



The vision and support of the City Council and City Manager, as well as close department partners, including the Department of Information and Technology Services, have been crucial components for the Office's success over the last 10-years. While the methods, products, and services provided by OPA have evolved over time, the Office continues to focus on leading a data-informed City government. The Office now provides analytical guidance, data analysis, surveying, process analysis, program evaluation, data centralization and automation, and more to help the City understand and solve problems. For example, OPA, in collaboration with departments, provide internal business intelligence; create public transparency dashboards; measure City Council priorities; provide COVID-19 analytics; produce in-depth analysis reports on priority topics like Alexandria Co-Response Program (ACORP), eviction prevention, and parking enforcement.

Additionally, the culmination of these efforts has led to the City being recognized nationally. For example, the City received the International City/County Management Association's highest award for performance management and the City's work is regularly featured at a number of national conferences and professional journal articles.

**DISCUSSION:** N/A

**FISCAL IMPACT:** N/A

**ATTACHMENT:** Presentation

<https://www.youtube.com/watch?v=Qfr1uZP9iW4>

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