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SENATE BILL NO. 5035

AMENDMENT IN THE NATURE OF A SUBSTITUTE

(Proposed by the Senate Committee on Finance and Appropriations

on September 3, 2020)

(Patron Prior to Substitute—Senator Hashmi)

5 6 A BILL to amend and reenact §§ 9.1-507 and 15.2-1507 of the Code of Virginia and to amend the Code 7 of Virginia by adding in Chapter 6 of Title 9.1 a section numbered 9.1-601, relating to 8 law-enforcement civilian oversight body. 9

Be it enacted by the General Assembly of Virginia:

1. That §§ 9.1-507 and 15.2-1507 of the Code of Virginia are amended and reenacted and that the 10 11 Code of Virginia is amended by adding in Chapter 6 of Title 9.1 a section numbered 9.1-601 as 12 follows:

§ 9.1-507. Chapter accords minimum rights.

14 A. The rights accorded law-enforcement officers in this chapter are minimum rights and all agencies, 15 unless otherwise provided in this section, shall adopt grievance procedures that are consistent with this chapter. However, an agency may provide for additional rights of law-enforcement officers in its 16 17 grievance procedure.

18 B. The provisions of this chapter shall not apply to any law-enforcement officer or law-enforcement agency that serves under the authority of a locality that has established a law-enforcement civilian 19 20 oversight body pursuant to § 9.1-601. 21

§ 9.1-601. Law-enforcement civilian oversight body.

A. As used in this section, unless context requires a different meaning:

23 "Law-enforcement agency" means a police department established pursuant to § 15.2-1701 or a campus police department of any public institution of higher education of the Commonwealth employing 24 25 a law-enforcement officer established pursuant to § 23.1-809.

26 "Law-enforcement officer" means any person, other than a chief of police, who, in his official 27 capacity, is (i) authorized by law to make arrests and (ii) a nonprobationary officer of the police 28 department, bureau, or force of any political subdivision or the campus police department of any public 29 institution of higher education of the Commonwealth where such department, bureau, or force has three 30 or more law-enforcement officers. 31

"Locality" shall be construed to mean a county or city as the context may require.

32 For the purposes of this section, "law-enforcement officer" shall not include the sheriff's department 33 of any city or county or any law-enforcement officer who has rights afforded to him pursuant to the 34 provisions of Chapter 5 (§ 9.1-500 et seq.).

35 B. A locality may establish a law-enforcement civilian oversight body. A law-enforcement civilian 36 oversight body established pursuant to this section may have the following duties over any 37 law-enforcement agency established within the boundaries of such locality:

38 1. To receive, investigate, and issue findings on complaints from civilians regarding conduct of 39 law-enforcement officers and civilian employees of a law-enforcement agency serving under the 40 *authority of the locality;*

2. To investigate and issue findings on incidents, including the use of force by a law-enforcement 41 42 officer, death or serious injury to any person held in custody, serious abuse of authority or misconduct, 43 allegedly discriminatory stops, and other incidents regarding the conduct of law-enforcement officers or civilian employees of a law-enforcement agency serving under the authority of the locality; 44

3. Concordant with any investigation conducted pursuant to subdivisions B 1 and 2 and after 45 consultation with such officer or employee's direct supervisor or commander, to make binding 46 disciplinary determinations in cases that involve serious breaches of departmental and professional 47 standards, as defined by the locality. Such disciplinary determinations may include letters of reprimand, **48** 49 suspension without pay, suspension with pay, demotion within the department, reassignment within the 50 department, termination, involuntary restitution, or mediation to be implemented by the local government 51 employee with ultimate supervisory authority over officers or employees of law-enforcement agencies 52 under the authority of the locality:

53 4. To investigate policies, practices, and procedures of law-enforcement agencies under the authority of the locality and to make recommendations regarding changes to such policies, practices, and 54 procedures of law-enforcement agencies under the authority of the locality. If the law-enforcement 55 agency declines to implement any recommended changes from the oversight body, such law-enforcement 56 57 agency may be required to create a written record, which shall be made available to the public, of its rationale for declining to implement recommendations of the oversight body; 58

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59 5. To review all investigations conducted internally by law-enforcement agencies under the authority 60 of the locality, including internal investigations of civilians employed by such law-enforcement agencies,

and to issue findings regarding the accuracy, completeness, and impartiality of such investigations and 61 62 the sufficiency of any discipline resulting from such investigations;

63 6. To request reports of the annual expenditures of the law-enforcement agencies under the authority 64 of the locality and to make budgetary recommendations to the local government body concerning future 65 appropriations:

66 7. To make public reports on the activities of the oversight body, including investigations, hearings, 67 findings, recommendations, determinations, and oversight activities; and

68 8. To undertake any other duties as reasonably necessary for the oversight body to effectuate its lawful purpose as provided for in this section to effectively oversee the law-enforcement agencies as 69 70 authorized by the locality.

C. The locality shall establish the policies and procedures for the performance of duties by the 71 72 oversight body as set forth in this section. The oversight body may hold hearings and, if after making a 73 good faith effort to obtain, voluntarily, the attendance of witnesses and the production of books, papers, 74 and other evidence necessary to perform its duties the oversight body is unable to obtain such 75 attendance or production, it may apply to the circuit court for the locality for a subpoena compelling 76 the attendance of such witness or the production of such books, papers, and other evidence, and the 77 court may, upon good cause shown, cause the subpoena to be issued. Any person so subpoenaed may 78 apply to the court that issued such subpoena to quash it.

79 D. Any person currently employed by a law-enforcement agency is ineligible to serve on a civilian 80 oversight body established pursuant to this section.

E. A law-enforcement officer who is subject to a binding disciplinary determination may file a 81 grievance requesting a final hearing in accordance with § 15.2-1507, provided that such matter is a 82 qualifying grievance under the locality's grievance procedures. 83

84 F. A law-enforcement civilian oversight body may retain legal counsel to represent the oversight 85 body in all cases, hearings, controversies, or matters involving the interests of the oversight body. Such 86 counsel shall be paid from funds appropriated by the locality. 87

§ 15.2-1507. Provision of grievance procedure; training programs.

88 A. If a local governing body fails to adopt a grievance procedure required by § 15.2-1506 or fails to 89 certify it as provided in this section, the local governing body shall be deemed to have adopted a 90 grievance procedure that is consistent with the provisions of Chapter 30 (§ 2.2-3000 et seq.) of Title 2.2 91 and any regulations adopted pursuant thereto for so long as the locality remains in noncompliance. The 92 locality shall provide its employees with copies of the applicable grievance procedure upon request. The 93 term "grievance" as used herein shall not be interpreted to mean negotiations of wages, salaries, or 94 fringe benefits.

95 Each grievance procedure, and each amendment thereto, in order to comply with this section, shall 96 be certified in writing to be in compliance by the city, town, or county attorney, and the chief administrative officer of the locality, and such certification filed with the clerk of the circuit court 97 98 having jurisdiction in the locality in which the procedure is to apply. Local government grievance 99 procedures in effect as of July 1, 1991, shall remain in full force and effect for 90 days thereafter, 100 unless certified and filed as provided above within a shorter time period.

Each grievance procedure shall include the following components and features: 101

102 1. Definition of grievance. A grievance shall be a complaint or dispute by an employee relating to his employment, including (i) disciplinary actions, including dismissals, disciplinary demotions, and 103 suspensions, provided that dismissals shall be grievable whenever resulting from formal discipline or 104 unsatisfactory job performance; (ii) the application of personnel policies, procedures, rules, and regulations, including the application of policies involving matters referred to in clause (iii) of subdivision 2; (iii) discrimination on the basis of race, color, creed, religion, political affiliation, age, 105 106 107 108 disability, national origin, sex, marital status, pregnancy, childbirth or related medical conditions, sexual 109 orientation, gender identity, or status as a veteran; and (iv) acts of retaliation as the result of the use of 110 or participation in the grievance procedure or because the employee has complied with any law of the United States or of the Commonwealth, has reported any violation of such law to a governmental 111 112 authority, has sought any change in law before the Congress of the United States or the General Assembly, or has reported an incidence of fraud, abuse, or gross mismanagement. For the purposes of 113 114 clause (iv), there shall be a rebuttable presumption that increasing the penalty that is the subject of the 115 grievance at any level of the grievance shall be an act of retaliation.

116 2. Local government responsibilities. Local governments shall retain the exclusive right to manage the affairs and operations of government. Accordingly, the following complaints are nongrievable: (i) 117 establishment and revision of wages or salaries, position classification, or general benefits; (ii) work 118 activity accepted by the employee as a condition of employment or work activity that may reasonably be 119 120 expected to be a part of the job content; (iii) the contents of ordinances, statutes, or established personnel policies, procedures, rules, and regulations; (iv) failure to promote except where the employee 121

122 can show that established promotional policies or procedures were not followed or applied fairly; (v) the 123 methods, means, and personnel by which work activities are to be carried on; (vi) except where such 124 action affects an employee who has been reinstated within the previous six months as the result of the 125 final determination of a grievance, termination, layoff, demotion, or suspension from duties because of 126 lack of work, reduction in work force, or job abolition; (vii) the hiring, promotion, transfer, assignment, 127 and retention of employees within the local government; and (viii) the relief of employees from duties 128 of the local government in emergencies. In any grievance brought under the exception to clause (vi), the 129 action shall be upheld upon a showing by the local government that (a) there was a valid business 130 reason for the action and (b) the employee was notified of the reason in writing prior to the effective 131 date of the action.

3. Coverage of personnel.

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133 a. Unless otherwise provided by law, all nonprobationary local government permanent full-time and 134 part-time employees are eligible to file grievances with the following exceptions:

135 (1) Appointees of elected groups or individuals;

136 (2) Officials and employees who by charter or other law serve at the will or pleasure of an 137 appointing authority;

138 (3) Deputies and executive assistants to the chief administrative officer of a locality;

139 (4) Agency heads or chief executive officers of government operations;

140 (5) Employees whose terms of employment are limited by law;

141 (6) Temporary, limited term and seasonal employees;

142 (7) Law-enforcement officers as defined in Chapter 5 (§ 9.1-500 et seq.) of Title 9.1 whose grievance 143 is subject to the provisions of Chapter 5 (§ 9.1-500 et seq.) of Title 9.1 and who have elected to proceed 144 pursuant to those provisions in the resolution of their grievance, or any other employee electing to 145 proceed pursuant to any other existing procedure in the resolution of his grievance; and

146 (8) Law-enforcement officers as defined in § 9.1-601 whose grievance is subject to the provisions of 147 § 9.1-601 and relates to a binding disciplinary determination made by a law-enforcement civilian 148 oversight body, except as permitted by subsection E of § 9.1-601.

149 b. Notwithstanding the exceptions set forth in subdivision a, local governments, at their sole 150 discretion, may voluntarily include employees in any of the excepted categories within the coverage of 151 their grievance procedures.

152 c. The chief administrative officer of each local government, or his designee, shall determine the 153 officers and employees excluded from the grievance procedure, and shall be responsible for maintaining 154 an up-to-date list of the affected positions.

155 4. Grievance procedure availability and coverage for employees of community services boards, 156 redevelopment and housing authorities, and regional housing authorities. Employees of community 157 services boards, redevelopment and housing authorities created pursuant to § 36-4, and regional housing 158 authorities created pursuant to § 36-40 shall be included in (i) a local governing body's grievance 159 procedure or personnel system, if agreed to by the department, board, or authority and the locality or (ii) 160 a grievance procedure established and administered by the department, board or authority that is consistent with the provisions of Chapter 30 (§ 2.2-3000 et seq.) of Title 2.2 and any regulations 161 162 promulgated pursuant thereto. If a department, board or authority fails to establish a grievance procedure 163 pursuant to clause (i) or (ii), it shall be deemed to have adopted a grievance procedure that is consistent 164 with the provisions of Chapter 30 (§ 2.2-3000 et seq.) of Title 2.2 and any regulations adopted pursuant 165 thereto for so long as it remains in noncompliance.

166 5. General requirements for procedures.

a. Each grievance procedure shall include not more than four steps for airing complaints at 167 168 successively higher levels of local government management, and a final step providing for a panel 169 hearing or a hearing before an administrative hearing officer upon the agreement of both parties.

170 b. Grievance procedures shall prescribe reasonable and specific time limitations for the grievant to 171 submit an initial complaint and to appeal each decision through the steps of the grievance procedure.

172 c. Nothing contained in this section shall prohibit a local government from granting its employees 173 rights greater than those contained herein, provided such grant does not exceed or violate the general 174 law or public policy of the Commonwealth. 175

6. Time periods.

176 a. It is intended that speedy attention to employee grievances be promoted, consistent with the ability 177 of the parties to prepare for a fair consideration of the issues of concern.

178 b. The time for submitting an initial complaint shall not be less than 20 calendar days after the event giving rise to the grievance, but local governments may, at their option, allow a longer time period. 179

- 180 c. Limits for steps after initial presentation of grievance shall be the same or greater for the grievant 181 than the time that is allowed for local government response in each comparable situation.
- 182 d. Time frames may be extended by mutual agreement of the local government and the grievant.

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183 7. Compliance.

184 a. After the initial filing of a written grievance, failure of either party to comply with all substantial 185 procedural requirements of the grievance procedure, including the panel or administrative hearing, 186 without just cause shall result in a decision in favor of the other party on any grievable issue, provided 187 the party not in compliance fails to correct the noncompliance within five workdays of receipt of written 188 notification by the other party of the compliance violation. Such written notification by the grievant shall 189 be made to the chief administrative officer, or his designee.

190 b. The chief administrative officer, or his designee, at his option, may require a clear written 191 explanation of the basis for just cause extensions or exceptions. The chief administrative officer, or his 192 designee, shall determine compliance issues. Compliance determinations made by the chief 193 administrative officer shall be subject to judicial review by filing petition with the circuit court within 194 30 days of the compliance determination. 195

8. Management steps.

196 a. The first step shall provide for an informal, initial processing of employee complaints by the 197 immediate supervisor through a nonwritten, discussion format.

198 b. Management steps shall provide for a review with higher levels of local government authority 199 following the employee's reduction to writing of the grievance and the relief requested on forms 200 supplied by the local government. Personal face-to-face meetings are required at all of these steps.

201 c. With the exception of the final management step, the only persons who may normally be present 202 in the management step meetings are the grievant, the appropriate local government official at the level 203 at which the grievance is being heard, and appropriate witnesses for each side. Witnesses shall be present only while actually providing testimony. At the final management step, the grievant, at his 204 205 option, may have present a representative of his choice. If the grievant is represented by legal counsel, 206 local government likewise has the option of being represented by counsel. 207

9. Qualification for panel or administrative hearing.

a. Decisions regarding grievability and access to the procedure shall be made by the chief 208 209 administrative officer of the local government, or his designee, at any time prior to the panel hearing, at 210 the request of the local government or grievant, within 10 calendar days of the request. No city, town, 211 or county attorney, or attorney for the Commonwealth, shall be authorized to decide the question of 212 grievability. A copy of the ruling shall be sent to the grievant. Decisions of the chief administrative 213 officer of the local government, or his designee, may be appealed to the circuit court having jurisdiction 214 in the locality in which the grievant is employed for a hearing on the issue of whether the grievance 215 qualifies for a panel hearing. Proceedings for review of the decision of the chief administrative officer or 216 his designee shall be instituted by the grievant by filing a notice of appeal with the chief administrative 217 officer within 10 calendar days from the date of receipt of the decision and giving a copy thereof to all 218 other parties. Within 10 calendar days thereafter, the chief administrative officer or his designee shall 219 transmit to the clerk of the court to which the appeal is taken: a copy of the decision of the chief 220 administrative officer, a copy of the notice of appeal, and the exhibits. A list of the evidence furnished 221 to the court shall also be furnished to the grievant. The failure of the chief administrative officer or his 222 designee to transmit the record shall not prejudice the rights of the grievant. The court, on motion of the 223 grievant, may issue a writ of certiorari requiring the chief administrative officer to transmit the record on 224 or before a certain date.

225 b. Within 30 days of receipt of such records by the clerk, the court, sitting without a jury, shall hear 226 the appeal on the record transmitted by the chief administrative officer or his designee and such 227 additional evidence as may be necessary to resolve any controversy as to the correctness of the record. 228 The court, in its discretion, may receive such other evidence as the ends of justice require. The court 229 may affirm the decision of the chief administrative officer or his designee, or may reverse or modify the 230 decision. The decision of the court shall be rendered no later than the fifteenth day from the date of the 231 conclusion of the hearing. The decision of the court is final and is not appealable. 232

10. Final hearings.

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a. Qualifying grievances shall advance to either a panel hearing or a hearing before an administrative hearing officer, as set forth in the locality's grievance procedure, as described below:

235 (1) If the grievance procedure adopted by the local governing body provides that the final step shall 236 be an impartial panel hearing, the panel may, with the exception of those local governments covered by 237 subdivision a (2) of this subsection, consist of one member appointed by the grievant, one member 238 appointed by the agency head and a third member selected by the first two. In the event that agreement 239 cannot be reached as to the final panel member, the chief judge of the circuit court of the jurisdiction 240 wherein the dispute arose shall select the third panel member. The panel shall not be composed of any 241 persons having direct involvement with the grievance being heard by the panel, or with the complaint or 242 dispute giving rise to the grievance. Managers who are in a direct line of supervision of a grievant, 243 persons residing in the same household as the grievant and the following relatives of a participant in the 244 grievance process or a participant's spouse are prohibited from serving as panel members: spouse, parent,

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245 child, descendants of a child, sibling, niece, nephew and first cousin. No attorney having direct 246 involvement with the subject matter of the grievance, nor a partner, associate, employee or co-employee 247 of the attorney shall serve as a panel member.

248 (2) If the grievance procedure adopted by the local governing body provides for the final step to be 249 an impartial panel hearing, local governments may retain the panel composition method previously 250 approved by the Department of Human Resource Management and in effect as of the enactment of this 251 statute. Modifications to the panel composition method shall be permitted with regard to the size of the 252 panel and the terms of office for panel members, so long as the basic integrity and independence of 253 panels are maintained. As used in this section, the term "panel" shall include all bodies designated and 254 authorized to make final and binding decisions.

255 (3) When a local government elects to use an administrative hearing officer rather than a 256 three-person panel for the final step in the grievance procedure, the administrative hearing officer shall be appointed by the Executive Secretary of the Supreme Court of Virginia. The appointment shall be 257 258 made from the list of administrative hearing officers maintained by the Executive Secretary pursuant to 259 § 2.2-4024 and shall be made from the appropriate geographical region on a rotating basis. In the 260 alternative, the local government may request the appointment of an administrative hearing officer from the Department of Human Resource Management. If a local government elects to use an administrative 261 262 hearing officer, it shall bear the expense of such officer's services.

263 (4) When the local government uses a panel in the final step of the procedure, there shall be a 264 chairperson of the panel and, when panels are composed of three persons (one each selected by the 265 respective parties and the third from an impartial source), the third member shall be the chairperson.

266 (5) Both the grievant and the respondent may call upon appropriate witnesses and be represented by 267 legal counsel or other representatives at the hearing. Such representatives may examine, cross-examine, 268 question and present evidence on behalf of the grievant or respondent before the panel or hearing officer without being in violation of the provisions of § 54.1-3904. 269

270 (6) The decision of the panel or hearing officer shall be final and binding and shall be consistent 271 with provisions of law and written policy.

272 (7) The question of whether the relief granted by a panel or hearing officer is consistent with written 273 policy shall be determined by the chief administrative officer of the local government, or his designee, 274 unless such person has a direct personal involvement with the event or events giving rise to the 275 grievance, in which case the decision shall be made by the attorney for the Commonwealth of the 276 jurisdiction in which the grievance is pending. 277

b. Rules for panel and administrative hearings.

278 Unless otherwise provided by law, local governments shall adopt rules for the conduct of panel or 279 administrative hearings as a part of their grievance procedures, or shall adopt separate rules for such 280 hearings. Rules that are promulgated shall include the following provisions:

281 (1) That neither the panels nor the hearing officer have authority to formulate policies or procedures 282 or to alter existing policies or procedures;

283 (2) That panels and the hearing officer have the discretion to determine the propriety of attendance at 284 the hearing of persons not having a direct interest in the hearing, and, at the request of either party, the 285 hearing shall be private;

286 (3) That the local government provide the panel or hearing officer with copies of the grievance 287 record prior to the hearing, and provide the grievant with a list of the documents furnished to the panel 288 or hearing officer, and the grievant and his attorney, at least 10 days prior to the scheduled hearing, 289 shall be allowed access to and copies of all relevant files intended to be used in the grievance 290 proceeding;

291 (4) That panels and hearing officers have the authority to determine the admissibility of evidence 292 without regard to the burden of proof, or the order of presentation of evidence, so long as a full and 293 equal opportunity is afforded to all parties for the presentation of their evidence;

294 (5) That all evidence be presented in the presence of the panel or hearing officer and the parties, 295 except by mutual consent of the parties;

296 (6) That documents, exhibits and lists of witnesses be exchanged between the parties or hearing 297 officer in advance of the hearing;

298 (7) That the majority decision of the panel or the decision of the hearing officer, acting within the 299 scope of its or his authority, be final, subject to existing policies, procedures and law;

300 (8) That the panel or hearing officer's decision be provided within a specified time to all parties; and 301 (9) Such other provisions as may facilitate fair and expeditious hearings, with the understanding that 302 the hearings are not intended to be conducted like proceedings in courts, and that rules of evidence do 303 not necessarily apply.

304 11. Implementation of final hearing decisions.

305 Either party may petition the circuit court having jurisdiction in the locality in which the grievant is **306** employed for an order requiring implementation of the hearing decision.

B. Notwithstanding the contrary provisions of this section, a final hearing decision rendered under the provisions of this section that would result in the reinstatement of any employee of a sheriff's office, who has been terminated for cause may be reviewed by the circuit court for the locality upon the petition of the locality. The review of the circuit court shall be limited to the question of whether the decision of the panel or hearing officer was consistent with provisions of law and written policy.

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HOUSE BILL NO. 5055

AMENDMENT IN THE NATURE OF A SUBSTITUTE

(Proposed by the House Committee on Public Safety

on August 25, 2020)

(Patron Prior to Substitute—Delegate Herring)

A BILL to amend and reenact §§ 9.1-507 and 15.2-1507 of the Code of Virginia and to amend the Code of Virginia by adding in Chapter 6 of Title 9.1 a section numbered 9.1-601, relating to law-enforcement civilian oversight body.

Be it enacted by the General Assembly of Virginia:

1. That §§ 9.1-507 and 15.2-1507 of the Code of Virginia are amended and reenacted and that the 10 11 Code of Virginia is amended by adding in Chapter 6 of Title 9.1 a section numbered 9.1-601 as 12 follows:

§ 9.1-507. Chapter accords minimum rights.

14 A. The rights accorded law-enforcement officers in this chapter are minimum rights and all agencies, 15 unless otherwise provided in this section, shall adopt grievance procedures that are consistent with this chapter. However, an agency may provide for additional rights of law-enforcement officers in its 16 17 grievance procedure.

18 B. The provisions of this chapter shall not apply to any law-enforcement officer or law-enforcement agency that serves under the authority of a locality that has established a law-enforcement civilian 19 20 oversight body pursuant to § 9.1-601. 21

§ 9.1-601. Law-enforcement civilian oversight body.

A. As used in this section, unless context requires a different meaning:

23 "Law-enforcement agency" means any sheriff's office, police department, or other agency or 24 department that employs persons who have law-enforcement authority that is under the direction and 25 control of any political subdivision or a campus police department of any public institution of higher education of the Commonwealth employing a law-enforcement officer established pursuant to § 23.1-809. 26

27 "Law-enforcement officer" means any person, other than a sheriff or chief of police, who, in his 28 official capacity, (i) is authorized by law to make arrests and (ii) is a nonprobationary officer of the 29 police department, bureau, or force of any political subdivision or the campus police department of any 30 public institution of higher education of the Commonwealth where such department, bureau, or force 31 has three or more law-enforcement officers. 32

"Locality" shall be construed to mean a county or city as the context may require.

33 B. A locality shall establish a law-enforcement civilian oversight body. A law-enforcement civilian 34 oversight body established pursuant to this section may have the following duties over any 35 law-enforcement agency established within the boundaries of such locality:

36 1. To receive, investigate, and issue findings on complaints from civilians regarding conduct of 37 law-enforcement officers and civilian employees of a law-enforcement agency serving under the 38 authority of the locality;

39 2. To investigate and issue findings on incidents, including the use of force by a law-enforcement 40 officer, death or serious injury to any person held in custody, serious abuse of authority or misconduct, 41 allegedly discriminatory stops, and other incidents regarding the conduct of law-enforcement officers or 42 civilian employees of a law-enforcement agency serving under the authority of the locality;

3. Concordant with any investigation conducted pursuant to subdivisions 1 and 2 and after 43 44 consultation with such officer's or employee's direct supervisor or commander, to make binding disciplinary determinations in cases that involve serious breaches of departmental and professional 45 standards, as defined by the locality. Such disciplinary determinations may include letters of reprimand, 46 47 suspension without pay, suspension with pay, demotion within the department, reassignment within the **48** department, termination, involuntary restitution, or mediation to be implemented by the local government employee with ultimate supervisory authority over officers or employees of law-enforcement agencies 49 50 under the authority of the locality;

51 4. To investigate policies, practices, and procedures of law-enforcement agencies under the authority 52 of the locality and to make recommendations regarding changes to such policies, practices, and 53 procedures of law-enforcement agencies under the authority of the locality. If the law-enforcement 54 agency declines to implement any recommended changes from the civilian oversight body, such law-enforcement agency may be required to create a written record, which shall be made available to 55 the public, of its rationale for declining to implement recommendations of the civilian oversight body; 56

5. To review all investigations conducted internally by law-enforcement agencies under the authority 57 of the locality, including internal investigations of civilians employed by such law-enforcement agencies, 58 59 and to issue findings regarding the accuracy, completeness, and impartiality of such investigations and

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60 the sufficiency of any discipline resulting from such investigations;

61 6. To request reports of the annual expenditures of the law-enforcement agencies under the authority 62 of the locality and to make budgetary recommendations to the local government body concerning future 63 appropriations;

64 7. To make public reports on the activities of the civilian oversight body, including investigations, 65 hearings, findings, recommendations, determinations, and oversight activities; and

66 8. To undertake any other duties as reasonably necessary for the civilian oversight body to effectuate 67 its lawful purpose as provided for in this section to effectively oversee the law-enforcement agencies as 68 authorized by the locality.

69 C. The locality shall establish the policies and procedures for the performance of duties by the 70 civilian oversight body as set forth in this section. The civilian oversight body may hold hearings and, if after making a good faith effort to obtain, voluntarily, the attendance of witnesses and the production of 71 72 books, papers, and other evidence necessary to perform its duties the civilian oversight body is unable to obtain such attendance or production, it may apply to the circuit court for the locality for a subpoena 73 compelling the attendance of such witness or the production of such books, papers, and other evidence, 74 and the court may, upon good cause shown, cause the subpoena to be issued. Any person so 75 76 subpoenaed may apply to the court that issued such subpoena to quash it.

77 D. Any person currently employed by a law-enforcement agency is ineligible to serve on a civilian 78 oversight body established pursuant to this section.

79 E. A law-enforcement officer who is subject to a binding disciplinary determination may file a 80 grievance requesting a final hearing in accordance with § 15.2-1507, provided that such matter is a qualifying grievance under the locality's grievance procedures. 81

82 F. A law-enforcement civilian oversight body may retain legal counsel to represent the civilian oversight body in all cases, hearings, controversies, or matters involving the interests of the civilian 83 84 oversight body. Such counsel shall be paid from the funds of the locality. 85

§ 15.2-1507. Provision of grievance procedure; training programs.

86 A. If a local governing body fails to adopt a grievance procedure required by § 15.2-1506 or fails to 87 certify it as provided in this section, the local governing body shall be deemed to have adopted a 88 grievance procedure that is consistent with the provisions of Chapter 30 (§ 2.2-3000 et seq.) of Title 2.2 89 and any regulations adopted pursuant thereto for so long as the locality remains in noncompliance. The 90 locality shall provide its employees with copies of the applicable grievance procedure upon request. The 91 term "grievance" as used herein shall not be interpreted to mean negotiations of wages, salaries, or 92 fringe benefits.

93 Each grievance procedure, and each amendment thereto, in order to comply with this section, shall 94 be certified in writing to be in compliance by the city, town, or county attorney, and the chief 95 administrative officer of the locality, and such certification filed with the clerk of the circuit court having jurisdiction in the locality in which the procedure is to apply. Local government grievance procedures in effect as of July 1, 1991, shall remain in full force and effect for 90 days thereafter, 96 97 98 unless certified and filed as provided above within a shorter time period. 99

Each grievance procedure shall include the following components and features:

100 1. Definition of grievance. A grievance shall be a complaint or dispute by an employee relating to his employment, including (i) disciplinary actions, including dismissals, disciplinary demotions, and 101 102 suspensions, provided that dismissals shall be grievable whenever resulting from formal discipline or unsatisfactory job performance; (ii) the application of personnel policies, procedures, rules, and 103 regulations, including the application of policies involving matters referred to in clause (iii) of 104 subdivision 2; (iii) discrimination on the basis of race, color, creed, religion, political affiliation, age, 105 106 disability, national origin, sex, marital status, pregnancy, childbirth or related medical conditions, sexual orientation, gender identity, or status as a veteran; and (iv) acts of retaliation as the result of the use of 107 108 or participation in the grievance procedure or because the employee has complied with any law of the 109 United States or of the Commonwealth, has reported any violation of such law to a governmental authority, has sought any change in law before the Congress of the United States or the General 110 Assembly, or has reported an incidence of fraud, abuse, or gross mismanagement. For the purposes of 111 112 clause (iv), there shall be a rebuttable presumption that increasing the penalty that is the subject of the 113 grievance at any level of the grievance shall be an act of retaliation.

114 2. Local government responsibilities. Local governments shall retain the exclusive right to manage the affairs and operations of government. Accordingly, the following complaints are nongrievable: (i) 115 establishment and revision of wages or salaries, position classification, or general benefits; (ii) work 116 activity accepted by the employee as a condition of employment or work activity that may reasonably be 117 expected to be a part of the job content; (iii) the contents of ordinances, statutes, or established 118 personnel policies, procedures, rules, and regulations; (iv) failure to promote except where the employee 119 120 can show that established promotional policies or procedures were not followed or applied fairly; (v) the methods, means, and personnel by which work activities are to be carried on; (vi) except where such 121

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122 action affects an employee who has been reinstated within the previous six months as the result of the 123 final determination of a grievance, termination, layoff, demotion, or suspension from duties because of 124 lack of work, reduction in work force, or job abolition; (vii) the hiring, promotion, transfer, assignment, 125 and retention of employees within the local government; and (viii) the relief of employees from duties 126 of the local government in emergencies. In any grievance brought under the exception to clause (vi), the 127 action shall be upheld upon a showing by the local government that (a) there was a valid business 128 reason for the action and (b) the employee was notified of the reason in writing prior to the effective 129 date of the action.

130 3. Coverage of personnel.

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131 a. Unless otherwise provided by law, all nonprobationary local government permanent full-time and 132 part-time employees are eligible to file grievances with the following exceptions:

133 (1) Appointees of elected groups or individuals;

134 (2) Officials and employees who by charter or other law serve at the will or pleasure of an 135 appointing authority;

(3) Deputies and executive assistants to the chief administrative officer of a locality;

(4) Agency heads or chief executive officers of government operations;

138 (5) Employees whose terms of employment are limited by law;

139 (6) Temporary, limited term, and seasonal employees;

140 (7) Law-enforcement officers as defined in Chapter 5 (§ 9.1-500 et seq.) of Title 9.1 whose grievance 141 is subject to the provisions of Chapter 5 (§ 9.1-500 et seq.) of Title 9.1 and who have elected to proceed 142 pursuant to those provisions in the resolution of their grievance, or any other employee electing to 143 proceed pursuant to any other existing procedure in the resolution of his grievance; and

144 (8) Law-enforcement officers as defined in Chapter 5 (§ 9.1-500 et seq.) of Title 9.1 whose grievance 145 is subject to the provisions of § 9.1-601 and relates to a binding disciplinary determination made by a 146 law-enforcement civilian oversight body, except as permitted by subsection E of § 9.1-601.

147 b. Notwithstanding the exceptions set forth in subdivision a, local governments, at their sole 148 discretion, may voluntarily include employees in any of the excepted categories within the coverage of 149 their grievance procedures.

150 c. The chief administrative officer of each local government, or his designee, shall determine the 151 officers and employees excluded from the grievance procedure, and shall be responsible for maintaining 152 an up-to-date list of the affected positions.

153 4. Grievance procedure availability and coverage for employees of community services boards, 154 redevelopment and housing authorities, and regional housing authorities. Employees of community 155 services boards, redevelopment and housing authorities created pursuant to § 36-4, and regional housing 156 authorities created pursuant to § 36-40 shall be included in (i) a local governing body's grievance 157 procedure or personnel system, if agreed to by the department, board, or authority and the locality or (ii) a grievance procedure established and administered by the department, board, or authority that is 158 consistent with the provisions of Chapter 30 (§ 2.2-3000 et seq.) of Title 2.2 and any regulations 159 promulgated pursuant thereto. If a department, board, or authority fails to establish a grievance 160 procedure pursuant to clause (i) or (ii), it shall be deemed to have adopted a grievance procedure that is 161 162 consistent with the provisions of Chapter 30 (§ 2.2-3000 et seq.) of Title 2.2 and any regulations 163 adopted pursuant thereto for so long as it remains in noncompliance.

164 5. General requirements for procedures.

165 a. Each grievance procedure shall include not more than four steps for airing complaints at 166 successively higher levels of local government management, and a final step providing for a panel 167 hearing or a hearing before an administrative hearing officer upon the agreement of both parties.

168 b. Grievance procedures shall prescribe reasonable and specific time limitations for the grievant to 169 submit an initial complaint and to appeal each decision through the steps of the grievance procedure.

170 c. Nothing contained in this section shall prohibit a local government from granting its employees 171 rights greater than those contained herein, provided that such grant does not exceed or violate the 172 general law or public policy of the Commonwealth. 173

6. Time periods.

174 a. It is intended that speedy attention to employee grievances be promoted, consistent with the ability 175 of the parties to prepare for a fair consideration of the issues of concern.

176 b. The time for submitting an initial complaint shall not be less than 20 calendar days after the event 177 giving rise to the grievance, but local governments may, at their option, allow a longer time period.

178 c. Limits for steps after initial presentation of grievance shall be the same or greater for the grievant 179 than the time that is allowed for local government response in each comparable situation.

180 d. Time frames may be extended by mutual agreement of the local government and the grievant.

181 7. Compliance.

182 a. After the initial filing of a written grievance, failure of either party to comply with all substantial

procedural requirements of the grievance procedure, including the panel or administrative hearing, 183 184 without just cause shall result in a decision in favor of the other party on any grievable issue, provided 185 the party not in compliance fails to correct the noncompliance within five workdays of receipt of written 186 notification by the other party of the compliance violation. Such written notification by the grievant shall 187 be made to the chief administrative officer, or his designee.

188 b. The chief administrative officer, or his designee, at his option, may require a clear written 189 explanation of the basis for just cause extensions or exceptions. The chief administrative officer, or his 190 designee, shall determine compliance issues. Compliance determinations made by the chief 191 administrative officer shall be subject to judicial review by filing petition with the circuit court within 192 30 days of the compliance determination. 193

8. Management steps.

a. The first step shall provide for an informal, initial processing of employee complaints by the 194 195 immediate supervisor through a nonwritten, discussion format.

b. Management steps shall provide for a review with higher levels of local government authority 196 197 following the employee's reduction to writing of the grievance and the relief requested on forms 198 supplied by the local government. Personal face-to-face meetings are required at all of these steps.

199 c. With the exception of the final management step, the only persons who may normally be present 200 in the management step meetings are the grievant, the appropriate local government official at the level 201 at which the grievance is being heard, and appropriate witnesses for each side. Witnesses shall be 202 present only while actually providing testimony. At the final management step, the grievant, at his 203 option, may have present a representative of his choice. If the grievant is represented by legal counsel, 204 local government likewise has the option of being represented by counsel. 205

9. Qualification for panel or administrative hearing.

a. Decisions regarding grievability and access to the procedure shall be made by the chief 206 207 administrative officer of the local government, or his designee, at any time prior to the panel hearing, at 208 the request of the local government or grievant, within 10 calendar days of the request. No city, town, 209 or county attorney, or attorney for the Commonwealth, shall be authorized to decide the question of 210 grievability. A copy of the ruling shall be sent to the grievant. Decisions of the chief administrative 211 officer of the local government, or his designee, may be appealed to the circuit court having jurisdiction in the locality in which the grievant is employed for a hearing on the issue of whether the grievance 212 213 qualifies for a panel hearing. Proceedings for review of the decision of the chief administrative officer or his designee shall be instituted by the grievant by filing a notice of appeal with the chief administrative 214 215 officer within 10 calendar days from the date of receipt of the decision and giving a copy thereof to all 216 other parties. Within 10 calendar days thereafter, the chief administrative officer or his designee shall 217 transmit to the clerk of the court to which the appeal is taken: a copy of the decision of the chief 218 administrative officer, a copy of the notice of appeal, and the exhibits. A list of the evidence furnished 219 to the court shall also be furnished to the grievant. The failure of the chief administrative officer or his 220 designee to transmit the record shall not prejudice the rights of the grievant. The court, on motion of the 221 grievant, may issue a writ of certiorari requiring the chief administrative officer to transmit the record on 222 or before a certain date.

223 b. Within 30 days of receipt of such records by the clerk, the court, sitting without a jury, shall hear 224 the appeal on the record transmitted by the chief administrative officer or his designee and such 225 additional evidence as may be necessary to resolve any controversy as to the correctness of the record. 226 The court, in its discretion, may receive such other evidence as the ends of justice require. The court may affirm the decision of the chief administrative officer or his designee, or may reverse or modify the 227 228 decision. The decision of the court shall be rendered no later than the fifteenth day from the date of the 229 conclusion of the hearing. The decision of the court is final and is not appealable. 230

10. Final hearings.

231 a. Qualifying grievances shall advance to either a panel hearing or a hearing before an administrative 232 hearing officer, as set forth in the locality's grievance procedure, as described below:

233 (1) If the grievance procedure adopted by the local governing body provides that the final step shall 234 be an impartial panel hearing, the panel may, with the exception of those local governments covered by 235 subdivision a (2), consist of one member appointed by the grievant, one member appointed by the 236 agency head and a third member selected by the first two. In the event that agreement cannot be reached 237 as to the final panel member, the chief judge of the circuit court of the jurisdiction wherein the dispute 238 arose shall select the third panel member. The panel shall not be composed of any persons having direct 239 involvement with the grievance being heard by the panel, or with the complaint or dispute giving rise to 240 the grievance. Managers who are in a direct line of supervision of a grievant, persons residing in the 241 same household as the grievant and the following relatives of a participant in the grievance process or a 242 participant's spouse are prohibited from serving as panel members: spouse, parent, child, descendants of a child, sibling, niece, nephew and first cousin. No attorney having direct involvement with the subject 243 244 matter of the grievance, nor a partner, associate, employee or co-employee of the attorney shall serve as

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a panel member.

245 246 (2) If the grievance procedure adopted by the local governing body provides for the final step to be 247 an impartial panel hearing, local governments may retain the panel composition method previously 248 approved by the Department of Human Resource Management and in effect as of the enactment of this 249 statute. Modifications to the panel composition method shall be permitted with regard to the size of the 250 panel and the terms of office for panel members, so long as the basic integrity and independence of 251 panels are maintained. As used in this section, the term "panel" shall include all bodies designated and 252 authorized to make final and binding decisions.

253 (3) When a local government elects to use an administrative hearing officer rather than a three-person panel for the final step in the grievance procedure, the administrative hearing officer shall 254 255 be appointed by the Executive Secretary of the Supreme Court of Virginia. The appointment shall be 256 made from the list of administrative hearing officers maintained by the Executive Secretary pursuant to 257 § 2.2-4024 and shall be made from the appropriate geographical region on a rotating basis. In the 258 alternative, the local government may request the appointment of an administrative hearing officer from 259 the Department of Human Resource Management. If a local government elects to use an administrative hearing officer, it shall bear the expense of such officer's services. 260

261 (4) When the local government uses a panel in the final step of the procedure, there shall be a 262 chairperson of the panel and, when panels are composed of three persons (one each selected by the 263 respective parties and the third from an impartial source), the third member shall be the chairperson.

264 (5) Both the grievant and the respondent may call upon appropriate witnesses and be represented by 265 legal counsel or other representatives at the hearing. Such representatives may examine, cross-examine, question and present evidence on behalf of the grievant or respondent before the panel or hearing officer 266 267 without being in violation of the provisions of § 54.1-3904.

268 (6) The decision of the panel or hearing officer shall be final and binding and shall be consistent 269 with provisions of law and written policy.

270 (7) The question of whether the relief granted by a panel or hearing officer is consistent with written 271 policy shall be determined by the chief administrative officer of the local government, or his designee, 272 unless such person has a direct personal involvement with the event or events giving rise to the 273 grievance, in which case the decision shall be made by the attorney for the Commonwealth of the 274 jurisdiction in which the grievance is pending. 275

b. Rules for panel and administrative hearings.

276 Unless otherwise provided by law, local governments shall adopt rules for the conduct of panel or 277 administrative hearings as a part of their grievance procedures, or shall adopt separate rules for such 278 hearings. Rules that are promulgated shall include the following provisions:

279 (1) That neither the panels nor the hearing officer have authority to formulate policies or procedures 280 or to alter existing policies or procedures;

281 (2) That panels and the hearing officer have the discretion to determine the propriety of attendance at 282 the hearing of persons not having a direct interest in the hearing, and, at the request of either party, the 283 hearing shall be private;

284 (3) That the local government provide the panel or hearing officer with copies of the grievance 285 record prior to the hearing, and provide the grievant with a list of the documents furnished to the panel 286 or hearing officer, and the grievant and his attorney, at least 10 days prior to the scheduled hearing, 287 shall be allowed access to and copies of all relevant files intended to be used in the grievance 288 proceeding;

289 (4) That panels and hearing officers have the authority to determine the admissibility of evidence 290 without regard to the burden of proof, or the order of presentation of evidence, so long as a full and 291 equal opportunity is afforded to all parties for the presentation of their evidence;

292 (5) That all evidence be presented in the presence of the panel or hearing officer and the parties, 293 except by mutual consent of the parties;

294 (6) That documents, exhibits and lists of witnesses be exchanged between the parties or hearing 295 officer in advance of the hearing;

296 (7) That the majority decision of the panel or the decision of the hearing officer, acting within the 297 scope of its or his authority, be final, subject to existing policies, procedures and law;

298 (8) That the panel or hearing officer's decision be provided within a specified time to all parties; and 299 (9) Such other provisions as may facilitate fair and expeditious hearings, with the understanding that 300 the hearings are not intended to be conducted like proceedings in courts, and that rules of evidence do

not necessarily apply. 301

302 11. Implementation of final hearing decisions.

303 Either party may petition the circuit court having jurisdiction in the locality in which the grievant is 304 employed for an order requiring implementation of the hearing decision.

305 B. Notwithstanding the contrary provisions of this section, a final hearing decision rendered under the provisions of this section that would result in the reinstatement of any employee of a sheriff's office,
who has been terminated for cause may be reviewed by the circuit court for the locality upon the
petition of the locality. The review of the circuit court shall be limited to the question of whether the
decision of the panel or hearing officer was consistent with provisions of law and written policy.