

11
3-12-22

Gloria Sitton

From: John Rainone <jrainone@dslcc.edu>
Sent: Tuesday, March 08, 2022 7:39 PM
To: Gloria Sitton
Cc: Mosley, Catherine
Subject: [EXTERNAL]Public Comment - Lumos Networks Support

You don't often get email from jrainone@dslcc.edu. [Learn why this is important](#)

Dear Members of the Alexandria City Council:

I had the pleasure of hosting and emceeding a very special event in November where our County and three municipalities announced the completion of a state-of-the-art, 100% fiber network from Lumos Networks, a premier provider of fiber-to-the-premises internet. Lumos now offers direct fiber connections to the internet at speeds the region has never had before, eliminating the digital divide and placing Alleghany Highlands at the forefront of the gig economy.

With the completion of this project, the Alleghany Highlands has leapfrogged a generation enabling an economic boom and the ability to attract gig workers who want to live, learn, work, and thrive in the region.

The fiber broadband network anchors our area's campaign to attract new residents and businesses to 'Live Uniquely, Work Remotely.' This milestone culminated in a monumental collaborative public-private partnership effort between Lumos and the leadership in the county, city, and towns in the Alleghany Highlands. This type of alliance for the region's greater good is what makes this area special, and we will continue to highlight the region as a great place to live and work, now with the huge asset of universal fiber broadband.

The completion of the Alleghany Highlands project demonstrates the effectiveness of public/private partnerships to bring broadband to all communities and all residents, helping close the digital divide. The completion of the project represents a total private investment of more than \$21 million, a significant increase of more than 12,000 fiber-capable addresses, and more than 650 route miles of additional fiber within the Alleghany Highlands.

I commend Lumos on their work and know they are highly regarded in our community.

Sincerely,

Dr. John J. Rainone

Dr. John J. Rainone, President

Dabney S. Lancaster Community College

(as of July 1, 2022) Mountain Gateway Community College

1000 Dabney Drive

Clifton Forge, VA 24422

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11
3-12-22

Gloria Sitton

From: Courtney Thompson <courtney@augustava.com>
Sent: Wednesday, March 09, 2022 2:03 PM
To: Gloria Sitton
Cc: Mosley, Catherine
Subject: [EXTERNAL]Statement for Alexandria, VA public hearing 3/12

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Dear Mayor Wilson, Vice Mayor Jackson and Alexandria City Council Members:

The Greater Augusta Regional Chamber of Commerce is excited to see Lumos' continued growth and expansion. We've long been citing the need for more broadband access across our community and their commitment to delivering better access is a huge win for both businesses and residents. We are grateful for Lumos' continued support and investment into the region, including their continued support of and involvement with our local Chamber of Commerce.

Lumos started right here in our backyard as Clifton Forge Waynesboro Telephone and has more than a century of wonderful customer service and community involvement. We are excited to see their growth and highly recommend them for public private partnerships!

Courtney W. Thompson
President & CEO



19 Briar Knoll Court, Suite 2
Fishersville, VA 22939

Office (540) 324-1133
www.augustava.com

Are you ready to level up? Join us for our annual Leadership and Professional Development conference, happening April 27! [Register here.](#)

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Gloria Sitton

11
3-12-22

From: Adam Ward <adam.ward@highpointnc.gov>
Sent: Thursday, March 10, 2022 6:08 PM
To: Gloria Sitton
Cc: Mosley, Catherine
Subject: [EXTERNAL]Written comment for Alexandria Public Hearing, regarding Lumos Fiber

You don't often get email from adam.ward@highpointnc.gov. [Learn why this is important](#)

Dear Members of the Alexandria City Council:

We welcome the expansion of Lumos fiber-optic network in our area. Lumos operates under the NorthState brand in North Carolina and has been a good business partner for the City of High Point, North Carolina for several decades. Their fiber network provides the City of High Point a digital medium for its citizens to interact with critical municipal services such as Police, Fire, Water, and Electric. The fiber expansion benefits us and our citizens as well. Reliable broadband connectivity, like Lumos/NorthState fiber, is crucial for modern residential activities such as work from home or remote learning.

We value their partnership and have been consulting with them on our continued Guilford County fiber expansion into unserved and underserved areas. The Lumos commitment to digital equity and creative problem solving and customer support has supported their growth and expansion plans. We find them a very willing and able partner in meeting our constituent needs.

Lumos' support is un-paralleled. Lumos understands the critical role that municipal government serves. During outage events, Lumos meets its service level agreement and processes dedicated knowledgeable staff to assist in the restoration of services.

I apologize for not being able to make this statement in person. However, if there are any follow up questions, please feel free to contact me using the information contained within my signature.

Sincerely,
Adam Ward
IT Services Director, Assistant
City of High Point
Department of IT Services
(336) 883-3187
Adam.Ward@highpointnc.gov

Adam Ward



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March 8, 2022

Dear Mayor Wilson, Vice Mayor Jackson and City Council Members:

As a rural community in the beautiful Alleghany Highlands of Virginia, we are fortunate to have the first truly universal fiber coverage in the state of Virginia. This feat was accomplished earlier last year, and we celebrated this milestone at Dabney Lancaster Community College in November. It was truly a celebration of a public private partnership between Lumos, one county, one city and two towns.

We were at the Governor's Summit on Rural Virginia just before the event where there was a presentation by the Weldon Cooper Center at UVA which focused on declining rural populations. The point made was that **fiber broadband** can make the difference with more and more people working from home. **And that's why we have been so excited at the Alleghany Highlands Chamber of Commerce & Tourism to promote our *Live Uniquely, Work Remotely* campaign. More and more professionals are choosing to work from home. For Family. For Quality of Life. For Peace of Mind and this is a universal truth in both rural and urban communities.**

During the early stages of the pandemic with all students learning virtually, we heard national horror stories of students driving around looking for hotspots to take tests or to see live video. However, our schools and families have shown great appreciation for having Lumos fiber in our area. With both parents and kids at home working and learning, the amount of bandwidth needed was huge with so many devices being used at the same time. And, with loss of income, and with others on fixed incomes, the Lumos bundled product actually allowed customers to spend less for bundled phone, TV and fiber - and the product was better and faster.

We are thrilled to serve as a reference for Lumos. They are currently a finalist for the Alleghany Highlands Chamber of Commerce & Tourism's Business of the Year which will be announced on March 26.

Please let me know if you have questions.

Sincerely,

Teresa Hammond
Executive Director

Gloria Sitton

From: Hitchin, Gregory E. <HitchinGE@ci.waynesboro.va.us>
Sent: Friday, March 11, 2022 4:06 PM
To: Gloria Sitton
Cc: Mosley, Catherine; Hitchin, Gregory E.
Subject: [EXTERNAL]Prepared Statement for Saturday's Public Hearing

You don't often get email from hitchinge@ci.waynesboro.va.us. [Learn why this is important](#)

Dear Mayor Wilson, Vice Mayor Jackson and City Council Members:

The City of Waynesboro is pleased to continue its work with Lumos, striving toward our goal of broadband to every home in the City. This distinction will further enhance Waynesboro's location as a great place to live and work. Their commitment has helped position our City for prime business opportunities, including providing the tools to work and learn from home.

Lumos has made its home in Waynesboro for more than 100 years, starting as the Clifton Forge Waynesboro Telephone Company. We've watched the company mature and innovate, including the most recent transformation into an independent Fiber to the Home provider. They are exceptional partners and outstanding corporate citizens.

Please let me know if you have questions.

Gregory E. Hitchin, CECD
Director of Economic Development and Tourism
City of Waynesboro
301 West Main Street
Waynesboro, VA 22980
O: 540-942-6779
M: 540-241-2633

Please send files over 7MB or a zip file to hitchinge@gmail.com



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Gloria Sitton

From: website <noreply@surveygizmo.com>
Sent: Friday, March 11, 2022 12:03 PM
To: Gloria Sitton
Subject: [EXTERNAL]City Council speaker's form submission received

Follow Up Flag: Follow up
Flag Status: Flagged

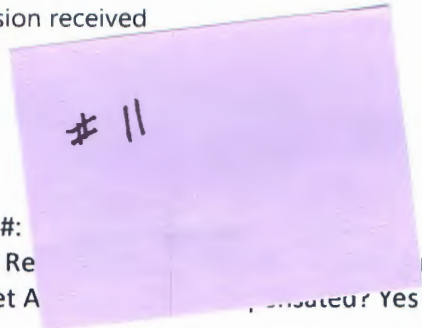
Meeting Date: 03/12/2022 Docket Item# 11 Speaker's Name: Elliot Noss Phone #: 404-668-7493 Email: enoss@tucows.com Address: 321 E Main St Charlottesville, VA Representing self? Yes If representing other: Position on the item: For Nature of interest: CEO, Ting Internet Are you being compensated? Yes

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Gloria Sitton

From: website <noreply@surveygizmo.com>
Sent: Tuesday, March 08, 2022 3:01 PM
To: Gloria Sitton
Subject: [EXTERNAL]City Council speaker's form submission received

Follow Up Flag: Follow up
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Meeting Date: 03/12/2022 Docket Item# 11 Speaker's Name: Derek Kelly Phone #: derek.kelly@lumosfiber.com Address: One Lumos Plaza, Waynesboro, VA 22980 Re other: Position on the item: For Nature of interest: Company named in the docket A ng , state? Yes

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