

It's the Little Things

Good morning, my name is Cameron Hubbard, and I am an ARHA resident

It's the little things.

It's the unanswered emails. The doors that stay locked. The phone calls that never get returned. The paperwork that gets "lost" over and over. The staff who speak to tenants with disrespect, or who say "too bad, so sad" when the system fails us.

Each of these things might seem small to ARHA staff. But to tenants, they are life-changing. They add up.

One of our neighbors, who passed away on July 28th, spent more than a year begging ARHA to relocate him literally around the corner so the courts can reinstate his custody. His home was unsafe for his autistic child, and he needed that relocation to prove to the court he was ready to share custody. His doctors and his nurse sent letters. He sent requests. He waited. But the little things — the ignored emails, the lack of follow-through, the refusal to act — kept piling up.

ARHA did not cause his death. But their negligence stole from him something just as important: the chance to spend time with his child in his final year of life.

That is the cost of these so-called "little things." They are not little at all. They are separating families. They are endangering health. They are destroying trust. And they are robbing people of dignity, stability, and sometimes, their last opportunities to live with the people they love.

We need ARHA to understand that every email ignored, every door locked, every case delayed — it all matters, because it's the little things that add up to the biggest harms.

Today, we urge City Council to demand that ARHA's Board of Commissioners treat every 'small' issue as if it were a crisis—because for tenants, even the smallest failure can threaten our homes, our health, and our families.

Thank you!