

# WMATA SafeTrack Program: Expected Impacts & City Response Plan

June 14, 2016

## SafeTrack is a Year-Long Event



Start planning alternate travel options now:

- 1. Stay informed
- 2. Make a plan
- 3. Keep calm and carry on





#### SafeTrack Overview

- 15 safety surges from June 2016 to May 2017
- Service ends at midnight nightly
- No track work on Independence Day, Presidential Inauguration, and Cherry Blossom Festival
- Ongoing regional impact, six surges directly affect Alexandria (June, July, Aug./Sept., Dec. and Jan./Feb.)
- Surge #2: June 18 July 3. Not in Alexandria but will result in No BLUE LINE rail or bus service between Arlington Cemetery and Rosslyn Metrorail stations
- Direct Impact to Alexandria travelers:
  - Surge #3: July 5-11, Blue and Yellow Line Segment Shutdown, between National Airport and Braddock Road
  - **Surge #4:** July 12-18, Blue and Yellow Line Segment Shutdown, between Pentagon City and National Airport





### What to Expect



Tysons Washing on (295)
Fairfax Alexandria Springifeld Springifeld (210)

- Traffic impacts
- Bus and rail crowding
- · Rail riders affected:
  - Surge 2: 61,000
  - Surge 3: 50,000
  - Surge 4: 86,000
- Low-income riders more impacted
- Mount Vernon Trail: 31% increase in bike ridership, Surge 1

# Surge #3: Airport to Braddock Road





**July 5 - 11** (7 days)

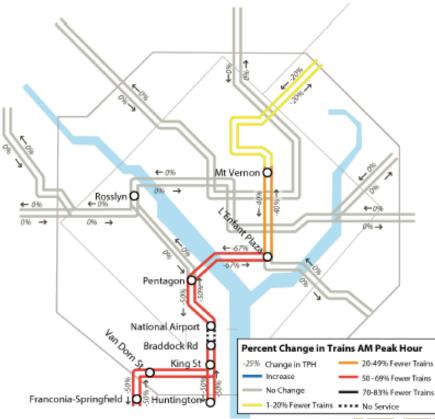
STARTS 8PM JULY 5



**Line segment shutdown** between National Airport & Braddock Road

#### REDUCED SERVICE AT ALL TIMES AT MANY STATIONS, PRIMARILY (1) IN VIRGINIA

- · Major impact to 50,000 weekday trips
- · 50% reduction in rail service south of Pentagon
- Blue Line trains run every 12 minutes
- Yellow Line trains run every 12 minutes
- Blue/Yellow customers encouraged to consider alternate travel options & avoid traveling during rush hour if possible; expect significant crowding on Blue & Yellow line trains
- Free shuttle buses operate via Metroway between Braddock Road, Crystal City and Pentagon City
- Service between DC and Reagan National Airport available via train







Communications

Alternate transportation options

Traffic & incident management





#### Communications: Surge 3 and 4





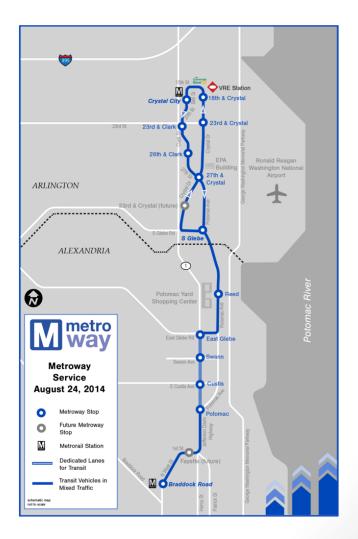
#### Online

- alexandriava.gov/safetrack
- wmata.com/safetrack
- social media, eNews
- videos
- Commuter Connections
- Street teams
  - ambassadors at Braddock Road station
- Signs and brochures
  - surge-specific plans & maps
- Media
- Collaboration:
  - employer outreach
  - retail partners
  - Visit Alexandria



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- Free high-frequency express shuttle between Braddock Road Metrorail Station and Pentagon City Metrorail Station
- Free and increased frequency service on Metroway
- Free shuttle from Braddock Road Metro Station to National airport
- Free DASH AT3, AT4 adjusted schedules, start earlier, operate in midday and evenings
- Increase number of trips on MetroBus 10A/B & 11Y
- VRE



# Alternate Travel Options: Surges 3 and 4





- Outreach to employers, businesses, and retailers on teleworking and flexing schedules
- City of Alexandria requiring Alternative Work Schedule Plans for City Departments
- Adding four new Capital Bikeshare stations citywide
- Additional bikeshare capacity at the Braddock Road Metrorail station
- Capital Bikeshare single trip for \$2
- Morning "bike trains" starting at the Braddock Road and Pentagon City Metrorail Stations
- New carsharing and taxi areas at the Braddock Road Metrorail Station, Zimride

# Traffic & Incident Management: Surge 3 and 4







- Temporary roadway and parking changes at Braddock Road Station, including bus only areas around station
- Variable message signs
- Additional traffic cameras, upstaffing for signal techs
- Real-time monitoring in traffic management center
- Traffic enforcement at key intersections
- Adjusting traffic signal timing
- Construction and paving project schedules adjusted



## **Questions/Discussion**

#### **THANK YOU!**