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Case: 23-00017011

| | | | |
|----------------------------|---|---------------------------------|--------------------|
| Case Owner | Planning TES | Service Request Id | 23-00017011 |
| Subject | TES-Mobility, Access, and Traffic Safety | Status | Reviewed |
| Priority | Standard | Service Request Source | Web |
| Case Origin | Phone | SR Ext ID | |
| Service Department | Transportation & Environmental Services | Service Request Comments | |
| Description | <p>We are residents of Cambridge Road in the Clover College Park community in Alexandria. The recent Advisory Board recommendations on the Duke Street in Motion BRT project do not adequately address traffic impacts on this neighborhood and especially on this street. The recommendation for a center running bus lane on 2B without a redesign of the Cambridge Road/Duke Street intersection will cause significant harm to this community and Cambridge Road, which already experiences heavy cut through traffic twice daily as nonlocal traffic streams to and from Duke Street and Telegraph Road. This proposed change will increase that cut-through traffic, further degrading the safety and livability of the neighborhood, as well as restrict overall access to the neighborhood for local traffic. As proposed, funneling an increased volume of Duke and Telegraph Road traffic onto Cambridge Road makes no sense. Traffic and transportation planning should prioritize the safety of local residents, preserve efficient access to people's homes and safeguard the many children who walk to the local Douglas MacArthur Elementary and Bishop Ireton High School. We are joining with other Alexandrians to request that City Council either reject the Advisory Board recommendation (Center running bus lane) on 2B, or prioritize redesign of the already problematic, inefficient and unsafe Cambridge Road intersection as part of the Duke Street in Motion process.</p> | | |
| Selected Location | | | |
| Sub-Status | | | |
| SLA Information | | | |
| Expected Start Date | 6/22/2023 8:55 AM | Date/Time Opened | 6/22/2023 8:38 AM |
| Expected Date/Time | 8/3/2023 8:55 AM | Updated Date/Time | 6/26/2023 10:35 AM |

SLA Status On Time

isCaseEscalated

Date/Time Closed

Contact Information

Contact Name Laura and Bob Plaze

Contact Phone +1 (703) 244-5395

Account Name Customer

Contact Email plaze@comcast.net

311 Files[Upload File](#)**File Links**

Filename

Tags

Is Private?

URL

Created Date

[Upload File](#)**Location Information**

Address DUKE ST & W TAYLOR RUN PKWY

Location 38°48'24"N 77°4'33"W

Served

Selected Location 38°48'24"N 77°4'33"W

Trash Zone

Location Details

Recycle Zone None

Relative Location

Spring Clean Up Zone 4/27/2019

Reporting Area 9

Leaf Zone ,,

Parking District

Census Area 515102007011000

Building Type

Small Area Plan Taylor Run/Duke Street

Geo Layers



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Case: 23-00016974

| | | | |
|-----------------------------|---|---------------------------------|------------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00016974 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | iOS |
| Description | <p>Hello! As a homeowner in Clover/College Park since 1998, I'm writing to voice my concern with these ridiculous Duke Street bus route concepts that will negatively impact our neighborhood. We already take the brunt of traffic cutting the corner of Duke and Quaker. Your bus ideas will only make that worse. Please do everyone a favor and focus on the uptick in crime our neighborhood has experienced. A gun fight in broad daylight on Yale, a 7-11 shooting, armed robberies at businesses like Rocklands BBQ. These should be top priority for this neighborhood and the entire city. Far more important and beneficial to all then taking a lane away from an overcrowded road like Duke.</p> | | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/21/2023 3:59 PM | Date/Time Opened | 6/21/2023 3:59 PM |
| Expected Date/Time | 6/28/2023 3:59 PM | Updated Date/Time | 6/21/2023 6:23 PM |
| SLA Status | Met | Date/Time Closed | 6/21/2023 6:23 PM |
| Contact Information | | | |
| Contact Name | Tony Fletcher | Contact Phone | +1 (703) 981-0432 |
| Account Name | Customer | Contact Email | tonyfletcher@gmail.com |
| Location Information | | | |
| Address | | Location | |
| Served | | Selected Location | |
| Trash Zone | | Location Details | |
| Recycle Zone | | Relative Location | |
| Spring Clean Up Zone | | Reporting Area | |



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Case: 23-00016973

| | | | |
|----------------------------|---|---------------------------------|------------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00016973 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | <p>I am an Alexandria citizen residing in the Clove College Park community. I am deeply concerned with the recent Advisory Board recommendations on the Duke Street in Motion BRT project. The recommendation for a center running bus lane on 2B, without any consideration for a redesign of the Cambridge Road, will cause significant direct harm to our community, increasing cut-through traffic, decreasing accessibility, and compromising safety and livability. It is essential that the residential streets of Clover College Park prioritize the safety of local residents, ensure the efficient accessibility to our homes and neighboring businesses, and safeguard pedestrian commutes to the local Douglas MacArthur Elementary and Bishop Ireton High School. We ask that the City either reject the Advisory Board recommendation (Center running bus lane) on 2B, or prioritize redesign of the already problematic, inefficient and unsafe Cambridge Road intersection as part of the Duke Street in Motion process.</p> <p>Sincerely, Milton F. Heller III</p> | | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/21/2023 3:58 PM | Date/Time Opened | 6/21/2023 3:58 PM |
| Expected Date/Time | 6/28/2023 3:58 PM | Updated Date/Time | 6/21/2023 6:24 PM |
| SLA Status | Met | Date/Time Closed | 6/21/2023 6:24 PM |
| Contact Information | | | |
| Contact Name | Milton Heller III | Contact Phone | +1 (703) 304-2086 |
| Account Name | Customer | Contact Email | mickheller44@gmail.com |



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Case: 23-00016880

| | | | |
|----------------------------|--|---------------------------------|--------------------|
| Case Owner | Planning TES | Service Request Id | 23-00016880 |
| Subject | TES-Mobility, Access, and Traffic Safety | Status | Reviewed |
| Priority | Standard | Service Request Source | Android |
| Case Origin | Phone | SR Ext ID | |
| Service Department | Transportation & Environmental Services | Service Request Comments | |
| Description | <p>I am an Alexandria citizen residing in the Clover-College Park community. I am deeply concerned with the recent Advisory Board recommendations on the Duke Street in Motion BRT project. The recommendation for a center running bus lane for section 2B, without any consideration for a redesign of Cambridge Road, will cause significant direct harm to our community- increasing cut-through traffic, decreasing accessibility, and compromising safety and livability. It is essential that our neighborhood streets prioritize accessibility to our homes! Further, additional cut-through traffic will endanger children who walk to Douglas MacArthur Elementary and Bishop Ireton High School. We ask that the City either reject the Advisory Board recommendation (Center running bus lane) on 2B, or prioritize redesign of the already problematic, inefficient and unsafe Cambridge Road intersection PRIOR TO the Duke Street in Motion process.</p> <p>Sincerely,</p> <p>Simon Guggenheim 304 Princeton Blvd</p> | | |
| Selected Location | | | |
| Sub-Status | | | |
| SLA Information | | | |
| Expected Start Date | 6/21/2023 12:20 PM | Date/Time Opened | 6/20/2023 11:11 PM |
| Expected Date/Time | 8/2/2023 12:20 PM | Updated Date/Time | 6/26/2023 10:39 AM |
| SLA Status | On Time | isCaseEscalated | |
| | | Date/Time Closed | |
| Contact Information | | | |
| Contact Name | Simon Guggenheim | Contact Phone | +1 (240) 418-4918 |



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Case: 23-00016878

| | | | |
|----------------------------|--|---------------------------------|----------------------|
| Case Owner | Planning TES | Service Request Id | 23-00016878 |
| Subject | TES-Mobility, Access, and Traffic Safety | Status | Reviewed |
| Priority | Standard | Service Request Source | Web |
| Case Origin | Phone | SR Ext ID | |
| Service Department | Transportation & Environmental Services | Service Request Comments | |
| Description | <p>I am an Alexandria citizen residing in the College Park community. I am deeply concerned with the recent Advisory Board recommendations on the Duke Street in Motion BRT project. The recommendation for a center running bus lane on 2B, without any consideration for a redesign of the Cambridge Road, will cause significant direct harm to our community, increasing cut-through traffic, decreasing accessibility, and compromising safety and livability. It is essential that the residential streets of Clover College Park prioritize the safety of local residents, ensure the efficient accessibility to our homes and neighboring businesses, and safeguard pedestrian commutes to the local Douglas MacArthur Elementary and Bishop Ireton High School. We ask that the City either reject the Advisory Board recommendation (Center running bus lane) on 2B, or prioritize redesign of the already problematic, inefficient and unsafe Cambridge Road intersection as part of the Duke Street in Motion process.</p> <p>Sincerely, Joe Bremner</p> | | |
| Selected Location | | Post Tags | |
| Sub-Status | | | |
| SLA Information | | | |
| Expected Start Date | 6/21/2023 11:40 AM | Date/Time Opened | 6/20/2023 10:50 PM |
| Expected Date/Time | 8/2/2023 11:40 AM | Updated Date/Time | 6/26/2023 10:38 AM |
| SLA Status | On Time | isCaseEscalated | |
| | | Date/Time Closed | |
| Contact Information | | | |
| Contact Name | Joe Bremner | Contact Phone | +1 (703) 405-6032 |
| Account Name | Customer | Contact Email | jabremner4@yahoo.com |



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Case: 23-00017132

| | | | |
|-----------------------------|---|---------------------------------|--------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017132 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | I am writing to request that you vote to send the Duke Street in Motion plan back to the drawing board, per the well-reasoned recommendation of Sandy Modell. | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/22/2023 10:05 PM | Date/Time Opened | 6/22/2023 10:05 PM |
| Expected Date/Time | 6/29/2023 10:05 PM | Updated Date/Time | 6/23/2023 12:50 PM |
| SLA Status | Met | Date/Time Closed | 6/23/2023 12:50 PM |
| Contact Information | | | |
| Contact Name | Sandra Levy | Contact Phone | +1 (571) 594-6745 |
| Account Name | Customer | Contact Email | sslevy@yahoo.com |
| Location Information | | | |
| Address | | Location | |
| Served | | Selected Location | |
| Trash Zone | | Location Details | |
| Recycle Zone | | Relative Location | |
| Spring Clean Up Zone | | Reporting Area | |
| Leaf Zone | | Parking District | |
| | | Census Area | |
| | | Building Type | |
| | | Small Area Plan | |

Geo Layers



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Case: 23-00017124

| | | | |
|-----------------------------|---|---------------------------------|--------------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017124 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Android |
| Description | My name is Sarah Husain. I am an Alexandria resident and a public transportation user. I support the Advisory Group's recommendations for Duke Street in Motion. Traveling east-west in Alexandria can be challenging on bus and this forward-thinking project will make it much easier. Thank you! | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/22/2023 8:30 PM | Date/Time Opened | 6/22/2023 8:30 PM |
| Expected Date/Time | 6/29/2023 8:30 PM | Updated Date/Time | 6/23/2023 12:37 PM |
| SLA Status | Met | Date/Time Closed | 6/23/2023 12:37 PM |
| Contact Information | | | |
| Contact Name | Sarah Husain | Contact Phone | +1 (240) 994-0723 |
| Account Name | Customer | Contact Email | sarah.s.husain@gmail.com |
| Location Information | | | |
| Address | | Location | |
| Served | | Selected Location | |
| Trash Zone | | Location Details | |
| Recycle Zone | | Relative Location | |
| Spring Clean Up Zone | | Reporting Area | |
| Leaf Zone | | Parking District | |
| | | Census Area | |
| | | Building Type | |
| | | Small Area Plan | |

Geo Layers



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Case: 23-00017086

| | | | |
|---------------------------|--|---------------------------------|-------------|
| Case Owner | Planning TES | Service Request Id | 23-00017086 |
| Subject | TES-Mobility, Access, and Traffic Safety | Status | Reviewed |
| Priority | Standard | Service Request Source | Web |
| Case Origin | Phone | SR Ext ID | |
| Service Department | Transportation & Environmental Services | Service Request Comments | |
| Description | <p>As a resident of Duke Gardens (between S. Gordon and S. French Streets), my family must access Duke St. for all travel. I am deeply concerned by the plans being proposed for Duke St. I ask that you reject the package proposed by the Duke St. Transitway Advisory Group and endorse, instead, a more a more targeted and nuanced approach toward improvements along Duke St. Council needn't take an all-or-nothing approach on this project. Before you vote, please listen to and review ALL of the comments from residents that have been sent during the duration of this project, not just a vocal, dogmatic few. And, consider the input of the city's civic associations. I am active in my Wakefield-Tarleton Civic Association, and the majority of my neighbors are concerned about the implementation of center-running lanes for the entire length of Duke St. Ask yourself how this project began and what problem is was expected to address. And, ask, at what cost will the proposed solution of center running lanes address a portion of or all of the problem set. The proposal before you relies, at best, on a questionable assumptions, to include:</p> <ul style="list-style-type: none">• Ridership projections based on free Dash fares, which are not funded;• Riders' willingness to walk farther (in all sorts of weather) to access the bus because the number of stops will be reduced• The unproveable notion that a small, limited survey of potential riders claiming they would "consider" riding with improved service, actually materializes. <p>Recall, the project began as an effort to increase accessibility; reducing stops does not help the elderly, disabled or those with small children. The single largest problem for any proposal to improve throughput on Duke is that the work to improve access to</p> | | |

Telegraph Road hasn't taken place. No one can plausibly claim to have a fix for Duke St. without tackling the primary problem, which is the multiple, daily back ups generated by eastbound traffic from Quaker to access Telegraph (much of it passing through to Maryland).

Compared to operations today, the average trip for the entire length of Duke (which rarely would anyone ride) is estimated, at most, to save about 5 minutes in peak hours, based on the advisory group's plan relying on the rosier of factors. This is hardly worth the sacrifice of:

- Narrowing lane width to 10 ft (forcing emergency vehicles and trucks to squeeze down the entire stretch, potentially delaying emergency support for residents and businesses along this road, which will eventually house our hospital),
- Forcing all left turns from my neighborhood (and those on the north and south edges of Duke) onto fewer access roads for left turns. This poses an unnecessary risk for pedestrians along those access roads (such as S. Gordon), especially for children at play,
- Forcing motorists to execute U-turns to reach businesses that were once accessed via traditional means. I am not confident delivery vehicles and semi-trucks will be able to reliably execute these turns. And, will this reduce commerce at some businesses because residents simply won't bother?

Are the current landowners that would need to cede land to support the concept even willing to do so, and at what cost?

There are simply too many assumptions to justify the soaring cost of this project, especially if you support center bus lanes for Duke St.

The began as an effort to spend the grant money for improved access to bussing along Duke St.; this is a noble goal. Having relied on the bus for work, I support the addition of weather shelters at stops and improved pedestrian crossings and sidewalks along Duke St. I also support signal priority for DASH buses and school buses for the length of Duke St. These are measures the city could implement and then assess next steps. Center-running bus lanes, however, are a bridge to far.

Please, do not pursue a costly solution for a problem that doesn't exist! Focus your efforts on fixing the Telegraph access problem!

Selected Location

Sub-Status

SLA Information

Expected Start Date 6/22/2023 3:25 PM

Date/Time Opened 6/22/2023 2:50 PM

Expected Date/Time 8/3/2023 3:25 PM**Updated Date/Time** 6/26/2023 10:36 AM**SLA Status** On Time**isCaseEscalated****Date/Time Closed****Contact Information****Contact Name** Amy Hillis**Contact Phone** +1 (202) 615-3299**Account Name** Customer**Contact Email** amychristinehillis@gmail.com**311 Files**[Upload File](#)**File Links****Filename****Tags****Is Priv**[Upload File](#)**Location Information****Address** DUKE ST & W TAYLOR RUN PKWY**Location** 38°48'24"N 77°4'33"W**Served****Selected Location** 38°48'24"N 77°4'33"W**Trash Zone****Location Details****Recycle Zone** None**Relative Location****Spring Clean Up Zone** 4/27/2019**Reporting Area** 9**Leaf Zone** „**Parking District****Census Area** 515102007011000**Building Type****Small Area Plan** Taylor Run/Duke Street**Geo Layers**



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Case: 23-00017198

| | | | |
|-----------------------------|--|---------------------------------|-----------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017198 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Mobile |
| Description | Duke street in motion. NO middle running bus lanes. Look at route 1. Not working out as PLANNED. | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/23/2023 1:21 PM | Date/Time Opened | 6/23/2023 1:21 PM |
| Expected Date/Time | 6/30/2023 1:21 PM | Updated Date/Time | 6/23/2023 1:37 PM |
| SLA Status | Met | Date/Time Closed | 6/23/2023 1:37 PM |
| Contact Information | | | |
| Contact Name | Mary Nardelli | Contact Phone | +1 (703) 461-8976 |
| Account Name | Customer | Contact Email | mnardelli60@gmail.com |
| Location Information | | | |
| Address | | Location | |
| Served | | Selected Location | |
| Trash Zone | | Location Details | |
| Recycle Zone | | Relative Location | |
| Spring Clean Up Zone | | Reporting Area | |
| Leaf Zone | | Parking District | |
| | | Census Area | |
| | | Building Type | |
| | | Small Area Plan | |
| Geo Layers | | | |



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Case: 23-00017139

| | | | |
|---------------------------|---|---------------------------------|-------------|
| Case Owner | Planning TES | Service Request Id | 23-00017139 |
| Subject | TES-Mobility, Access, and Traffic Safety | Status | Reviewed |
| Priority | Standard | Service Request Source | Web |
| Case Origin | Phone | SR Ext ID | |
| Service Department | Transportation & Environmental Services | Service Request Comments | |
| Description | <p>As President of the Quaker Hill Condominium Board of Directors I am deeply concerned with the recent Advisory Board recommendations on the BRT project. The center running bus lane on the 2B recommendation seems to have been made without any consideration for a redesign of Cambridge Road and will cause extreme hardship to our community that is adjacent on Yale Drive.</p> <p>In addition, the proposal will eliminate the ability to make a left turn on to Yale from Duke Street. This is an unacceptable option as it will slow response time for emergency responders and will just redirect our residents to all ready over used streets such as Quaker Lane and Janney's Lane.</p> <p>It is essential that the residential streets of Clover College Park/Quaker Hill be prioritized for the safety of local residents; ensure the efficient accessibility to our homes and neighboring businesses, and safeguard pedestrian commutes to the local schools. We ask that the City either reject the Advisory Board recommendation (Center running bus lane) on 2B, and/or prioritize redesign of the already problematic, inefficient and unsafe Cambridge Road intersection, and the lack of left turn access on to Yale Drive as part of the Duke Street in Motion process.</p> <p>Sincerely,</p> <p>John Sesler President Quaker Hill Condos 1100 Quaker Hill Dr #209 703-901-3843</p> | | |
| Selected Location | | | |
| Sub-Status | | | |

SLA Information**Expected Start Date** 6/23/2023 12:54 PM**Date/Time Opened** 6/23/2023 9:21 AM**Expected Date/Time** 8/4/2023 12:54 PM**Updated Date/Time** 6/26/2023 10:32 AM**SLA Status** On Time**isCaseEscalated****Date/Time Closed****Contact Information****Contact Name** John Sesler**Contact Phone** +1 (703) 901-3843**Account Name** Customer**Contact Email** jsesler@comcast.net**311 Files**[Upload File](#)**File Links**

| Filename | Tags | Is Private? | URL | Created Date |
|----------|------|-------------|-----|--------------|
|----------|------|-------------|-----|--------------|

4

P

[Upload File](#)**Location Information****Address** DUKE ST & CAMBRIDGE RD**Location** 38°48'28"N 77°4'52"W**Served****Selected Location** 38°48'28"N 77°4'52"W**Trash Zone** Tuesday**Location Details****Recycle Zone** Tuesday**Relative Location****Spring Clean Up Zone** 5/11/2019**Reporting Area** 5**Leaf Zone** ,,**Parking District****Census Area** 515102008022000**Building Type****Small Area Plan** Taylor Run/Duke Street**Geo Layers**



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Case: 23-00017276

| | | | |
|-----------------------------|---|---------------------------------|------------------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017276 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | <p>Dear Mayor and members of the City Council, I am writing because I understand that you will be voting on the Duke Street In Motion project on Tuesday, June 27. I also know that the project Advisory Group, representing a diverse mix of corridor stakeholders, last month voted overwhelmingly to recommend dedicated center-running bus lanes and improved walking and biking facilities as the best option to improve Duke St for all users. As an Alexandria resident, I support this recommendation for a safer and truly multimodal Duke Street. Thank you for your support for this and continuing to have our City be a leader in these innovative public health strategies to support the well-being of all. Best, Diana Karczmarczyk PhD, MPH, MCHES</p> | | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/24/2023 8:56 AM | Date/Time Opened | 6/24/2023 8:56 AM |
| Expected Date/Time | 6/30/2023 8:56 AM | Updated Date/Time | 6/24/2023 10:20 AM |
| SLA Status | Met | Date/Time Closed | 6/24/2023 10:20 AM |
| Contact Information | | | |
| Contact Name | Dr. Diana Karczmarczyk | Contact Phone | |
| Account Name | Customer | Contact Email | diana_karczmarczyk@yahoo.com |
| Location Information | | | |
| Address | | Location | |
| Served | | Selected Location | |
| Trash Zone | | Location Details | |
| Recycle Zone | | Relative Location | |

Request Submitted:**6/24/2023****Your Comments:**

I am writing to endorse the implementation at bike and bus lanes on Duke St. I live in the west end and often ride my bike, but avoid duke street due to the danger and traffic. Duke street is a major corridor now and soon we'll be adding the development at Landmark. Reliable public and bike transportation is key the livability of the city.

Your request has been forwarded to the member or members of City Council you specified. If your request was addressed to the entire City Council, Alex311 staff will review it to determine if staff work is necessary. You will receive an additional email if your request is assigned to staff.

If your request does not involve staff work or was addressed to an individual member of City Council, your request will be closed in the Alex311 system but you may still be contacted by one or more members of City Council.

VIEW YOUR REQUEST

To check the status of your request at any time, or for additional assistance, please use any of the following options and refer to Request Number 23-00017279:

Visit the Alex311 online portal
Use the Alex311 mobile app for iOS or Android
Call 311 or 703.746.4311
Contact us on Twitter or Facebook at @AlexandriaVA311

We look forward to serving you.

Alex311
Connecting You to City Services

ref:_00D6TtpPp_5006T2EFuC7:ref



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Case: 23-00017312

| | | | |
|-----------------------------|---|---------------------------------|--------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017312 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | For 30 years my wife and I have lived near the corner of Duke Street and South Columbus. We use Duke Street often, and for years have advocated for improvements for the Duke Street corridor. Last month the project Advisory Group voted overwhelmingly to recommend dedicated center-running bus lanes and improved walking and biking facilities as the best option to improve Duke St for all users. We encourage you to vote for the recommendation. --Norm and Judi Lisy | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/24/2023 4:29 PM | Date/Time Opened | 6/24/2023 4:29 PM |
| Expected Date/Time | 6/30/2023 4:29 PM | Updated Date/Time | 6/26/2023 8:02 AM |
| SLA Status | Met | Date/Time Closed | 6/26/2023 8:02 AM |
| Contact Information | | | |
| Contact Name | Norm and Judi Lisy | Contact Phone | +1 (703) 519-8841 |
| Account Name | Customer | Contact Email | normlisy@gmail.com |
| Location Information | | | |
| Address | | Location | |
| Served | | Selected Location | |
| Trash Zone | | Location Details | |
| Recycle Zone | | Relative Location | |
| Spring Clean Up Zone | | Reporting Area | |
| Leaf Zone | | Parking District | |
| | | Census Area | |
| | | Building Type | |



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Case: 23-00017308

| | | | |
|-----------------------------|---|---------------------------------|-----------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017308 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Mobile |
| Description | Please put in bus lanes on duke street it will encourage public transportation more by allowing closer access to landmark and potentially Annandale. It will also make roads safer because cars drive slower when roads are more narrow | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/24/2023 4:05 PM | Date/Time Opened | 6/24/2023 4:05 PM |
| Expected Date/Time | 6/30/2023 4:05 PM | Updated Date/Time | 6/26/2023 7:28 AM |
| SLA Status | Met | Date/Time Closed | 6/26/2023 7:28 AM |
| Contact Information | | | |
| Contact Name | Michael Davis | Contact Phone | +1 (571) 451-8887 |
| Account Name | Customer | Contact Email | maiku1davis@gmail.com |
| Location Information | | | |
| Address | | Location | |
| Served | | Selected Location | |
| Trash Zone | | Location Details | |
| Recycle Zone | | Relative Location | |
| Spring Clean Up Zone | | Reporting Area | |
| Leaf Zone | | Parking District | |
| | | Census Area | |
| | | Building Type | |
| | | Small Area Plan | |
| Geo Layers | | | |



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Case: 23-00017308

| | | | |
|-----------------------------|---|---------------------------------|-----------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017308 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Mobile |
| Description | Please put in bus lanes on duke street it will encourage public transportation more by allowing closer access to landmark and potentially Annandale. It will also make roads safer because cars drive slower when roads are more narrow | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/24/2023 4:05 PM | Date/Time Opened | 6/24/2023 4:05 PM |
| Expected Date/Time | 6/30/2023 4:05 PM | Updated Date/Time | 6/26/2023 7:28 AM |
| SLA Status | Met | Date/Time Closed | 6/26/2023 7:28 AM |
| Contact Information | | | |
| Contact Name | Michael Davis | Contact Phone | +1 (571) 451-8887 |
| Account Name | Customer | Contact Email | maiku1davis@gmail.com |
| Location Information | | | |
| Address | | Location | |
| Served | | Selected Location | |
| Trash Zone | | Location Details | |
| Recycle Zone | | Relative Location | |
| Spring Clean Up Zone | | Reporting Area | |
| Leaf Zone | | Parking District | |
| | | Census Area | |
| | | Building Type | |
| | | Small Area Plan | |

Geo Layers



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Case: 23-00017307

| | | | |
|-----------------------------|---|---------------------------------|---------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017307 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Mobile |
| Description | Do not remove lanes of Duke street for bus lanes | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/24/2023 4:05 PM | Date/Time Opened | 6/24/2023 4:05 PM |
| Expected Date/Time | 6/30/2023 4:05 PM | Updated Date/Time | 6/26/2023 7:27 AM |
| SLA Status | Met | Date/Time Closed | 6/26/2023 7:27 AM |
| Contact Information | | | |
| Contact Name | Michael Brooke | Contact Phone | +1 (703) 850-6813 |
| Account Name | Customer | Contact Email | mbrooke@fastmail.fm |
| Location Information | | | |
| Address | | Location | |
| Served | | Selected Location | |
| Trash Zone | | Location Details | |
| Recycle Zone | | Relative Location | |
| Spring Clean Up Zone | | Reporting Area | |
| Leaf Zone | | Parking District | |
| | | Census Area | |
| | | Building Type | |
| | | Small Area Plan | |

Geo Layers



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Case: 23-00017295

| | | | |
|----------------------------|--|---------------------------------|--------------------|
| Case Owner | Planning TES | Service Request Id | 23-00017295 |
| Subject | TES-Mobility, Access, and Traffic Safety | Status | Reviewed |
| Priority | Standard | Service Request Source | Web |
| Case Origin | Phone | SR Ext ID | |
| Service Department | Transportation & Environmental Services | Service Request Comments | |
| Description | <p>I am writing concerning the recommendations from the Duke Street in Motion Advisory Group. I am the president of the Quaker Hill Community Association, which is residential community within the 2B section of Duke Street. While I am concerned about some of the specifics of the recommendation (elimination of the left turn option from eastbound Duke onto Yale), I am more concerned about the lack of specific success metrics included in the recommendation. How will success be defined? If you don't offer measurable target metrics as goals, how will you know if the project is successful? What is your timeframe for determining success? I appreciate that new solutions will need time to settle in and have a positive impact, but how long are you planning to give the project before evaluating impact? Lastly, if there are unanticipated negative consequences (significant worsening of traffic on Cambridge, increased accidents at that already-troubled intersection), do you have a roll-back plan?</p> <p>I read with interest that the Advisory Group's charter included representing groups in their regions. Please note that no one from the Advisory Group conducted any outreach to members of the Quaker Hill Board.</p> <p>Mary Beth Cockerham 1262 Dartmouth Court</p> | | |
| Selected Location | | | |
| Sub-Status | | | |
| SLA Information | | | |
| Expected Start Date | 6/26/2023 7:46 AM | Date/Time Opened | 6/24/2023 1:10 PM |
| Expected Date/Time | 8/7/2023 7:46 AM | Updated Date/Time | 6/26/2023 10:30 AM |
| SLA Status | On Time | isCaseEscalated | |

Date/Time Closed

Contact Information

Contact Name Mary Beth Cockerham

Contact Phone +1 (703) 609-9574

Account Name Customer

Contact Email mbcockerham@comcast.net

311 Files

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File Links

| Filename | Tags | Is Private? | URL | Created Date |
|----------|------|-------------|-----|--------------|
|----------|------|-------------|-----|--------------|

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Location Information

Address DUKE ST & CAMBRIDGE RD

Location 38°48'28"N 77°4'52"W

Served

Selected Location 38°48'28"N 77°4'52"W

Trash Zone Tuesday

Location Details

Recycle Zone Tuesday

Relative Location

Spring Clean Up Zone 5/11/2019

Reporting Area 5

Leaf Zone ,,

Parking District

Census Area 515102008022000

Building Type

Small Area Plan Taylor Run/Duke Street

Geo Layers



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Case: 23-00017279

| | | | |
|-----------------------------|---|---------------------------------|--------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017279 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Mobile |
| Description | I am writing to endorse the implementation at bike and bus lanes on Duke St. I live in the west end and often ride my bike, but avoid duke street due to the danger and traffic. Duke street is a major corridor now and soon we'll be adding the development at Landmark. Reliable public and bike transportation is key the livability of the city. | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/24/2023 9:39 AM | Date/Time Opened | 6/24/2023 9:39 AM |
| Expected Date/Time | 6/30/2023 9:39 AM | Updated Date/Time | 6/24/2023 10:22 AM |
| SLA Status | Met | Date/Time Closed | 6/24/2023 10:22 AM |
| Contact Information | | | |
| Contact Name | David Jupiter | Contact Phone | (703) 577-6931 |
| Account Name | Customer | Contact Email | dljupi@yahoo.com |
| Location Information | | | |
| Address | | Location | |
| Served | | Selected Location | |
| Trash Zone | | Location Details | |
| Recycle Zone | | Relative Location | |
| Spring Clean Up Zone | | Reporting Area | |
| Leaf Zone | | Parking District | |
| | | Census Area | |
| | | Building Type | |
| | | Small Area Plan | |

Geo Layers



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Case: 23-00017311

| | | | |
|--------------------|---|-------------------------------|-------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017311 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | <p>Dear Council Members,</p> <p>I'm writing this letter in response to this week's outcomes at the Transportation Commission (TC) and the Planning Commission (PC). I was able to speak at the PC and was struck with the apparent unawareness by the PC of how the Duke Street In Motion (DSIM) and the West Taylor Run Parkway and Duke Street Intersection (WTRP) projects relate to each other. I was not at the TC, but a friend and neighbor who was there told me the outcome was the same. While the DSIM is a planning study and in theory has time for reevaluation, the WTRP is a final design project slated for construction in the coming years. The design decisions made on WTRP will influence the outcome of DSIM and vice versa. Last week, you should have received a letter from the Taylor Run Citizens Association (TRCA) outlining our concerns. Please let me know if you did not get it.</p> <p>I was also struck at how the slide presentation was inconsistent with the verbal presentation at the PC, and apparently also at the TC. The TRCA sent a similar letter to the PC and the TC as the one we sent you. The PC started with the acknowledgement of receiving the letter and the expressed concerns about the lack of engagement with the communities. The City staff's response simply was that both project teams would engage with the communities impacted in the future and that there is time to adjust the design. I find that hard to believe. Unless the WTRP project is delayed by a year or two, there is no time for adjustments to the DSIM recommendations, as promised by the City Staff.</p> <p>I was very disappointed that the outcome of both meetings was a 6 to 0 vote to proceed with the advisory board's recommended design. The PC did state that there is a missed opportunity to increase the total budget of the project by combining federal funding with the \$87 million dollars awarded from local sources. You should have received a letter from the PC with a statement that additional funding for the DSIM should be explored. The communities impacted by the DSIM and WTRP project would like to add the following statement to this request:</p> <p>Start engagement with the impacted communities IMMEDIATELY for feedback from the community and develop a design consensus for the design of both DSIM and WTRP.</p> <p>You will be told by the city that there has been extensive coordination between the two projects. This is not the case. There is confusion within the community about public meetings held so far – when they take place, how they are connected, what the timing is,</p> | | |

what the objectives are, and other details that can influence both projects. At times, the PC appeared uninterested in listening to details, such as lane widths and slip lanes, and right turn restrictions. The WTRP project's schedule and final deliverable requires solid decisions to be made sooner rather than later. The WTRP's design is flawed and is not ready to move further. The much-debated conversion of a two-way service lane to a one-way service lane from Cambridge/Roth to Telegraph could be avoided with proper planning and design solutions. We look forward to these much-anticipated stakeholder meetings which the city has told both the TC and PC will take place soon.

We therefore request you delay the vote, reject the Advisory Board's recommendations, or approve with the unconditional direction to start engagement with the impacted communities and delay the WTRP schedule until the DSIM design issues have been resolved.

Thank you
Oliver Boehm

| | | | | | | | |
|----------------------|--|----------------------|--|--------------------------|--|---------------------|--|
| Service Department | | Mayor & City Council | | Service Request Comments | | | |
| ServedP | | | | | | | |
| Selected Location | | | | | | | |
| SLA Information | | | | | | | |
| Expected Start Date | | 6/24/2023 4:29 PM | | Date/Time Opened | | 6/24/2023 4:29 PM | |
| Expected Date/Time | | 6/30/2023 4:29 PM | | Updated Date/Time | | 6/26/2023 11:19 AM | |
| SLA Status | | Met | | Date/Time Closed | | 6/26/2023 11:19 AM | |
| Contact Information | | | | | | | |
| Contact Name | | Oliver Boehm | | Contact Phone | | +1 (703) 489-1197 | |
| Account Name | | Customer | | Contact Email | | olliboehm@gmail.com | |
| Location Information | | | | | | | |
| Address | | | | Location | | | |
| Served | | | | Selected Location | | | |
| Trash Zone | | | | Location Details | | | |
| Recycle Zone | | | | Relative Location | | | |
| Spring Clean Up Zone | | | | Reporting Area | | | |
| Leaf Zone | | | | Parking District | | | |
| | | | | Census Area | | | |
| | | | | Building Type | | | |
| | | | | Small Area Plan | | | |

Geo Layers



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Case: 23-00017346

| | | | |
|---------------------|---|--------------------------|-------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017346 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | <p>I am an Alexandria citizen residing in the Quaker Hill community. I am deeply concerned with the recent Advisory Board recommendations on the Duke Street in Motion BRT project. The recommendation for a center running bus lane on 2B, eliminating the eastbound left turn lane from Duke Street to Yale, will cause significant direct harm to our community, increasing cut-through traffic, decreasing accessibility, and compromising safety and livability. It is essential that the residential streets of Quaker Hill prioritize the safety of local residents, ensure the efficient accessibility to our homes and neighboring businesses, and safeguard pedestrian commutes to the local Douglas MacArthur Elementary and Bishop Ireton High School. We ask that the City either reject the Advisory Board recommendation (Center running bus lane) on 2B, or prioritize redesign of the already problematic, inefficient and unsafe Cambridge Road intersection as part of the Duke Street in Motion process.</p> <p>Sincerely,</p> <p>Lawrence Book McKnight 1100 Quaker Hill Drive. Apt 304 Alexandria, VA 22314</p> | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/25/2023 1:36 PM | Date/Time Opened | 6/25/2023 1:36 PM |
| Expected Date/Time | 6/30/2023 1:36 PM | Updated Date/Time | 6/26/2023 2:00 PM |
| SLA Status | Met | Date/Time Closed | 6/26/2023 2:00 PM |

Contact Information



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Case: 23-00017345

| | | | |
|----------------------------|---|---------------------------------|--------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017345 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | <p>I am an Alexandria resident who has lived in the Quaker Hill community since 1999. I am extremely concerned with the recent Advisory Board recommendations on the Duke Street in Motion BRT project. The recommendation for a center running bus lane on 2B, that would eliminate the eastbound left turn lane from Duke Street to Yale, will cause significant direct harm to our community. It will increase cut-through traffic, decrease accessibility, and will compromise safety and livability. It is essential that the residential streets of Quaker Hill prioritize the safety of local residents, ensure the efficient accessibility to our homes and neighboring businesses, and safeguard pedestrian commutes to the nearby Douglas MacArthur Elementary and Bishop Ireton High School. We ask that the City either reject the Advisory Board recommendation (Center running bus lane) on 2B, or prioritize redesign of the already problematic, inefficient and unsafe Cambridge Road intersection as part of the Duke Street in Motion process.</p> <p>Thank you.</p> | | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/25/2023 12:59 PM | Date/Time Opened | 6/25/2023 12:59 PM |
| Expected Date/Time | 6/30/2023 12:59 PM | Updated Date/Time | 6/26/2023 1:56 PM |
| SLA Status | Met | Date/Time Closed | 6/26/2023 1:56 PM |
| Contact Information | | | |
| Contact Name | Michael DePiro | Contact Phone | +1 (703) 461-0572 |



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Case: 23-00017338

| | | | |
|----------------------------|---|---------------------------------|--------------------------|
| Case Owner | Planning TES | Service Request Id | 23-00017338 |
| Subject | TES-Mobility, Access, and Traffic Safety | Status | Open |
| Priority | Standard | Service Request Source | Web |
| Case Origin | Phone | SR Ext ID | |
| Service Department | Transportation & Environmental Services | Service Request Comments | |
| Description | <p>Dear Mayor and City Council Members,</p> <p>Please find this petition from the Longview Hill Civic Association containing over 60 signatures from home owners, local businesses and residents who live on Longview Drive, Viewpoint Rd, Seay St and Nob Hill Court or work on the Duke St service Rd against proposed changes to the service road between Cambridge/Roth and W. Taylor Run Pkwy stemming from the Duke Street in Motion project in Section 3. We are strongly opposed to the proposed plan for the service road which will severely limit our access to and from our homes and businesses by changing the service road from a two-way direction street to a one-way street headed westbound only. We ask your reconsideration and rejection of any plan to change or limit the service road to one way direction only.</p> | Post Tags | |
| Selected Location | | | |
| Sub-Status | | | |
| SLA Information | | | |
| Expected Start Date | 6/26/2023 1:39 PM | Date/Time Opened | 6/25/2023 10:57 AM |
| Expected Date/Time | 8/7/2023 1:39 PM | Updated Date/Time | 6/26/2023 1:39 PM |
| SLA Status | On Time | isCaseEscalated | |
| | | Date/Time Closed | |
| Contact Information | | | |
| Contact Name | Alison Maltz | Contact Phone | |
| Account Name | Customer | Contact Email | longviewhillca@gmail.com |

311 Files



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Case: 23-00017362

| | | | |
|----------------------------|--|---------------------------------|-----------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017362 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | <p>I am an Alexandria citizen residing in the Quaker Hill community. I am deeply concerned with the recent Advisory Board recommendations on the Duke Street in Motion BRT project. The recommendation for a center running bus lane on 2B, eliminating the eastbound left turn lane from Duke Street to Yale, will cause significant direct harm to our community, increasing cut-through traffic, decreasing accessibility, and compromising safety and livability. It is essential that the residential streets of Quaker Hill prioritize the safety of local residents, ensure the efficient accessibility to our homes and neighboring businesses, and safeguard pedestrian commutes to the local Douglas MacArthur Elementary and Bishop Ireton High School. We ask that the City either reject the Advisory Board recommendation (Center running bus lane) on 2B, or prioritize redesign of the already problematic, inefficient and unsafe Cambridge Road intersection as part of the Duke Street in Motion process.</p> | | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/25/2023 4:31 PM | Date/Time Opened | 6/25/2023 4:31 PM |
| Expected Date/Time | 6/30/2023 4:31 PM | Updated Date/Time | 6/26/2023 1:58 PM |
| SLA Status | Met | Date/Time Closed | 6/26/2023 1:58 PM |
| Contact Information | | | |
| Contact Name | Aleksandra Rudkevich | Contact Phone | |
| Account Name | Customer | Contact Email | afrudkevich@gmail.com |

Location Information



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Case: 23-00017368

| | | | |
|----------------------------|--|---------------------------------|-------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017368 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | As a member of the Quaker Hill Community, the proposed changes to Yale with the center bus lane, lack of access in and out of Yale depending on the direction you are driving, inevitable increased traffic in the Cambridge cut through due to proposed changes, esp with making the access road one way (If I lived over there I would HATE this idea even more than I do now - It is hard enough to get onto Telegraph with the recent changes made), etc. The idea of dedicating an entire lane to a bus that no one rides is preposterous. Also the idea that more people will ride the bus is also preposterous. I have 4 children and would never try to walk to the bus route on Duke with them - it's not safe to get to the bus access with my littles! Duke is a mess, but this is not the answer. The answer is getting another access point to Eisenhower and the freeway other than telegraph road, so let's put our brain power and dollars toward something that will actually affect positive change. Buses are currently free and no one is riding them. Making traffic on duke worse will not put more people on the bus, it will just make everyone extremely angry and cause people to move from the area because even though it is fever pitch now, the proposed changes will make it unlivable. | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/25/2023 6:14 PM | Date/Time Opened | 6/25/2023 6:14 PM |
| Expected Date/Time | 6/30/2023 6:14 PM | Updated Date/Time | 6/26/2023 3:00 PM |
| SLA Status | Met | Date/Time Closed | 6/26/2023 3:00 PM |

Contact Information



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Case: 23-00017367

| | | | |
|----------------------------|---|---------------------------------|-------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017367 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | <p>I am an Alexandria citizen residing in the Quaker Hill community. I have serious reservations about the recent Advisory Board recommendations on the Duke Street in Motion BRT project. The plan, in general, will make it more difficult for residents in this area to access Yale, will cause much more congestion on Cambridge (which already is congested because of the high school (plus parking on both sides of the street) and commuters trying to cut through the neighborhood to get to Telegraph), and will force more people to cut through the back of the Alexandria Commons Shopping Center (which is prohibited but a lot of people do it anyway). Why the city has not put a traffic signal at the Yale-Duke intersection has always been a mystery to me. Expanding the bus lane between Cambridge and Telegraph is also not a good idea given how congested the eastbound lanes are in the evening rush hour. I think the city needs to spend less time worrying about bus transit time and focus on the congestion on eastbound Duke due to evening rush hour commuter traffic trying to access Telegraph.</p> <p>David Fountain 1107 Quaker Hill Ct, Alexandria dmfountain@comcast.net</p> | | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/25/2023 6:04 PM | Date/Time Opened | 6/25/2023 6:04 PM |
| Expected Date/Time | 6/30/2023 6:04 PM | Updated Date/Time | 6/26/2023 3:04 PM |
| SLA Status | Met | Date/Time Closed | 6/26/2023 3:04 PM |

Contact Information



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Case: 23-00017382

| | | | |
|--------------------|--|-------------------------------|-------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017382 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | <p>CRITICAL PROBLEMS WITH THE DUKE STREET PLAN:</p> <p>A. CRITICAL PROBLEMS:</p> <ol style="list-style-type: none"> 1. THIS IS A MAJOR ANTI-PUBLIC SERVICE IDEA WHICH MUST BE DISMISSED. 2. THE CITY COUNCIL MUST DOUBLE THE LANES GOING SOUTH TON TELEGRAPH FOR EAST-BOUND. THIS IS A SCANDALOUS M-FR. BOTTLENECK AND A DANGEROUS EGRESS LIMITATION IN CASE OF A CITY EMERGENCY - AND AL POLICE AND FIRE DEPT. HEADS HAVE SAID SO FOR OVER 20 YEARS !! <p>B. MANY ADDITIONAL FAULTS WITHE THIS PROPOSAL</p> <ol style="list-style-type: none"> 1. WILL BOTTLE UP DUKE STREET FAR WORSE THAN NOW. 2. WILL MAKE THE DAILY 1-3 MILE TRAFFIC JAM TO GO SOUTH ON THE SINGLE LANE TO TELEGRAPH BETWEEN 3-7 PM FAR WORSE. 3. WILL DOUBLE THE DISTANCE FOR MANY PEOPLE TO GET TO A BUS STOP BY CUTTING THE BUS STOPS IN HALF. 4. WILL HURT BUSINESSES BECAUSE ACCESS TO TEH VARIOUS SHOPPING CENTERS WILL BE IMPEDED. 5. WILL MAKE ACCESS TO THE NEW BUS STOPS IN THE MIDDLE OF DUKE STREET FAR MORE DANGEROUS SINCE PEOPLE LIVING ON THE SAME SIDE AS THE BUS STOP WILL NOW HAVE TO CROSS 2 LANES OF THE REVISED DUKE STREET. 6. THE 3-4 MINUTES OF ESTIMATED TIME SAVING FOR A BUS TO TRAVERSE THE ENTIRE DUKE STREET SEEMS SOMETHING ONLY A BUREAUCRAT WITHOUT TRAFFIC AND STREET EXPERIENCE WOULD DREAM UP. 7. MORE <p>. The new bus lanes that will cut through the middle of Duke Street and will thus remove several left turns, increasing the</p> | | |

number of dangerous U-Turns required.
. It's thought that removing so many bus stops, and not the dedicated bus lanes, is the real reason the bus travel time will be faster.

Service Department

Mayor & City Council

ServedP

Selected Location

SLA Information

Expected Start Date

6/25/2023 10:16 PM

Expected Date/Time

6/30/2023 10:16 PM

SLA Status

Met

Date/Time Opened

6/25/2023 10:16 PM

Updated Date/Time

6/26/2023 4:09 PM

Date/Time Closed

6/26/2023 4:09 PM

Contact Information

Contact Name

Sieg Chencinski

Account Name

Customer

Contact Phone

+1 (703) 927-3547

Contact Email

schencinski@gmail.com

Location Information

Address

Served

Trash Zone

Recycle Zone

Spring Clean Up Zone

Leaf Zone

Location

Selected Location

Location Details

Relative Location

Reporting Area

Parking District

Census Area

Building Type

Small Area Plan

Geo Layers

<https://alex311.my.salesforce.com/5006T00002EGDRKQA5/p>

2/11



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Case: 23-00017424

| | | | |
|--------------------|--|-------------------------------|-------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017424 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | SR Ext ID | | |
| | <p>Dear City Council:</p> <p>In 2016, I moved into my neighborhood on Vermont Ave 2 blocks off Duke Street. I work in Foggy Bottom. I bus to the metro to get to work. I sometimes bike. I sometimes drive.</p> <p>I believe running more frequent 30 buses on Duke would result in improved bus service, with less expense, less disruption, and less taxpayer dollars spent on a center running bus lane project so few people want.</p> <p>I believe a better plan could be developed for Duke St that does not include center running bus lanes. I am all for better buses and more transit. I think the savings of 3-5 minutes does not necessitate the expense and disruption of center running bus lanes. Please reconsider the plan the Advisory Board presents to Council. Much of it is illogical. Part center running lanes in one section; reverting to curb buses in another? How bizarre is this current plan?</p> <p>We have a sample in our City of BRT on Route 1. Are the ridership numbers what you had hoped? If we have an example of something not living up to its potential, why, oh why, would we pursue a similar plan for Duke St? A plan, which most of my neighbors are vehemently opposed to?</p> <p>Until something curtails the cut through traffic from 395 to 495 during afternoon rush hour down Quaker to Duke, the congestion in this area will remain. Most illogical about the BRT: the people using this cut through are not going to get out of their cars and onto these buses. This is an entirely different problem.</p> <p>I respectfully ask the Council to consider dealing with this Telegram Quaker traffic issue, then re-assess what we need on Duke St. Let us look at the data and the facts, then make an informed decision.</p> | | |

It seems like BPAC and other grassroots groups have been getting all the attention and pushing for this plan. Please listen to your constituents who do not want the center running lane parts of this project to move forward.

Respectfully,
Elizabeth Charles

Service Department Mayor & City Council

**Service Request
Comments**

ServedP

Selected Location

SLA Information

Expected Start Date 6/26/2023 10:12 AM

Date/Time Opened 6/26/2023 10:12 AM

Expected Date/Time 7/3/2023 10:12 AM

Updated Date/Time 6/26/2023 3:07 PM

SLA Status Met

Date/Time Closed 6/26/2023 3:07 PM

Contact Information

Contact Name Elizabeth Charles

Contact Phone +1 (843) 814-1813

Account Name Customer

Contact Email lizziecharles@gmail.com

Location Information

Address

Location

Served

Selected Location

Trash Zone

Location Details

Recycle Zone

Relative Location

Spring Clean Up Zone

Reporting Area

Leaf Zone

Parking District

Census Area

Building Type

Small Area Plan

Geo Layers



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Case: 23-00017449

| | | | |
|----------------------------|---|---------------------------------|---------------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017449 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | iOS |
| Description | I am writing to voice my opposition to the proposed slip lane at Duke St/Taylor Run Pkwy. I live at 11 ETR, the first house on the street. The slip lane will increase traffic up our street in the morning, since drivers wont be able to turn right onto WTR. Our street worked with the city to decrease cut through traffic with great success, and this slip lane is going to undo that work. Additionally, cars will likely back up the street when they get the intersection at Janneys/ETR because of the poor stop sign placement. I understand that the city is now considering a mix use slip lane, which was never presented to the community. I am very concerned about the safety around my house with this slip lane—visibility turning up ETR is low because of how narrow the street is, and increased traffic via cars turning right up the street is going to increase the amount of accidents. Finally, this slip lane will block access to my parking apron in the rear of the lot and I'd like to know the legality of the city's ability to cut off access to my property. | | SR Ext ID |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/26/2023 11:12 AM | Date/Time Opened | 6/26/2023 11:12 AM |
| Expected Date/Time | 7/3/2023 11:12 AM | Updated Date/Time | 6/26/2023 4:17 PM |
| SLA Status | Met | Date/Time Closed | 6/26/2023 4:17 PM |
| Contact Information | | | |
| Contact Name | Candice DeNardi | Contact Phone | +1 (330) 933-9538 |
| Account Name | Customer | Contact Email | candice.denardi@gmail.com |

Location Information



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Case: 23-00017499

| | | | |
|---------------------------|---|---------------------------------|-------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017499 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | <p>To the Alexandria City Council Members, and Mayor Justin Wilson,</p> <p>I am a parent and cyclist living in section 2A of the proposed Duke Street In Motion project and I support the DSIM recommendations.</p> <p>I am planning to show up to the city council meeting and share my support for better infrastructure on Duke Street for biking, walking, and riding the bus. My family use the bus and our bikes to run errands, travel around town, commute, and transport our children, and we would like to do so more often with better, safer options.</p> <p>In addition, I want my children to grow up seeing the viability and sheer enjoyment of the kinds of transportation that are better for both people and for our planet. I want them to understand that living in a city and in community with other people means making choices that benefit not only ourselves but the people who will live here after us, and I want them to share my love of being outdoors.</p> <p>I live in Seminary Hill, and I know that some of my neighbors and neighboring civic associations are strongly opposed to certain aspects of the recommended proposal, but they do not speak for me, my husband, or our children, who enthusiastically support more and better buses for our city, and more time on bikes or on the trail instead of in the car.</p> <p>Thank you for your consideration.</p> <p>Caroline Helmick</p> | | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |

SLA Information

Expected Start Date 6/26/2023 1:39 PM
Expected Date/Time 7/3/2023 1:39 PM
SLA Status Met

Date/Time Opened 6/26/2023 1:39 PM
Updated Date/Time 6/26/2023 4:22 PM
Date/Time Closed 6/26/2023 4:22 PM

Contact Information

Contact Name Caroline Helmick
Account Name Customer

Contact Phone +1 (714) 651-7471
Contact Email careyhelmick@gmail.com

Location Information

Address
Served
Trash Zone
Recycle Zone
Spring Clean Up Zone
Leaf Zone

Location
Selected Location
Location Details
Relative Location
Reporting Area
Parking District
Census Area
Building Type
Small Area Plan

Geo Layers

No layers information available

Name

311 Files



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Case: 23-00017575

| | | | |
|---------------------------|--|---------------------------------|-------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017575 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Open |
| Priority | Standard | Service Request Source | Web |
| Case Origin | API | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| Description | <p>Duke Street in Motion as proposed</p> <p>As a user of bus service at least twice a week during rush hour (Metro bus 21c/8W or DASH Line 102), I do not support Duke Street in Motion as proposed because it will be ineffective and does not address the most important transit issue faced by riders like me, the frequency of bus service (both current and proposed). In my view, the costs associated with the proposal (anywhere from \$87 million to \$130 million) far outweigh the benefit of a few minutes quicker travel time per bus ride. The downsides are well documented, and former DASH CEO Sandy Modell explained it quite well in her piece in the Alexandria Times.</p> <p>The key issue for riders is frequency of bus service. In my instance, I take the bus to a Metro station. It works well unless I miss a bus time. I have to catch the correct bus. If I am less than one minute late, I have to wait 20-30 minutes for the next bus. It would be far preferable to have more frequent bus service as it is currently structured than shaving a few minutes off the ride itself (savings which evaporate with fewer bus stops).</p> <p>To be candid, whether it takes an extra 3-4 minutes per ride or not does not matter to me or most other bus riders. During those 3 minutes for each ride on the bus, riders use that time to catch up on the news, the sale of the Commanders, or work. The lost 20-30 minutes due to infrequency of bus departures does matter.</p> <p>As you know, I have published articles on the shortcomings of Duke Street in Motion, including its staggering expense for little benefit, weak public support, reduction of bus stops (which defeats any time savings per ride), COG finding strong existing transportation equity,</p> | | |
| | | Post Tags | |

among other reasons. There is no compelling rationale for it as proposed.

As well, while the city has an \$87 million grant, a recent city financial report placed it at \$116 million. At a Duke Street in Motion Advisory Group meeting, a member (Mindy Lyle) verified that escalation costs were not included, which she estimated at 30% for the \$100 million Option A – placing final costs at \$130 million. In public forums, the city insists that it will stay within the \$87 million funding level, but never says what will be dropped from the plan if costs exceed \$87 million. What will be prioritized if budget becomes an issue? At Potomac Yards, the southern entrance was eliminated, setting off a firestorm when the public learned of it. Please, let's not repeat that mistake.

Thank you for your consideration.

v/r Frank Putzu

Selected Location

Sub-Status

SLA Information

Expected Start Date 6/26/2023 9:07 PM

Expected Date/Time 7/3/2023 9:07 PM

SLA Status On Time

Date/Time Opened 6/26/2023 9:07 PM

Updated Date/Time 6/26/2023 9:07 PM

isCaseEscalated

Date/Time Closed

Contact Information

Contact Name Frank Putzu

Account Name Customer

Contact Phone +1 (703) 201-1702

Contact Email sputzu@verizon.net

311 Files

Upload File

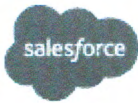
File Links

Filename

Tags

Is Priv

Upload File



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Case: 23-00017582

| | | | |
|--------------------|---|--------------------------|-------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017582 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Open |
| Priority | Standard | Service Request Source | Web |
| Case Origin | API | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| Description | I would like to provide a public comment re: the Duke Street in Motion project docket #7 for the upcoming hearing. I am a resident of Viewpoint Rd and am a signatory to the petition. I do not wish to make this exceedingly long and will not add any information not already added to the petition. We keep being told that at some unknown point in the future the change of the traffic pattern on the service road will be discussed with the neighborhood and meanwhile they will not change the plans you all are voting on. I would just like to raise the point that the plans for the server roads elsewhere in the project have already changed with the service road near Ft. Williams parkway converted in the plans to mixed automobile/bicycle traffic. I do not understand why this cannot also be done for the service road between W. Taylor Run and Cambridge Ave at this time. This is the only way we can enter or exit our street and that Cambridge/Duke intersection is one of the busiest in the city and one that I will purposefully avoid during rush hour and dismissal of Bishop Ireton High School. This plan will make us virtual prisoners on our street for hours on end each day which will make our lives exceedingly difficult. As a parent of a small child who has many after school activities, we do not have the options of other modes of transportation to transport our family around the city. The service road modifications have no bearing on the bus lanes, which I do not oppose, but do not understand why they are getting lumped into this project with no foresight as to how it will effect residents. | | |
| Selected Location | | | |
| Sub-Status | | | |

SLA Information

Expected Start Date

6/26/2023 11:43 PM

Expected Date/Time

7/3/2023 11:43 PM

SLA Status

On Time

Date/Time Opened

6/26/2023 11:43 PM

Updated Date/Time

6/26/2023 11:44 PM

isCaseEscalated

Date/Time Closed

Contact Information

Contact Name

Jonathan Fak

Contact Phone

+1 (804) 564-7275

Account Name

Customer

Contact Email

jrfalk81@gmail.com

311 Files

Upload File

File Links

| Filename | Tags | Is Private? | URL | Created Date |
|----------|------|-------------|-----|--------------|
|----------|------|-------------|-----|--------------|

Upload File

Location Information

Address

Served

Trash Zone

Recycle Zone

Spring Clean Up Zone

Leaf Zone

Location

Selected Location

Location Details

Relative Location

Reporting Area

Parking District

Census Area

Building Type

Small Area Plan

Geo Layers



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Case: 23-00017583

| | | | |
|--------------------|--|--------------------------|-------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017583 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Open |
| Priority | Standard | Service Request Source | Web |
| Case Origin | API | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| Description | Dear Mayor Wilson and City Council Members, I am an Alexandria citizen residing in the Clove College Park community, 2 blocks away from Duke Street and Yale Drive. I am deeply concerned with the recent Advisory Board recommendations on the Duke Street in Motion BRT project. The recommendation for a center running bus lane on 2B, without any consideration for a redesign of the Cambridge Road, will cause significant direct harm to our community, increasing cut-through traffic, decreasing accessibility, and compromising safety and livability. It is essential that the residential streets of Clover College Park prioritize the safety of local residents, ensure the efficient accessibility to our homes and neighboring businesses, and safeguard pedestrian commutes to the local Douglas MacArthur Elementary and Bishop Ireton High School. We ask that the City either reject the Advisory Board recommendation (Center running bus lane) on 2B, or prioritize redesign of the already problematic, inefficient and unsafe Cambridge Road intersection as part of the Duke Street in Motion process. It is hard enough to use Duke Street now to take my children to their various activities and to get to Old Town for doctor's appointments, Library visits, bank visits, city hall to pay my bills or restaurants or bars for entertainment. Duke Street is so heavily utilized by locals and commuters that to designate a lane for buses would increase the amount of time people will be idling on Duke Street trying to get to Telegraph Road which of course leads to 95/495. Please reconsider implementing a designated bus lane and figure out how you can get people flowing through our streets to their destination more efficiently. These commuters will not be using the bus. They will be using our streets with or without the bus lane. | | |

Sincerely,

Lath Rasavong
1111 Dartmouth Road
larasavong@yahoo.com

Selected Location

Sub-Status

SLA Information

| | | | |
|----------------------------|--------------------|--------------------------|--------------------|
| Expected Start Date | 6/27/2023 12:01 AM | Date/Time Opened | 6/27/2023 12:01 AM |
| Expected Date/Time | 7/4/2023 12:01 AM | Updated Date/Time | 6/27/2023 12:01 AM |
| SLA Status | On Time | IsCaseEscalated | |
| | | Date/Time Closed | |

Contact Information

| | | | |
|---------------------|---------------|----------------------|----------------------|
| Contact Name | Lath Rasavong | Contact Phone | +1 (571) 643-3567 |
| Account Name | Customer | Contact Email | larasavong@yahoo.com |

311 Files

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File Links

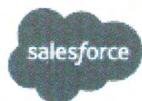
| Filename | Tags | Is Private? | URL | Created Date |
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Upload File

Location Information

| | |
|-----------------------------|--------------------------|
| Address | Location |
| Served | Selected Location |
| Trash Zone | Location Details |
| Recycle Zone | Relative Location |
| Spring Clean Up Zone | Reporting Area |
| Leaf Zone | Parking District |
| | Census Area |
| | Building Type |
| | Small Area Plan |

Geo Layers



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Case: 23-00017582

| | | | |
|--------------------|---|--------------------------|-------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017582 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Open |
| Priority | Standard | Service Request Source | Web |
| Case Origin | API | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| Description | I would like to provide a public comment re: the Duke Street in Motion project docket #7 for the upcoming hearing. I am a resident of Viewpoint Rd and am a signatory to the petition. I do not wish to make this exceedingly long and will not add any information not already added to the petition. We keep being told that at some unknown point in the future the change of the traffic pattern on the service road will be discussed with the neighborhood and meanwhile they will not change the plans you all are voting on. I would just like to raise the point that the plans for the server roads elsewhere in the project have already changed with the service road near Ft. Williams parkway converted in the plans to mixed automobile/bicycle traffic. I do not understand why this cannot also be done for the service road between W. Taylor Run and Cambridge Ave at this time. This is the only way we can enter or exit our street and that Cambridge/Duke intersection is one of the busiest in the city and one that I will purposefully avoid during rush hour and dismissal of Bishop Ireton High School. This plan will make us virtual prisoners on our street for hours on end each day which will make our lives exceedingly difficult. As a parent of a small child who has many after school activities, we do not have the options of other modes of transportation to transport our family around the city. The service road modifications have no bearing on the bus lanes, which I do not oppose, but do not understand why they are getting lumped into this project with no foresight as to how it will effect residents. | | |
| | | Post Tags | |

Selected Location

Sub-Status

SLA Information

Expected Start Date 6/26/2023 11:43 PM**Date/Time Opened** 6/26/2023 11:43 PM**Expected Date/Time** 7/3/2023 11:43 PM**Updated Date/Time** 6/26/2023 11:44 PM**SLA Status** On Time**isCaseEscalated****Date/Time Closed****Contact Information****Contact Name** Jonathan Fak**Contact Phone** +1 (804) 564-7275**Account Name** Customer**Contact Email** jrfalk81@gmail.com**311 Files**[Upload File](#)**File Links**

| Filename | Tags | Is Private? | URL | Created Date |
|----------|------|-------------|-----|--------------|
|----------|------|-------------|-----|--------------|

[Upload File](#)**Location Information****Address****Location****Served****Selected Location****Trash Zone****Location Details****Recycle Zone****Relative Location****Spring Clean Up Zone****Reporting Area****Leaf Zone****Parking District****Census Area****Building Type****Small Area Plan****Geo Layers**

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Case: 23-00017630

| | | | |
|----------------------------|---|---------------------------------|---------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017630 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Open |
| Priority | Standard | Service Request Source | Web |
| Case Origin | API | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| Description | RE: Duke Street In Motion. Please support the Duke Street in Motion Advisory Group's recommendation to update the corridor to include center running bus lanes for the entirety of Duke Street with separate spaces for pedestrians and cyclists. As a resident near the Fairfax Co. border (Watergate at Landmark), I agree with Alexandria Families for Safe Streets assessment that the project is a critical infrastructure investment for Alexandria to meet the population growth forecast in the west end of Duke Street. Landmark redevelopment is just starting. The need to develop efficient and equitable transportation alternatives on this vital artery in Alexandria is more important than ever. The Advisory Group's recommendation will improve safety, reliability, and travel times for all users along the corridor. Good transit will make it easier for me and many others in "condo canyon" to get out of our cars to get to the rest of our city. Thank you for your consideration. | | |
| Selected Location | | | |
| Sub-Status | | | |
| SLA Information | | | |
| Expected Start Date | 6/27/2023 10:48 AM | Date/Time Opened | 6/27/2023 10:48 AM |
| Expected Date/Time | 7/4/2023 10:48 AM | Updated Date/Time | 6/27/2023 10:48 AM |
| SLA Status | On Time | isCaseEscalated | |
| | | Date/Time Closed | |
| Contact Information | | | |
| Contact Name | Cedar Dvorin | Contact Phone | +1 (703) 838-1677 |
| Account Name | Customer | Contact Email | cedar1950@gmail.com |



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Case: 23-00017637

| | | | |
|---------------------------|---|---------------------------------|-------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017637 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Open |
| Priority | Standard | Service Request Source | Web |
| Case Origin | API | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| Description | <p>Dear City Council Members,</p> <p>I would like to voice my concern about progressing the current Duke Street in Motion Plans. There are numerous aspects of the plan that appear to prioritize movement through the corridor at the cost of those living, working, and weaving along the corridor.</p> <p>The summary of the ridership projections, as noted on page 9 of the Duke Street FAQ Compendium highlights this disparity in the assessment that "BRT is assumed to be a more desirable option than a local bus." Rapid bus transit is a useful element of commuting, but it often bypasses and provides far less benefit those living along the corridor, than would a more functional local bus service. BRT systems are set up to focus on commuting traffic, but in focusing on the overall speed between end points, it reduces the number of stops, which are essential for producing a functional transit system capable of reducing overall car reliance within the region, which is the stated vision of the plan. As someone who rides the bus, the main reasons I do not use bus service more frequently include:</p> <ul style="list-style-type: none"> - Stops being farther apart than desirable, which will be further reduced (this should be a concern in the stated goal of increasing equity and accessibility for disadvantaged segments of the population, too) - Buses not running frequently enough to be convenient, which is noted as being addressed by the ability to use more of the bus lines, but as several of these buses have minimal service outside of | | |
| | | Post Tags | |

the core commute, it does not fully address the issue (the plan focuses much more heavily on travel time than wait time, which is equally important)

- Not feeling safe crossing Duke Street, which is addressed by shortening the amount of lanes for each crossing, but necessitates crossings in both direction (and the associated additional time waiting for the light to cross, which is significant along Duke Street and should be considered as part of the overall bus transit time)

The decision to invest more heavily in BRT undermines the existing local bus infrastructure through the elimination of stops. A solely commuter focused system will do little to wean car dependence, or to address the fact that Duke street becomes a parking lot on weekends in addition to the peak rush hour periods. The ridership data supports the notion that local bus ridership is equally desirable, with the Dash 30 (the more local service) having higher ridership than the other express routes, which are more akin to RBT. I am very concerned that the study is promoting ideas that are not best aligned with the projects stated goals, merely because they align with the terms of the grant.

As a member Longview Neighborhood, I am part of a number of concerned residents that are particularly apprehensive about the proposed revisions to the Duke Street Service Road segment between Telegraph Road and Cambridge. This segment is the only way into our neighborhood, and we already face extreme delays in being able to enter and exit the neighborhood due to congestion at both West Taylor and Cambridge - with the Cambridge intersection being impassible at times of Bishop Ireton pick up and drop off, but at other times as well (and this is without MacArthur Elementary in session). We have been told as a community that this service road modification is not set in stone, the revision appears to be to only wat=y to provide a bike path segment in that stretch, which is a clearly stated priority of the plan.

The current plan is a piecemeal approach based on constraints of the many diverse conditions along Duke, which will likely become more disparate in the face of budget constraints and cost escalation. Ironically, the use of

different BRT approaches in each of the four segments will create new transitions between each segment's different strategy, which are similar to the transitional areas that cause congestion and safety hazards now. The plan seems at best a compromise, and while it might be reasonable for communities along the corridor to make sacrifices were the plan to provide a robust comprehensive transit solution, it is not reasonable for residents to accept impacts for a plan that compromises its own stated goals. Proceeding with a piecemeal plan will undermine its success and jeopardize implementation of a more comprehensive vision for the corridor in the future, by reinforcing the perception that integrated transit is not effective.

As a design professional, I know that a plan can change substantially from Schematic Design through Construction, and that elements of the design will be fine tuned and revisited throughout the process. I also know, however, that the Schematic Design represents the likely direction of the project and should not be adopted without specifically stipulating aspects of the design that need to be reevaluated. I would request that if the Commission is intent of advancing the proposed plan that they include stipulations to maintain access to the communities along the corridor.

Sincerely,

Julianna von Zumbusch
2930 Viewpoint Rd
Alexandria, VA 22314

Selected Location**Sub-Status****SLA Information****Expected Start Date** 6/27/2023 11:22 AM**Expected Date/Time** 7/4/2023 11:22 AM**SLA Status** On Time**Date/Time Opened** 6/27/2023 11:22 AM**Updated Date/Time** 6/27/2023 11:22 AM**IsCaseEscalated****Date/Time Closed****Contact Information****Contact Name** Julianna von Zumbusch**Account Name** Customer**Contact Phone****Contact Email** jmvzumbusch@gmail.com**311 Files**

salesforce

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Case: 23-00017637

| | | | |
|---------------------------|---|---------------------------------|-------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017637 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Open |
| Priority | Standard | Service Request Source | Web |
| Case Origin | API | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| Description | <p>Dear City Council Members,</p> <p>I would like to voice my concern about progressing the current Duke Street in Motion Plans. There are numerous aspects of the plan that appear to prioritize movement through the corridor at the cost of those living, working, and weaving along the corridor.</p> <p>The summary of the ridership projections, as noted on page 9 of the Duke Street FAQ Compendium highlights this disparity in the assessment that "BRT is assumed to be a more desirable option than a local bus." Rapid bus transit is a useful element of commuting, but it often bypasses and provides far less benefit those living along the corridor, than would a more functional local bus service. BRT systems are set up to focus on commuting traffic, but in focusing on the overall speed between end points, it reduces the number of stops, which are essential for producing a functional transit system capable of reducing overall car reliance within the region, which is the stated vision of the plan. As someone who rides the bus, the main reasons I do not use bus service more frequently include:</p> <ul style="list-style-type: none"> - Stops being farther apart than desirable, which will be further reduced (this should be a concern in the stated goal of increasing equity and accessibility for disadvantaged segments of the population, too) - Buses not running frequently enough to be convenient, which is noted as being addressed by the ability to use more of the bus lines, but as several of these buses have minimal service outside of | | |
| | | Post Tags | |

the core commute, it does not fully address the issue (the plan focuses much more heavily on travel time than wait time, which is equally important)

- Not feeling safe crossing Duke Street, which is addressed by shortening the amount of lanes for each crossing, but necessitates crossings in both direction (and the associated additional time waiting for the light to cross, which is significant along Duke Street and should be considered as part of the overall bus transit time)

The decision to invest more heavily in BRT undermines the existing local bus infrastructure through the elimination of stops. A solely commuter focused system will do little to wean car dependence, or to address the fact that Duke street becomes a parking lot on weekends in addition to the peak rush hour periods. The ridership data supports the notion that local bus ridership is equally desirable, with the Dash 30 (the more local service) having higher ridership than the other express routes, which are more akin to RBT. I am very concerned that the study is promoting ideas that are not best aligned with the projects stated goals, merely because they align with the terms of the grant.

As a member Longview Neighborhood, I am part of a number of concerned residents that are particularly apprehensive about the proposed revisions to the Duke Street Service Road segment between Telegraph Road and Cambridge. This segment is the only way into our neighborhood, and we already face extreme delays in being able to enter and exit the neighborhood due to congestion at both West Taylor and Cambridge - with the Cambridge intersection being impassible at times of Bishop Ireton pick up and drop off, but at other times as well (and this is without MacArthur Elementary in session). We have been told as a community that this service road modification is not set in stone, the revision appears to be to only wat=y to provide a bike path segment in that stretch, which is a clearly stated priority of the plan.

The current plan is a piecemeal approach based on constraints of the many diverse conditions along Duke, which will likely become more disparate in the face of budget constraints and cost escalation. Ironically, the use of

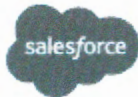
different BRT approaches in each of the four segments will create new transitions between each segment's different strategy, which are similar to the transitional areas that cause congestion and safety hazards now. The plan seems at best a compromise, and while it might be reasonable for communities along the corridor to make sacrifices were the plan to provide a robust comprehensive transit solution, it is not reasonable for residents to accept impacts for a plan that compromises its own stated goals. Proceeding with a piecemeal plan will undermine its success and jeopardize implementation of a more comprehensive vision for the corridor in the future, by reinforcing the perception that integrated transit if not effective.

As a design professional, I know that a plan can change substantially from Schematic Design through Construction, and that elements of the design will be fine tuned and revisited throughout the process. I also know, however, that the Schematic Design represents the likely direction of the project and should not be adopted without specifically stipulating aspects of the design that need to be reevaluated. I would request that if the Commission is intent of advancing the proposed plan that they include stipulations to maintain access to the communities along the corridor.

Sincerely,

Julianna von Zumbusch
2930 Viewpoint Rd
Alexandria, VA 22314

Selected Location**Sub-Status****SLA Information****Expected Start Date** 6/27/2023 11:22 AM**Expected Date/Time** 7/4/2023 11:22 AM**SLA Status** On Time**Date/Time Opened** 6/27/2023 11:22 AM**Updated Date/Time** 6/27/2023 11:22 AM**isCaseEscalated****Date/Time Closed****Contact Information****Contact Name** Julianna von Zumbusch**Account Name** Customer**Contact Phone****Contact Email** jmvzumbusch@gmail.com**311 Files**



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Case: 23-00017583

| | | | |
|--------------------|--|--------------------------|-------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017583 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Open |
| Priority | Standard | Service Request Source | Web |
| Case Origin | API | SR Ext ID | |
| Service Department | Mayor & City Council | Service Request Comments | |
| Description | Dear Mayor Wilson and City Council Members, I am an Alexandria citizen residing in the Clove College Park community, 2 blocks away from Duke Street and Yale Drive. I am deeply concerned with the recent Advisory Board recommendations on the Duke Street in Motion BRT project. The recommendation for a center running bus lane on 2B, without any consideration for a redesign of the Cambridge Road, will cause significant direct harm to our community, increasing cut-through traffic, decreasing accessibility, and compromising safety and livability. It is essential that the residential streets of Clover College Park prioritize the safety of local residents, ensure the efficient accessibility to our homes and neighboring businesses, and safeguard pedestrian commutes to the local Douglas MacArthur Elementary and Bishop Ireton High School. We ask that the City either reject the Advisory Board recommendation (Center running bus lane) on 2B, or prioritize redesign of the already problematic, inefficient and unsafe Cambridge Road intersection as part of the Duke Street in Motion process. It is hard enough to use Duke Street now to take my children to their various activities and to get to Old Town for doctor's appointments, Library visits, bank visits, city hall to pay my bills or restaurants or bars for entertainment. Duke Street is so heavily utilized by locals and commuters that to designate a lane for buses would increase the amount of time people will be idling on Duke Street trying to get to Telegraph Road which of course leads to 95/495. Please reconsider implementing a designated bus lane and figure out how you can get people flowing through our streets to their destination more efficiently. These commuters will not be using the bus. They will be using our streets with or without the bus lane. | | |

Sincerely,

Lath Rasavong
1111 Dartmouth Road
larasavong@yahoo.com

Selected Location**Sub-Status****SLA Information****Expected Start Date** 6/27/2023 12:01 AM**Date/Time Opened** 6/27/2023 12:01 AM**Expected Date/Time** 7/4/2023 12:01 AM**Updated Date/Time** 6/27/2023 12:01 AM**SLA Status** On Time**isCaseEscalated****Date/Time Closed****Contact Information****Contact Name** Lath Rasavong**Contact Phone** +1 (571) 643-3567**Account Name** Customer**Contact Email** larasavong@yahoo.com**311 Files**[Upload File](#)**File Links****Filename****Tags****Is Private?****URL****Created Date**[Upload File](#)**Location Information****Address****Location****Served****Selected Location****Trash Zone****Location Details****Recycle Zone****Relative Location****Spring Clean Up Zone****Reporting Area****Leaf Zone****Parking District****Census Area****Building Type****Small Area Plan****Geo Layers**

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**Case: 23-00017783**

| | | | |
|----------------------------|---|---------------------------------|---------------------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017783 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | SR Ext ID | | |
| | I am an Alexandria citizen residing in the Clove College Park community. I am deeply concerned with the recent Advisory Board recommendations on the Duke Street in Motion BRT project. The recommendation for a center running bus lane on 2B, without any consideration for a redesign of the Cambridge Road, will cause significant direct harm to our community, increasing cut-through traffic, decreasing accessibility, and compromising safety and livability. It is essential that the residential streets of Clover College Park prioritize the safety of local residents, ensure the efficient accessibility to our homes and neighboring businesses, and safeguard pedestrian commutes to the local Douglas MacArthur Elementary and Bishop Ireton High School. We ask that the City either reject the Advisory Board recommendation (Center running bus lane) on 2B, or prioritize redesign of the already problematic, inefficient and unsafe Cambridge Road intersection as part of the Duke Street in Motion process. | | |
| Service Department | Mayor & City Council | Service Request Comments | |
| ServedP | | | |
| Selected Location | | | |
| SLA Information | | | |
| Expected Start Date | 6/27/2023 8:34 PM | Date/Time Opened | 6/27/2023 8:34 PM |
| Expected Date/Time | 7/4/2023 8:34 PM | Updated Date/Time | 6/28/2023 7:49 AM |
| SLA Status | Met | Date/Time Closed | 6/28/2023 7:49 AM |
| Contact Information | | | |
| Contact Name | Elizabeth Morin | Contact Phone | +1 (202) 441-8377 |
| Account Name | Customer | Contact Email | elizabeth.morin@gmail.com |

Location Information

<https://alex311.my.salesforce.com/5006Tnnnnnnnn>

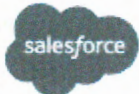
Location
Selected Location
Location Details
Relative Location
Reporting Area
Parking District
Census Area
Building Type
Small Area Plan

Geo Layers

No layers information available

Name

311 Files



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Case: 23-00017689

| | | | |
|--------------------|---|-------------------------------|-------------|
| Case Owner | All Members COUNCIL | Service Request Id | 23-00017689 |
| Subject | COU-Contact Mayor, Vice Mayor and/or City Council | Status | Closed |
| Priority | Standard | Sub-Status | |
| Case Origin | API | Service Request Source | Web |
| Description | I appreciate the opportunity to provide written comments in advance of this evening's Council Meeting on the Duke Street in Motion (DSIM) project, as I have a conflict and will not be able speak. My name is Vivian Daub and I have lived at 132 Moncure Drive in the Taylor Run neighborhood for the past 35 years. I provided written comments previously to City staff (Dan Scolese) on April 30 on the DSIM proposal and related West Taylor Run(WTR)/Duke Street intersection impacts. | SR Ext ID | |

I am very concerned that a decision now on the current DSIM set of options will likely lock in certain design aspects that would limit or preclude the City's ability to address significant community concerns down the road relating to the WTR/Duke Street intersection redesign. These proposals should be considered in tandem, not sequentially.

While there are many issues to be worked through, in the interest of brevity, I will focus on my most significant of these concerns: maintaining two-way vehicle travel on the Duke Access Road between West Taylor Run and Hilton. Elimination of two-way travel on this stretch will significantly reduce access for residents in hundreds of homes east of Taylor Run. All traffic entering the neighborhood from Duke Street would have to travel the length of WTR to Janney's Lane, turn right on Janney's, and then right again on ETR (or another road) to backtrack into and wind through the neighborhood. By way of example, this will add almost an extra mile (0.8) every time I return home from the nearby light at WTR and Duke; it will be similar for others in the community. This increased travel time will affect residents, delivery services, emergency vehicles, and other drivers each and every time they enter the neighborhood; increase vehicle emissions; increase congestion after recent improvements to reduce congestion on the very same

local streets; and increase risks to the safety of elementary children walking to and from the rebuilt MacArthur on Janney's after it opens. Improving access for cut-through traffic is laudable, but must be carefully weighed against significantly reducing access for local residents.

In summary, please postpone any decision now on DSIM options that will limit what can be done later to address significant concerns that have already been well and repeatedly articulated by the community. Thank you in advance for your consideration.

Vivian Daub
132 Moncure Drive
Alexandria, VA 22314
thraycroft@msn.com

| | |
|---------------------------|---------------------------------|
| Service Department | Mayor & City Council |
|---------------------------|---------------------------------|

**Service Request
Comments**

ServedP

Selected Location

SLA Information

Expected Start Date 6/27/2023 2:32 PM

Date/Time Opened 6/27/2023 2:32 PM

Expected Date/Time 7/4/2023 2:32 PM

Updated Date/Time 6/27/2023 3:50 PM

SLA Status Met

Date/Time Closed 6/27/2023 3:50 PM

Contact Information

Contact Name Vivian Daub

Contact Phone (703) 399-5510

| Account Name | Customer |
|--------------|----------|
|--------------|----------|

Contact Email thraycroft@msn.com

Location Information

Address**Location****Served**

Selected Location

Trash Zone

Location Details

Recycle Zone

Relative Location

Spring Clean Up Zone

Reporting Area

Leaf Zone

Parking District**Census Area**

Building Type

Small Area Plan

Geo Layers