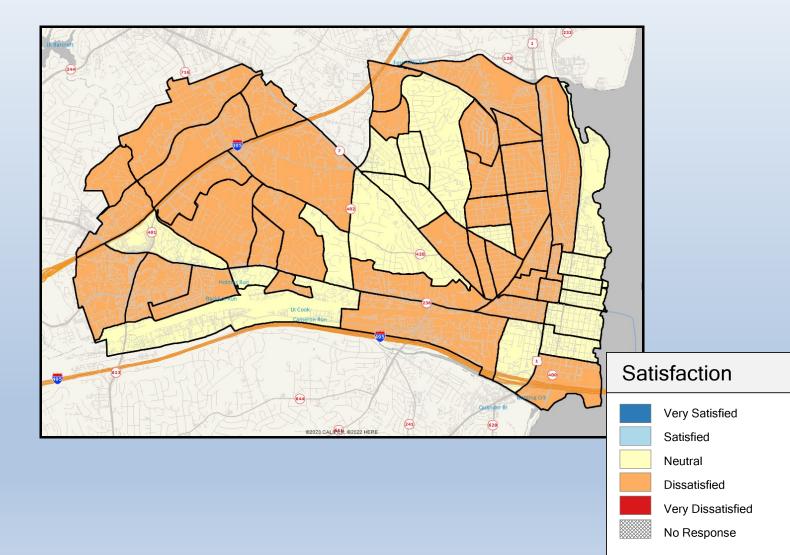


#### Q9-07. Availability of affordable housing Mean: 2.57



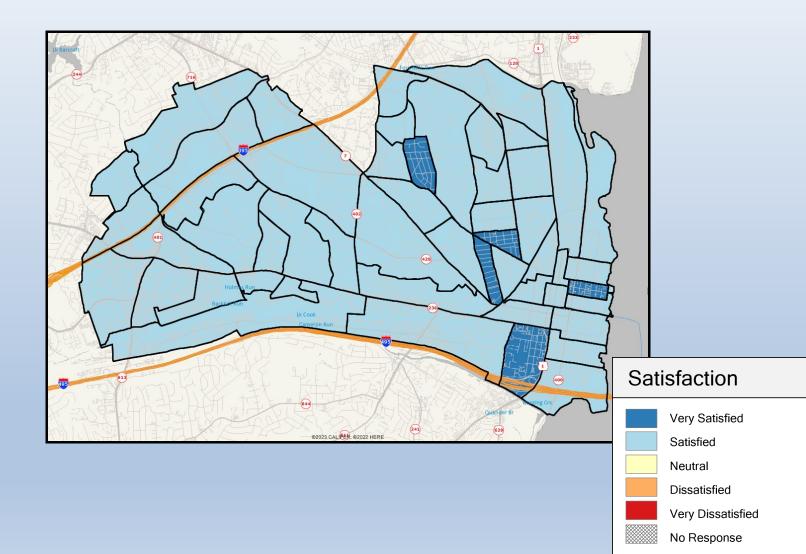


#### Q9-08. Cost of living in Alexandria Mean: 2.41



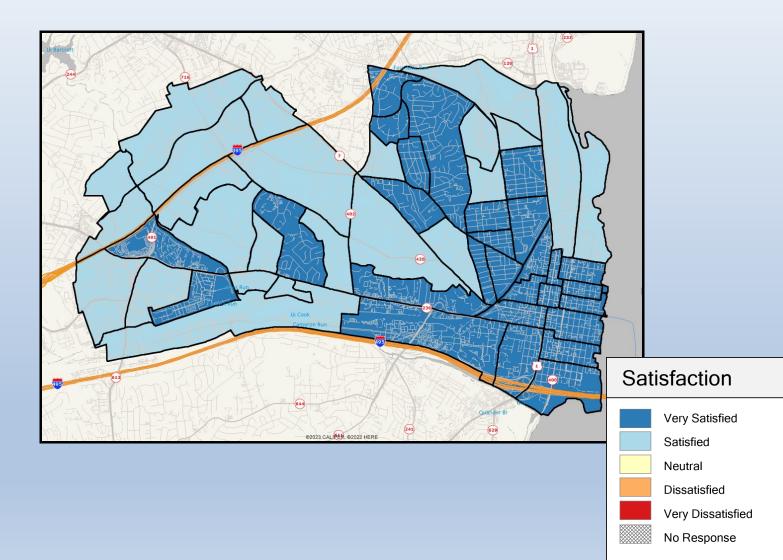


#### Q9-09. Shopping opportunities Mean: 3.92



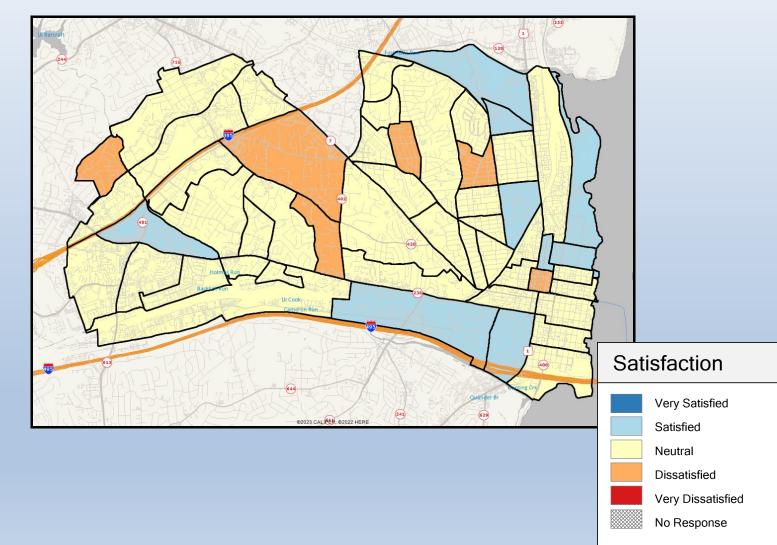


#### Q9-10. Dining opportunities Mean: 4.24



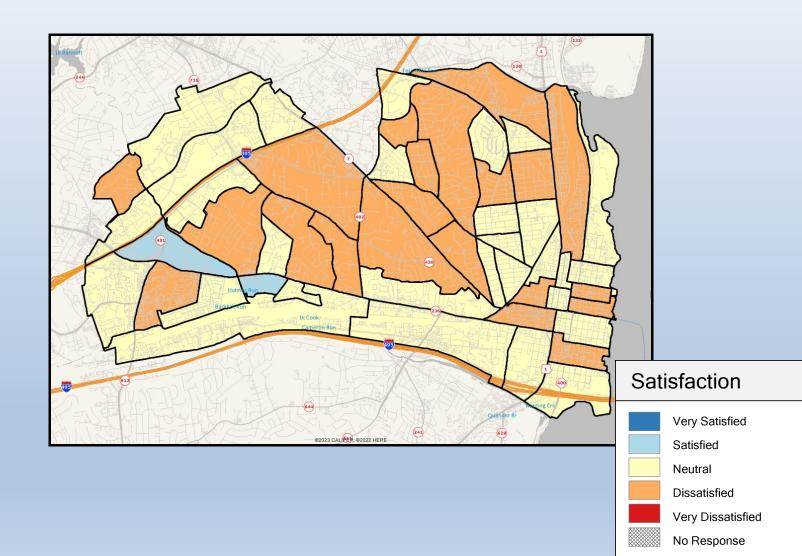


#### Q9-11. Overall quality of new development in Alexandria Mean: 3.08



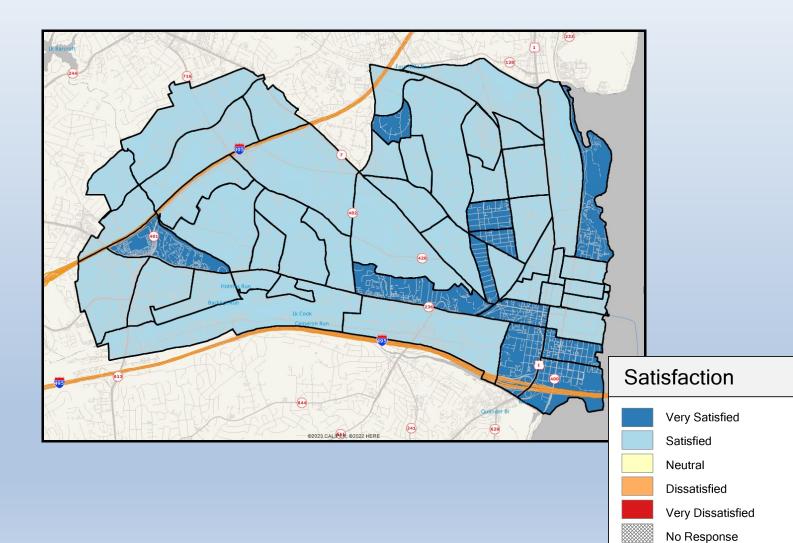


## Q9-12. Efforts to manage and plan for growth/development Mean: 2.71

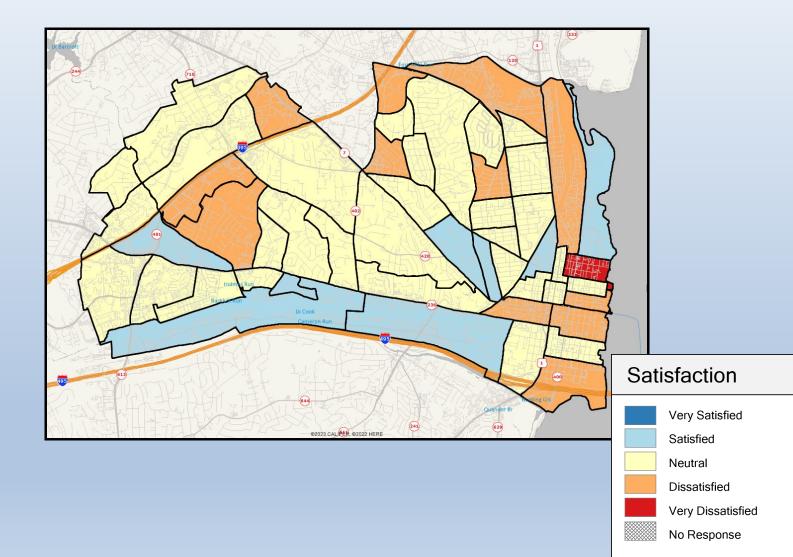




#### Q9-13. Ability to attract visitors Mean: 4.07

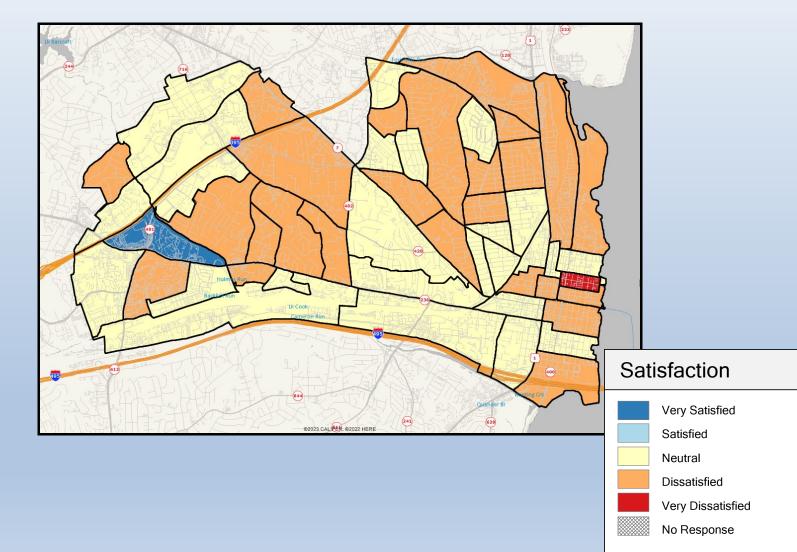


## Q11-01. Availability of affordable, quality childcare/preschool Mean: 2.88



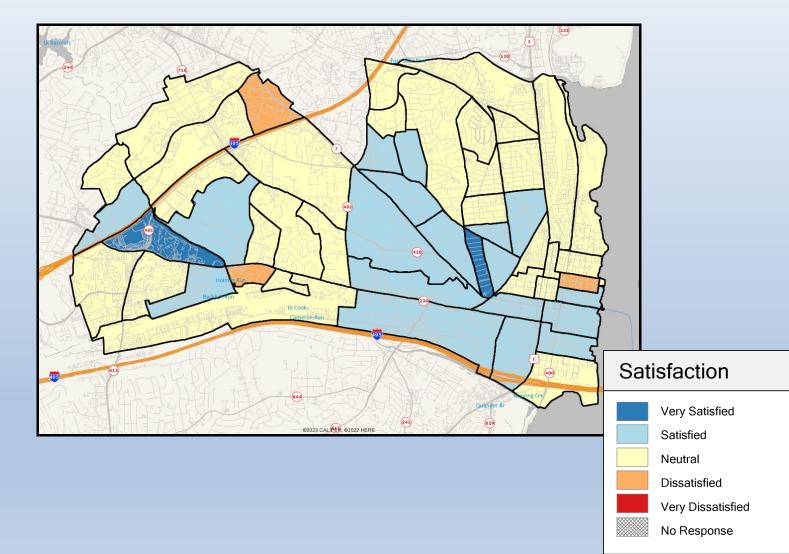


#### Q11-02. Quality of K-12 education Mean: 2.67



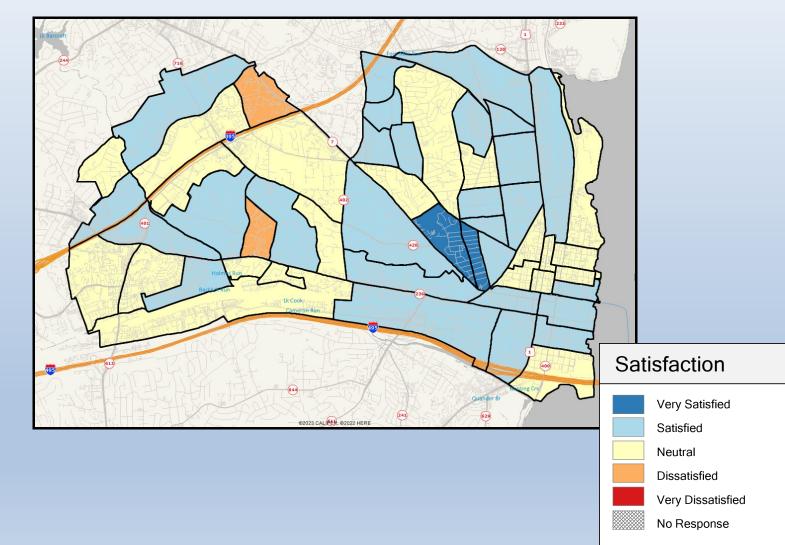


# Q11-03. Out-of-school activities for youth Mean: 3.34



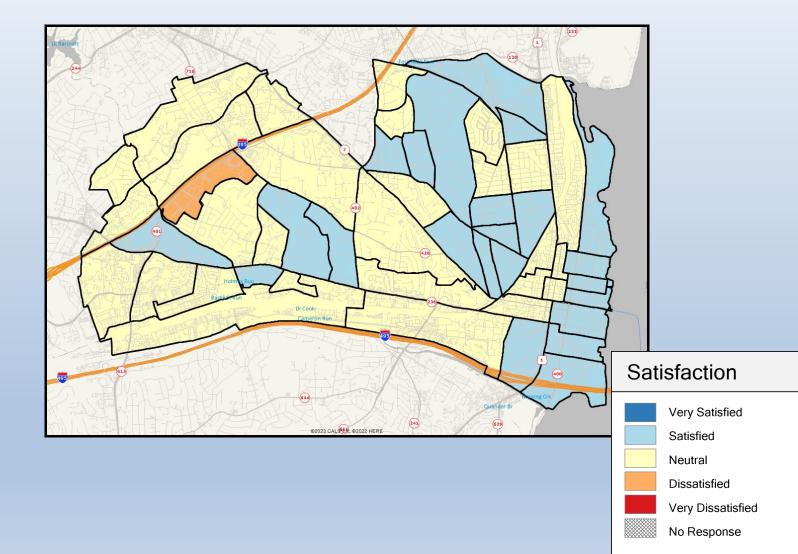


### Q11-04. Youth recreation programs or classes (including exercise classes) Mean: 3.51



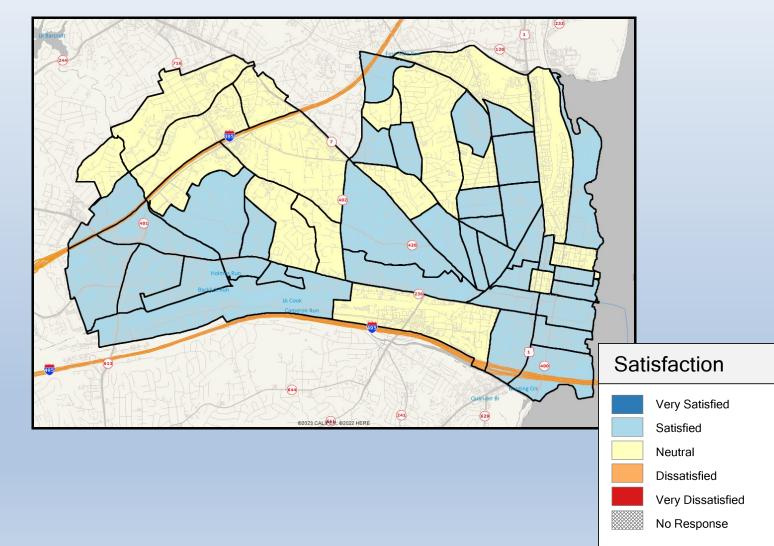


### Q11-05. Adult recreation programs or classes (including exercise classes) Mean: 3.36



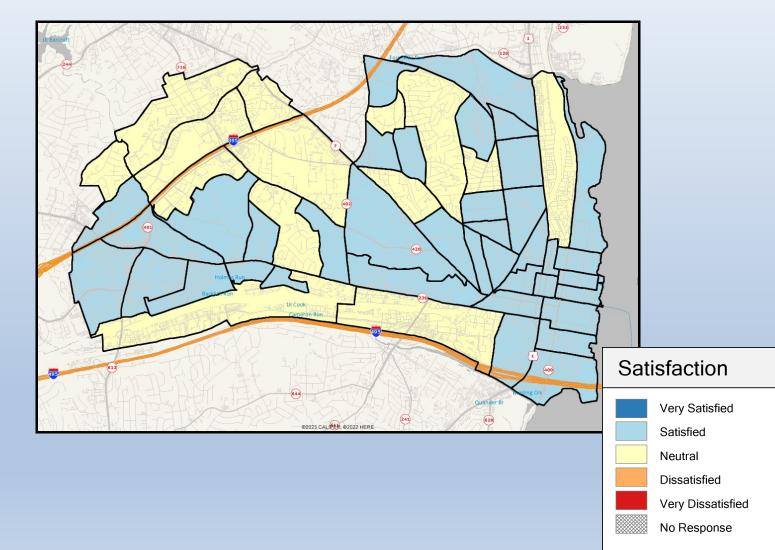


#### Q11-06. Availability of sports fields, courts, and facilities Mean: 3.5



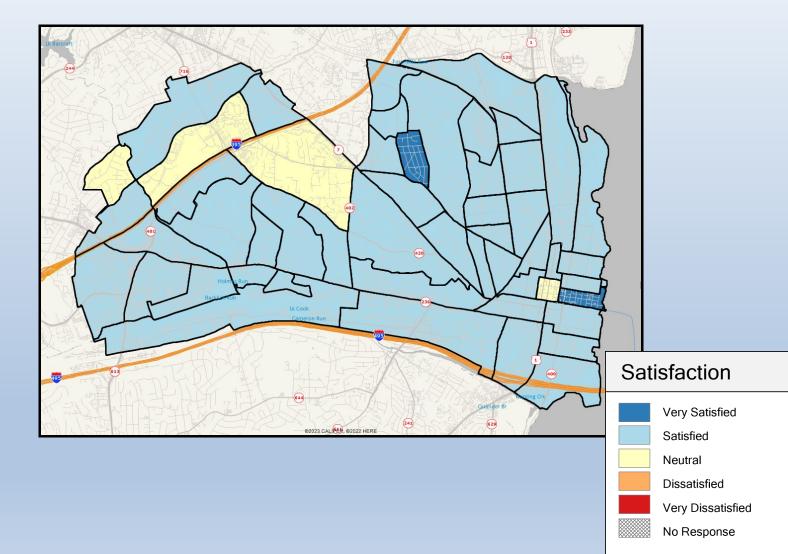


#### Q11-07. Maintenance of City recreation centers or facilities Mean: 3.61



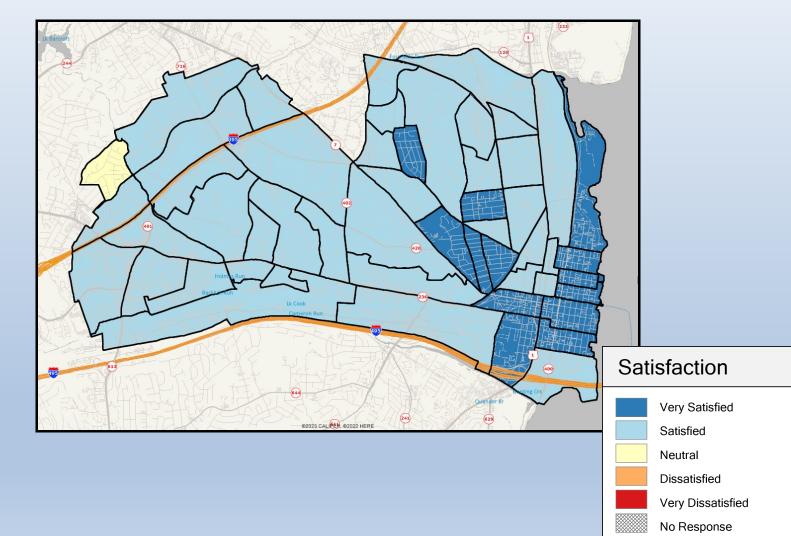


#### Q11-08. Opportunities to attend cultural/arts/music activities Mean: 3.78



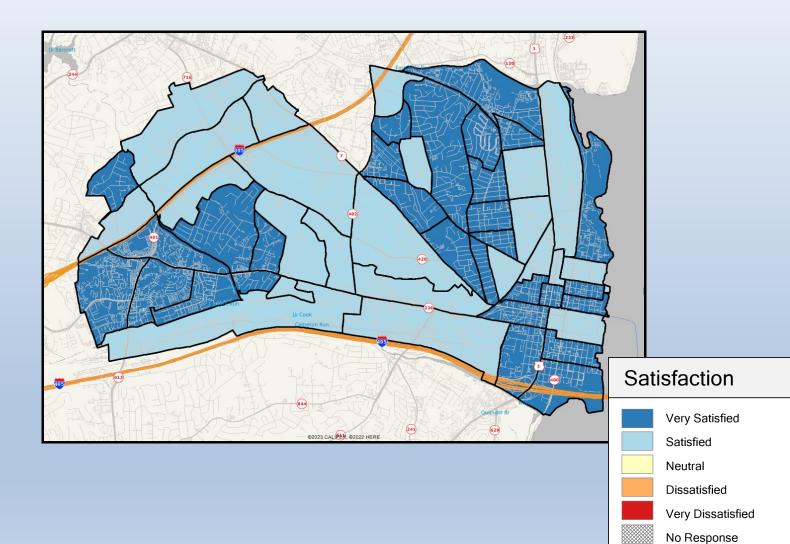


#### Q11-09. City-sponsored special events (e.g., parades/festivals/concerts) Mean: 3.97



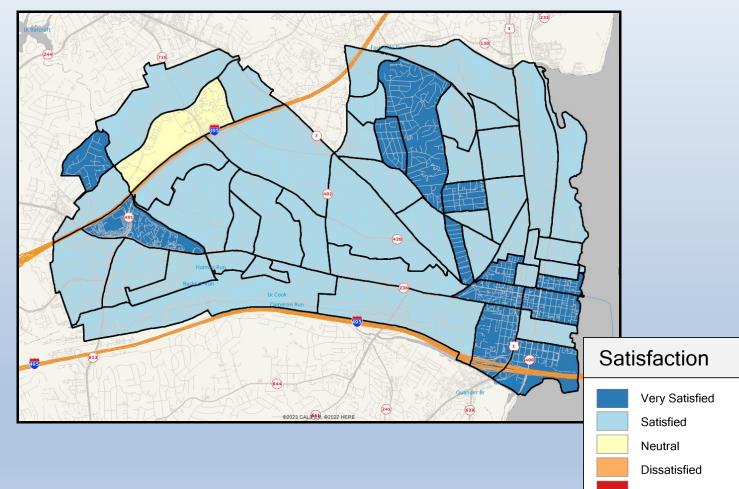


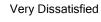
#### Q11-10. Public library services Mean: 4.21





#### Q11-11. Museums/historical sites Mean: 4.03

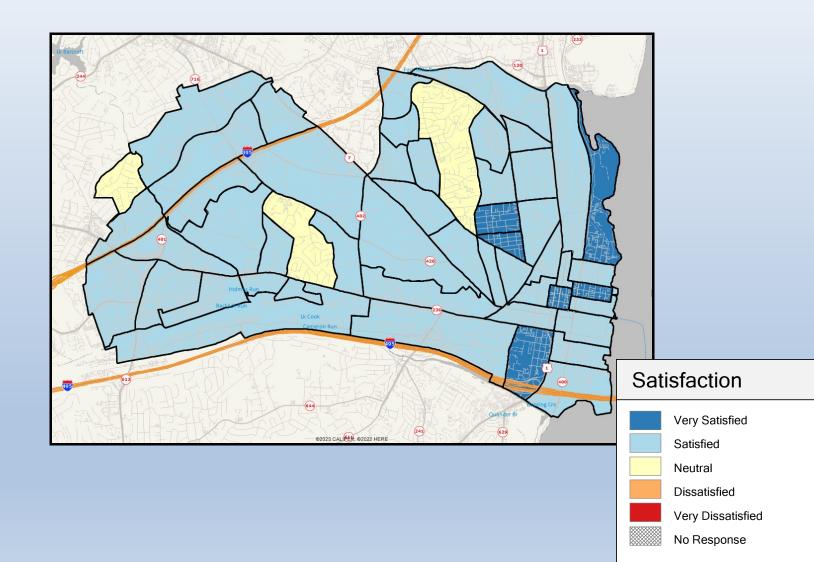




No Response

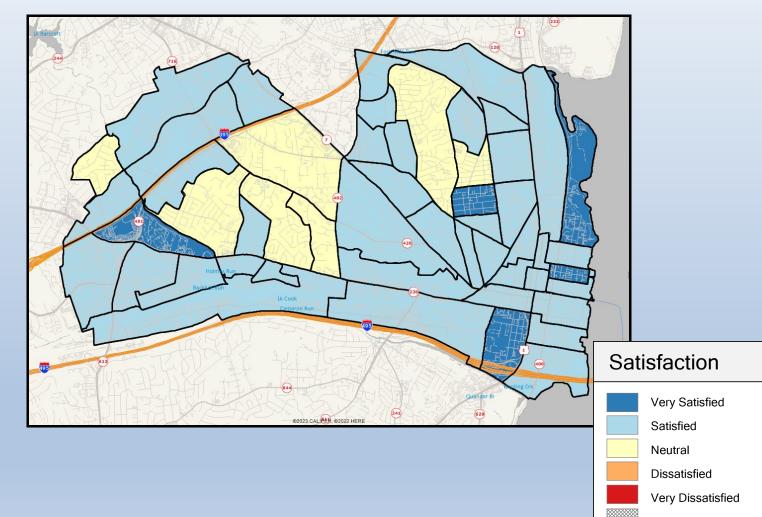


# Q13-01. Alexandria parks, open space, or greenspace Mean: 3.89





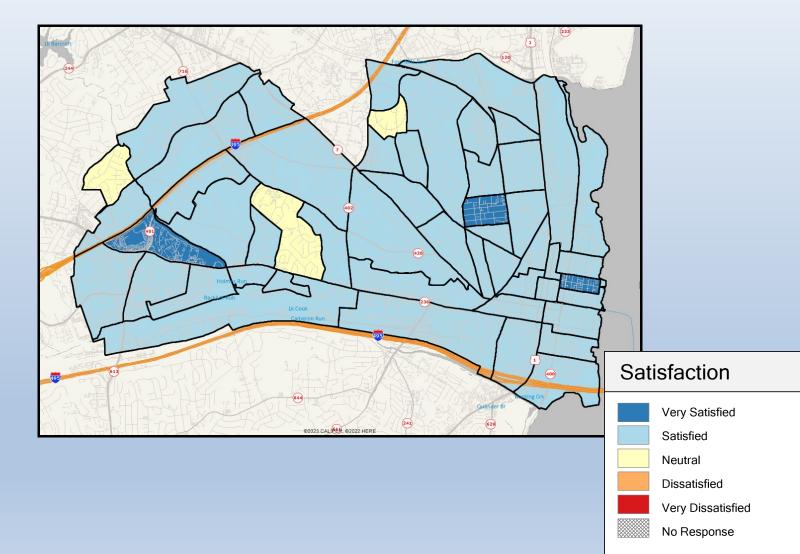
# Q13-02. Quality of overall natural environment in Alexandria Mean: 3.79





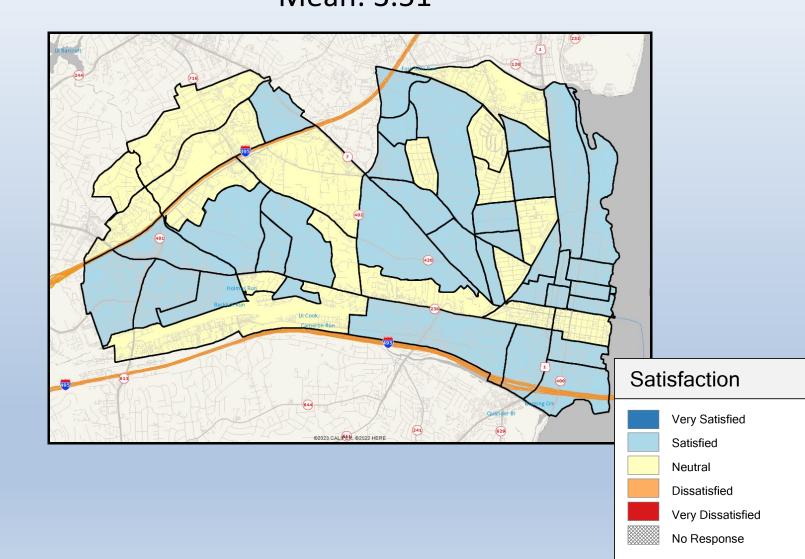


### Q13-03. Maintenance of City parks Mean: 3.78



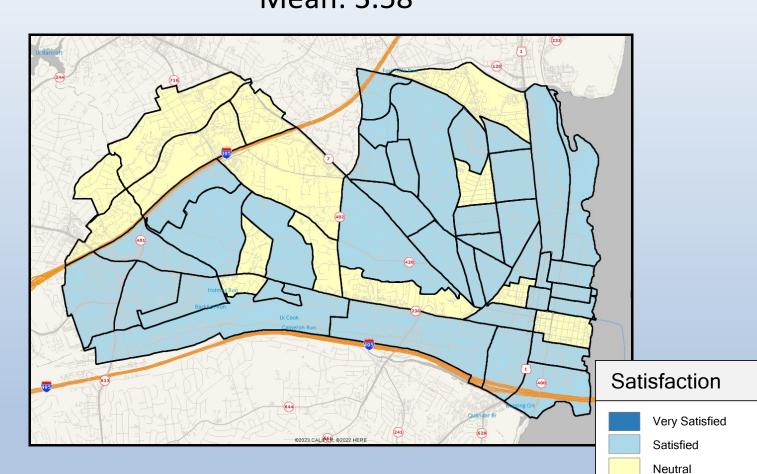


### Q13-04. Enforcement of maintenance of residential property (exterior of homes) Mean: 3.51





### Q13-05. Enforcement of maintenance of business property (exterior of businesses) Mean: 3.58

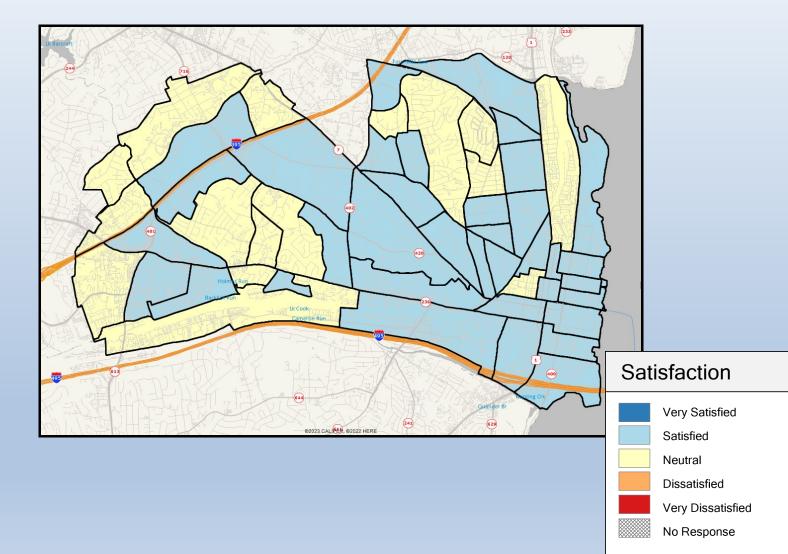




Very Dissatisfied No Response

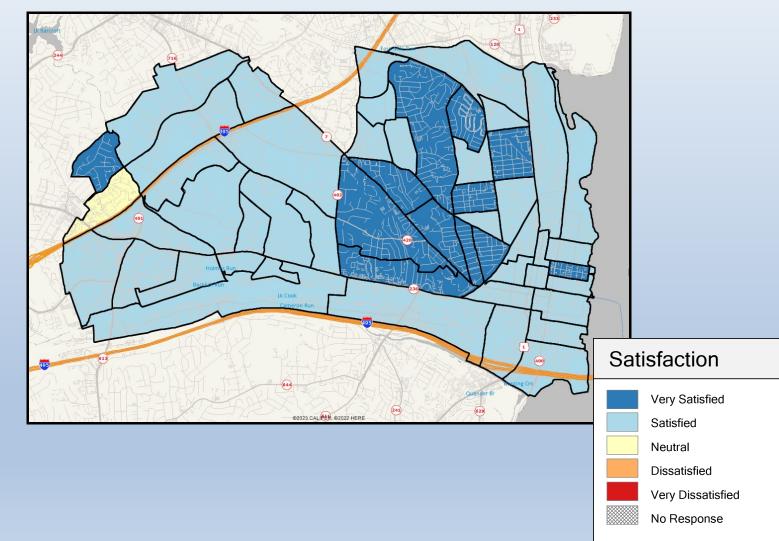
Dissatisfied

### Q13-06. Cleanliness of public spaces (litter, street cleaning) Mean: 3.52



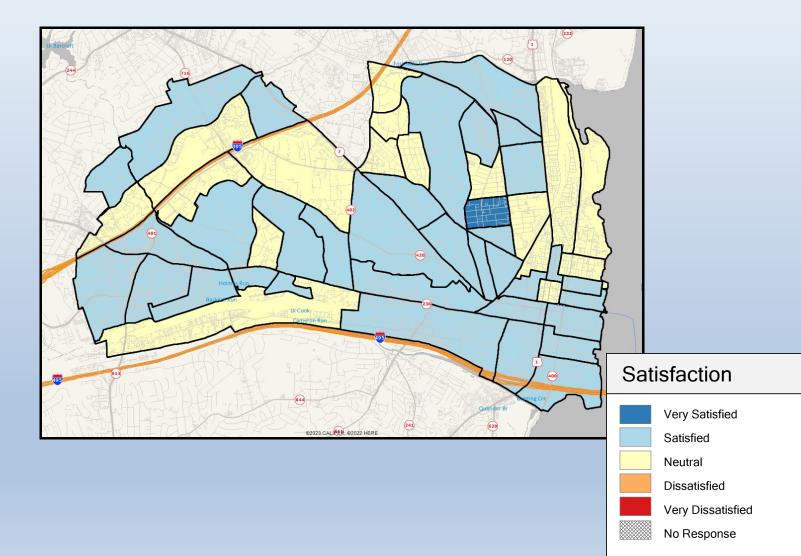


### Q13-07. Trash/garbage collection services Mean: 4.02



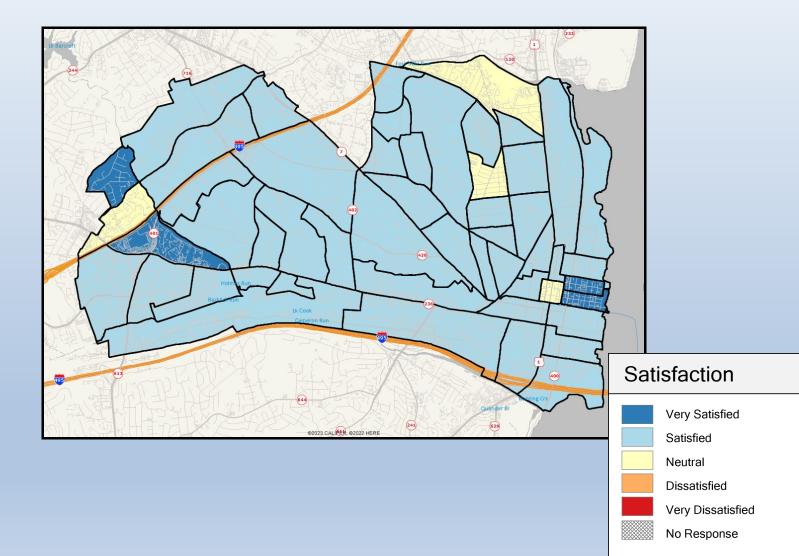


### Q13-08. Recycling services/drop-off centers Mean: 3.59



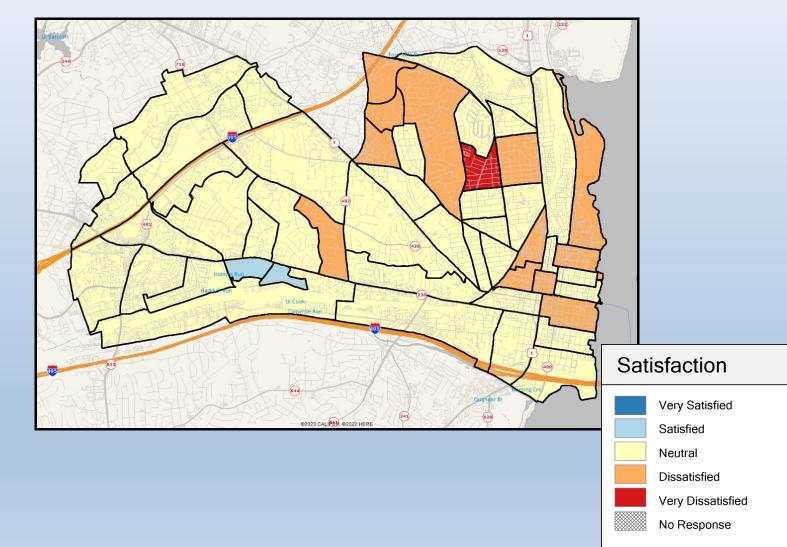


### Q13-09. Yard waste/leaf/brush pick-up services Mean: 3.78



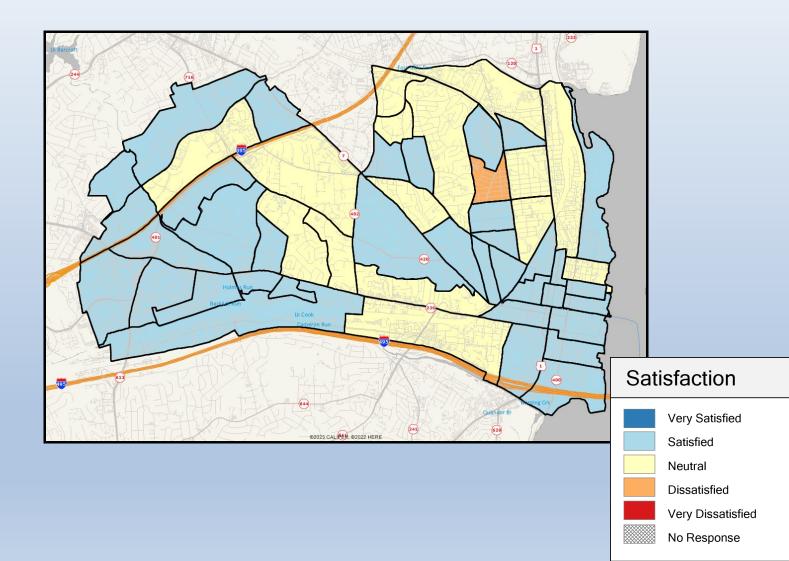


### Q13-10. Stormwater management/flood control Mean: 2.83



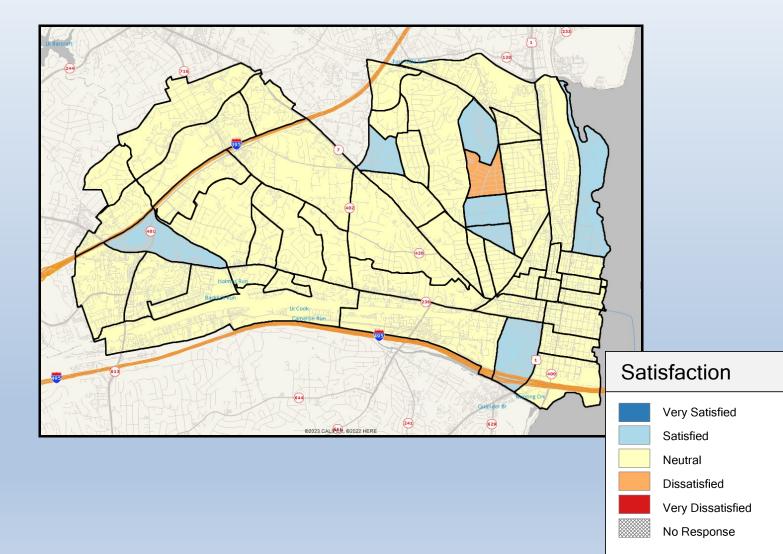


#### Q13-11. Post-disaster incident recovery services (tree, power, water) Mean: 3.5



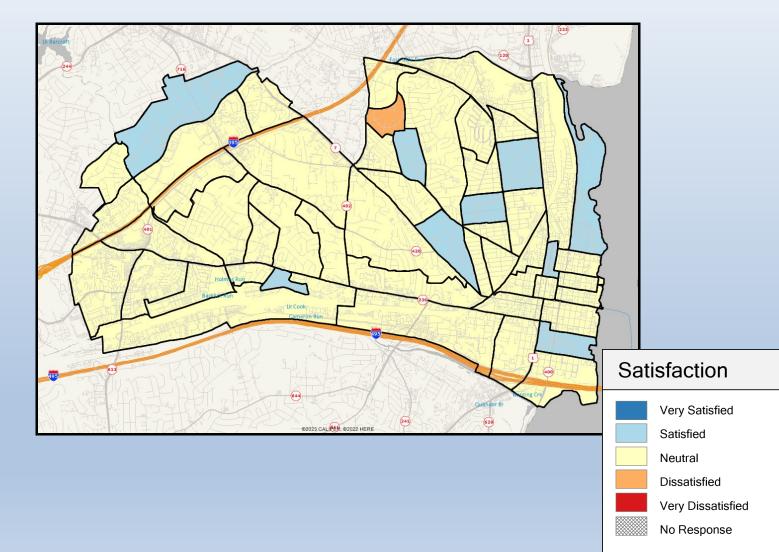


# Q18-01. The value of services for the taxes paid to Alexandria Mean: 3.11



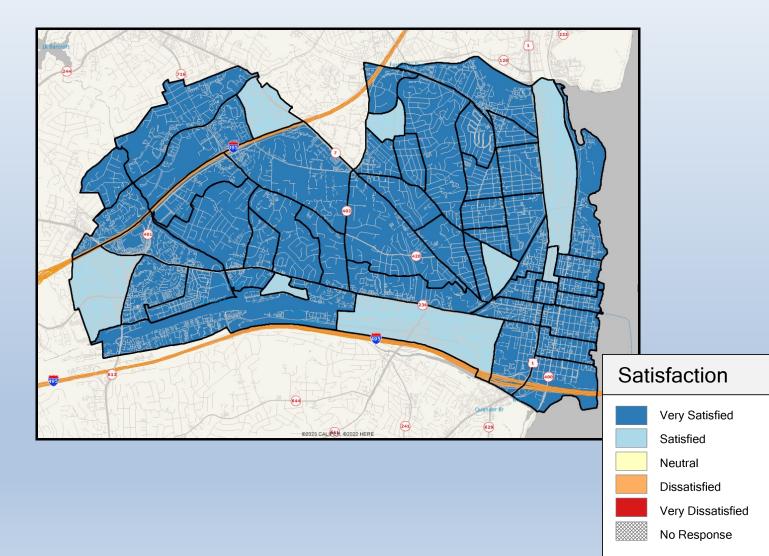


### Q18-02. City efforts to keep you informed about local issues Mean: 3.14



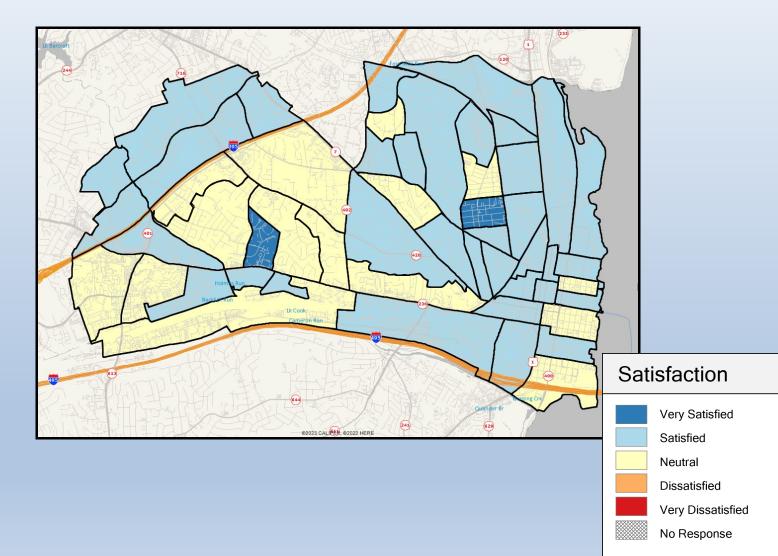


### Q18-03. Ease of participating in elections and the voting process Mean: 4.39



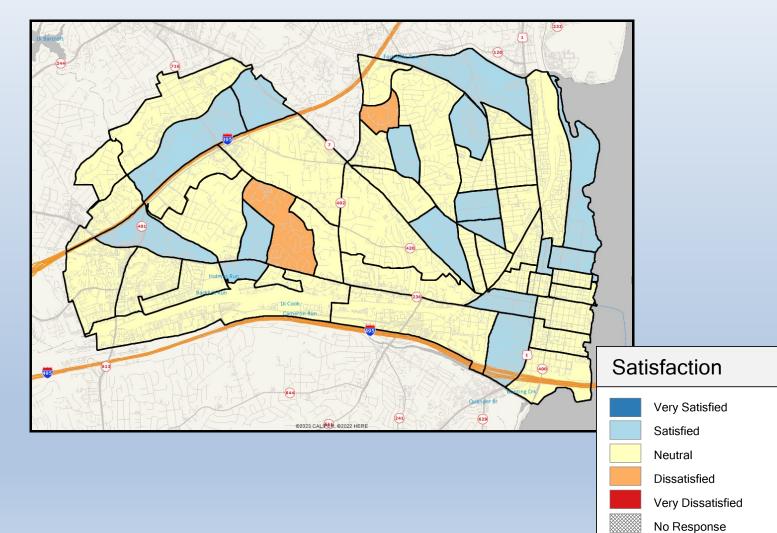


#### Q18-04. Ease of reporting a concern to City Staff about local issues Mean: 3.58

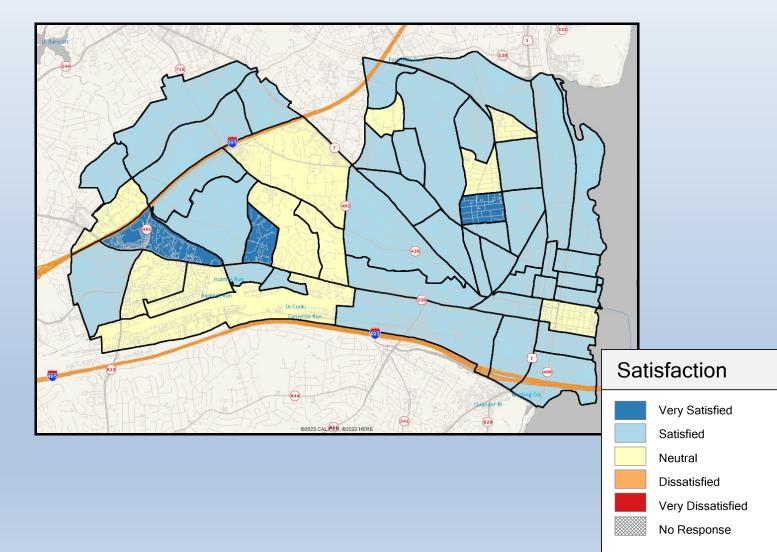




# Q18-05. The responsiveness of Alexandria government to resident requests, questions, and concerns Mean: 3.2

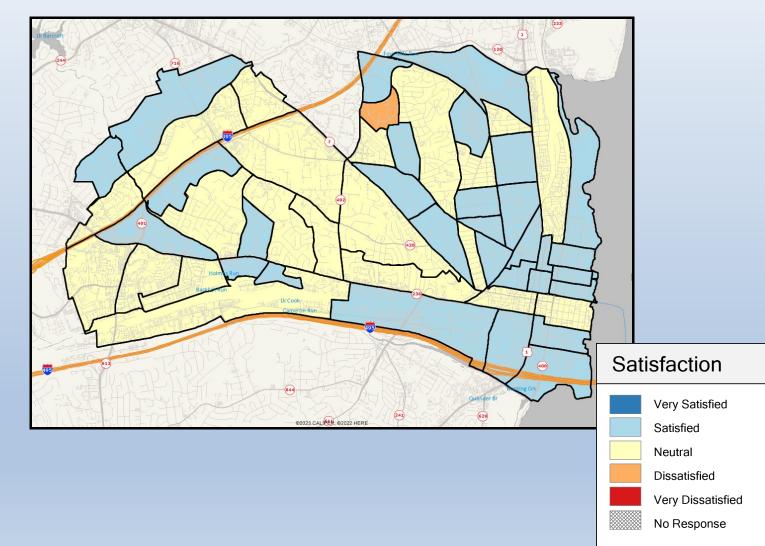


#### Q18-06. Overall customer service by Alexandria City employees Mean: 3.68



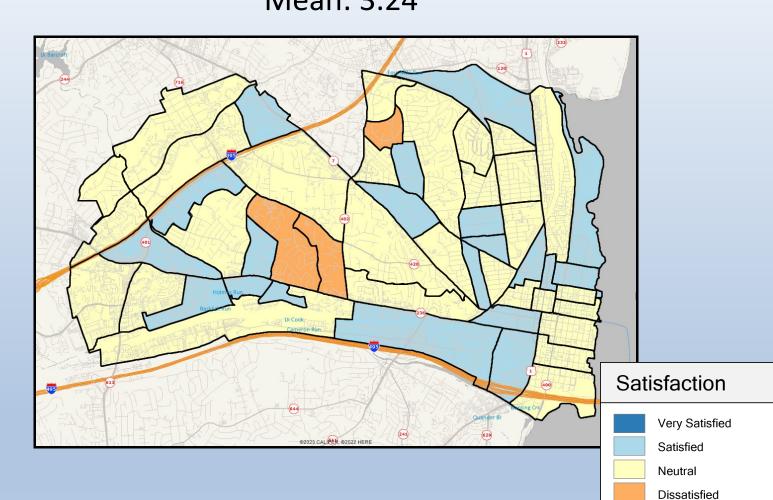


### Q18-07. Ability of City staff to resolve requests, questions, and concerns Mean: 3.43





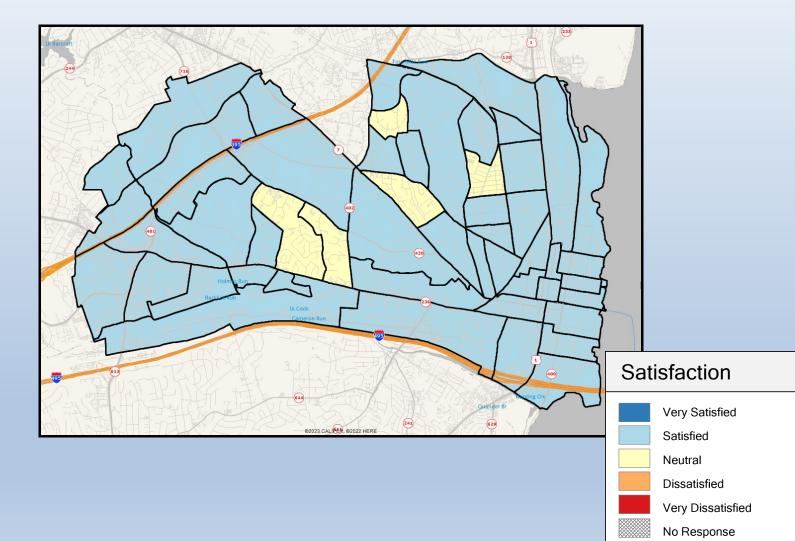
### Q18-08. City government welcoming and encouraging resident involvement Mean: 3.24





Very Dissatisfied No Response

### Q18-09. Ease of doing business with City (bill pay, applications, permits) Mean: 3.66





# Q18-10. The City government treating all residents fairly Mean: 3.35

