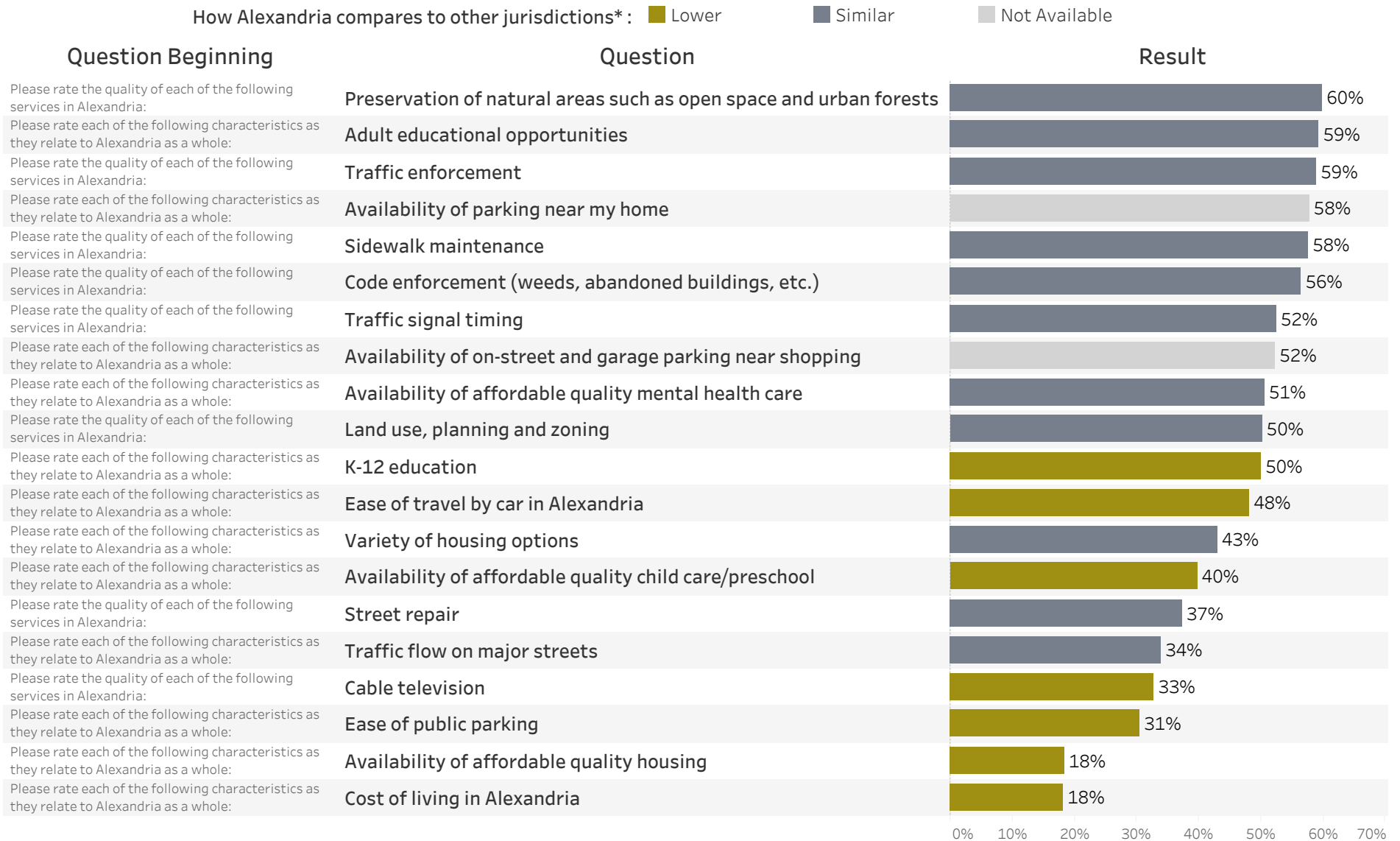


2020 Resident Survey Results

Lower than 60% Positive with Comparison to Other Jurisdictions

Note: This summary only includes the results from questions 5,6 and 10 from the Resident Survey, which are focused on City service delivery and city characteristics.



*Comparison jurisdictions include national, local and like sized/metro region comparisons. The 2020 survey had a 95% confidence interval with a margin of error of +/- 4%. To see the full survey results and methods visit <https://www.alexandriava.gov/performance>.