

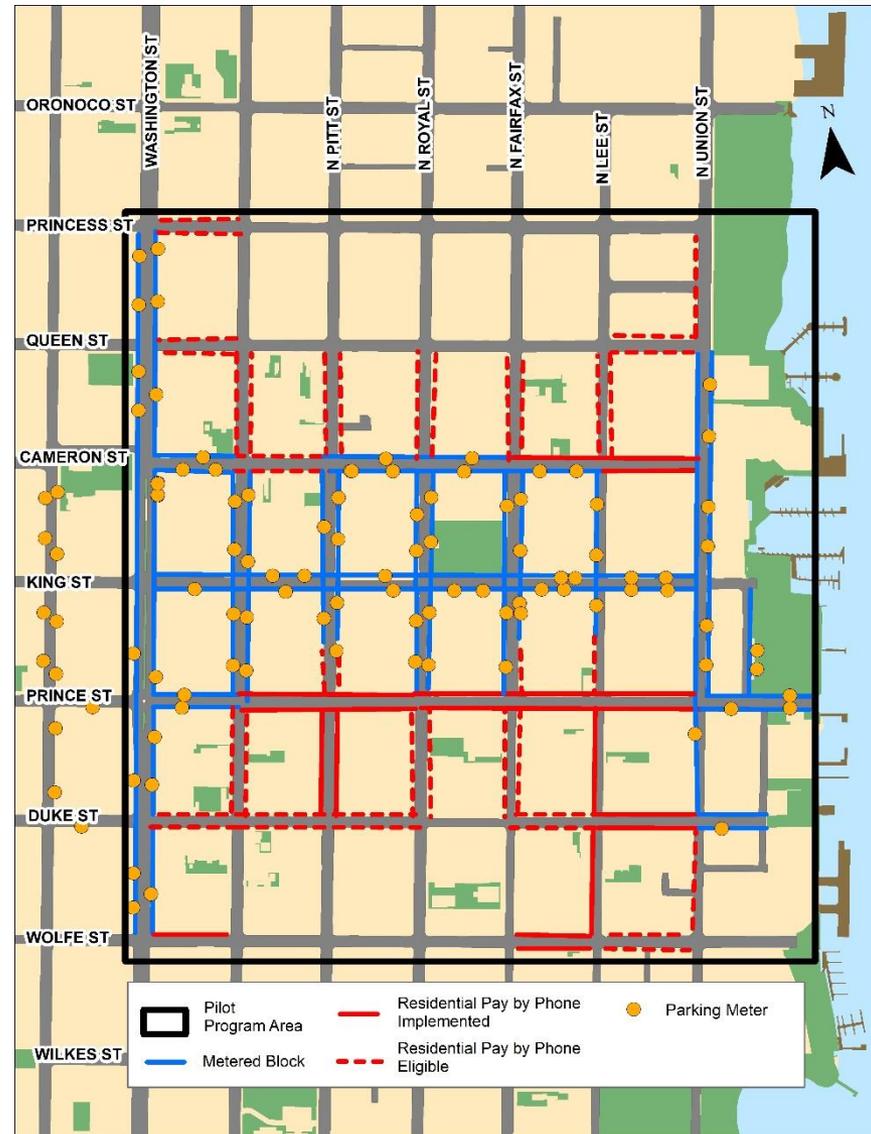
Residential Pay By Phone Program

City Council

February 23, 2019

BACKGROUND

- Pilot program to allow pay by phone parking on residential streets approved in November 2016 with expiration of March 1, 2019
- Pilot restricted to Old Town – East of Washington Street
- Authorized through City Code Section 5-8-84





PURPOSE

Request that Council:

1. Consider the proposed ordinance to amend Section 5-8-84 to continue and modify the pay by phone parking requirement as an option for residential parking restrictions.

GOAL OF PROGRAM

To provide adequate on-street parking for residents by encouraging non-residential parkers to park in metered spaces or garages by eliminating "free" two hour parking on residential blocks

PROGRAM EVALUATION

- Based on an online feedback form:
 - Most residents of pay by phone blocks (79%) indicated that **parking was more available** on their block after the implementation of the program
 - Most respondents (67%) indicated they would like the **program to continue** when the pilot program expires
- Parking occupancy surveys indicated that the percentage of non-residents parked on residential blocks **decreased** on blocks in the program without significantly impacting parking occupancy on adjacent blocks
- Parking enforcement indicated that **enforcing restrictions takes similar effort** on residential pay by phone blocks as on RPP blocks, while **nearly twice as many citations** were given on residential pay by phone blocks.

PROPOSED CODE MODIFICATIONS

- Remove March 1, 2019 expiration to make the program permanent
- Modify code language to allow multiple adjacent blocks to apply simultaneously, so long as one of the blocks meets the location requirements
- Modify code language to clarify that eligible block petitions must be signed by occupants of more than 50 percent of the residential properties abutting the block as is consistent with staff review process.
- Expand the program so residential blocks near any metered area are eligible to petition for residential pay by phone if they meet the location criteria of being adjacent to a metered block or another block with residential pay by phone



PROPOSED MODIFICATION IN RESPONSE TO FEEDBACK

- Identify opportunities to
 - Streamline guest permit process
 - Keep residents informed of parking options and processes
 - Identify additional opportunities and technologies to improve wayfinding and direction to garages and metered areas
 - Address the concerns of St. Paul's Episcopal Church and others regarding payment methods
- Continue to identify areas for improvement through the RPP Refresh project.

ALTERNATIVE PAYMENT METHODS – POTENTIAL OPTIONS

- Pay-ahead Parking Vouchers
- Senior Parking Permits
- ParkMobile Voucher System



Note: Vehicles with handicap plates or placards are exempt from fees on residential pay by phone blocks or at meters.



THANK YOU AND QUESTIONS