



Alexandria, VA

Technical Appendices

2020



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The National Community Survey™
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The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

Appendix A: Complete Survey Responses

Responses excluding “don’t know”

The following pages contain a complete set of responses to each question on the survey, excluding the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 1: Question 1

Please rate each of the following aspects of quality of life in Alexandria:	Excellent		Good		Fair		Poor		Total	
Alexandria as a place to live	45%	N=260	46%	N=263	8%	N=47	1%	N=6	100%	N=576
Your neighborhood as a place to live	44%	N=254	38%	N=221	15%	N=86	3%	N=17	100%	N=577
Alexandria as a place to raise children	30%	N=126	47%	N=200	17%	N=73	6%	N=26	100%	N=425
Alexandria as a place to work	36%	N=141	47%	N=187	14%	N=57	3%	N=12	100%	N=396
Alexandria as a place to visit	47%	N=263	44%	N=249	7%	N=42	2%	N=9	100%	N=563
Alexandria as a place to retire	16%	N=67	30%	N=126	31%	N=129	24%	N=101	100%	N=423
The overall quality of life in Alexandria	28%	N=157	58%	N=331	12%	N=66	2%	N=12	100%	N=566

Table 2: Question 2

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Alexandria	31%	N=190	54%	N=338	14%	N=89	1%	N=6	100%	N=624
Overall ease of getting to the places you usually have to visit	24%	N=153	44%	N=275	25%	N=154	7%	N=46	100%	N=628
Quality of overall natural environment in Alexandria	21%	N=128	55%	N=338	22%	N=139	2%	N=15	100%	N=620
Overall “built environment” of Alexandria (including overall design, buildings, parks and transportation systems)	19%	N=119	52%	N=321	24%	N=150	5%	N=32	100%	N=623
Health and wellness opportunities in Alexandria	26%	N=146	49%	N=273	20%	N=113	4%	N=23	100%	N=555
Overall opportunities for education and enrichment	21%	N=114	51%	N=271	23%	N=123	5%	N=26	100%	N=534
Overall economic health of Alexandria	23%	N=130	54%	N=308	20%	N=117	3%	N=18	100%	N=573
Sense of community	19%	N=118	41%	N=251	33%	N=204	7%	N=45	100%	N=618
Overall image or reputation of Alexandria	33%	N=205	54%	N=332	11%	N=70	2%	N=9	100%	N=617
Historic character reflected in built environment, exhibits, and events	48%	N=294	40%	N=244	11%	N=69	1%	N=8	100%	N=615

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Alexandria to someone who asks	55%	N=343	36%	N=225	5%	N=28	4%	N=26	100%	N=622
Remain in Alexandria for the next five years	42%	N=249	38%	N=228	10%	N=63	10%	N=60	100%	N=600

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	72%	N=450	22%	N=140	4%	N=24	1%	N=9	0%	N=1	100%	N=625
In Alexandria’s downtown area (i.e., Old Town) during the day	77%	N=469	18%	N=109	3%	N=17	2%	N=10	0%	N=0	100%	N=605
In your neighborhood at night	42%	N=260	39%	N=240	10%	N=63	8%	N=50	1%	N=8	100%	N=621
In Alexandria’s downtown area (i.e., Old Town) at night	48%	N=282	39%	N=230	9%	N=53	4%	N=26	0%	N=2	100%	N=592

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Table 5: Question 5

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	6%	N=38	28%	N=173	40%	N=251	26%	N=159	100%	N=621
Ease of public parking	5%	N=31	25%	N=156	44%	N=272	25%	N=154	100%	N=614
Ease of travel by car in Alexandria	8%	N=48	40%	N=249	39%	N=240	13%	N=80	100%	N=617
Ease of travel by public transportation in Alexandria	20%	N=104	42%	N=222	28%	N=150	10%	N=55	100%	N=531
Ease of travel by bicycle in Alexandria	19%	N=73	45%	N=170	22%	N=83	14%	N=52	100%	N=378
Ease of walking in Alexandria	33%	N=198	45%	N=271	17%	N=105	5%	N=33	100%	N=607
Availability of paths and walking trails	32%	N=187	44%	N=261	21%	N=122	3%	N=18	100%	N=588
Air quality	22%	N=132	50%	N=299	23%	N=140	5%	N=27	100%	N=598
Cleanliness of Alexandria	25%	N=156	54%	N=330	18%	N=112	2%	N=13	100%	N=611
Overall appearance of Alexandria	32%	N=195	55%	N=338	12%	N=72	1%	N=7	100%	N=612
Public places where people want to spend time	27%	N=163	54%	N=326	16%	N=99	3%	N=18	100%	N=606
Variety of housing options	8%	N=49	35%	N=202	35%	N=207	22%	N=127	100%	N=586
Availability of affordable quality housing	4%	N=23	14%	N=79	34%	N=185	48%	N=266	100%	N=553
Fitness opportunities (including exercise classes, etc.)	26%	N=145	48%	N=271	22%	N=123	5%	N=27	100%	N=566
Recreational opportunities	23%	N=137	52%	N=303	22%	N=132	3%	N=16	100%	N=587
Availability of affordable quality food	22%	N=135	47%	N=285	27%	N=163	4%	N=24	100%	N=607
Availability of affordable quality health care	15%	N=79	51%	N=268	26%	N=134	8%	N=43	100%	N=523
Availability of preventive health services	16%	N=78	50%	N=242	29%	N=140	5%	N=23	100%	N=483
Availability of affordable quality mental health care	11%	N=32	39%	N=114	34%	N=98	15%	N=44	100%	N=288
Availability of parking near my home	26%	N=160	32%	N=195	23%	N=139	20%	N=121	100%	N=615
Availability of on-street and garage parking near shopping	12%	N=74	40%	N=241	34%	N=201	14%	N=84	100%	N=600

Table 6: Question 6

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Total	
Availability of affordable quality child care/preschool	8%	N=18	32%	N=71	26%	N=58	34%	N=75	100%	N=222
K-12 education	12%	N=33	38%	N=106	29%	N=82	21%	N=57	100%	N=278
Adult educational opportunities	12%	N=38	47%	N=147	27%	N=84	14%	N=43	100%	N=312
Opportunities to attend cultural/arts/music activities	24%	N=123	51%	N=267	21%	N=108	4%	N=23	100%	N=521
Employment opportunities	17%	N=71	47%	N=190	26%	N=104	10%	N=41	100%	N=405
Shopping opportunities	28%	N=166	49%	N=294	20%	N=123	3%	N=18	100%	N=601
Cost of living in Alexandria	2%	N=12	16%	N=99	42%	N=252	40%	N=244	100%	N=606
Overall quality of business and service establishments in Alexandria	18%	N=106	58%	N=337	20%	N=117	4%	N=21	100%	N=581
Vibrant downtown/commercial area	31%	N=182	48%	N=278	17%	N=102	4%	N=21	100%	N=582
Overall quality of new development in Alexandria	16%	N=88	48%	N=260	27%	N=144	9%	N=47	100%	N=539
Opportunities to participate in social events and activities	22%	N=117	50%	N=268	24%	N=131	5%	N=25	100%	N=541
Opportunities to volunteer	27%	N=118	49%	N=216	19%	N=83	6%	N=26	100%	N=443
Opportunities to participate in community matters	22%	N=104	51%	N=248	19%	N=91	8%	N=38	100%	N=482
Openness and acceptance of the community toward people of diverse backgrounds	24%	N=131	47%	N=256	23%	N=122	6%	N=33	100%	N=542
Neighborliness of residents in Alexandria	19%	N=114	45%	N=264	29%	N=169	7%	N=40	100%	N=587
Dining opportunities	44%	N=261	44%	N=258	11%	N=63	2%	N=10	100%	N=593

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Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Total	
Out-of-school activities for youth	17%	N=32	43%	N=82	29%	N=55	10%	N=19	100%	N=188

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	27%	N=163	73%	N=445	100%	N=608
Made efforts to make your home more energy efficient	36%	N=221	64%	N=390	100%	N=611
Observed a code violation or other hazard in Alexandria (weeds, abandoned buildings, etc.)	68%	N=412	32%	N=190	100%	N=603
Household member was a victim of a crime in Alexandria	92%	N=557	8%	N=50	100%	N=608
Reported a crime to the police in Alexandria	84%	N=509	16%	N=96	100%	N=606
Contacted the City of Alexandria staff (in-person, phone, email or web) for help or information	59%	N=355	41%	N=249	100%	N=603
Contacted the Mayor or other members of Alexandria City Council (in-person, phone, email or web) to express your opinion	84%	N=510	16%	N=98	100%	N=607
Had the flu shot	34%	N=206	66%	N=401	100%	N=607

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Alexandria?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Alexandria recreation centers or their services	10%	N=60	13%	N=82	25%	N=153	52%	N=315	100%	N=609
Visited a neighborhood park or City park	25%	N=152	31%	N=191	31%	N=189	13%	N=77	100%	N=608
Visited an Alexandria public library	9%	N=52	18%	N=109	35%	N=210	39%	N=237	100%	N=607
Attended a City-sponsored event	1%	N=8	8%	N=51	44%	N=269	46%	N=280	100%	N=607
Volunteered your time to some group/activity in Alexandria	6%	N=34	9%	N=56	18%	N=109	67%	N=407	100%	N=606
Participated in recreation programs or classes	7%	N=45	9%	N=57	13%	N=79	70%	N=425	100%	N=606
Used an Alexandria online public library service	6%	N=37	12%	N=76	20%	N=122	61%	N=373	100%	N=608

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=4	2%	N=15	15%	N=92	82%	N=494	100%	N=604
Watched (online or on television) a local public meeting	1%	N=6	4%	N=24	14%	N=84	81%	N=494	100%	N=607

Table 10: Question 10

Please rate the quality of each of the following services in Alexandria:	Excellent		Good		Fair		Poor		Total	
Police services	41%	N=179	46%	N=203	11%	N=51	2%	N=9	100%	N=442
Fire services	57%	N=241	38%	N=160	5%	N=20	0%	N=0	100%	N=422
Ambulance or emergency medical services	52%	N=186	41%	N=149	6%	N=21	1%	N=4	100%	N=361
Crime prevention	26%	N=98	48%	N=180	22%	N=81	5%	N=19	100%	N=378
Fire prevention and education	38%	N=113	40%	N=121	19%	N=57	3%	N=9	100%	N=300
Traffic enforcement	15%	N=74	44%	N=210	25%	N=119	16%	N=79	100%	N=483
Street repair	8%	N=45	29%	N=168	39%	N=224	23%	N=133	100%	N=569
Street cleaning	17%	N=94	47%	N=260	29%	N=163	7%	N=40	100%	N=556
Street lighting	14%	N=83	51%	N=294	26%	N=149	9%	N=55	100%	N=582

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Please rate the quality of each of the following services in Alexandria:	Excellent		Good		Fair		Poor		Total	
Snow removal	16%	N=84	53%	N=271	24%	N=121	7%	N=35	100%	N=510
Sidewalk maintenance	13%	N=73	45%	N=255	30%	N=169	13%	N=73	100%	N=571
Traffic signal timing	9%	N=50	44%	N=245	33%	N=185	15%	N=82	100%	N=561
Bus or transit services	26%	N=121	47%	N=215	22%	N=100	4%	N=20	100%	N=455
Garbage collection	33%	N=170	48%	N=244	14%	N=73	4%	N=21	100%	N=507
Recycling	21%	N=104	42%	N=212	23%	N=115	15%	N=74	100%	N=505
Yard waste pick-up	28%	N=96	44%	N=151	21%	N=72	7%	N=23	100%	N=342
Storm water drainage	16%	N=71	46%	N=202	27%	N=121	11%	N=49	100%	N=443
Drinking water	25%	N=138	50%	N=270	20%	N=111	5%	N=25	100%	N=543
Sewer services	25%	N=112	50%	N=220	20%	N=89	5%	N=20	100%	N=441
City parks	35%	N=192	52%	N=285	12%	N=68	1%	N=3	100%	N=547
Recreation programs or classes	23%	N=70	54%	N=165	20%	N=62	2%	N=8	100%	N=305
Recreation centers or facilities	23%	N=81	53%	N=191	21%	N=75	3%	N=12	100%	N=359
Land use, planning and zoning	11%	N=41	39%	N=147	35%	N=131	15%	N=55	100%	N=374
Code enforcement (weeds, abandoned buildings, etc.)	13%	N=41	44%	N=144	32%	N=105	11%	N=37	100%	N=327
Animal control	22%	N=70	47%	N=150	26%	N=83	5%	N=15	100%	N=318
Economic development	15%	N=64	49%	N=204	28%	N=116	8%	N=32	100%	N=417
Health services	17%	N=64	52%	N=194	26%	N=97	5%	N=18	100%	N=373
Public library services	36%	N=163	51%	N=228	11%	N=47	2%	N=10	100%	N=448
Public information services	21%	N=79	52%	N=195	21%	N=80	6%	N=21	100%	N=376
Cable television	9%	N=37	24%	N=98	37%	N=155	30%	N=122	100%	N=413
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	16%	N=49	53%	N=160	21%	N=65	10%	N=30	100%	N=305
Preservation of natural areas such as open space and urban forests	16%	N=78	44%	N=211	26%	N=125	14%	N=68	100%	N=481
Alexandria open space	15%	N=76	45%	N=230	30%	N=152	10%	N=50	100%	N=508
City-sponsored special events	22%	N=90	48%	N=198	24%	N=99	5%	N=21	100%	N=409
Overall customer service by Alexandria employees	21%	N=91	49%	N=213	23%	N=102	7%	N=30	100%	N=436
Museums	20%	N=83	50%	N=202	26%	N=106	4%	N=15	100%	N=405
Historic preservation	37%	N=187	49%	N=246	12%	N=60	2%	N=11	100%	N=504
Street signs	24%	N=136	58%	N=333	15%	N=85	3%	N=20	100%	N=574
Elections and voting process	37%	N=182	48%	N=240	11%	N=57	4%	N=18	100%	N=497
Voter registration process	36%	N=181	50%	N=251	13%	N=64	2%	N=8	100%	N=504
Tax collection	20%	N=103	49%	N=253	22%	N=113	9%	N=44	100%	N=513

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Alexandria	21%	N=118	56%	N=313	20%	N=114	3%	N=14	100%	N=560
The Federal Government	10%	N=54	41%	N=219	40%	N=213	10%	N=52	100%	N=539

Table 12: Question 12

Please rate the following categories of Alexandria government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Alexandria	12%	N=65	43%	N=228	33%	N=176	11%	N=56	100%	N=526

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Please rate the following categories of Alexandria government performance:	Excellent		Good		Fair		Poor		Total	
The overall direction that Alexandria is taking	11%	N=59	51%	N=269	25%	N=133	12%	N=64	100%	N=526
The job Alexandria government does at welcoming citizen involvement	13%	N=56	42%	N=186	22%	N=97	23%	N=102	100%	N=441
Overall confidence in Alexandria government	12%	N=60	47%	N=243	28%	N=145	13%	N=67	100%	N=515
Generally acting in the best interest of the community	12%	N=60	45%	N=238	28%	N=147	15%	N=79	100%	N=523
Being honest	13%	N=59	46%	N=207	28%	N=124	13%	N=61	100%	N=450
Treating all residents fairly	12%	N=53	43%	N=198	28%	N=127	17%	N=78	100%	N=456
Transparency to the public	13%	N=55	39%	N=170	30%	N=130	18%	N=78	100%	N=433
The responsiveness of Alexandria government to resident requests, questions and concerns	15%	N=61	41%	N=165	29%	N=116	16%	N=63	100%	N=405

Table 13: Question 13

Please rate how important, if at all, you think it is for the Alexandria community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Alexandria	56%	N=332	33%	N=195	10%	N=56	1%	N=5	100%	N=588
Overall ease of getting to the places you usually have to visit	43%	N=253	43%	N=255	13%	N=77	1%	N=6	100%	N=591
Quality of overall natural environment in Alexandria	38%	N=221	46%	N=273	16%	N=92	1%	N=3	100%	N=589
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	32%	N=190	51%	N=299	16%	N=92	1%	N=6	100%	N=587
Health and wellness opportunities in Alexandria	28%	N=166	42%	N=250	26%	N=151	4%	N=22	100%	N=589
Overall opportunities for education and enrichment	31%	N=185	42%	N=246	23%	N=133	4%	N=26	100%	N=590
Overall economic health of Alexandria	42%	N=243	47%	N=274	11%	N=66	0%	N=2	100%	N=585
Sense of community	26%	N=150	46%	N=268	26%	N=151	3%	N=15	100%	N=585
Housing affordability	48%	N=283	31%	N=184	16%	N=92	5%	N=29	100%	N=588
Parking and traffic management	41%	N=239	38%	N=223	20%	N=117	2%	N=10	100%	N=589
Pre-K and child care (including access for low-income families)	35%	N=208	37%	N=216	15%	N=89	12%	N=73	100%	N=585

Table 14: Question 14

Please indicate whether or not you currently perceive barriers to living in Alexandria based on your...:	No		Yes		Total	
Age	88%	N=512	12%	N=71	100%	N=583
Gender	95%	N=549	5%	N=30	100%	N=578
Race	89%	N=516	11%	N=65	100%	N=581
National origin	92%	N=534	8%	N=47	100%	N=581
Religion	95%	N=551	5%	N=29	100%	N=580
Disability	93%	N=541	7%	N=38	100%	N=579
Sexual orientation	96%	N=551	4%	N=24	100%	N=575
Gender identity	96%	N=552	4%	N=23	100%	N=575
Color	93%	N=538	7%	N=39	100%	N=577
Ancestry	94%	N=541	6%	N=37	100%	N=577
Marital/familial status	93%	N=531	7%	N=40	100%	N=572

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Table 15: Question 15

Have you had contact with a City of Alexandria police officer within the last 12 months?	Percent	Number
Yes	26%	N=152
No	74%	N=440
Total	100%	N=592

Table 16: Question 15A

Thinking about your most recent contact, how would you rate the police officer?	Percent	Number
Excellent	58%	N=88
Good	31%	N=48
Fair	6%	N=9
Poor	5%	N=8
Total	100%	N=154

Table 17: Question 16

Please rate the following categories of City of Alexandria Police Department performance:	Excellent		Good		Fair		Poor		Total	
Collaborating with the community to address crime	34%	N=114	49%	N=164	11%	N=38	5%	N=18	100%	N=334
Responsiveness to resident concerns	37%	N=130	46%	N=160	13%	N=45	4%	N=13	100%	N=348
Fostering positive relationships with community members (e.g. residents, organizations and groups)	35%	N=115	44%	N=146	14%	N=46	7%	N=23	100%	N=331

Table 18: Question 17

Have you had contact with a City of Alexandria staff member other than a police officer within the last 12 months?	Percent	Number
Yes	47%	N=276
No	53%	N=314
Total	100%	N=590

Table 19: Question 17

What was your impression of the staff member(s) in your most recent contact? (Please rate each characteristic.)	Excellent		Good		Fair		Poor		Total	
Knowledgeable	44%	N=120	43%	N=117	10%	N=28	2%	N=5	100%	N=270
Responsive	48%	N=129	39%	N=107	9%	N=24	4%	N=11	100%	N=271
Courteous	47%	N=129	39%	N=107	9%	N=24	4%	N=12	100%	N=271
Overall impression	43%	N=116	40%	N=109	13%	N=36	4%	N=11	100%	N=272

Table 20: Question 18

Please indicate whether or not you currently have...	No		Yes		Total	
72 hours' worth of food, water (three gallons per person), medicines, and other supplies stocked for each person in your household in case of an emergency?	47%	N=274	53%	N=307	100%	N=581
Discussed your household's emergency plan, which includes instructions for household members about where to go and what to do in the event of a disaster, with all members of your household?	59%	N=336	41%	N=235	100%	N=570

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Table 21: Question 19

In the past 30 days, how many days would you consider your mental health (including stress, depression, and issues with emotions) to be not good?	Percent	Number
0 days	45%	N=266
1-5 days	36%	N=212
6-10 days	8%	N=45
11-15 days	4%	N=25
16-20 days	4%	N=22
21-25 days	1%	N=8
26-30 days	1%	N=8
Total	100%	N=587

Table 22: Question 20

In the past 30 days, how many times have you had four or more alcoholic drinks in one occasion?	Percent	Number
0 days	50%	N=155
1-2 days	12%	N=37
3-5 days	6%	N=18
6-10 days	3%	N=9
11-15 days	2%	N=7
16 or more days	27%	N=82
Total	100%	N=309

A missing response option in the first wave of the survey instrument was corrected during data collection. These results only reflect those who received the corrected survey.

Table 23: Question 21

Thinking about all types of dentists (orthodontists, oral surgeons, hygienists, etc.), how long has it been since you last visited a dentist or dental office for any reason?	Percent	Number
Less than 6 months	59%	N=348
6-12 months	20%	N=116
1-2 years	10%	N=60
3-5 years	6%	N=36
6-10 years	1%	N=3
10 years or more	3%	N=18
Never	1%	N=7
Total	100%	N=587

Table 24: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	7%	N=42	6%	N=36	9%	N=53	20%	N=116	58%	N=345	100%	N=591
Purchase goods or services from a business located in Alexandria	1%	N=5	2%	N=9	23%	N=137	45%	N=262	30%	N=173	100%	N=587
Eat at least 5 portions of fruits and vegetables a day	2%	N=12	10%	N=58	41%	N=240	30%	N=172	17%	N=98	100%	N=581
Participate in moderate or vigorous physical activity	2%	N=11	10%	N=61	31%	N=185	34%	N=199	22%	N=132	100%	N=587
Read or watch local news (via television, paper, computer, etc.)	4%	N=22	10%	N=59	22%	N=128	28%	N=164	36%	N=207	100%	N=580
Vote in local elections	11%	N=63	6%	N=34	9%	N=52	20%	N=116	55%	N=322	100%	N=586
Smoke cigarettes	93%	N=546	3%	N=20	1%	N=6	2%	N=9	1%	N=6	100%	N=587

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Table 25: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	24%	N=141
Very good	41%	N=239
Good	28%	N=168
Fair	6%	N=34
Poor	1%	N=8
Total	100%	N=590

Table 26: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	10%	N=61
Somewhat positive	25%	N=149
Neutral	48%	N=282
Somewhat negative	15%	N=90
Very negative	1%	N=5
Total	100%	N=586

Table 27: Question D4

What is your employment status?	Percent	Number
Working full time for pay	73%	N=430
Working part time for pay	9%	N=52
Unemployed, looking for paid work	4%	N=21
Unemployed, not looking for paid work	2%	N=13
Fully retired	13%	N=75
Total	100%	N=592

Table 28: Question D5

Do you work inside the boundaries of Alexandria?	Percent	Number
Yes, outside the home	27%	N=155
Yes, from home	11%	N=65
No	62%	N=358
Total	100%	N=578

Table 29: Question D6

How many years have you lived in Alexandria?	Percent	Number
Less than 2 years	21%	N=122
2 to 5 years	26%	N=152
6 to 10 years	15%	N=90
11 to 20 years	18%	N=105
More than 20 years	21%	N=124
Total	100%	N=594

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Table 30: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	18%	N=107
Building with two or more homes (duplex, townhome, apartment or condominium)	80%	N=469
Other	2%	N=13
Total	100%	N=589

Table 31: Question D8

Is this house or apartment...	Percent	Number
Rented	51%	N=300
Owned	49%	N=290
Total	100%	N=590

Table 32: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=16
\$300 to \$599 per month	4%	N=25
\$600 to \$999 per month	4%	N=22
\$1,000 to \$1,499 per month	16%	N=92
\$1,500 to \$2,499 per month	41%	N=239
\$2,500 or more per month	32%	N=187
Total	100%	N=581

Table 33: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	69%	N=407
Yes	31%	N=184
Total	100%	N=591

Table 34: Question D10a

If yes, do they attend Alexandria City Public schools?	Percent	Number
No	68%	N=121
Yes	32%	N=58
Total	100%	N=179

Table 35: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	84%	N=494
Yes	16%	N=97
Total	100%	N=590

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Table 36: Question D11A

How many people (including yourself) live in your household?	Percent	Number
1	32%	N=173
2	39%	N=206
3	13%	N=69
4	10%	N=53
5	4%	N=22
6 or more	2%	N=10
Total	100%	N=533

Table 37: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	8%	N=46
\$25,000 to \$49,999	7%	N=41
\$50,000 to \$99,999	29%	N=164
\$100,000 to \$149,999	20%	N=116
\$150,000 or more	35%	N=201
Total	100%	N=568

Table 38: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	87%	N=513
Yes, I consider myself to be Spanish, Hispanic or Latino	13%	N=77
Total	100%	N=590

Table 39: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=4
Asian, Asian Indian or Pacific Islander	11%	N=63
Black or African American	17%	N=101
White	68%	N=398
Other	8%	N=46

Total may exceed 100% as respondents could select more than one option.

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Table 40: Question D15

In which category is your age?	Percent	Number
18 to 24 years	4%	N=25
25 to 34 years	31%	N=185
35 to 44 years	18%	N=107
45 to 54 years	20%	N=120
55 to 64 years	12%	N=69
65 to 74 years	9%	N=52
75 years or older	5%	N=31
Total	100%	N=590

Table 41: Question D16

What is your gender?	Percent	Number
Female	53%	N=306
Male	47%	N=276
Non-binary	0%	N=0
Total	100%	N=581

Table 42: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	85%	N=498
Land line	8%	N=47
Both	7%	N=43
Total	100%	N=588

Table 43: Question D18

Do you have access to wireless internet?	Percent	Number
No	6%	N=37
Yes	94%	N=551
Total	100%	N=588

Table 44: Question D19

Thinking about your household's finances today, do you feel your household is:	Percent	Number
Financially secure	75%	N=431
Not financially secure	25%	N=145
Total	100%	N=577

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Table 45: Question D20

How many people in your household have obtained a driver's license?	Percent	Number
0	2%	N=13
1	37%	N=212
2	55%	N=312
3	3%	N=19
4	2%	N=9
5	0%	N=1
6 or more	0%	N=1
7	0%	N=1
Total	100%	N=568

Responses including “don’t know”

The following pages contain a complete set of responses to each question on the survey, including the “don’t know” responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

Table 46: Question 1

Please rate each of the following aspects of quality of life in Alexandria:	Excellent		Good		Fair		Poor		Don't know		Total	
Alexandria as a place to live	45%	N=260	46%	N=263	8%	N=47	1%	N=6	0%	N=2	100%	N=578
Your neighborhood as a place to live	44%	N=254	38%	N=221	15%	N=86	3%	N=17	0%	N=1	100%	N=579
Alexandria as a place to raise children	22%	N=126	35%	N=200	13%	N=73	4%	N=26	26%	N=150	100%	N=575
Alexandria as a place to work	24%	N=141	33%	N=187	10%	N=57	2%	N=12	31%	N=179	100%	N=575
Alexandria as a place to visit	46%	N=263	43%	N=249	7%	N=42	2%	N=9	2%	N=12	100%	N=575
Alexandria as a place to retire	12%	N=67	22%	N=126	23%	N=129	18%	N=101	26%	N=146	100%	N=568
The overall quality of life in Alexandria	28%	N=157	58%	N=331	12%	N=66	2%	N=12	0%	N=2	100%	N=567

Table 47: Question 2

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Alexandria	30%	N=190	54%	N=338	14%	N=89	1%	N=6	0%	N=2	100%	N=625
Overall ease of getting to the places you usually have to visit	24%	N=153	44%	N=275	25%	N=154	7%	N=46	0%	N=0	100%	N=628
Quality of overall natural environment in Alexandria	20%	N=128	54%	N=338	22%	N=139	2%	N=15	1%	N=6	100%	N=626
Overall “built environment” of Alexandria (including overall design, buildings, parks and transportation systems)	19%	N=119	51%	N=321	24%	N=150	5%	N=32	1%	N=5	100%	N=628
Health and wellness opportunities in Alexandria	23%	N=146	44%	N=273	18%	N=113	4%	N=23	11%	N=69	100%	N=623
Overall opportunities for education and enrichment	18%	N=114	43%	N=271	20%	N=123	4%	N=26	15%	N=92	100%	N=626
Overall economic health of Alexandria	21%	N=130	49%	N=308	19%	N=117	3%	N=18	8%	N=52	100%	N=625
Sense of community	19%	N=118	40%	N=251	33%	N=204	7%	N=45	2%	N=10	100%	N=627
Overall image or reputation of Alexandria	33%	N=205	53%	N=332	11%	N=70	2%	N=9	1%	N=8	100%	N=625
Historic character reflected in built environment, exhibits, and events	47%	N=294	39%	N=244	11%	N=69	1%	N=8	2%	N=14	100%	N=629

Table 48: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Alexandria to someone who asks	55%	N=343	36%	N=225	5%	N=28	4%	N=26	0%	N=2	100%	N=624
Remain in Alexandria for the next five years	40%	N=249	37%	N=228	10%	N=63	10%	N=60	3%	N=17	100%	N=618

Table 49: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	72%	N=450	22%	N=140	4%	N=24	1%	N=9	0%	N=1	0%	N=1	100%	N=626
In Alexandria’s downtown area (i.e., Old Town) during the day	75%	N=469	18%	N=109	3%	N=17	2%	N=10	0%	N=0	3%	N=20	100%	N=625
In your neighborhood at night	42%	N=260	38%	N=240	10%	N=63	8%	N=50	1%	N=8	1%	N=4	100%	N=625

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Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In Alexandria's downtown area (i.e., Old Town) at night	45%	N=282	37%	N=230	9%	N=53	4%	N=26	0%	N=2	5%	N=31	100%	N=624

Table 50: Question 5

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	6%	N=38	28%	N=173	40%	N=251	26%	N=159	0%	N=3	100%	N=623
Ease of public parking	5%	N=31	25%	N=156	44%	N=272	25%	N=154	2%	N=10	100%	N=624
Ease of travel by car in Alexandria	8%	N=48	40%	N=249	39%	N=240	13%	N=80	1%	N=6	100%	N=623
Ease of travel by public transportation in Alexandria	17%	N=104	36%	N=222	24%	N=150	9%	N=55	14%	N=89	100%	N=621
Ease of travel by bicycle in Alexandria	12%	N=73	27%	N=170	13%	N=83	8%	N=52	39%	N=241	100%	N=619
Ease of walking in Alexandria	32%	N=198	44%	N=271	17%	N=105	5%	N=33	2%	N=11	100%	N=618
Availability of paths and walking trails	30%	N=187	42%	N=261	19%	N=122	3%	N=18	6%	N=37	100%	N=625
Air quality	21%	N=132	48%	N=299	22%	N=140	4%	N=27	4%	N=25	100%	N=623
Cleanliness of Alexandria	25%	N=156	54%	N=330	18%	N=112	2%	N=13	0%	N=3	100%	N=614
Overall appearance of Alexandria	31%	N=195	54%	N=338	12%	N=72	1%	N=7	1%	N=9	100%	N=621
Public places where people want to spend time	26%	N=163	53%	N=326	16%	N=99	3%	N=18	2%	N=14	100%	N=620
Variety of housing options	8%	N=49	33%	N=202	33%	N=207	21%	N=127	5%	N=34	100%	N=619
Availability of affordable quality housing	4%	N=23	13%	N=79	30%	N=185	43%	N=266	11%	N=68	100%	N=621
Fitness opportunities (including exercise classes, etc.)	24%	N=145	44%	N=271	20%	N=123	4%	N=27	8%	N=53	100%	N=619
Recreational opportunities	22%	N=137	49%	N=303	21%	N=132	3%	N=16	6%	N=35	100%	N=622
Availability of affordable quality food	22%	N=135	46%	N=285	26%	N=163	4%	N=24	2%	N=12	100%	N=619
Availability of affordable quality health care	13%	N=79	43%	N=268	21%	N=134	7%	N=43	16%	N=99	100%	N=622
Availability of preventive health services	13%	N=78	39%	N=242	23%	N=140	4%	N=23	22%	N=135	100%	N=618
Availability of affordable quality mental health care	5%	N=32	18%	N=114	16%	N=98	7%	N=44	53%	N=328	100%	N=616
Availability of parking near my home	26%	N=160	31%	N=195	22%	N=139	20%	N=121	1%	N=5	100%	N=620
Availability of on-street and garage parking near shopping	12%	N=74	39%	N=241	33%	N=201	14%	N=84	3%	N=17	100%	N=617

Table 51: Question 6

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Availability of affordable quality child care/preschool	3%	N=18	11%	N=71	9%	N=58	12%	N=75	64%	N=393	100%	N=615
K-12 education	5%	N=33	17%	N=106	13%	N=82	9%	N=57	54%	N=331	100%	N=609
Adult educational opportunities	6%	N=38	24%	N=147	14%	N=84	7%	N=43	49%	N=296	100%	N=608
Opportunities to attend cultural/arts/music activities	20%	N=123	44%	N=267	18%	N=108	4%	N=23	14%	N=88	100%	N=609
Employment opportunities	12%	N=71	31%	N=190	17%	N=104	7%	N=41	33%	N=204	100%	N=609
Shopping opportunities	27%	N=166	48%	N=294	20%	N=123	3%	N=18	1%	N=7	100%	N=608
Cost of living in Alexandria	2%	N=12	16%	N=99	41%	N=252	40%	N=244	1%	N=7	100%	N=614
Overall quality of business and service establishments in Alexandria	18%	N=106	55%	N=337	19%	N=117	3%	N=21	4%	N=26	100%	N=607
Vibrant downtown/commercial area	30%	N=182	46%	N=278	17%	N=102	3%	N=21	4%	N=26	100%	N=608
Overall quality of new development in Alexandria	14%	N=88	43%	N=260	24%	N=144	8%	N=47	12%	N=71	100%	N=610
Opportunities to participate in social events and activities	19%	N=117	44%	N=268	21%	N=131	4%	N=25	11%	N=70	100%	N=611
Opportunities to volunteer	19%	N=118	35%	N=216	14%	N=83	4%	N=26	27%	N=167	100%	N=610

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Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Opportunities to participate in community matters	17%	N=104	41%	N=248	15%	N=91	6%	N=38	21%	N=129	100%	N=611
Openness and acceptance of the community toward people of diverse backgrounds	21%	N=131	42%	N=256	20%	N=122	5%	N=33	11%	N=69	100%	N=611
Neighborliness of residents in Alexandria	19%	N=114	43%	N=264	28%	N=169	7%	N=40	4%	N=22	100%	N=609
Dining opportunities	43%	N=261	42%	N=258	10%	N=63	2%	N=10	3%	N=19	100%	N=612
Out-of-school activities for youth	5%	N=32	13%	N=82	9%	N=55	3%	N=19	69%	N=419	100%	N=606

Table 52: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	27%	N=163	73%	N=445	100%	N=608
Made efforts to make your home more energy efficient	36%	N=221	64%	N=390	100%	N=611
Observed a code violation or other hazard in Alexandria (weeds, abandoned buildings, etc.)	68%	N=412	32%	N=190	100%	N=603
Household member was a victim of a crime in Alexandria	92%	N=557	8%	N=50	100%	N=608
Reported a crime to the police in Alexandria	84%	N=509	16%	N=96	100%	N=606
Contacted the City of Alexandria staff (in-person, phone, email or web) for help or information	59%	N=355	41%	N=249	100%	N=603
Contacted the Mayor or other members of Alexandria City Council (in-person, phone, email or web) to express your opinion	84%	N=510	16%	N=98	100%	N=607
Had the flu shot	34%	N=206	66%	N=401	100%	N=607

Table 53: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Alexandria?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Alexandria recreation centers or their services	10%	N=60	13%	N=82	25%	N=153	52%	N=315	100%	N=609
Visited a neighborhood park or City park	25%	N=152	31%	N=191	31%	N=189	13%	N=77	100%	N=608
Visited an Alexandria public library	9%	N=52	18%	N=109	35%	N=210	39%	N=237	100%	N=607
Attended a City-sponsored event	1%	N=8	8%	N=51	44%	N=269	46%	N=280	100%	N=607
Volunteered your time to some group/activity in Alexandria	6%	N=34	9%	N=56	18%	N=109	67%	N=407	100%	N=606
Participated in recreation programs or classes	7%	N=45	9%	N=57	13%	N=79	70%	N=425	100%	N=606
Used an Alexandria online public library service	6%	N=37	12%	N=76	20%	N=122	61%	N=373	100%	N=608

Table 54: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=4	2%	N=15	15%	N=92	82%	N=494	100%	N=604
Watched (online or on television) a local public meeting	1%	N=6	4%	N=24	14%	N=84	81%	N=494	100%	N=607

Table 55: Question 10

Please rate the quality of each of the following services in Alexandria:	Excellent		Good		Fair		Poor		Don't know		Total	
Police services	30%	N=179	34%	N=203	8%	N=51	1%	N=9	26%	N=159	100%	N=600
Fire services	40%	N=241	27%	N=160	3%	N=20	0%	N=0	30%	N=179	100%	N=600
Ambulance or emergency medical services	31%	N=186	25%	N=149	4%	N=21	1%	N=4	40%	N=239	100%	N=599

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Please rate the quality of each of the following services in Alexandria:	Excellent		Good		Fair		Poor		Don't know		Total	
Crime prevention	17%	N=98	30%	N=180	14%	N=81	3%	N=19	36%	N=212	100%	N=590
Fire prevention and education	19%	N=113	21%	N=121	10%	N=57	1%	N=9	49%	N=290	100%	N=590
Traffic enforcement	13%	N=74	36%	N=210	20%	N=119	13%	N=79	18%	N=107	100%	N=590
Street repair	8%	N=45	28%	N=168	37%	N=224	22%	N=133	5%	N=29	100%	N=598
Street cleaning	16%	N=94	44%	N=260	27%	N=163	7%	N=40	7%	N=40	100%	N=596
Street lighting	14%	N=83	49%	N=294	25%	N=149	9%	N=55	2%	N=13	100%	N=595
Snow removal	14%	N=84	46%	N=271	20%	N=121	6%	N=35	14%	N=83	100%	N=593
Sidewalk maintenance	12%	N=73	43%	N=255	28%	N=169	12%	N=73	4%	N=26	100%	N=597
Traffic signal timing	8%	N=50	41%	N=245	31%	N=185	14%	N=82	5%	N=31	100%	N=592
Bus or transit services	20%	N=121	36%	N=215	17%	N=100	3%	N=20	24%	N=143	100%	N=599
Garbage collection	28%	N=170	41%	N=244	12%	N=73	3%	N=21	15%	N=89	100%	N=597
Recycling	17%	N=104	36%	N=212	19%	N=115	12%	N=74	15%	N=92	100%	N=597
Yard waste pick-up	16%	N=96	26%	N=151	12%	N=72	4%	N=23	42%	N=247	100%	N=589
Storm water drainage	12%	N=71	34%	N=202	20%	N=121	8%	N=49	25%	N=150	100%	N=593
Drinking water	23%	N=138	45%	N=270	19%	N=111	4%	N=25	9%	N=53	100%	N=596
Sewer services	19%	N=112	37%	N=220	15%	N=89	3%	N=20	26%	N=155	100%	N=596
City parks	33%	N=192	48%	N=285	12%	N=68	1%	N=3	7%	N=42	100%	N=589
Recreation programs or classes	12%	N=70	28%	N=165	11%	N=62	1%	N=8	48%	N=286	100%	N=591
Recreation centers or facilities	14%	N=81	32%	N=191	13%	N=75	2%	N=12	39%	N=231	100%	N=591
Land use, planning and zoning	7%	N=41	25%	N=147	22%	N=131	9%	N=55	37%	N=222	100%	N=596
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=41	24%	N=144	18%	N=105	6%	N=37	45%	N=263	100%	N=590
Animal control	12%	N=70	25%	N=150	14%	N=83	2%	N=15	47%	N=276	100%	N=594
Economic development	11%	N=64	34%	N=204	20%	N=116	5%	N=32	30%	N=175	100%	N=592
Health services	11%	N=64	33%	N=194	16%	N=97	3%	N=18	37%	N=222	100%	N=595
Public library services	27%	N=163	38%	N=228	8%	N=47	2%	N=10	25%	N=149	100%	N=597
Public information services	13%	N=79	33%	N=195	14%	N=80	4%	N=21	36%	N=214	100%	N=590
Cable television	6%	N=37	17%	N=98	26%	N=155	21%	N=122	30%	N=177	100%	N=590
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	8%	N=49	27%	N=160	11%	N=65	5%	N=30	49%	N=289	100%	N=594
Preservation of natural areas such as open space and urban forests	13%	N=78	36%	N=211	21%	N=125	11%	N=68	19%	N=110	100%	N=591
Alexandria open space	13%	N=76	39%	N=230	26%	N=152	8%	N=50	15%	N=87	100%	N=594
City-sponsored special events	15%	N=90	34%	N=198	17%	N=99	4%	N=21	31%	N=180	100%	N=589
Overall customer service by Alexandria employees	15%	N=91	36%	N=213	17%	N=102	5%	N=30	26%	N=155	100%	N=592
Museums	14%	N=83	34%	N=202	18%	N=106	2%	N=15	32%	N=187	100%	N=592
Historic preservation	31%	N=187	41%	N=246	10%	N=60	2%	N=11	15%	N=90	100%	N=594
Street signs	23%	N=136	56%	N=333	14%	N=85	3%	N=20	3%	N=21	100%	N=595
Elections and voting process	30%	N=182	40%	N=240	9%	N=57	3%	N=18	17%	N=101	100%	N=598
Voter registration process	30%	N=181	42%	N=251	11%	N=64	1%	N=8	16%	N=95	100%	N=599
Tax collection	17%	N=103	43%	N=253	19%	N=113	7%	N=44	13%	N=79	100%	N=591

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Table 56: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Alexandria	20%	N=118	53%	N=313	19%	N=114	2%	N=14	5%	N=32	100%	N=592
The Federal Government	9%	N=54	37%	N=219	36%	N=213	9%	N=52	9%	N=52	100%	N=591

Table 57: Question 12

Please rate the following categories of Alexandria government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Alexandria	11%	N=65	39%	N=228	30%	N=176	10%	N=56	10%	N=61	100%	N=587
The overall direction that Alexandria is taking	10%	N=59	46%	N=269	23%	N=133	11%	N=64	10%	N=60	100%	N=586
The job Alexandria government does at welcoming citizen involvement	10%	N=56	32%	N=186	17%	N=97	17%	N=102	25%	N=145	100%	N=586
Overall confidence in Alexandria government	10%	N=60	41%	N=243	25%	N=145	12%	N=67	12%	N=71	100%	N=586
Generally acting in the best interest of the community	10%	N=60	40%	N=238	25%	N=147	13%	N=79	11%	N=65	100%	N=588
Being honest	10%	N=59	36%	N=207	21%	N=124	10%	N=61	23%	N=133	100%	N=582
Treating all residents fairly	9%	N=53	34%	N=198	22%	N=127	13%	N=78	22%	N=130	100%	N=586
Transparency to the public	9%	N=55	29%	N=170	22%	N=130	13%	N=78	26%	N=150	100%	N=583
The responsiveness of Alexandria government to resident requests, questions and concerns	11%	N=61	29%	N=165	20%	N=116	11%	N=63	30%	N=174	100%	N=579

Table 58: Question 13

Please rate how important, if at all, you think it is for the Alexandria community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Alexandria	56%	N=332	33%	N=195	10%	N=56	1%	N=5	100%	N=588
Overall ease of getting to the places you usually have to visit	43%	N=253	43%	N=255	13%	N=77	1%	N=6	100%	N=591
Quality of overall natural environment in Alexandria	38%	N=221	46%	N=273	16%	N=92	1%	N=3	100%	N=589
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	32%	N=190	51%	N=299	16%	N=92	1%	N=6	100%	N=587
Health and wellness opportunities in Alexandria	28%	N=166	42%	N=250	26%	N=151	4%	N=22	100%	N=589
Overall opportunities for education and enrichment	31%	N=185	42%	N=246	23%	N=133	4%	N=26	100%	N=590
Overall economic health of Alexandria	42%	N=243	47%	N=274	11%	N=66	0%	N=2	100%	N=585
Sense of community	26%	N=150	46%	N=268	26%	N=151	3%	N=15	100%	N=585
Housing affordability	48%	N=283	31%	N=184	16%	N=92	5%	N=29	100%	N=588
Parking and traffic management	41%	N=239	38%	N=223	20%	N=117	2%	N=10	100%	N=589
Pre-K and child care (including access for low-income families)	35%	N=208	37%	N=216	15%	N=89	12%	N=73	100%	N=585

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Table 59: Question 14

Please indicate whether or not you currently perceive barriers to living in Alexandria based on your...:	No		Yes		Total	
Age	88%	N=512	12%	N=71	100%	N=583
Gender	95%	N=549	5%	N=30	100%	N=578
Race	89%	N=516	11%	N=65	100%	N=581
National origin	92%	N=534	8%	N=47	100%	N=581
Religion	95%	N=551	5%	N=29	100%	N=580
Disability	93%	N=541	7%	N=38	100%	N=579
Sexual orientation	96%	N=551	4%	N=24	100%	N=575
Gender identity	96%	N=552	4%	N=23	100%	N=575
Color	93%	N=538	7%	N=39	100%	N=577
Ancestry	94%	N=541	6%	N=37	100%	N=577
Marital/familial status	93%	N=531	7%	N=40	100%	N=572

Table 60: Question 15

Have you had contact with a City of Alexandria police officer within the last 12 months?	Percent	Number
Yes	26%	N=152
No	74%	N=440
Total	100%	N=592

Table 61: Question 15A

Thinking about your most recent contact, how would you rate the police officer?	Percent	Number
Excellent	57%	N=88
Good	31%	N=48
Fair	6%	N=9
Poor	5%	N=8
Don't know	1%	N=1
Total	100%	N=155

Table 62: Question 16

Please rate the following categories of City of Alexandria Police Department performance:	Excellent		Good		Fair		Poor		Don't know		Total	
Collaborating with the community to address crime	20%	N=114	28%	N=164	7%	N=38	3%	N=18	42%	N=243	100%	N=577
Responsiveness to resident concerns	22%	N=130	28%	N=160	8%	N=45	2%	N=13	40%	N=229	100%	N=577
Fostering positive relationships with community members (e.g. residents, organizations and groups)	20%	N=115	26%	N=146	8%	N=46	4%	N=23	42%	N=243	100%	N=573

Table 63: Question 17

Have you had contact with a City of Alexandria staff member other than a police officer within the last 12 months?	Percent	Number
Yes	47%	N=276
No	53%	N=314
Total	100%	N=590

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Table 64: Question 17

What was your impression of the staff member(s) in your most recent contact? (Please rate each characteristic.)	Excellent		Good		Fair		Poor		Don't know		Total	
Knowledgeable	43%	N=120	42%	N=117	10%	N=28	2%	N=5	2%	N=7	100%	N=277
Responsive	47%	N=129	39%	N=107	9%	N=24	4%	N=11	1%	N=2	100%	N=274
Courteous	47%	N=129	39%	N=107	9%	N=24	4%	N=12	1%	N=3	100%	N=274
Overall impression	42%	N=116	40%	N=109	13%	N=36	4%	N=11	1%	N=2	100%	N=275

Table 65: Question 18

Please indicate whether or not you currently have...	No		Yes		Total	
72 hours' worth of food, water (three gallons per person), medicines, and other supplies stocked for each person in your household in case of an emergency?	47%	N=274	53%	N=307	100%	N=581
Discussed your household's emergency plan, which includes instructions for household members about where to go and what to do in the event of a disaster, with all members of your household?	59%	N=336	41%	N=235	100%	N=570

Table 66: Question 19

In the past 30 days, how many days would you consider your mental health (including stress, depression, and issues with emotions) to be not good?	Percent	Number
0 days	45%	N=266
1-5 days	36%	N=212
6-10 days	8%	N=45
11-15 days	4%	N=25
16-20 days	4%	N=22
21-25 days	1%	N=8
26-30 days	1%	N=8
Total	100%	N=587

Table 67: Question 20

In the past 30 days, how many times have you had four or more alcoholic drinks in one occasion?	Percent	Number
0 days	50%	N=155
1-2 days	12%	N=37
3-5 days	6%	N=18
6-10 days	3%	N=9
11-15 days	2%	N=7
16 or more days	27%	N=82
Total	100%	N=309

A missing response option in the first wave of the survey instrument was corrected during data collection. These results only reflect those who received the corrected survey.

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Table 68: Question 21

Thinking about all types of dentists (orthodontists, oral surgeons, hygienists, etc.), how long has it been since you last visited a dentist or dental office for any reason?	Percent	Number
Less than 6 months	59%	N=348
6-12 months	20%	N=116
1-2 years	10%	N=60
3-5 years	6%	N=36
6-10 years	1%	N=3
10 years or more	3%	N=18
Never	1%	N=7
Total	100%	N=587

Table 69: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	7%	N=42	6%	N=36	9%	N=53	20%	N=116	58%	N=345	100%	N=591
Purchase goods or services from a business located in Alexandria	1%	N=5	2%	N=9	23%	N=137	45%	N=262	30%	N=173	100%	N=587
Eat at least 5 portions of fruits and vegetables a day	2%	N=12	10%	N=58	41%	N=240	30%	N=172	17%	N=98	100%	N=581
Participate in moderate or vigorous physical activity	2%	N=11	10%	N=61	31%	N=185	34%	N=199	22%	N=132	100%	N=587
Read or watch local news (via television, paper, computer, etc.)	4%	N=22	10%	N=59	22%	N=128	28%	N=164	36%	N=207	100%	N=580
Vote in local elections	11%	N=63	6%	N=34	9%	N=52	20%	N=116	55%	N=322	100%	N=586
Smoke cigarettes	93%	N=546	3%	N=20	1%	N=6	2%	N=9	1%	N=6	100%	N=587

Table 70: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	24%	N=141
Very good	41%	N=239
Good	28%	N=168
Fair	6%	N=34
Poor	1%	N=8
Total	100%	N=590

Table 71: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	10%	N=61
Somewhat positive	25%	N=149
Neutral	48%	N=282
Somewhat negative	15%	N=90
Very negative	1%	N=5
Total	100%	N=586

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Table 72: Question D4

What is your employment status?	Percent	Number
Working full time for pay	73%	N=430
Working part time for pay	9%	N=52
Unemployed, looking for paid work	4%	N=21
Unemployed, not looking for paid work	2%	N=13
Fully retired	13%	N=75
Total	100%	N=592

Table 73: Question D5

Do you work inside the boundaries of Alexandria?	Percent	Number
Yes, outside the home	27%	N=155
Yes, from home	11%	N=65
No	62%	N=358
Total	100%	N=578

Table 74: Question D6

How many years have you lived in Alexandria?	Percent	Number
Less than 2 years	21%	N=122
2 to 5 years	26%	N=152
6 to 10 years	15%	N=90
11 to 20 years	18%	N=105
More than 20 years	21%	N=124
Total	100%	N=594

Table 75: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	18%	N=107
Building with two or more homes (duplex, townhome, apartment or condominium)	80%	N=469
Other	2%	N=13
Total	100%	N=589

Table 76: Question D8

Is this house or apartment...	Percent	Number
Rented	51%	N=300
Owned	49%	N=290
Total	100%	N=590

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Table 77: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than \$300 per month	3%	N=16
\$300 to \$599 per month	4%	N=25
\$600 to \$999 per month	4%	N=22
\$1,000 to \$1,499 per month	16%	N=92
\$1,500 to \$2,499 per month	41%	N=239
\$2,500 or more per month	32%	N=187
Total	100%	N=581

Table 78: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	69%	N=407
Yes	31%	N=184
Total	100%	N=591

Table 79: Question D10a

If yes, do they attend Alexandria City Public schools?	Percent	Number
No	68%	N=121
Yes	32%	N=58
Total	100%	N=179

Table 80: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	84%	N=494
Yes	16%	N=97
Total	100%	N=590

Table 81: Question D11A

How many people (including yourself) live in your household?	Percent	Number
1	32%	N=173
2	39%	N=206
3	13%	N=69
4	10%	N=53
5	4%	N=22
6 or more	2%	N=10
Total	100%	N=533

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Table 82: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than \$25,000	8%	N=46
\$25,000 to \$49,999	7%	N=41
\$50,000 to \$99,999	29%	N=164
\$100,000 to \$149,999	20%	N=116
\$150,000 or more	35%	N=201
Total	100%	N=568

Table 83: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	87%	N=513
Yes, I consider myself to be Spanish, Hispanic or Latino	13%	N=77
Total	100%	N=590

Table 84: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	1%	N=4
Asian, Asian Indian or Pacific Islander	11%	N=63
Black or African American	17%	N=101
White	68%	N=398
Other	8%	N=46

Total may exceed 100% as respondents could select more than one option.

Table 85: Question D15

In which category is your age?	Percent	Number
18 to 24 years	4%	N=25
25 to 34 years	31%	N=185
35 to 44 years	18%	N=107
45 to 54 years	20%	N=120
55 to 64 years	12%	N=69
65 to 74 years	9%	N=52
75 years or older	5%	N=31
Total	100%	N=590

Table 86: Question D16

What is your gender?	Percent	Number
Female	53%	N=306
Male	47%	N=276
Non-binary	0%	N=0
Total	100%	N=581

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Table 87: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	85%	N=498
Land line	8%	N=47
Both	7%	N=43
Total	100%	N=588

Table 88: Question D18

Do you have access to wireless internet?	Percent	Number
No	6%	N=37
Yes	94%	N=551
Total	100%	N=588

Table 89: Question D19

Thinking about your household's finances today, do you feel your household is:	Percent	Number
Financially secure	75%	N=431
Not financially secure	25%	N=145
Total	100%	N=577

Table 90: Question D20

How many people in your household have obtained a driver's license?	Percent	Number
0	2%	N=13
1	37%	N=212
2	55%	N=312
3	3%	N=19
4	2%	N=9
5	0%	N=1
6 or more	0%	N=1
7	0%	N=1
Total	100%	N=568

Appendix B: Benchmark Comparisons

Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Alexandria chose to have comparisons made to the entire database and two subsets of similar jurisdictions from the database. The first subset included other jurisdictions near Washington, D.C. and the second subset consisted of jurisdictions across the nation with populations between 80,000 and 180,000 that were in close proximity to major metropolitan areas.

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Alexandria's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Alexandria's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Alexandria's rating to the benchmark.

In that final column, Alexandria's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Alexandria residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Alexandria's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Alexandria's average rating was more than 20 points different when compared to the benchmark.

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

National Benchmark Comparisons

Table 91: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Alexandria	86%	189	435	Similar
Overall image or reputation of Alexandria	87%	68	343	Higher
Alexandria as a place to live	91%	130	380	Similar
Your neighborhood as a place to live	82%	137	311	Similar
Alexandria as a place to raise children	77%	230	371	Similar
Alexandria as a place to retire	46%	300	351	Lower
Overall appearance of Alexandria	87%	82	342	Similar

Table 92: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Alexandria	85%	174	352	Similar
	In your neighborhood during the day	95%	156	349	Similar
	In Alexandria's downtown/commercial area during the day	96%	61	317	Similar
	Overall ease of getting to the places you usually have to visit	68%	180	276	Similar
Mobility	Availability of paths and walking trails	76%	82	312	Similar
	Ease of walking in Alexandria	77%	68	306	Higher
	Ease of travel by bicycle in Alexandria	64%	92	305	Similar
	Ease of travel by public transportation in Alexandria	61%	24	239	Higher
	Ease of travel by car in Alexandria	48%	256	304	Lower
	Ease of public parking	31%	200	234	Lower
	Traffic flow on major streets	34%	242	333	Similar
	Quality of overall natural environment in Alexandria	75%	181	278	Similar
	Cleanliness of Alexandria	79%	131	285	Similar
	Air quality	72%	161	247	Similar
Built Environment	Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	71%	74	267	Similar
	Overall quality of new development in Alexandria	64%	76	292	Similar
	Availability of affordable quality housing	18%	248	301	Lower
	Variety of housing options	43%	207	280	Similar
	Public places where people want to spend time	81%	52	261	Similar
	Overall economic health of Alexandria	76%	82	273	Similar
Economy	Vibrant downtown/commercial area	79%	25	250	Much higher
	Overall quality of business and service establishments in Alexandria	76%	59	275	Similar
	Cost of living in Alexandria	18%	244	269	Lower
	Shopping opportunities	77%	46	293	Higher
	Employment opportunities	64%	39	310	Higher
	Alexandria as a place to visit	91%	36	288	Higher
	Alexandria as a place to work	83%	41	355	Higher
	Health and wellness opportunities in Alexandria	76%	100	268	Similar
	Availability of affordable quality mental health care	51%	87	237	Similar
	Availability of preventive health services	66%	115	241	Similar
Recreation and Wellness	Availability of affordable quality health care	66%	126	260	Similar
	Availability of affordable quality food	69%	90	247	Similar
	Recreational opportunities	75%	98	293	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Fitness opportunities (including exercise classes, etc.)	74%	108	259	Similar
Education and Enrichment	Overall opportunities for education and enrichment	72%	128	270	Similar
	Opportunities to attend cultural/arts/music activities	75%	71	290	Similar
	Adult educational opportunities	59%	143	247	Similar
	K-12 education	50%	228	271	Lower
	Availability of affordable quality child care/preschool	40%	221	260	Lower
Community Engagement	Opportunities to participate in social events and activities	71%	68	266	Similar
	Neighborliness of Alexandria	64%	112	261	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	71%	45	293	Similar
	Opportunities to participate in community matters	73%	79	276	Similar
	Opportunities to volunteer	75%	86	267	Similar

Table 93: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Alexandria	77%	178	405	Similar
Overall customer service by Alexandria employees (police, receptionists, planners, etc.)	70%	255	371	Similar
Value of services for the taxes paid to Alexandria	56%	145	389	Similar
Overall direction that Alexandria is taking	62%	148	314	Similar
Job Alexandria government does at welcoming citizen involvement	55%	190	317	Similar
Overall confidence in Alexandria government	59%	119	274	Similar
Generally acting in the best interest of the community	57%	147	274	Similar
Being honest	59%	137	265	Similar
Treating all residents fairly	55%	163	271	Similar
Services provided by the Federal Government	51%	8	254	Similar

Table 94: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police services	87%	124	430	Similar
	Fire services	95%	70	368	Similar
	Ambulance or emergency medical services	93%	104	330	Similar
	Crime prevention	74%	141	353	Similar
	Fire prevention and education	78%	106	285	Similar
	Animal control	69%	93	321	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	69%	140	279	Similar
Mobility	Traffic enforcement	59%	259	357	Similar
	Street repair	37%	234	362	Similar
	Street cleaning	64%	150	316	Similar
	Street lighting	65%	138	319	Similar
	Snow removal	69%	122	269	Similar
	Sidewalk maintenance	58%	146	309	Similar
	Traffic signal timing	52%	137	264	Similar
Natural Environment	Bus or transit services	74%	18	233	Higher
	Garbage collection	82%	197	336	Similar
	Recycling	63%	297	344	Lower
	Yard waste pick-up	72%	154	267	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Drinking water	75%	118	301	Similar
	Preservation of natural areas such as open space, farmlands and greenbelts	60%	147	256	Similar
	Alexandria open space	60%	135	243	Similar
Built Environment	Storm water drainage	62%	197	335	Similar
	Sewer services	75%	170	307	Similar
	Land use, planning and zoning	50%	120	298	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	56%	127	376	Similar
	Cable television	33%	183	202	Lower
	Economic development	64%	78	284	Similar
	City parks	87%	116	314	Similar
Recreation and Wellness	Recreation programs or classes	77%	108	315	Similar
	Recreation centers or facilities	76%	107	278	Similar
	Health services	69%	109	224	Similar
	City-sponsored special events	70%	119	284	Similar
Education and Enrichment	Public library services	87%	157	324	Similar
Community Engagement	Public information services	73%	110	287	Similar

Table 95: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	60%	159	305	Similar
Recommend living in Alexandria to someone who asks	91%	94	285	Similar
Remain in Alexandria for the next five years	80%	214	279	Similar
Contacted the City of Alexandria staff (in-person, phone, email or web) for help or information	41%	205	322	Similar

Table 96: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Did NOT report a crime to the police	84%	74	265	Similar
	Household member was NOT a victim of a crime	92%	94	273	Similar
Natural Environment	Made efforts to conserve water	73%	215	246	Similar
	Made efforts to make your home more energy efficient	64%	241	248	Lower
	Recycle at home	87%	166	260	Similar
Built Environment	Did NOT observe a code violation or other hazard in Alexandria	68%	31	255	Higher
	NOT experiencing housing costs stress	66%	174	260	Similar
Economy	Purchase goods or services from a business located in Alexandria	98%	87	258	Similar
	Economy will have positive impact on income	36%	81	261	Similar
	Work inside boundaries of Alexandria	38%	126	259	Similar
	Used Alexandria recreation centers or their services	48%	204	240	Similar
Recreation and Wellness	Visited a neighborhood park or City park	87%	90	269	Similar
	Eat at least 5 portions of fruits and vegetables a day	88%	28	249	Similar
	Participate in moderate or vigorous physical activity	88%	80	254	Similar
	In very good to excellent health	65%	105	255	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Used Alexandria public libraries or their services	61%	136	249	Similar
	Attended City-sponsored event	54%	136	263	Similar
Community Engagement	Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	16%	153	257	Similar
	Volunteered your time to some group/activity in Alexandria	33%	165	267	Similar
	Attended a local public meeting	18%	167	266	Similar
	Watched (online or on television) a local public meeting	19%	159	236	Similar
	Read or watch local news (via television, paper, computer, etc.)	86%	94	259	Similar
	Vote in local elections	84%	159	261	Similar

Communities included in national comparisons

The communities included in Alexandria's comparisons are listed on the following pages along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Adams County, CO	441,603	Billings city, MT.....	104,170
Airway Heights city, WA	6,114	Bloomington city, IN	80,405
Albany city, OR	50,158	Bloomington city, MN	82,893
Albemarle County, VA.....	98,970	Boise City city, ID	205,671
Albert Lea city, MN.....	18,016	Bonner Springs city, KS	7,314
Alexandria city, VA	139,966	Boulder city, CO.....	97,385
Allegan County, MI.....	111,408	Bowling Green city, KY	58,067
American Canyon city, CA.....	19,454	Bozeman city, MT	37,280
Ames city, IA	58,965	Brentwood city, TN	37,060
Ankeny city, IA	45,582	Brighton city, CO.....	33,352
Ann Arbor city, MI.....	113,934	Brookline CDP, MA	58,732
Apache Junction city, AZ.....	35,840	Brooklyn Center city, MN	30,104
Arapahoe County, CO	572,003	Brooklyn city, OH	11,169
Arlington city, TX	365,438	Broomfield city, CO	55,889
Arvada city, CO	106,433	Brownsburg town, IN	21,285
Asheville city, NC	83,393	Buffalo Grove village, IL	41,496
Ashland city, OR	20,078	Burlingame city, CA.....	28,806
Ashland town, MA	16,593	Cabarrus County, NC.....	178,011
Ashland town, VA.....	7,225	Cambridge city, MA	105,162
Aspen city, CO	6,658	Canandaigua city, NY	10,545
Athens-Clarke County, GA	115,452	Cannon Beach city, OR.....	1,690
Auburn city, AL	53,380	Cañon City city, CO	16,400
Augusta CCD, GA	134,777	Canton city, SD	3,057
Aurora city, CO	325,078	Cape Coral city, FL	154,305
Austin city, TX	790,390	Carlsbad city, CA	105,328
Avon town, CO	6,447	Carroll city, IA.....	10,103
Avon town, IN	12,446	Cartersville city, GA.....	19,731
Avondale city, AZ	76,238	Cary town, NC	135,234
Azusa city, CA.....	46,361	Castle Rock town, CO.....	48,231
Bainbridge Island city, WA.....	23,025	Cedar Hill city, TX	45,028
Baltimore city, MD.....	620,961	Cedar Park city, TX	48,937
Baltimore County, MD	805,029	Cedar Rapids city, IA.....	126,326
Battle Creek city, MI.....	52,347	Celina city, TX.....	6,028
Bay Village city, OH.....	15,651	Centennial city, CO.....	100,377
Baytown city, TX	71,802	Chandler city, AZ	236,123
Bedford city, TX	46,979	Chandler city, TX	2,734
Bedford town, MA	13,320	Chanhassen city, MN.....	22,952
Bellevue city, WA	122,363	Chapel Hill town, NC	57,233
Bellingham city, WA	80,885	Chardon city, OH	5,148
Bend city, OR.....	76,639	Charles County, MD	146,551
Bethlehem township, PA.....	23,730	Charlotte County, FL	159,978
Bettendorf city, IA.....	33,217	Charlottesville city, VA.....	43,475

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Chattanooga city, TN.....	167,674	Elk Grove city, CA	153,015
Chautauqua town, NY	4,464	Elmhurst city, IL.....	44,121
Chesterfield County, VA.....	316,236	Englewood city, CO.....	30,255
Clackamas County, OR	375,992	Erie town, CO	18,135
Clayton city, MO	15,939	Estes Park town, CO.....	5,858
Clearwater city, FL	107,685	Euclid city, OH	48,920
Cleveland Heights city, OH	46,121	Fairview town, TX	7,248
Clinton city, SC	8,490	Farmers Branch city, TX	28,616
Clive city, IA	15,447	Farmersville city, TX	3,301
Clovis city, CA	95,631	Farmington Hills city, MI	79,740
College Park city, MD	30,413	Farmington town, CT	25,340
College Station city, TX	93,857	Fate city, TX	6,357
Colleyville city, TX	22,807	Fayetteville city, GA.....	15,945
Collinsville city, IL	25,579	Fayetteville city, NC.....	200,564
Columbia city, MO	108,500	Ferguson township, PA.....	17,690
Columbia city, SC	129,272	Fernandina Beach city, FL.....	11,487
Columbia Falls city, MT.....	4,688	Flower Mound town, TX.....	64,669
Commerce City city, CO.....	45,913	Forest Grove city, OR	21,083
Concord city, CA	122,067	Fort Collins city, CO.....	143,986
Concord town, MA.....	17,668	Franklin city, TN.....	62,487
Conshohocken borough, PA	7,833	Frederick town, CO	8,679
Coolidge city, AZ	11,825	Fremont city, CA	214,089
Coon Rapids city, MN	61,476	Fruita city, CO.....	12,646
Coral Springs city, FL.....	121,096	Gahanna city, OH.....	33,248
Coronado city, CA	18,912	Gaithersburg city, MD.....	59,933
Corvallis city, OR	54,462	Galveston city, TX	47,743
Cottonwood Heights city, UT	33,433	Gardner city, KS.....	19,123
Coventry Lake CDP, CT	2,990	Germantown city, TN	38,844
Coventry town, CT	12,435	Gilbert town, AZ.....	208,453
Creve Coeur city, MO	17,833	Gillette city, WY	29,087
Cupertino city, CA	58,302	Glen Ellyn village, IL.....	27,450
Dacono city, CO	4,152	Glendora city, CA	50,073
Dakota County, MN	398,552	Glenview village, IL	44,692
Dallas city, OR	14,583	Golden city, CO.....	18,867
Dallas city, TX.....	1,197,816	Golden Valley city, MN.....	20,371
Danville city, KY.....	16,218	Goodyear city, AZ	65,275
Darien city, IL.....	22,086	Grafton village, WI	11,459
Davenport city, FL.....	2,888	Grand Blanc city, MI.....	8,276
Davidson town, NC.....	10,944	Grand Rapids city, MI	188,040
Dayton city, OH	141,527	Grants Pass city, OR.....	34,533
Dayton town, WY.....	757	Grass Valley city, CA	12,860
Dearborn city, MI.....	98,153	Greeley city, CO.....	92,889
Decatur city, GA.....	19,335	Greenville city, NC.....	84,554
Del Mar city, CA	4,161	Greenwich town, CT.....	61,171
DeLand city, FL.....	27,031	Greenwood Village city, CO.....	13,925
Delaware city, OH	34,753	Greer city, SC	25,515
Denison city, TX.....	22,682	Gunnison County, CO	15,324
Denton city, TX.....	113,383	Haltom City city, TX	42,409
Denver city, CO.....	600,158	Hamilton city, OH.....	62,477
Des Moines city, IA	203,433	Hamilton town, MA	7,764
Des Peres city, MO	8,373	Hampton city, VA	137,436
Destin city, FL.....	12,305	Hanover County, VA.....	99,863
Dover city, NH	29,987	Harrisburg city, SD	4,089
Dublin city, CA	46,036	Harrisonburg city, VA	48,914
Dublin city, OH	41,751	Harrisonville city, MO	10,019
Duluth city, MN	86,265	Hastings city, MN	22,172
Durham city, NC	228,330	Henderson city, NV	257,729
Durham County, NC	267,587	Herndon town, VA.....	23,292
Dyer town, IN.....	16,390	High Point city, NC	104,371
Eagan city, MN	64,206	Highland Park city, IL	29,763
Eagle Mountain city, UT.....	21,415	Highlands Ranch CDP, CO	96,713
Eau Claire city, WI	65,883	Homer Glen village, IL.....	24,220
Eden Prairie city, MN.....	60,797	Honolulu County, HI	953,207
Eden town, VT.....	1,323	Hoquiam city, WA	8,726
Edgewater city, CO	5,170	Horry County, SC	269,291
Edina city, MN	47,941	Hudson town, CO.....	2,356
Edmond city, OK.....	81,405	Huntley village, IL	24,291
Edmonds city, WA.....	39,709	Huntsville city, TX	38,548
El Cerrito city, CA.....	23,549	Hutchinson city, MN	14,178
El Paso de Robles (Paso Robles) city, CA	29,793	Hutto city, TX	14,698

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Independence city, MO.....	116,830	Maplewood city, MN.....	38,018
Indio city, CA.....	76,036	Maricopa County, AZ.....	3,817,117
Iowa City city, IA.....	67,862	Marin County, CA.....	252,409
Irving city, TX.....	216,290	Marion city, IA.....	34,768
Issaquah city, WA.....	30,434	Mariposa County, CA.....	18,251
Jackson city, MO.....	13,758	Marshfield city, WI.....	19,118
Jackson County, MI.....	160,248	Martinez city, CA.....	35,824
James City County, VA.....	67,009	Marysville city, WA.....	60,020
Jefferson County, NY.....	116,229	Maui County, HI.....	154,834
Jefferson Parish, LA.....	432,552	McKinney city, TX.....	131,117
Jerome city, ID.....	10,890	McMinnville city, OR.....	32,187
Johnson City city, TN.....	63,152	Mecklenburg County, NC.....	919,628
Johnston city, IA.....	17,278	Menlo Park city, CA.....	32,026
Jupiter town, FL.....	55,156	Menomonee Falls village, WI.....	35,626
Kalamazoo city, MI.....	74,262	Mercer Island city, WA.....	22,699
Kansas City city, KS.....	145,786	Meridian charter township, MI.....	39,688
Kansas City city, MO.....	459,787	Meridian city, ID.....	75,092
Keizer city, OR.....	36,478	Merriam city, KS.....	11,003
Kent city, WA.....	92,411	Mesa city, AZ.....	439,041
Kerrville city, TX.....	22,347	Miami Beach city, FL.....	87,779
Key West city, FL.....	24,649	Miami city, FL.....	399,457
King City city, CA.....	12,874	Middleton city, WI.....	17,442
Kingman city, AZ.....	28,068	Middletown town, RI.....	16,150
Kirkland city, WA.....	48,787	Midland city, MI.....	41,863
Kirkwood city, MO.....	27,540	Milford city, DE.....	9,559
Knoxville city, IA.....	7,313	Milton city, GA.....	32,661
La Plata town, MD.....	8,753	Minneapolis city, MN.....	382,578
La Vista city, NE.....	15,758	Minnetrissa city, MN.....	6,384
Laguna Niguel city, CA.....	62,979	Missouri City city, TX.....	67,358
Lake Forest city, IL.....	19,375	Moline city, IL.....	43,483
Lake in the Hills village, IL.....	28,965	Monroe city, MI.....	20,733
Lake Zurich village, IL.....	19,631	Montgomery city, MN.....	2,956
Lakeville city, MN.....	55,954	Montgomery County, MD.....	971,777
Lakewood city, CO.....	142,980	Monticello city, UT.....	1,972
Lakewood city, WA.....	58,163	Montrose city, CO.....	19,132
Lancaster County, SC.....	76,652	Moraga town, CA.....	16,016
Lansing city, MI.....	114,297	Morristown city, TN.....	29,137
Laramie city, WY.....	30,816	Morrisville town, NC.....	18,576
Larimer County, CO.....	299,630	Morro Bay city, CA.....	10,234
Las Cruces city, NM.....	97,618	Mountlake Terrace city, WA.....	19,909
Las Vegas city, NM.....	13,753	Murphy city, TX.....	17,708
Lawrence city, KS.....	87,643	Naperville city, IL.....	141,853
Lawrenceville city, GA.....	28,546	Napoleon city, OH.....	8,749
Lehi city, UT.....	47,407	Nederland city, TX.....	17,547
Lenexa city, KS.....	48,190	Needham CDP, MA.....	28,886
Lewisville city, TX.....	95,290	Nevada City city, CA.....	3,068
Lewisville town, NC.....	12,639	Nevada County, CA.....	98,764
Libertyville village, IL.....	20,315	New Braunfels city, TX.....	57,740
Lincolnwood village, IL.....	12,590	New Brighton city, MN.....	21,456
Lindsborg city, KS.....	3,458	New Concord village, OH.....	2,491
Little Chute village, WI.....	10,449	New Hope city, MN.....	20,339
Littleton city, CO.....	41,737	New Orleans city, LA.....	343,829
Livermore city, CA.....	80,968	New Ulm city, MN.....	13,522
Lombard village, IL.....	43,165	Newport city, RI.....	24,672
Lone Tree city, CO.....	10,218	Newport News city, VA.....	180,719
Long Grove village, IL.....	8,043	Newton city, IA.....	15,254
Longmont city, CO.....	86,270	Niles village, IL.....	29,803
Lonsdale city, MN.....	3,674	Noblesville city, IN.....	51,969
Los Alamos County, NM.....	17,950	Norcross city, GA.....	9,116
Los Altos Hills town, CA.....	7,922	Norfolk city, NE.....	24,210
Loudoun County, VA.....	312,311	Norfolk city, VA.....	242,803
Louisville city, CO.....	18,376	North Mankato city, MN.....	13,394
Lower Merion township, PA.....	57,825	North Port city, FL.....	57,357
Lynchburg city, VA.....	75,568	North Yarmouth town, ME.....	3,565
Lynnwood city, WA.....	35,836	Northglenn city, CO.....	35,789
Manassas city, VA.....	37,821	Novato city, CA.....	51,904
Manhattan Beach city, CA.....	35,135	Novi city, MI.....	55,224
Manhattan city, KS.....	52,281	O'Fallon city, IL.....	28,281
Mankato city, MN.....	39,309	Oak Park village, IL.....	51,878
Maple Grove city, MN.....	61,567	Oakley city, CA.....	35,432

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Oklahoma City city, OK.....	579,999	Rosenberg city, TX.....	30,618
Olmsted County, MN.....	144,248	Roseville city, MN.....	33,660
Olympia city, WA.....	46,478	Round Rock city, TX.....	99,887
Orange village, OH.....	3,323	Royal Palm Beach village, FL.....	34,140
Orland Park village, IL.....	56,767	Sacramento city, CA.....	466,488
Orleans Parish, LA.....	343,829	Sahuarita town, AZ.....	25,259
Oshkosh city, WI.....	66,083	Sammamish city, WA.....	45,780
Oswego village, IL.....	30,355	San Diego city, CA.....	1,307,402
Ottawa County, MI.....	263,801	San Jose city, CA.....	945,942
Overland Park city, KS.....	173,372	San Marcos city, CA.....	83,781
Paducah city, KY.....	25,024	San Marcos city, TX.....	44,894
Palm Beach Gardens city, FL.....	48,452	Sangamon County, IL.....	197,465
Palm Coast city, FL.....	75,180	Santa Fe city, NM.....	67,947
Palo Alto city, CA.....	64,403	Santa Fe County, NM.....	144,170
Palos Verdes Estates city, CA.....	13,438	Sarasota County, FL.....	379,448
Papillion city, NE.....	18,894	Savage city, MN.....	26,911
Paradise Valley town, AZ.....	12,820	Schaumburg village, IL.....	74,227
Park City city, UT.....	7,558	Schertz city, TX.....	31,465
Parker town, CO.....	45,297	Scott County, MN.....	129,928
Parkland city, FL.....	23,962	Scottsdale city, AZ.....	217,385
Pasco city, WA.....	59,781	Sedona city, AZ.....	10,031
Pasco County, FL.....	464,697	Sevierville city, TN.....	14,807
Payette city, ID.....	7,433	Shakopee city, MN.....	37,076
Pearland city, TX.....	91,252	Sharonville city, OH.....	13,560
Peoria city, IL.....	115,007	Shawnee city, KS.....	62,209
Pflugerville city, TX.....	46,936	Shawnee city, OK.....	29,857
Pinehurst village, NC.....	13,124	Sherborn town, MA.....	4,119
Piqua city, OH.....	20,522	Shoreline city, WA.....	53,007
Pitkin County, CO.....	17,148	Shoreview city, MN.....	25,043
Plano city, TX.....	259,841	Shorewood village, IL.....	15,615
Platte City city, MO.....	4,691	Sierra Vista city, AZ.....	43,888
Pleasant Hill city, IA.....	8,785	Silverton city, OR.....	9,222
Pleasanton city, CA.....	70,285	Sioux Falls city, SD.....	153,888
Plymouth city, MN.....	70,576	Skokie village, IL.....	64,784
Polk County, IA.....	430,640	Snoqualmie city, WA.....	10,670
Pompano Beach city, FL.....	99,845	Snowmass Village town, CO.....	2,826
Port Orange city, FL.....	56,048	Somerset town, MA.....	18,165
Port St. Lucie city, FL.....	164,603	South Jordan city, UT.....	50,418
Portland city, OR.....	583,776	Southlake city, TX.....	26,575
Powell city, OH.....	11,500	Spearfish city, SD.....	10,494
Powhatan County, VA.....	28,046	Springfield city, MO.....	159,498
Prince William County, VA.....	402,002	Springville city, UT.....	29,466
Prior Lake city, MN.....	22,796	St. Augustine city, FL.....	12,975
Pueblo city, CO.....	106,595	St. Charles city, IL.....	32,974
Purcellville town, VA.....	7,727	St. Joseph city, MO.....	76,780
Queen Creek town, AZ.....	26,361	St. Louis County, MN.....	200,226
Raleigh city, NC.....	403,892	St. Lucie County, FL.....	277,789
Ramsey city, MN.....	23,668	State College borough, PA.....	42,034
Raymond town, ME.....	4,436	Steamboat Springs city, CO.....	12,088
Raymore city, MO.....	19,206	Sugar Land city, TX.....	78,817
Redmond city, OR.....	26,215	Suisun City city, CA.....	28,111
Redmond city, WA.....	54,144	Summit County, UT.....	36,324
Redwood City city, CA.....	76,815	Sunnyvale city, CA.....	140,081
Reno city, NV.....	225,221	Surprise city, AZ.....	117,517
Richfield city, MN.....	35,228	Suwanee city, GA.....	15,355
Richland city, WA.....	48,058	Tacoma city, WA.....	198,397
Richmond city, CA.....	103,701	Takoma Park city, MD.....	16,715
Richmond Heights city, MO.....	8,603	Temecula city, CA.....	100,097
Rio Rancho city, NM.....	87,521	Tempe city, AZ.....	161,719
River Falls city, WI.....	15,000	Temple city, TX.....	66,102
Riverside city, CA.....	303,871	Texarkana city, TX.....	36,411
Roanoke city, VA.....	97,032	The Woodlands CDP, TX.....	93,847
Roanoke County, VA.....	92,376	Tigard city, OR.....	48,035
Rochester city, NY.....	210,565	Tinley Park village, IL.....	56,703
Rock Hill city, SC.....	66,154	Tracy city, CA.....	82,922
Rockville city, MD.....	61,209	Trinidad CCD, CO.....	12,017
Roeland Park city, KS.....	6,731	Tualatin city, OR.....	26,054
Rohnert Park city, CA.....	40,971	Tulsa city, OK.....	391,906
Rolla city, MO.....	19,559	Tustin city, CA.....	75,540
Rosemount city, MN.....	21,874	Twin Falls city, ID.....	44,125

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Unalaska city, AK	4,376	Westlake town, TX	992
University Heights city, OH	13,539	Westminster city, CO	106,114
University Park city, TX	23,068	Westminster city, MD	18,590
Urbandale city, IA	39,463	Wheat Ridge city, CO	30,166
Vail town, CO	5,305	White House city, TN	10,255
Ventura CCD, CA	111,889	Wichita city, KS	382,368
Vernon Hills village, IL	25,113	Williamsburg city, VA	14,068
Vestavia Hills city, AL	34,033	Willowbrook village, IL	8,540
Victoria city, MN	7,345	Wilmington city, NC	106,476
Vienna town, VA	15,687	Wilsonville city, OR	19,509
Virginia Beach city, VA	437,994	Windsor town, CO	18,644
Walnut Creek city, CA	64,173	Windsor town, CT	29,044
Warrensburg city, MO	18,838	Winnetka village, IL	12,187
Washington County, MN	238,136	Winter Garden city, FL	34,568
Washoe County, NV	421,407	Woodbury city, MN	61,961
Washougal city, WA	14,095	Woodinville city, WA	10,938
Wauwatosa city, WI	46,396	Wyandotte County, KS	157,505
Wentzville city, MO	29,070	Yakima city, WA	91,067
West Carrollton city, OH	13,143	York County, VA	65,464
West Chester township, OH	60,958	Yorktown town, IN	9,405
Western Springs village, IL	12,975	Yorkville city, IL	16,921
Westerville city, OH	36,120	Yountville city, CA	2,933

Jurisdictions near Washington, D.C. Benchmark Comparisons

Table 97: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Alexandria	86%	8	17	Similar
Overall image or reputation of Alexandria	87%	3	14	Higher
Alexandria as a place to live	91%	6	14	Similar
Your neighborhood as a place to live	82%	5	14	Similar
Alexandria as a place to raise children	77%	11	16	Similar
Alexandria as a place to retire	46%	9	16	Similar
Overall appearance of Alexandria	87%	3	17	Higher

Table 98: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Alexandria	85%	5	14	Similar
	In your neighborhood during the day	95%	5	14	Similar
	In Alexandria's downtown/commercial area during the day	96%	3	13	Similar
	Overall ease of getting to the places you usually have to visit	68%	6	12	Similar
Mobility	Availability of paths and walking trails	76%	2	13	Higher
	Ease of walking in Alexandria	77%	4	14	Higher
	Ease of travel by bicycle in Alexandria	64%	4	14	Higher
	Ease of travel by public transportation in Alexandria	61%	1	10	Higher
	Ease of travel by car in Alexandria	48%	10	15	Similar
	Ease of public parking	31%	8	9	Lower
	Traffic flow on major streets	34%	9	15	Similar
	Quality of overall natural environment in Alexandria	75%	9	14	Similar
	Cleanliness of Alexandria	79%	5	13	Similar
	Air quality	72%	7	11	Similar
Built Environment	Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	71%	2	12	Similar
	Overall quality of new development in Alexandria	64%	4	14	Similar
	Availability of affordable quality housing	18%	13	13	Lower
	Variety of housing options	43%	13	14	Similar
	Public places where people want to spend time	81%	2	11	Higher
	Overall economic health of Alexandria	76%	5	13	Similar
Economy	Vibrant downtown/commercial area	79%	1	10	Much higher
	Overall quality of business and service establishments in Alexandria	76%	3	12	Similar
	Cost of living in Alexandria	18%	13	13	Lower
	Shopping opportunities	77%	2	13	Higher
	Employment opportunities	64%	2	15	Higher
	Alexandria as a place to visit	91%	2	13	Much higher
	Alexandria as a place to work	83%	1	14	Higher
	Health and wellness opportunities in Alexandria	76%	5	12	Similar
	Availability of affordable quality mental health care	51%	6	11	Similar
	Availability of preventive health services	66%	7	11	Similar
Recreation and Wellness	Availability of affordable quality health care	66%	7	11	Similar
	Availability of affordable quality food	69%	4	10	Similar
	Recreational opportunities	75%	5	14	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Fitness opportunities (including exercise classes, etc.)	74%	4	12	Similar
Education and Enrichment	Overall opportunities for education and enrichment	72%	8	13	Similar
	Opportunities to attend cultural/arts/music activities	75%	5	15	Similar
	Adult educational opportunities	59%	9	12	Similar
	K-12 education	50%	9	13	Lower
	Availability of affordable quality child care/preschool	40%	11	12	Lower
Community Engagement	Opportunities to participate in social events and activities	71%	3	13	Similar
	Neighborliness of Alexandria	64%	4	12	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	71%	6	14	Similar
	Opportunities to participate in community matters	73%	6	14	Similar
	Opportunities to volunteer	75%	5	13	Similar

Table 99: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Alexandria	77%	10	19	Similar
Overall customer service by Alexandria employees (police, receptionists, planners, etc.)	70%	11	15	Similar
Value of services for the taxes paid to Alexandria	56%	7	17	Similar
Overall direction that Alexandria is taking	62%	6	13	Similar
Job Alexandria government does at welcoming citizen involvement	55%	8	13	Similar
Overall confidence in Alexandria government	59%	6	13	Similar
Generally acting in the best interest of the community	57%	6	13	Similar
Being honest	59%	8	13	Similar
Treating all residents fairly	55%	8	13	Similar
Services provided by the Federal Government	51%	4	12	Similar

Table 100: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police services	87%	4	16	Similar
	Fire services	95%	3	12	Similar
	Ambulance or emergency medical services	93%	4	13	Similar
	Crime prevention	74%	4	15	Similar
	Fire prevention and education	78%	5	12	Similar
	Animal control	69%	4	12	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	69%	9	13	Similar
Mobility	Traffic enforcement	59%	8	13	Similar
	Street repair	37%	9	13	Similar
	Street cleaning	64%	7	11	Similar
	Street lighting	65%	6	14	Similar
	Snow removal	69%	7	12	Similar
	Sidewalk maintenance	58%	6	13	Similar
	Traffic signal timing	52%	5	9	Similar
Natural Environment	Bus or transit services	74%	4	10	Higher
	Garbage collection	82%	6	13	Similar
	Recycling	63%	13	15	Similar
	Yard waste pick-up	72%	9	11	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Drinking water	75%	5	12	Similar
	Preservation of natural areas such as open space, farmlands and greenbelts	60%	7	11	Similar
	Alexandria open space	60%	7	11	Similar
Built Environment	Storm water drainage	62%	8	13	Similar
	Sewer services	75%	5	11	Similar
	Land use, planning and zoning	50%	4	13	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	56%	5	14	Similar
	Cable television	33%	7	7	Lower
	Economic development	64%	4	14	Similar
	City parks	87%	3	15	Similar
Recreation and Wellness	Recreation programs or classes	77%	7	13	Similar
	Recreation centers or facilities	76%	5	13	Similar
	Health services	69%	6	10	Similar
	City-sponsored special events	70%	5	12	Similar
Education and Enrichment	Public library services	87%	7	14	Similar
Community Engagement	Public information services	73%	5	13	Similar

Table 101: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	60%	7	14	Similar
Recommend living in Alexandria to someone who asks	91%	4	13	Similar
Remain in Alexandria for the next five years	80%	7	13	Similar
Contacted the City of Alexandria staff (in-person, phone, email or web) for help or information	41%	10	12	Similar

Table 102: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Did NOT report a crime to the police	84%	6	11	Similar
	Household member was NOT a victim of a crime	92%	4	12	Similar
Natural Environment	Made efforts to conserve water	73%	10	11	Similar
	Made efforts to make your home more energy efficient	64%	11	11	Lower
	Recycle at home	87%	6	12	Similar
Built Environment	Did NOT observe a code violation or other hazard in Alexandria	68%	1	11	Higher
	NOT experiencing housing costs stress	66%	8	13	Similar
Economy	Purchase goods or services from a business located in Alexandria	98%	4	12	Similar
	Economy will have positive impact on income	36%	2	12	Similar
	Work inside boundaries of Alexandria	38%	8	12	Similar
	Used Alexandria recreation centers or their services	48%	9	10	Similar
Recreation and Wellness	Visited a neighborhood park or City park	87%	3	12	Similar
	Eat at least 5 portions of fruits and vegetables a day	88%	4	12	Similar
	Participate in moderate or vigorous physical activity	88%	5	12	Similar
	In very good to excellent health	65%	7	12	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Used Alexandria public libraries or their services	61%	7	11	Similar
	Attended City-sponsored event	54%	6	12	Similar
Community Engagement	Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	16%	9	10	Similar
	Volunteered your time to some group/activity in Alexandria	33%	9	11	Similar
	Attended a local public meeting	18%	11	12	Similar
	Watched (online or on television) a local public meeting	19%	11	12	Similar
	Read or watch local news (via television, paper, computer, etc.)	86%	5	12	Similar
	Vote in local elections	84%	8	12	Similar

Communities included in jurisdictions near Washington, D.C. comparisons

The communities included in Alexandria's custom comparisons are listed below along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Albemarle County, VA..... 98,970
 Alexandria city, VA139,966
 Ashland town, VA..... 7,225
 Baltimore city, MD.....620,961
 Charles County, MD146,551
 Chesterfield County, VA316,236
 College Park city, MD 30,413
 Gaithersburg city, MD..... 59,933
 Hanover County, VA 99,863
 Herndon town, VA..... 23,292

James City County, VA 67,009
 La Plata town, MD..... 8,753
 Lynchburg city, VA 75,568
 Montgomery County, MD.....971,777
 Newport News city, VA.....180,719
 Norfolk city, VA242,803
 Prince William County, VA.....402,002
 Takoma Park city, MD 16,715
 Vienna town, VA 15,687
 York County, VA..... 65,464

Populations between 80,000 and 180,000 near Metropolitan Areas Benchmark Comparisons

Table 103: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Alexandria	86%	24	65	Similar
Overall image or reputation of Alexandria	87%	6	48	Higher
Alexandria as a place to live	91%	14	57	Similar
Your neighborhood as a place to live	82%	19	47	Similar
Alexandria as a place to raise children	77%	28	55	Similar
Alexandria as a place to retire	46%	45	53	Lower
Overall appearance of Alexandria	87%	8	46	Higher

Table 104: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Alexandria	85%	15	46	Similar
	In your neighborhood during the day	95%	18	57	Similar
	In Alexandria's downtown/commercial area during the day	96%	1	48	Higher
Mobility	Overall ease of getting to the places you usually have to visit	68%	18	40	Similar
	Availability of paths and walking trails	76%	7	46	Higher
	Ease of walking in Alexandria	77%	4	46	Higher
	Ease of travel by bicycle in Alexandria	64%	6	46	Higher
	Ease of travel by public transportation in Alexandria	61%	4	39	Higher
	Ease of travel by car in Alexandria	48%	31	45	Similar
	Ease of public parking	31%	28	34	Similar
Natural Environment	Traffic flow on major streets	34%	32	47	Similar
	Quality of overall natural environment in Alexandria	75%	20	40	Similar
	Cleanliness of Alexandria	79%	11	41	Higher
Built Environment	Air quality	72%	17	40	Similar
	Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	71%	10	39	Similar
	Overall quality of new development in Alexandria	64%	8	38	Similar
	Availability of affordable quality housing	18%	37	47	Lower
	Variety of housing options	43%	27	38	Similar
Economy	Public places where people want to spend time	81%	5	38	Higher
	Overall economic health of Alexandria	76%	14	41	Higher
	Vibrant downtown/commercial area	79%	6	33	Higher
	Overall quality of business and service establishments in Alexandria	76%	9	40	Similar
	Cost of living in Alexandria	18%	35	39	Lower
	Shopping opportunities	77%	9	42	Higher
	Employment opportunities	64%	7	48	Higher
	Alexandria as a place to visit	91%	7	42	Higher
	Alexandria as a place to work	83%	10	54	Higher
	Health and wellness opportunities in Alexandria	76%	15	40	Similar
Recreation and Wellness	Availability of affordable quality mental health care	51%	12	33	Similar
	Availability of preventive health services	66%	17	33	Similar
	Availability of affordable quality health care	66%	19	39	Similar
	Availability of affordable quality food	69%	14	34	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Recreational opportunities	75%	16	42	Similar
	Fitness opportunities (including exercise classes, etc.)	74%	15	37	Similar
Education and Enrichment	Overall opportunities for education and enrichment	72%	21	39	Similar
	Opportunities to attend cultural/arts/music activities	75%	13	45	Similar
	Adult educational opportunities	59%	22	36	Similar
	K-12 education	50%	32	40	Lower
	Availability of affordable quality child care/preschool	40%	30	39	Similar
Community Engagement	Opportunities to participate in social events and activities	71%	14	37	Similar
	Neighborhoodliness of Alexandria	64%	14	39	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	71%	5	43	Similar
	Opportunities to participate in community matters	73%	12	39	Similar
	Opportunities to volunteer	75%	15	38	Similar

Table 105: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Alexandria	77%	19	61	Similar
Overall customer service by Alexandria employees (police, receptionists, planners, etc.)	70%	35	57	Similar
Value of services for the taxes paid to Alexandria	56%	16	59	Similar
Overall direction that Alexandria is taking	62%	18	43	Similar
Job Alexandria government does at welcoming citizen involvement	55%	25	46	Similar
Overall confidence in Alexandria government	59%	13	38	Similar
Generally acting in the best interest of the community	57%	19	40	Similar
Being honest	59%	16	36	Similar
Treating all residents fairly	55%	18	38	Similar
Services provided by the Federal Government	51%	2	37	Similar

Table 106: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police services	87%	7	60	Similar
	Fire services	95%	6	53	Similar
	Ambulance or emergency medical services	93%	7	45	Similar
	Crime prevention	74%	8	52	Similar
	Fire prevention and education	78%	5	46	Similar
	Animal control	69%	14	50	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	69%	19	40	Similar
Mobility	Traffic enforcement	59%	28	51	Similar
	Street repair	37%	25	45	Similar
	Street cleaning	64%	14	41	Similar
	Street lighting	65%	12	40	Similar
	Snow removal	69%	9	29	Similar
	Sidewalk maintenance	58%	10	40	Similar
	Traffic signal timing	52%	8	37	Similar
Natural Environment	Bus or transit services	74%	3	33	Higher
	Garbage collection	82%	25	50	Similar
	Recycling	63%	42	51	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Yard waste pick-up	72%	23	37	Similar
	Drinking water	75%	12	40	Similar
	Preservation of natural areas such as open space, farmlands and greenbelts	60%	18	36	Similar
	Alexandria open space	60%	17	37	Similar
	Storm water drainage	62%	22	47	Similar
	Sewer services	75%	20	43	Similar
	Land use, planning and zoning	50%	11	42	Similar
	Code enforcement (weeds, abandoned buildings, etc.)	56%	13	55	Similar
Built Environment	Cable television	33%	28	30	Similar
Economy	Economic development	64%	9	42	Similar
	City parks	87%	10	46	Similar
	Recreation programs or classes	77%	16	49	Similar
	Recreation centers or facilities	76%	14	42	Similar
	Health services	69%	16	33	Similar
Education and Enrichment	City-sponsored special events	70%	8	37	Similar
	Public library services	87%	16	44	Similar
Community Engagement	Public information services	73%	14	39	Similar

Table 107: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	60%	17	44	Similar
Recommend living in Alexandria to someone who asks	91%	8	41	Similar
Remain in Alexandria for the next five years	80%	30	42	Similar
Contacted the City of Alexandria staff (in-person, phone, email or web) for help or information	41%	32	52	Similar

Table 108: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Did NOT report a crime to the police	84%	8	37	Similar
	Household member was NOT a victim of a crime	92%	8	39	Similar
Safety	Made efforts to conserve water	73%	31	34	Lower
	Made efforts to make your home more energy efficient	64%	33	34	Lower
	Recycle at home	87%	23	38	Similar
	Did NOT observe a code violation or other hazard in Alexandria	68%	2	36	Higher
	NOT experiencing housing costs stress	66%	20	37	Similar
Built Environment	Purchase goods or services from a business located in Alexandria	98%	18	37	Similar
	Economy will have positive impact on income	36%	11	38	Similar
	Work inside boundaries of Alexandria	38%	26	37	Lower
	Used Alexandria recreation centers or their services	48%	28	35	Similar
	Visited a neighborhood park or City park	87%	12	40	Similar
	Eat at least 5 portions of fruits and vegetables a day	88%	6	35	Similar
	Participate in moderate or vigorous physical activity	88%	11	36	Similar

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		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	In very good to excellent health	65%	13	36	Similar
	Used Alexandria public libraries or their services	61%	13	37	Similar
	Attended City-sponsored event	54%	15	37	Similar
Community Engagement	Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	16%	22	36	Similar
	Volunteered your time to some group/activity in Alexandria	33%	29	39	Similar
	Attended a local public meeting	18%	22	37	Similar
	Watched (online or on television) a local public meeting	19%	27	35	Similar
	Read or watch local news (via television, paper, computer, etc.)	86%	13	37	Similar
	Vote in local elections	84%	22	37	Similar

Communities included in populations between 80,000 and 180,000 and near metropolitan areas comparisons

The communities included in Alexandria's custom comparisons are listed below along with their population according to the American Community Survey (ACS) 2017 5-year estimates.

Albemarle County, VA.....	98,970	Jackson County, MI.....	160,248
Alexandria city, VA.....	139,966	Jefferson County, NY.....	116,229
Ann Arbor city, MI.....	113,934	Kent city, WA.....	92,411
Arvada city, CO.....	106,433	Lakewood city, CO.....	142,980
Asheville city, NC.....	83,393	Lansing city, MI.....	114,297
Athens-Clarke County, GA.....	115,452	Las Cruces city, NM.....	97,618
Augusta CCD, GA.....	134,777	Lawrence city, KS.....	87,643
Bellevue city, WA.....	122,363	Lewisville city, TX.....	95,290
Bellingham city, WA.....	80,885	Livermore city, CA.....	80,968
Billings city, MT.....	104,170	Longmont city, CO.....	86,270
Bloomington city, IN.....	80,405	McKinney city, TX.....	131,117
Bloomington city, MN.....	82,893	Miami Beach city, FL.....	87,779
Boulder city, CO.....	97,385	Naperville city, IL.....	141,853
Cabarrus County, NC.....	178,011	Nevada County, CA.....	98,764
Cambridge city, MA.....	105,162	Olmsted County, MN.....	144,248
Cape Coral city, FL.....	154,305	Overland Park city, KS.....	173,372
Cary town, NC.....	135,234	Pearland city, TX.....	91,252
Cedar Rapids city, IA.....	126,326	Peoria city, IL.....	115,007
Centennial city, CO.....	100,377	Pompano Beach city, FL.....	99,845
Charles County, MD.....	146,551	Port St. Lucie city, FL.....	164,603
Charlotte County, FL.....	159,978	Pueblo city, CO.....	106,595
Clearwater city, FL.....	107,685	Richmond city, CA.....	103,701
Clovis city, CA.....	95,631	Rio Rancho city, NM.....	87,521
College Station city, TX.....	93,857	Roanoke city, VA.....	97,032
Columbia city, SC.....	129,272	Roanoke County, VA.....	92,376
Concord city, CA.....	122,067	San Marcos city, CA.....	83,781
Coral Springs city, FL.....	121,096	Santa Fe County, NM.....	144,170
Dayton city, OH.....	141,527	Scott County, MN.....	129,928
Dearborn city, MI.....	98,153	Sioux Falls city, SD.....	153,888
Denton city, TX.....	113,383	Springfield city, MO.....	159,498
Duluth city, MN.....	86,265	Sunnyvale city, CA.....	140,081
Edmond city, OK.....	81,405	Surprise city, AZ.....	117,517
Elk Grove city, CA.....	153,015	The Woodlands CDP, TX.....	93,847
Fort Collins city, CO.....	143,986	Tracy city, CA.....	82,922
Greenville city, NC.....	84,554	Ventura CCD, CA.....	111,889
Hanover County, VA.....	99,863	Westminster city, CO.....	106,114
High Point city, NC.....	104,371	Wilmington city, NC.....	106,476
Highlands Ranch CDP, CO.....	96,713	Wyandotte County, KS.....	157,505
Independence city, MO.....	116,830	Yakima city, WA.....	91,067

Appendix C: Detailed Survey Methods

The National Community Survey™ (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Alexandria funded this research. Please contact Beth Murdock of the City of Alexandria at beth.murdock@alexandriava.gov if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

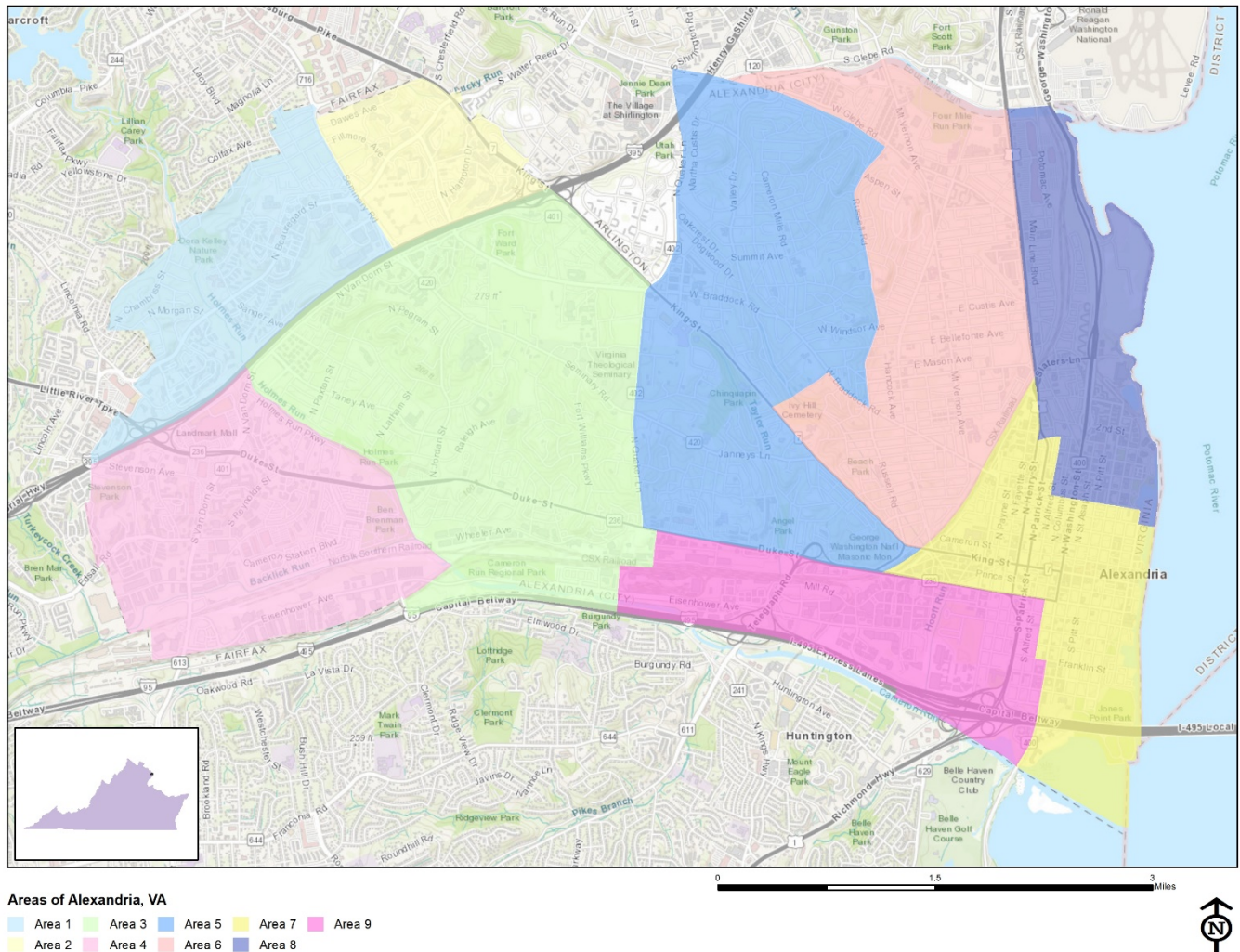
Selecting Survey Recipients

"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Alexandria were eligible to participate in the survey. A list of all households within the zip codes serving Alexandria was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Alexandria households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Alexandria boundaries were removed from consideration. Each address identified as being within City boundaries was further identified as being within one of the nine areas.

To choose the 3,000 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

Figure 1: Location of Survey Recipients



Survey Administration and Response

Selected households received four mailings, one week apart, beginning on January 3, 2020. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the City Manager inviting the household to participate, a questionnaire and a postage-paid return envelope. The third mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The final mailing was a reminder postcard. The survey was available in English, Spanish, Amharic and Arabic. Both cover letters and the reminder postcard contained paragraphs in Spanish, Amharic and Arabic instructing participants to complete the Spanish, Amharic or Arabic version of the survey online; respondents could opt to take the survey online in their language of preference. The City of Alexandria chose to augment their administration of The NCS with several additional services, including demographic subgroup comparisons, custom benchmark comparison and an expanded sample size. Completed surveys were collected over the following eight weeks.

About 3% of the 3,000 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,912 households that received the survey, 634 completed the survey, providing an overall response rate of 22%. Of the 634 completed surveys, all were completed in English and 277 were completed online. Additionally, responses were tracked by area; response rates by area ranged from 12% to 32%. The response rates were calculated using AAPOR's response rate #2¹ for mailed surveys of unnamed persons.

¹ See AAPOR's Standard Definitions here: [http://www.aapor.org/Standards-Ethics/Standard-Definitions-\(1\).aspx](http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx) for more information

Table 109: Survey Response Rates by Area

	Area 1	Area 2	Area 3	Area 4	Area 5	Area 6	Area 7	Area 8	Area 9	Overall
Total sample used	430	375	400	470	250	350	225	250	250	3,000
I=Complete Interviews	59	44	76	81	77	82	66	71	49	605
P=Partial Interviews	2	0	8	6	1	3	3	2	4	29
R=Refusal and break off	1	0	0	0	0	0	0	4	1	6
NC=Non Contact	0	0	0	0	0	0	0	0	0	0
O=Other	0	0	0	0	0	0	0	0	0	0
UH=Unknown household	0	0	0	0	0	0	0	0	0	0
UO=Unknown other	357	315	310	370	168	255	145	167	185	2,272
NE=Not eligible	11	16	6	13	4	10	11	6	11	88
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	15%	12%	21%	19%	32%	25%	32%	30%	22%	22%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions.²

The margin of error for the City of Alexandria survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (634 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and “cleaned” as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC used SurveyGizmo, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically “skipped” to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

Survey Data Weighting

The demographic characteristics of the survey respondents were compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Alexandria. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The

² A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the “true” population response. This theory is applied in practice to mean that the “true” perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as “excellent” or “good,” then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

characteristics used for weighting were housing tenure, housing unit type, race, ethnicity and sex and age. No adjustments were made for design effects. The results of the weighting scheme are presented in the following table.

Table 110: Alexandria, VA 2020 Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing			
Rent home	57%	33%	51%
Own home	43%	67%	49%
Detached unit*	15%	21%	18%
Attached unit*	85%	79%	82%
Race and Ethnicity			
White	63%	73%	64%
Not white	37%	27%	36%
Not Hispanic	85%	92%	87%
Hispanic	15%	8%	13%
Sex and Age			
Female	53%	55%	53%
Male	47%	45%	47%
18-34 years of age	38%	14%	36%
35-54 years of age	38%	35%	38%
55+ years of age	24%	51%	26%
Females 18-34	20%	8%	19%
Females 35-54	19%	19%	19%
Females 55+	14%	28%	14%
Males 18-34	18%	6%	17%
Males 35-54	19%	16%	19%
Males 55+	11%	24%	11%
AREA			
Area 1	14%	10%	10%
Area 2	13%	7%	7%
Area 3	13%	13%	14%
Area 4	16%	14%	15%
Area 5	8%	12%	10%
Area 6	12%	13%	14%
Area 7	8%	11%	10%
Area 8	8%	12%	10%
Area 9	8%	8%	10%

* U.S. Census Bureau ACS 2017 5-year estimates

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., “excellent” and “good,” “very safe” and “somewhat safe,” “essential” and “very important,” etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Appendix D: Survey Materials

Dear Alexandria Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days or you can complete the survey online here:

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and enter your unique password. Your password can be found above your address.

Thank you for helping create a better city!

Sincerely,

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تدعو مدينة الإسكندرية للمشاركة في هذا الاستقصاء المجتمعي. وقد تم اختيار منزلك عشوائيًا للمشاركة مع العلم أن إجاباتك ستكون مجهولة الهوية تمامًا. سيصلك نسخة من الاستقصاء في غضون أيام قليلة أو يمكنك إكماله عبر الإنترنت من خلال زيارة الرابط www.alexandriava.gov/ARS وإدخال كلمة المرور الفريدة الخاصة بك. يمكن العثور على كلمة مرورك فوق عنوانك. رأيك مهم جدًا بالنسبة لنا! شكرًا جزيلاً!
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Mark B. Jinks

City Manager/Administrador de la Ciudad/مدیر/የከተማ ሥራ አስኪያጅ

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Phone: 703.746.4357
www.alexandriava.gov

January 2020

Dear City of Alexandria Resident:

Please help us shape the future of Alexandria! You have been selected at random to participate in the 2020 Alexandria Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since your household is one of a representative number of households being surveyed. Your feedback will help Alexandria make decisions that affect our city.

A few things to remember:

- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online. Just go to:**
www.alexandriava.gov/ARS
and enter your unique password. Your password can be found in the upper right-hand corner of this page.

If you have any questions about the survey please call 703-746-4357.

To request a reasonable accommodation in completing this survey, due to limited English proficiency or disability, please call 703.746.4357.

Thank you for your time and participation!

Alexandria le invita a participar en esta encuesta comunitaria. Su hogar ha sido seleccionado al azar para contestarla y sus respuestas son completamente anónimas. ¡Su opinión es muy importante para nosotros! Para contestar la encuesta en línea en español, vaya al enlace siguiente y seleccione su idioma en el menú desplegable en el lado derecho de la encuesta. Puede hallar su contraseña en la esquina superior derecha de esta página. Para solicitar una adaptación razonable a fin de contestar este cuestionario, debido a que no domina bien el idioma inglés o tiene alguna discapacidad, llame al (703) 746-4357. ¡Muchas gracias!

www.alexandriava.gov/ARS

ءاصقتسالا اذه يف فكراشملل ءيردنكسال ءنيدم كوعدت
ناملعل عم فكراشملل عشوائيا كلزنم رايتخا مت دقو. عمتجمل
قبتسالب ادج مهم كي ار. تمامًا ءيولل ءلوهجم نوكتس كتاباج
انل
لقتن، ءيبعلل ءلغلل اب تنرتنلإ ربع ءاصقتسال لامل
يف قلدسنمل ءمئائل نم كئغل رتخاو يلالتل طبارلل
كفورم قملك ىل ع روتعل كنكمي. ءحفصلل نم نميال بنال
قءءاسم بلطل. ءحفصلل هء نم يولعل نميال نكزل يف
ءلغلل ناقتل مدع ببسب، ءاصقتسال اذه ءلم يف ءلوق عم
مقرلل ىل عل لاصلتال ىجري، ءقاعلال و ءيزيلجلإ
(703) 746-4357.
!جزيلا شكر!

www.alexandriava.gov/ARS

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www.alexandriava.gov/ARS

Sincerely,

Mark B. Jinks

City Manager/Administrador de la Ciudad/የከተማ ሥራ አስኪያጅ

Mark B. Jinks
City Manager/Administrador de la Ciudad/የከተማ ሥራ አስኪጃጅ

The City of Alexandria 2020 Resident Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Your responses are anonymous and will be reported in group form only. The City of Alexandria complies with Title VI of the Civil Rights Act of 1964 and Title II of the Americans with Disabilities Act, as amended. For an accommodation in completing this survey, please call the City at 703.746.4357.

1. Please rate each of the following aspects of quality of life in Alexandria:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Alexandria as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live.....	1	2	3	4	5
Alexandria as a place to raise children.....	1	2	3	4	5
Alexandria as a place to work	1	2	3	4	5
Alexandria as a place to visit.....	1	2	3	4	5
Alexandria as a place to retire.....	1	2	3	4	5
The overall quality of life in Alexandria	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Alexandria as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Overall feeling of safety in Alexandria	1	2	3	4	5
Overall ease of getting to the places you usually have to visit.....	1	2	3	4	5
Quality of overall natural environment in Alexandria.....	1	2	3	4	5
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	1	2	3	4	5
Health and wellness opportunities in Alexandria	1	2	3	4	5
Overall opportunities for education and enrichment.....	1	2	3	4	5
Overall economic health of Alexandria	1	2	3	4	5
Sense of community.....	1	2	3	4	5
Overall image or reputation of Alexandria.....	1	2	3	4	5
Historic character reflected in built environment, exhibits, and events.....	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following:

	<i>Very likely</i>	<i>Somewhat likely</i>	<i>Somewhat unlikely</i>	<i>Very unlikely</i>	<i>Don't know</i>
Recommend living in Alexandria to someone who asks.....	1	2	3	4	5
Remain in Alexandria for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<i>Very safe</i>	<i>Somewhat safe</i>	<i>Neither safe nor unsafe</i>	<i>Somewhat unsafe</i>	<i>Very unsafe</i>	<i>Don't know</i>
In your neighborhood during the day	1	2	3	4	5	6
In Alexandria's downtown area (i.e., Old Town) during the day	1	2	3	4	5	6
In your neighborhood at night	1	2	3	4	5	6
In Alexandria's downtown area (i.e., Old Town) at night	1	2	3	4	5	6

5. Please rate each of the following characteristics as they relate to Alexandria as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Traffic flow on major streets	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Alexandria	1	2	3	4	5
Ease of travel by public transportation in Alexandria.....	1	2	3	4	5
Ease of travel by bicycle in Alexandria	1	2	3	4	5
Ease of walking in Alexandria.....	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Air quality	1	2	3	4	5
Cleanliness of Alexandria	1	2	3	4	5
Overall appearance of Alexandria	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Fitness opportunities (including exercise classes, etc.)	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Availability of parking near my home.....	1	2	3	4	5
Availability of on-street and garage parking near shopping.....	1	2	3	4	5

6. Please rate each of the following characteristics as they relate to Alexandria as a whole:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Availability of affordable quality child care/preschool	1	2	3	4	5
K-12 education	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Alexandria	1	2	3	4	5
Overall quality of business and service establishments in Alexandria.....	1	2	3	4	5
Vibrant downtown/commercial area	1	2	3	4	5
Overall quality of new development in Alexandria	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5
Neighborliness of residents in Alexandria	1	2	3	4	5
Dining opportunities	1	2	3	4	5
Out-of-school activities for youth.....	1	2	3	4	5

7. Please indicate whether or not you have done each of the following in the last 12 months.

	<i>No</i>	<i>Yes</i>
Made efforts to conserve water	1	2
Made efforts to make your home more energy efficient	1	2
Observed a code violation or other hazard in Alexandria (weeds, abandoned buildings, etc.).....	1	2
Household member was a victim of a crime in Alexandria	1	2
Reported a crime to the police in Alexandria.....	1	2
Contacted the City of Alexandria staff (in-person, phone, email or web) for help or information	1	2
Contacted the Mayor or other members of Alexandria City Council (in-person, phone, email or web) to express your opinion	1	2
Had the flu shot	1	2

8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Alexandria?

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
Used Alexandria recreation centers or their services	1	2	3	4
Visited a neighborhood park or City park	1	2	3	4
Visited an Alexandria public library	1	2	3	4
Attended a City-sponsored special event	1	2	3	4
Volunteered your time to some group/activity in Alexandria.....	1	2	3	4
Participated in recreation programs or classes.....	1	2	3	4
Used an Alexandria online public library service	1	2	3	4

9. Thinking about local public meetings (of local elected officials like City Council), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?

	<i>2 times a week or more</i>	<i>2-4 times a month</i>	<i>Once a month or less</i>	<i>Not at all</i>
<u>Attended</u> a local public meeting	1	2	3	4
<u>Watched</u> (online or on television) a local public meeting.....	1	2	3	4

The City of Alexandria 2020 Resident Survey

10. Please rate the quality of each of the following services in Alexandria:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Police services	1	2	3	4	5
Fire services.....	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Garbage collection	1	2	3	4	5
Recycling	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
Storm water drainage	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Land use, planning and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Animal control	1	2	3	4	5
Economic development	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Public information services	1	2	3	4	5
Cable television.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas such as open space and urban forests	1	2	3	4	5
Alexandria open space	1	2	3	4	5
City-sponsored special events	1	2	3	4	5
Overall customer service by Alexandria employees.....	1	2	3	4	5
Museums.....	1	2	3	4	5
Historic preservation.....	1	2	3	4	5
Street signs	1	2	3	4	5
Elections and voting process	1	2	3	4	5
Voter registration process	1	2	3	4	5
Tax collection	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The City of Alexandria	1	2	3	4	5
The Federal Government	1	2	3	4	5

12. Please rate the following categories of Alexandria government performance:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
The value of services for the taxes paid to Alexandria.....	1	2	3	4	5
The overall direction that Alexandria is taking.....	1	2	3	4	5
The job Alexandria government does at welcoming resident involvement	1	2	3	4	5
Overall confidence in Alexandria government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest.....	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Transparency to the public.....	1	2	3	4	5
The responsiveness of Alexandria government to resident requests, questions and concerns.....	1	2	3	4	5

13. Please rate how important, if at all, you think it is for the Alexandria community to focus on each of the following in the coming two years:

	<i>Essential</i>	<i>Very important</i>	<i>Somewhat important</i>	<i>Not at all important</i>
Overall feeling of safety in Alexandria	1	2	3	4
Overall ease of getting to the places you usually have to visit	1	2	3	4
Quality of overall natural environment in Alexandria.....	1	2	3	4
Overall “built environment” of Alexandria (including overall design, buildings, parks and transportation systems)	1	2	3	4
Health and wellness opportunities in Alexandria.....	1	2	3	4
Overall opportunities for education and enrichment.....	1	2	3	4
Overall economic health of Alexandria	1	2	3	4
Sense of community	1	2	3	4
Housing affordability	1	2	3	4
Parking and traffic management.....	1	2	3	4
Pre-K and child care (including access for low-income families)	1	2	3	4

14. Please indicate whether or not you currently perceive barriers to living in Alexandria based on your...:

	<i>No</i>	<i>Yes</i>
Age.....	1	2
Gender.....	1	2
Race.....	1	2
National origin.....	1	2
Religion.....	1	2
Disability.....	1	2
Sexual orientation.....	1	2
Gender identity.....	1	2
Color.....	1	2
Ancestry.....	1	2
Marital/familial status	1	2

15. Have you had contact with a City of Alexandria police officer within the last 12 months?

☐ Yes → Go to Q15A ☐ No → Go to Q16

15A. Thinking about your most recent contact, how would you rate the police officer?

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☐ Don't know

16. Please rate the following categories of City of Alexandria Police Department performance:

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Collaborating with the community to address crime	1	2	3	4	5
Responsiveness to resident concerns	1	2	3	4	5
Fostering positive relationships with community members (e.g., residents, organizations and groups)	1	2	3	4	5

17. Have you had contact with a City of Alexandria staff member other than a police officer within the last 12 months?

☐ Yes → Go to Q17A ☐ No → Go to Q18

17A. What was your impression of the staff member(s) in your most recent contact? (Please rate each characteristic.)

	<i>Excellent</i>	<i>Good</i>	<i>Fair</i>	<i>Poor</i>	<i>Don't know</i>
Knowledgeable	1	2	3	4	5
Responsive	1	2	3	4	5
Courteous	1	2	3	4	5
Overall impression.....	1	2	3	4	5

18. Please indicate whether or not you currently have...

	<i>No</i>	<i>Yes</i>
72 hours' worth of food, water (three gallons per person), medicines, and other supplies stocked for each person in your household in case of an emergency	1	2
Discussed your household's emergency plan, which includes instructions for household members about where to go and what to do in the event of a disaster, with all members of your household	1	2

19. In the past 30 days, how many days would you consider your mental health (including stress, depression, and issues with emotions) to be not good?

☐ 0 days ☐ 1-5 days ☐ 6-10 days ☐ 11-15 days ☐ 16-20 days ☐ 21-25 days ☐ 26-30 days

20. In the past 30 days, how many times have you had four or more alcoholic drinks in one occasion?

☐ 0 days ☐ 1-2 days ☐ 3-5 days ☐ 6-10 days ☐ 11-15 days ☐ 16 or more days

21. Thinking about all types of dentists (orthodontists, oral surgeons, hygienists, etc.), how long has it been since you last visited a dentist or dental office for any reason?

☐ Less than 6 months ☐ 6-12 months ☐ 1-2 years ☐ 3-5 years ☐ 6-10 years ☐ 10+ years ☐ Never

The City of Alexandria 2020 Resident Survey

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. How often, if at all, do you do each of the following, considering all of the times you could?

	<i>Never</i>	<i>Rarely</i>	<i>Sometimes</i>	<i>Usually</i>	<i>Always</i>
Recycle at home.....	1	2	3	4	5
Purchase goods or services from a business located in Alexandria.....	1	2	3	4	5
Eat at least 5 portions of fruits and vegetables a day	1	2	3	4	5
Participate in moderate or vigorous physical activity	1	2	3	4	5
Read or watch local news (via television, paper, computer, etc.)	1	2	3	4	5
Vote in local elections.....	1	2	3	4	5
Smoke cigarettes.....	1	2	3	4	5

D2. Would you say that in general your health is:

☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

☐ Very positive ☐ Somewhat positive ☐ Neutral ☐ Somewhat negative ☐ Very negative

D4. What is your employment status?

- ☐ Working full time for pay
- ☐ Working part time for pay
- ☐ Unemployed, looking for paid work
- ☐ Unemployed, not looking for paid work
- ☐ Fully retired

D5. Do you work inside the boundaries of Alexandria?

- ☐ Yes, outside the home
- ☐ Yes, from home
- ☐ No

D6. How many years have you lived in Alexandria?

- ☐ Less than 2 years ☐ 11-20 years
- ☐ 2-5 years ☐ More than 20 years
- ☐ 6-10 years

D7. Which best describes the building you live in?

- ☐ One family house detached from any other houses
- ☐ Building with two or more homes (duplex, townhome, apartment or condominium)
- ☐ Other

D8. Is this house or apartment...

- ☐ Rented
- ☐ Owned

D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?

- ☐ Less than \$300 per month
- ☐ \$300 to \$599 per month
- ☐ \$600 to \$999 per month
- ☐ \$1,000 to \$1,499 per month
- ☐ \$1,500 to \$2,499 per month
- ☐ \$2,500 or more per month

D10. Do any children 17 or under live in your household?

- ☐ No ☐ Yes

D10a. If yes, do they attend Alexandria City Public schools?

- ☐ No ☐ Yes

D11. Are you or any other members of your household aged 65 or older?

- ☐ No ☐ Yes

D11A. How many people (including yourself) live in your household? _____ People

D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- ☐ Less than \$25,000
- ☐ \$25,000 to \$49,999
- ☐ \$50,000 to \$99,999
- ☐ \$100,000 to \$149,999
- ☐ \$150,000 or more

Please respond to both questions D13 and D14:

D13. Are you Spanish, Hispanic or Latino?

- ☐ No, not Spanish, Hispanic or Latino
- ☐ Yes, I consider myself to be Spanish, Hispanic or Latino

D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- ☐ American Indian or Alaskan Native
- ☐ Asian, Asian Indian or Pacific Islander
- ☐ Black or African American
- ☐ White
- ☐ Other

D15. In which category is your age?

- ☐ 18-24 years ☐ 55-64 years
- ☐ 25-34 years ☐ 65-74 years
- ☐ 35-44 years ☐ 75 years or older
- ☐ 45-54 years

D16. What is your gender?

- ☐ Female ☐ Male ☐ Non-binary

D17. Do you consider a cell phone or land line your primary telephone number?

- ☐ Cell ☐ Land line ☐ Both

D18. Do you have access to wireless internet?

- ☐ No ☐ Yes

D19. Thinking about your household's finances today, do you feel your household is:

- ☐ Financially secure ☐ Not financially secure

D20. How many people in your household have obtained a driver's license? _____ People

Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

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