

Inova Alexandria Hospital

Financial impact of uninsured or underinsured patients, within the obstetrics (OB) patient community



To provide world-class healthcare –
every time, every touch – to each
person in every community we have
the privilege to serve



- \$11.2 million total unreimbursed indigent care costs (Charity*, Medicaid, Other)
 - \$6.6 million inpatient
 - \$4.5 million outpatient
- Services include:
 - High risk pregnancy services at IAH's ante natal testing center staffed by physicians subspecializing in maternal fetal medicine
 - Neonatal care to all healthy newborns and newborns needing postpartum intensive care in a level III NICU
 - OB hospitalists providing 24/7 emergency and routine obstetric and gynecologic services
 - OB hospitalist coverage at Neighborhood Health's Casey Clinic for prenatal and postnatal services
 - Access to quaternary care services and level IV NICU at Inova Fairfax Medical Campus

*At 400% of the federal poverty level, Inova has the most generous Charity Care policy in the region and the Commonwealth of Virginia.

U.S. News & World Report

- #7 Best Hospital in the Washington, DC
- #13 Best Hospital in Virginia.

Forbes 2022
THE BEST EMPLOYERS FOR WOMEN
POWERED BY STATISTA

2022
Practice Greenhealth
SYSTEM FOR CHANGE
AWARD

Zebra
Readers' Choice 2022

BEST HOSPITALS FOR ETHICAL BILLING
2022
POWERED BY THE LEAPFROG GROUP
Money

The Gold Seal of Approval® for The Joint Commission® Certification:

- Hip Replacement
- Knee Replacement
- Spine Surgery

The Gold Seal of Approval® for The Joint Commission® Advanced Certification:
Thrombectomy-Capable Stroke Center

NATIONALLY RECOGNIZED
LEAPFROG HOSPITAL SAFETY GRADE
STRAIGHT A's 2018-2022

AORN
GO CLEAR AWARD™
Surgical Smoke-Free Recognition Program
GOLD LEVEL

2022
Platinum Performance Achievement Award
Chest Pain - MI Registry
NCDR

AMERICAN COLLEGE OF RADIOLOGY
ACR
ACCREDITED FACILITY

2023 GET WITH THE GUIDELINES.
GOLD PLUS
TARGET: STROKE HONOR ROLL ELITE
ADVANCED THERAPY
TARGET: TYPE 2 DIABETES HONOR ROLL
STROKE

PEX
ASTRO Accreditation Program for Excellence
Safe and quality care for radiation oncology practice

COLLEGE OF AMERICAN PATHOLOGISTS
AACVPR
CERTIFIED PROGRAM

NAPBC®
NATIONAL ACCREDITATION PROGRAM FOR BREAST CENTERS

ACS
QVP
Quality Verification Program

AMERICAN COLLEGE OF RADIOLOGY
ULTRASOUND
PRACTICE ACCREDITATION

JOURNEY TO MAGNET EXCELLENCE
AMERICAN NURSES CREDENTIALING CENTER

Commission on Cancer

Magnet® Designation for nursing excellence

- IAH received designated as a Magnet® hospital by the American Nurses Credentialing Center (ANCC).
- Inova is the **first** and **only** health system in the DC Metro Region and the Commonwealth of Virginia to have **all hospitals** achieve Magnet status.
- Currently only about 10 percent of the approximately 6,100 hospitals in the United States have achieved Magnet status.



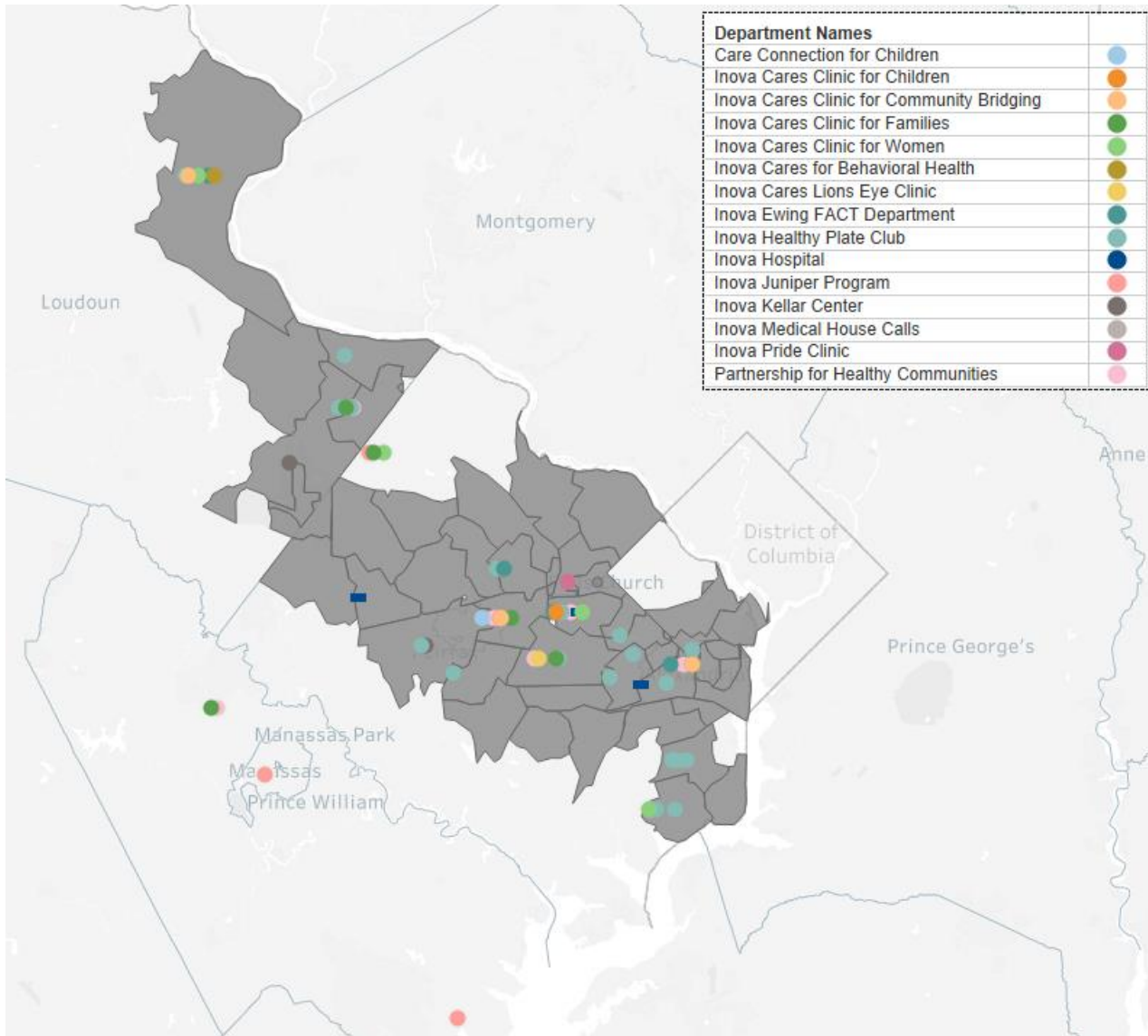
The Leapfrog Group, a national nonprofit watchdog that sets standards for excellence in patient care. Leapfrog assigns an “A,” “B,” “C,” “D” or “F” grade to general hospitals across the country based on over 30 national performance measures reflecting errors, accidents, injuries and infections, as well as the systems hospitals have in place to prevent harm.

Inova in the Community

Community Outreach, Engagement, Investment

- Volunteer or provide education at an event
- Speak to youth about healthcare careers
- Participate in a Health Equity Community Action Committee
- School Engagement – Dream Big Workforce Development
- Partner with Health Department & local nonprofits on initiatives
- Anchor Institution
 - Purchase from local vendors including farms
 - Hire local labor from under-resourced communities
 - Build local economies





All Inova Community Care Locations

- Visits by Alexandria residents 2023 (as of October)
 - Includes:
 - Inova FACT Department
 - Inova Cares Clinics (all)
 - Lions Eye
 - Inova Pride Clinic
 - Inova Juniper Program

TOTAL: 18,983

Inova Community Cares Clinics – Alexandria

A Medical Home for All – In One Location - 4700 King St

Inova Cares Clinics provide medical services for patients who reflect the cultural diversity of the community we serve who do not have insurance or who qualify for Medicaid, FAMIS or Inova’s financial assistance program. Inova can help with Medicaid enrollment and financial assistance.

Inova Cares Clinics for Women

Prenatal care:
Gynecology/female procedures
Mammogram referrals
HPV vaccination
Family planning counseling

* Coming Jan. 2024 – procedural suite added for OB outpatient services

Inova Cares Clinics for Families

Regular physicals, ongoing health maintenance & checkups
Women’s annual checkups and Pap smears
Chronic disease management
Behavioral health services
Referral coordination

Inova Cares Clinic for Children

Newborn – 21 years of age
Newborn care
Well child exams
Sick child visits
Physicals (school and sports)

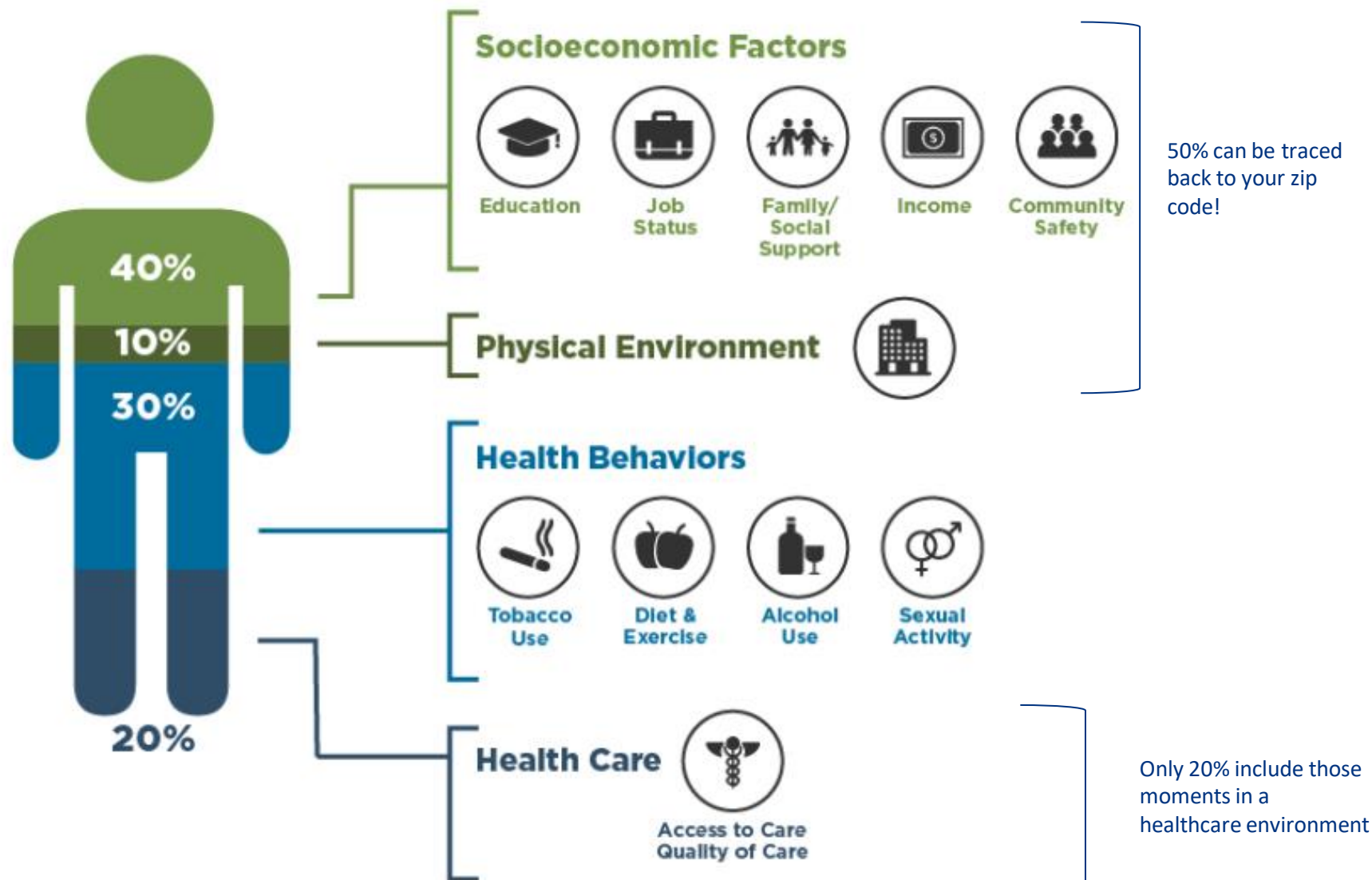
Inova Ewing Forensic Assessment and Consultation Teams (FACT)

address the unique needs of abused children and adults. We offer expert medical evaluation, forensic evidence collection, and provide expert interpretation based on training, experience and medical data.



What Goes Into a Community's Health

Social Drivers of Health are the conditions in which people are born, grow, work, live and age that can shape their health outcomes.



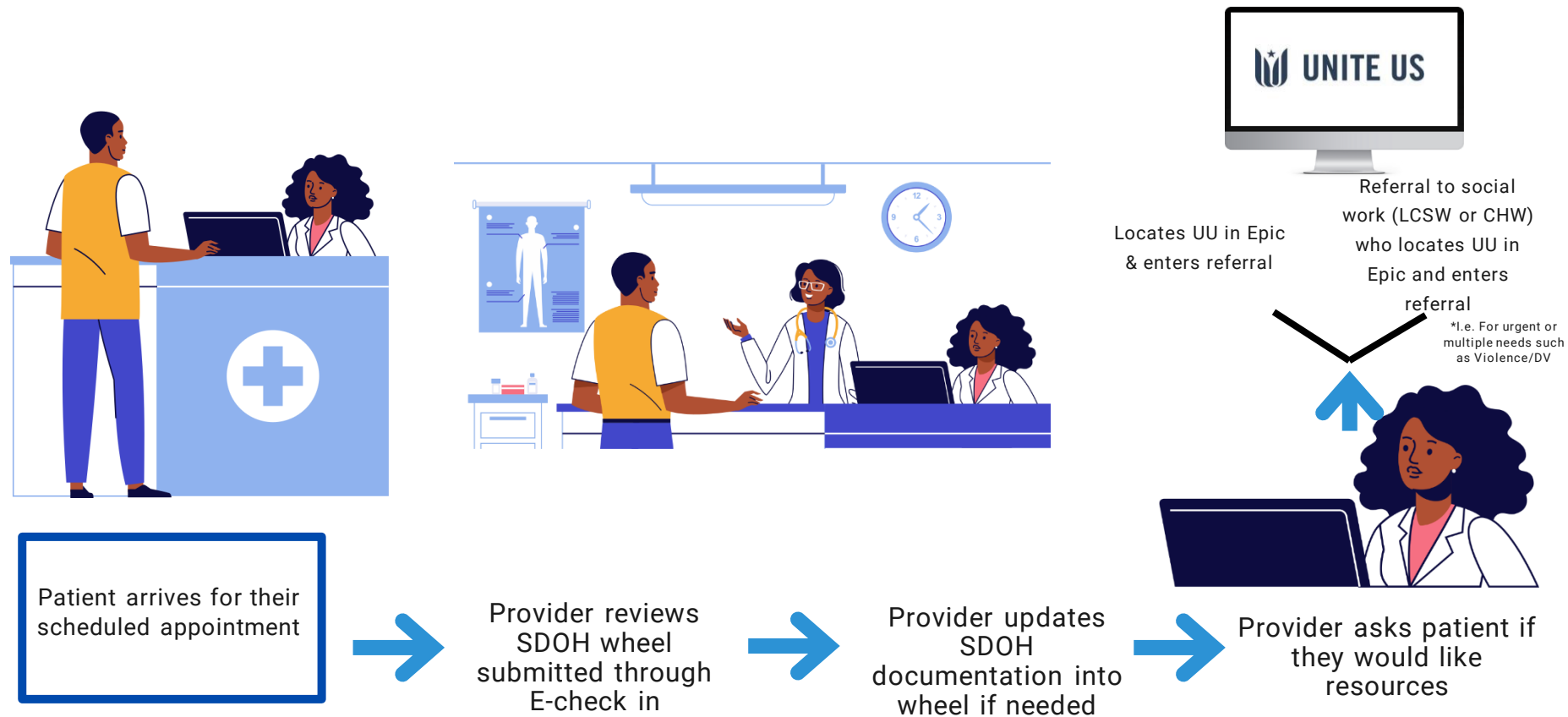
Source: Institute for Clinical Systems Improvement, Going Beyond Clinical Walls: Solving Complex Problems (October 2014)

Adapted from The Bridgespan Group

- **Social drivers of health, depression and suicide screening**

E-check in (mychart)

In-person (ER, all outpatient sites of care, including Inova Cares Clinics)



Inova's Investment in Alexandria

Inova Health Center - Oakville



- Anticipated opening in Summer of 2024
- Ambulatory Gateway to the Inova Health System offering emergency, diagnostics, ambulatory surgery, primary care, and specialty physician services

Inova Alexandria Hospital Replacement



- Anticipated opening in 2028
- A regional hospital and health campus offering emergency, inpatient, and outpatient services, and the Eastern Region's home of the Inova Women's, Neuro, Heart & Vascular, and Cancer programs



Longstanding Partnership

- Inova Alexandria Hospital Celebrated 150 years
- The City's contribution is important component of the community safety net, ensuring world-class care for all regardless of an ability to pay

Thank you

