THE NCS™

The National Citizen Survey™

Alexandria, VA

Technical Appendices

2018

NRC
National Research Center Inc

ICMA
Leaders at the Core of Better Communities

Contents

Appendix A: Complete Survey Responses

Responses excluding "don't know"

The following pages contain a complete set of responses to each question on the survey, excluding the "don't know" responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Table 1: Question 1

Please rate each of the following aspects of quality of life in Alexandria:	Excellent		Good		Fair		Poor		Total	
Alexandria as a place to live	48%	N=329	44%	N=303	7%	N=50	1%	N=6	100%	N=689
Your neighborhood as a place to live	43%	N=295	43%	N=296	12%	N=83	2%	N=12	100%	N=686
Alexandria as a place to raise children	32%	N=161	43%	N=216	18%	N=88	7%	N=32	100%	N=497
Alexandria as a place to work	35%	N=158	49%	N=220	13%	N=56	3%	N=13	100%	N=446
Alexandria as a place to visit	49%	N=327	40%	N=266	10%	N=66	1%	N=7	100%	N=666
Alexandria as a place to retire	22%	N=102	32%	N=152	25%	N=119	21%	N=102	100%	N=475
The overall quality of life in Alexandria	32%	N=221	53%	N=366	13%	N=87	2%	N=12	100%	N=685

Table 2: Question 2

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Total	
Overall feeling of safety in Alexandria	28%	N=195	57%	N=394	13%	N=92	1%	N=9	100%	N=691
Overall ease of getting to the places you usually have to visit	27%	N=183	50%	N=344	20%	N=134	4%	N=25	100%	N=687
Quality of overall natural environment in Alexandria	22%	N=147	57%	N=386	18%	N=119	3%	N=23	100%	N=675
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	21%	N=142	54%	N=373	24%	N=164	2%	N=12	100%	N=691
Health and wellness opportunities in Alexandria	26%	N=160	53%	N=331	18%	N=114	3%	N=18	100%	N=623
Overall opportunities for education and enrichment	24%	N=137	50%	N=286	22%	N=124	4%	N=25	100%	N=571
Overall economic health of Alexandria	21%	N=125	56%	N=339	20%	N=123	3%	N=20	100%	N=607
Sense of community	23%	N=149	43%	N=283	28%	N=181	7%	N=44	100%	N=657
Overall image or reputation of Alexandria	35%	N=233	54%	N=358	10%	N=64	2%	N=11	100%	N=666
Historic character reflected in built environment, exhibits, and events	52%	N=339	39%	N=256	8%	N=51	1%	N=6	100%	N=652

Table 3: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
Recommend living in Alexandria to someone who asks	59%	N=400	35%	N=237	4%	N=25	2%	N=13	100%	N=675
Remain in Alexandria for the next five years	47%	N=300	33%	N=208	11%	N=72	9%	N=59	100%	N=638

Table 4: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
In your neighborhood during the day	74%	N=508	22%	N=152	3%	N=20	1%	N=9	0%	N=0	100%	N=690
In Alexandria's downtown area (i.e., Old Town) during the day	76%	N=499	21%	N=136	3%	N=22	0%	N=1	0%	N=0	100%	N=658
In your neighborhood at night	43%	N=297	40%	N=274	9%	N=61	7%	N=46	1%	N=7	100%	N=685
In Alexandria's downtown area (i.e., Old Town) at night	41%	N=264	47%	N=303	8%	N=51	3%	N=20	0%	N=1	100%	N=639

Table 5: Question 5

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Total	
Traffic flow on major streets	5%	N=33	35%	N=242	42%	N=285	18%	N=127	100%	N=687
Ease of public parking	6%	N=39	34%	N=223	38%	N=253	23%	N=150	100%	N=665
Ease of travel by car in Alexandria	9%	N=58	48%	N=326	35%	N=239	8%	N=52	100%	N=676
Ease of travel by public transportation in Alexandria	18%	N=101	46%	N=255	30%	N=166	6%	N=32	100%	N=553
Ease of travel by bicycle in Alexandria	22%	N=85	46%	N=179	26%	N=100	7%	N=27	100%	N=390
Ease of walking in Alexandria	31%	N=208	47%	N=314	17%	N=111	4%	N=29	100%	N=663
Availability of paths and walking trails	31%	N=192	46%	N=286	19%	N=122	4%	N=28	100%	N=627
Air quality	22%	N=139	56%	N=353	19%	N=122	3%	N=20	100%	N=633
Cleanliness of Alexandria	21%	N=146	59%	N=406	17%	N=119	2%	N=13	100%	N=684
Overall appearance of Alexandria	28%	N=190	58%	N=397	13%	N=90	1%	N=5	100%	N=683
Public places where people want to spend time	26%	N=177	55%	N=365	15%	N=102	4%	N=25	100%	N=668
Variety of housing options	12%	N=78	39%	N=242	36%	N=227	13%	N=81	100%	N=627
Availability of affordable quality housing	5%	N=32	19%	N=112	38%	N=223	38%	N=227	100%	N=594
Fitness opportunities (including exercise classes, etc.)	24%	N=143	52%	N=310	21%	N=125	3%	N=20	100%	N=599
Recreational opportunities	23%	N=146	51%	N=320	21%	N=132	4%	N=23	100%	N=622
Availability of affordable quality food	25%	N=171	52%	N=348	18%	N=124	5%	N=32	100%	N=674
Availability of affordable quality health care	22%	N=122	48%	N=263	24%	N=135	6%	N=33	100%	N=552
Availability of preventive health services	23%	N=116	52%	N=259	20%	N=103	5%	N=24	100%	N=502
Availability of affordable quality mental health care	21%	N=62	44%	N=128	22%	N=65	13%	N=37	100%	N=293
Availability of parking near my home	27%	N=181	36%	N=243	20%	N=138	17%	N=116	100%	N=678
Availability of on-street and garage parking near shopping	14%	N=94	41%	N=276	32%	N=212	13%	N=85	100%	N=667

Table 6: Question 6

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Total	
Availability of affordable quality child care/preschool	11%	N=26	34%	N=78	31%	N=72	24%	N=55	100%	N=231
K-12 education	16%	N=44	40%	N=110	29%	N=79	15%	N=42	100%	N=275
Adult educational opportunities	13%	N=40	55%	N=171	27%	N=84	5%	N=17	100%	N=312
Opportunities to attend cultural/arts/music activities	23%	N=130	47%	N=269	27%	N=152	4%	N=22	100%	N=573
Employment opportunities	17%	N=69	47%	N=194	32%	N=135	4%	N=16	100%	N=415
Shopping opportunities	30%	N=201	52%	N=346	15%	N=101	3%	N=21	100%	N=669
Cost of living in Alexandria	3%	N=22	20%	N=129	53%	N=347	24%	N=161	100%	N=660

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Total	
Overall quality of business and service establishments in Alexandria	20%	N=132	58%	N=377	20%	N=132	2%	N=12	100%	N=653
Vibrant downtown/commercial area	31%	N=199	50%	N=323	17%	N=108	3%	N=17	100%	N=648
Overall quality of new development in Alexandria	17%	N=100	50%	N=294	26%	N=155	6%	N=37	100%	N=586
Opportunities to participate in social events and activities	22%	N=125	53%	N=299	22%	N=126	2%	N=14	100%	N=563
Opportunities to volunteer	30%	N=135	53%	N=242	13%	N=60	3%	N=16	100%	N=453
Opportunities to participate in community matters	25%	N=120	49%	N=235	22%	N=108	4%	N=18	100%	N=482
Openness and acceptance of the community toward people of diverse backgrounds	28%	N=160	48%	N=281	20%	N=113	4%	N=26	100%	N=581
Neighborliness of residents in Alexandria	22%	N=139	44%	N=280	26%	N=162	8%	N=51	100%	N=632
Dining opportunities	42%	N=277	45%	N=294	10%	N=68	2%	N=15	100%	N=654
Out-of-school activities for youth	21%	N=42	49%	N=98	22%	N=43	8%	N=17	100%	N=199

Table 7: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	25%	N=167	75%	N=508	100%	N=675
Made efforts to make your home more energy efficient	30%	N=200	70%	N=472	100%	N=672
Observed a code violation or other hazard in Alexandria (weeds, abandoned buildings, etc.)	73%	N=488	27%	N=177	100%	N=665
Household member was a victim of a crime in Alexandria	92%	N=620	8%	N=52	100%	N=673
Reported a crime to the police in Alexandria	87%	N=583	13%	N=89	100%	N=671
Contacted the City of Alexandria (in-person, phone, email or web) for help or information	53%	N=354	47%	N=317	100%	N=671
Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	83%	N=555	17%	N=113	100%	N=668
Had the flu shot	41%	N=274	59%	N=396	100%	N=670

Table 8: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Alexandria?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Alexandria recreation centers or their services	7%	N=46	15%	N=100	28%	N=187	50%	N=338	100%	N=670
Visited a neighborhood park or City park	20%	N=131	31%	N=207	36%	N=239	14%	N=92	100%	N=669
Visited an Alexandria public library	5%	N=35	17%	N=114	41%	N=277	37%	N=247	100%	N=672
Attended a City-sponsored event	1%	N=9	9%	N=59	42%	N=278	48%	N=324	100%	N=670
Volunteered your time to some group/activity in Alexandria	3%	N=20	10%	N=67	21%	N=139	66%	N=440	100%	N=667
Participated in recreation programs or classes	5%	N=32	8%	N=53	15%	N=98	72%	N=482	100%	N=665
Used an Alexandria online public library service	6%	N=40	12%	N=83	21%	N=137	61%	N=409	100%	N=669

Table 9: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=5	2%	N=11	12%	N=83	85%	N=574	100%	N=673
Watched (online or on television) a local public meeting	2%	N=12	3%	N=20	12%	N=80	83%	N=557	100%	N=670

Table 10: Question 10

Please rate the quality of each of the following services in Alexandria:	Excellent		Good		Fair		Poor		Total	
Police services	40%	N=213	49%	N=260	9%	N=51	2%	N=11	100%	N=534
Fire services	49%	N=228	47%	N=216	4%	N=16	1%	N=4	100%	N=465
Ambulance or emergency medical services	48%	N=182	44%	N=167	7%	N=25	1%	N=3	100%	N=378
Crime prevention	25%	N=108	53%	N=224	18%	N=78	3%	N=15	100%	N=425
Fire prevention and education	28%	N=98	54%	N=192	17%	N=60	2%	N=6	100%	N=356
Traffic enforcement	16%	N=87	50%	N=270	25%	N=135	9%	N=46	100%	N=538
Street repair	9%	N=54	34%	N=211	37%	N=235	20%	N=129	100%	N=628
Street cleaning	15%	N=91	47%	N=289	31%	N=192	6%	N=38	100%	N=611
Street lighting	15%	N=94	53%	N=345	26%	N=170	6%	N=39	100%	N=649
Snow removal	18%	N=113	54%	N=344	23%	N=149	5%	N=34	100%	N=640
Sidewalk maintenance	13%	N=82	45%	N=281	34%	N=216	8%	N=49	100%	N=629
Traffic signal timing	11%	N=67	47%	N=299	31%	N=196	12%	N=76	100%	N=639
Bus or transit services	24%	N=120	55%	N=270	19%	N=95	1%	N=7	100%	N=491
Garbage collection	33%	N=187	50%	N=285	14%	N=81	3%	N=14	100%	N=568
Recycling	31%	N=175	47%	N=271	18%	N=101	5%	N=26	100%	N=573
Yard waste pick-up	31%	N=126	47%	N=191	17%	N=68	5%	N=19	100%	N=404
Storm water drainage	20%	N=96	53%	N=261	23%	N=113	4%	N=19	100%	N=488
Drinking water	25%	N=158	49%	N=303	21%	N=132	5%	N=29	100%	N=622
Sewer services	21%	N=110	55%	N=283	20%	N=102	3%	N=17	100%	N=512
City parks	31%	N=190	56%	N=336	12%	N=70	1%	N=9	100%	N=605
Recreation programs or classes	27%	N=89	55%	N=179	14%	N=46	3%	N=9	100%	N=323
Recreation centers or facilities	20%	N=74	59%	N=217	17%	N=64	3%	N=12	100%	N=367
Land use, planning and zoning	10%	N=41	41%	N=164	36%	N=145	13%	N=50	100%	N=401
Code enforcement (weeds, abandoned buildings, etc.)	13%	N=46	46%	N=162	35%	N=121	6%	N=21	100%	N=349
Animal control	18%	N=62	60%	N=201	16%	N=55	6%	N=19	100%	N=337
Economic development	14%	N=63	55%	N=256	26%	N=119	5%	N=25	100%	N=462
Health services	20%	N=81	57%	N=238	20%	N=82	3%	N=13	100%	N=414
Public library services	39%	N=193	49%	N=246	11%	N=57	1%	N=3	100%	N=498
Public information services	22%	N=96	55%	N=240	20%	N=85	3%	N=12	100%	N=432
Cable television	10%	N=53	26%	N=137	30%	N=157	33%	N=173	100%	N=520
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	20%	N=68	44%	N=149	29%	N=99	7%	N=25	100%	N=340
Preservation of natural areas such as open space and urban forests	17%	N=88	48%	N=250	27%	N=141	9%	N=45	100%	N=524
Alexandria open space	19%	N=105	44%	N=252	27%	N=156	10%	N=55	100%	N=569
City-sponsored special events	22%	N=96	56%	N=252	20%	N=90	2%	N=9	100%	N=447
Overall customer service by Alexandria employees	23%	N=115	50%	N=247	23%	N=115	3%	N=15	100%	N=492
Museums	22%	N=95	54%	N=235	17%	N=75	6%	N=28	100%	N=433
Historic preservation	35%	N=199	51%	N=294	12%	N=70	2%	N=12	100%	N=575

Please rate the quality of each of the following services in Alexandria:	Excellent		Good		Fair		Poor		Total	
Street signs	24%	N=159	58%	N=377	16%	N=105	1%	N=9	100%	N=650
Elections and voting process	38%	N=209	50%	N=279	11%	N=61	1%	N=4	100%	N=552
Voter registration process	41%	N=218	49%	N=265	9%	N=46	2%	N=9	100%	N=538
Tax collection	22%	N=124	48%	N=274	22%	N=127	7%	N=41	100%	N=566

Table 11: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Total	
The City of Alexandria	21%	N=132	61%	N=382	17%	N=106	1%	N=6	100%	N=626
The Federal Government	12%	N=73	42%	N=251	36%	N=216	10%	N=58	100%	N=597

Table 12: Question 12

Please rate the following categories of Alexandria government performance:	Excellent		Good		Fair		Poor		Total	
The value of services for the taxes paid to Alexandria	13%	N=78	46%	N=273	31%	N=181	10%	N=59	100%	N=590
The overall direction that Alexandria is taking	15%	N=84	51%	N=281	28%	N=154	7%	N=38	100%	N=557
The job Alexandria government does at welcoming citizen involvement	19%	N=88	40%	N=189	29%	N=138	12%	N=56	100%	N=471
Overall confidence in Alexandria government	13%	N=70	48%	N=263	33%	N=181	7%	N=37	100%	N=550
Generally acting in the best interest of the community	14%	N=78	49%	N=269	28%	N=155	8%	N=46	100%	N=548
Being honest	17%	N=79	51%	N=245	25%	N=119	7%	N=34	100%	N=478
Treating all residents fairly	16%	N=77	45%	N=219	29%	N=142	10%	N=50	100%	N=487
Transparency to the public	15%	N=73	46%	N=224	30%	N=145	8%	N=39	100%	N=481
The responsiveness of Alexandria government to resident requests, questions and concerns	21%	N=85	42%	N=168	32%	N=126	5%	N=20	100%	N=399

Table 13: Question 13

Please rate how important, if at all, you think it is for the Alexandria community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Alexandria	59%	N=400	34%	N=231	6%	N=41	1%	N=8	100%	N=680
Overall ease of getting to the places you usually have to visit	37%	N=254	48%	N=326	14%	N=92	1%	N=7	100%	N=679
Quality of overall natural environment in Alexandria	36%	N=243	46%	N=310	17%	N=115	1%	N=9	100%	N=676
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	32%	N=215	49%	N=334	19%	N=126	0%	N=3	100%	N=678
Health and wellness opportunities in Alexandria	31%	N=210	41%	N=280	23%	N=156	5%	N=32	100%	N=678
Overall opportunities for education and enrichment	36%	N=248	40%	N=274	20%	N=134	4%	N=25	100%	N=680
Overall economic health of Alexandria	45%	N=306	46%	N=314	8%	N=53	1%	N=6	100%	N=680
Sense of community	30%	N=204	47%	N=314	22%	N=146	1%	N=10	100%	N=674
Housing affordability	51%	N=348	33%	N=227	13%	N=90	2%	N=15	100%	N=681
Parking and traffic management	43%	N=288	42%	N=283	14%	N=93	2%	N=12	100%	N=677
Pre-K and child care (including access for low-income families)	40%	N=267	35%	N=238	16%	N=106	9%	N=62	100%	N=673

Table 14: Question 14

Please indicate whether or not you currently perceive barriers to living in Alexandria based on your...:	No		Yes		Total	
Age	87%	N=583	13%	N=85	100%	N=668
Gender	95%	N=629	5%	N=35	100%	N=665
Race	90%	N=598	10%	N=68	100%	N=667
National origin	93%	N=617	7%	N=46	100%	N=663
Religion	97%	N=644	3%	N=23	100%	N=667
Disability	94%	N=624	6%	N=37	100%	N=661
Sexual orientation	95%	N=631	5%	N=33	100%	N=664
Gender identity	96%	N=633	4%	N=27	100%	N=660
Color	91%	N=604	9%	N=57	100%	N=662
Ancestry	94%	N=622	6%	N=38	100%	N=661
Marital/familial status	93%	N=617	7%	N=46	100%	N=662

Table 15: Question 15

Have you had contact with a City of Alexandria police officer within the last 12 months?	Percent	Number
Yes	31%	N=212
No	69%	N=464
Total	100%	N=677

Table 16: Question 15A

Thinking about your most recent contact, how would you rate the police officer?	Percent	Number
Excellent	55%	N=116
Good	29%	N=62
Fair	7%	N=15
Poor	9%	N=19
Total	100%	N=212

Table 17: Question 16

Please rate the following categories of City of Alexandria Police Department performance:	Excellent		Good		Fair		Poor		Total	
Collaborating with the community to address crime	35%	N=140	52%	N=208	9%	N=37	4%	N=16	100%	N=402
Responsiveness to resident concerns	38%	N=166	47%	N=208	12%	N=54	3%	N=13	100%	N=441
Fostering positive relationships with community members (e.g. residents, organizations and groups)	35%	N=150	49%	N=212	13%	N=55	3%	N=14	100%	N=431

Table 18: Question 17

Have you had contact with a City of Alexandria staff member other than a police officer within the last 12 months?	Percent	Number
Yes	41%	N=281
No	59%	N=396
Total	100%	N=677

Table 19: Question 17

What was your impression of the staff member(s) in your most recent contact? (Please rate each characteristic.)	Excellent		Good		Fair		Poor		Total	
Knowledgeable	40%	N=111	48%	N=132	11%	N=31	1%	N=3	100%	N=278
Responsive	41%	N=114	43%	N=119	11%	N=31	5%	N=15	100%	N=279
Courteous	45%	N=127	42%	N=117	10%	N=27	3%	N=8	100%	N=279
Overall impression	40%	N=111	45%	N=125	11%	N=31	4%	N=10	100%	N=277

Table 20: Question 18

Please indicate whether or not you currently have...	No		Yes		Total	
72 hours' worth of food, water (three gallons per person), medicines, and other supplies stocked for each person in your household in case of an emergency?	51%	N=342	49%	N=331	100%	N=673
Discussed your household's emergency plan, which includes instructions for household members about where to go and what to do in the event of a disaster, with all members of your household?	61%	N=407	39%	N=265	100%	N=671

Table 21: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	8%	N=55	6%	N=39	6%	N=43	19%	N=127	61%	N=408	100%	N=673
Purchase goods or services from a business located in Alexandria	0%	N=2	2%	N=14	19%	N=131	51%	N=343	27%	N=184	100%	N=675
Eat at least 5 portions of fruits and vegetables a day	2%	N=14	15%	N=101	34%	N=228	33%	N=220	16%	N=108	100%	N=671
Participate in moderate or vigorous physical activity	2%	N=14	12%	N=80	30%	N=198	34%	N=228	22%	N=149	100%	N=670
Read or watch local news (via television, paper, computer, etc.)	4%	N=27	12%	N=82	17%	N=114	30%	N=199	37%	N=248	100%	N=670
Vote in local elections	11%	N=71	8%	N=51	10%	N=66	20%	N=131	52%	N=351	100%	N=670
Smoke cigarettes	92%	N=617	4%	N=24	2%	N=12	2%	N=14	1%	N=6	100%	N=672

Table 22: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	22%	N=150
Very good	48%	N=327
Good	24%	N=165
Fair	5%	N=32
Poor	1%	N=4
Total	100%	N=677

Table 23: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	11%	N=74
Somewhat positive	29%	N=194
Neutral	45%	N=300
Somewhat negative	13%	N=89
Very negative	2%	N=14
Total	100%	N=671

Table 24: Question D4

What is your employment status?	Percent	Number
Working full time for pay	79%	N=537
Working part time for pay	6%	N=42
Unemployed, looking for paid work	2%	N=13
Unemployed, not looking for paid work	2%	N=11
Fully retired	11%	N=77
Total	100%	N=680

Table 25: Question D5

Do you work inside the boundaries of Alexandria?	Percent	Number
Yes, outside the home	25%	N=163
Yes, from home	5%	N=35
No	70%	N=463
Total	100%	N=661

Table 26: Question D6

How many years have you lived in Alexandria?	Percent	Number
Less than 2 years	23%	N=155
2 to 5 years	27%	N=186
6 to 10 years	14%	N=95
11 to 20 years	18%	N=120
More than 20 years	18%	N=124
Total	100%	N=679

Table 27: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	18%	N=118
Building with two or more homes (duplex, townhome, apartment or condominium)	80%	N=535
Other	3%	N=18
Total	100%	N=671

Table 28: Question D8

Is this house or apartment...	Percent	Number
Rented	51%	N=343
Owned	49%	N=329
Total	100%	N=672

Table 29: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than $300 per month	2%	N=17
$300 to $599 per month	2%	N=15
$600 to $999 per month	4%	N=26
$1,000 to $1,499 per month	19%	N=129
$1,500 to $2,499 per month	41%	N=276
$2,500 or more per month	31%	N=205
Total	100%	N=667

Table 30: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	69%	N=461
Yes	31%	N=211
Total	100%	N=671

Table 31: Question D10a

If yes, do they attend Alexandria City Public schools?	Percent	Number
No	65%	N=131
Yes	35%	N=72
Total	100%	N=203

Table 32: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	84%	N=565
Yes	16%	N=106
Total	100%	N=671

Table 33: Question D11A

How many people (including yourself) live in your household?	Percent	Number
1	30%	N=182
2	41%	N=244
3	15%	N=89
4	10%	N=60
5	3%	N=16
6 or more	1%	N=7
Total	100%	N=598

Table 34: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than $25,000	7%	N=44
$25,000 to $49,999	9%	N=60
$50,000 to $99,999	30%	N=199
$100,000 to $149,999	19%	N=124
$150,000 or more	36%	N=237
Total	100%	N=664

Table 35: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	88%	N=591
Yes, I consider myself to be Spanish, Hispanic or Latino	12%	N=79
Total	100%	N=670

Table 36: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=2
Asian, Asian Indian or Pacific Islander	8%	N=52
Black or African American	16%	N=107
White	70%	N=470
Other	11%	N=76

Total may exceed 100% as respondents could select more than one option.

Table 37: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=17
25 to 34 years	31%	N=211
35 to 44 years	21%	N=144
45 to 54 years	20%	N=133
55 to 64 years	11%	N=78
65 to 74 years	9%	N=61
75 years or older	5%	N=34
Total	100%	N=677

Table 38: Question D16

What is your gender?	Percent	Number
Female	56%	N=379
Male	44%	N=293
Non-binary	0%	N=1
Total	100%	N=673

Table 39: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	81%	N=548
Land line	11%	N=73
Both	8%	N=57
Total	100%	N=678

Table 40: Question D18

Do you have access to wireless internet?	Percent	Number
No	6%	N=43
Yes	94%	N=634
Total	100%	N=677

Table 41: Question D19

Thinking about your household's finances today, do you feel your household is:	Percent	Number
Financially secure	77%	N=517
Not financially secure	23%	N=155
Total	100%	N=672

Table 42: Question D20

How many people in your household have obtained a driver's license?	Percent	Number
0	2%	N=14
1	37%	N=247
2	54%	N=361
3	5%	N=32
4	1%	N=10
5	0%	N=2
6 or more	0%	N=1
Total	100%	N=665

Responses including "don't know"

The following pages contain a complete set of responses to each question on the survey, including the "don't know" responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with "N=").

Table 43: Question 1

Please rate each of the following aspects of quality of life in Alexandria:	Excellent		Good		Fair		Poor		Don't know		Total	
Alexandria as a place to live	48%	N=329	44%	N=303	7%	N=50	1%	N=6	0%	N=0	100%	N=689
Your neighborhood as a place to live	43%	N=295	43%	N=296	12%	N=83	2%	N=12	0%	N=2	100%	N=688
Alexandria as a place to raise children	24%	N=161	31%	N=216	13%	N=88	5%	N=32	28%	N=189	100%	N=686
Alexandria as a place to work	23%	N=158	32%	N=220	8%	N=56	2%	N=13	34%	N=234	100%	N=680
Alexandria as a place to visit	47%	N=327	39%	N=266	10%	N=66	1%	N=7	3%	N=24	100%	N=690
Alexandria as a place to retire	15%	N=102	22%	N=152	18%	N=119	15%	N=102	30%	N=206	100%	N=681
The overall quality of life in Alexandria	32%	N=221	53%	N=366	13%	N=87	2%	N=12	0%	N=2	100%	N=687

Table 44: Question 2

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Overall feeling of safety in Alexandria	28%	N=195	57%	N=394	13%	N=92	1%	N=9	0%	N=0	100%	N=691
Overall ease of getting to the places you usually have to visit	27%	N=183	50%	N=344	19%	N=134	4%	N=25	0%	N=3	100%	N=690
Quality of overall natural environment in Alexandria	22%	N=147	57%	N=386	17%	N=119	3%	N=23	1%	N=6	100%	N=682
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	20%	N=142	54%	N=373	24%	N=164	2%	N=12	0%	N=1	100%	N=692
Health and wellness opportunities in Alexandria	23%	N=160	48%	N=331	17%	N=114	3%	N=18	9%	N=65	100%	N=688
Overall opportunities for education and enrichment	20%	N=137	41%	N=286	18%	N=124	4%	N=25	17%	N=119	100%	N=690
Overall economic health of Alexandria	18%	N=125	50%	N=339	18%	N=123	3%	N=20	11%	N=78	100%	N=684
Sense of community	22%	N=149	41%	N=283	26%	N=181	6%	N=44	5%	N=33	100%	N=690
Overall image or reputation of Alexandria	34%	N=233	52%	N=358	9%	N=64	2%	N=11	3%	N=24	100%	N=689
Historic character reflected in built environment, exhibits, and events	49%	N=339	37%	N=256	7%	N=51	1%	N=6	5%	N=35	100%	N=686

Table 45: Question 3

Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
Recommend living in Alexandria to someone who asks	58%	N=400	34%	N=237	4%	N=25	2%	N=13	2%	N=15	100%	N=690
Remain in Alexandria for the next five years	44%	N=300	30%	N=208	11%	N=72	9%	N=59	6%	N=44	100%	N=682

Table 46: Question 4

Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	73%	N=508	22%	N=152	3%	N=20	1%	N=9	0%	N=0	0%	N=3	100%	N=693
In Alexandria's downtown area (i.e., Old Town) during the day	73%	N=499	20%	N=136	3%	N=22	0%	N=1	0%	N=0	4%	N=30	100%	N=688
In your neighborhood at night	43%	N=297	39%	N=274	9%	N=61	7%	N=46	1%	N=7	1%	N=8	100%	N=693
In Alexandria's downtown area (i.e., Old Town) at night	38%	N=264	44%	N=303	7%	N=51	3%	N=20	0%	N=1	7%	N=51	100%	N=690

Table 47: Question 5

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Traffic flow on major streets	5%	N=33	35%	N=242	41%	N=285	18%	N=127	0%	N=2	100%	N=689
Ease of public parking	6%	N=39	32%	N=223	37%	N=253	22%	N=150	4%	N=27	100%	N=691
Ease of travel by car in Alexandria	9%	N=58	48%	N=326	35%	N=239	8%	N=52	2%	N=10	100%	N=686
Ease of travel by public transportation in Alexandria	15%	N=101	37%	N=255	24%	N=166	5%	N=32	19%	N=132	100%	N=685
Ease of travel by bicycle in Alexandria	12%	N=85	26%	N=179	15%	N=100	4%	N=27	43%	N=291	100%	N=681
Ease of walking in Alexandria	30%	N=208	46%	N=314	16%	N=111	4%	N=29	3%	N=20	100%	N=683
Availability of paths and walking trails	28%	N=192	42%	N=286	18%	N=122	4%	N=28	9%	N=61	100%	N=688
Air quality	20%	N=139	51%	N=353	18%	N=122	3%	N=20	8%	N=55	100%	N=688
Cleanliness of Alexandria	21%	N=146	59%	N=406	17%	N=119	2%	N=13	1%	N=5	100%	N=689
Overall appearance of Alexandria	28%	N=190	58%	N=397	13%	N=90	1%	N=5	1%	N=5	100%	N=688
Public places where people want to spend time	26%	N=177	53%	N=365	15%	N=102	4%	N=25	3%	N=23	100%	N=691
Variety of housing options	11%	N=78	35%	N=242	33%	N=227	12%	N=81	8%	N=55	100%	N=683
Availability of affordable quality housing	5%	N=32	16%	N=112	33%	N=223	33%	N=227	13%	N=87	100%	N=680
Fitness opportunities (including exercise classes, etc.)	21%	N=143	45%	N=310	18%	N=125	3%	N=20	13%	N=87	100%	N=686
Recreational opportunities	21%	N=146	47%	N=320	19%	N=132	3%	N=23	9%	N=64	100%	N=685
Availability of affordable quality food	25%	N=171	51%	N=348	18%	N=124	5%	N=32	2%	N=13	100%	N=688
Availability of affordable quality health care	18%	N=122	38%	N=263	20%	N=135	5%	N=33	20%	N=137	100%	N=689
Availability of preventive health services	17%	N=116	38%	N=259	15%	N=103	3%	N=24	27%	N=186	100%	N=688
Availability of affordable quality mental health care	9%	N=62	19%	N=128	10%	N=65	5%	N=37	57%	N=384	100%	N=677
Availability of parking near my home	26%	N=181	36%	N=243	20%	N=138	17%	N=116	1%	N=6	100%	N=684
Availability of on-street and garage parking near shopping	14%	N=94	40%	N=276	31%	N=212	12%	N=85	2%	N=16	100%	N=683

Table 48: Question 6

Please rate each of the following characteristics as they relate to Alexandria as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
Availability of affordable quality child care/preschool	4%	N=26	12%	N=78	11%	N=72	8%	N=55	66%	N=445	100%	N=676
K-12 education	7%	N=44	16%	N=110	12%	N=79	6%	N=42	59%	N=395	100%	N=670
Adult educational opportunities	6%	N=40	26%	N=171	13%	N=84	2%	N=17	53%	N=357	100%	N=669
Opportunities to attend cultural/arts/music activities	19%	N=130	40%	N=269	23%	N=152	3%	N=22	15%	N=99	100%	N=671
Employment opportunities	10%	N=69	29%	N=194	20%	N=135	2%	N=16	38%	N=253	100%	N=668
Shopping opportunities	30%	N=201	52%	N=346	15%	N=101	3%	N=21	0%	N=3	100%	N=671
Cost of living in Alexandria	3%	N=22	19%	N=129	52%	N=347	24%	N=161	1%	N=9	100%	N=669
Overall quality of business and service establishments in Alexandria	20%	N=132	56%	N=377	20%	N=132	2%	N=12	2%	N=16	100%	N=668
Vibrant downtown/commercial area	30%	N=199	48%	N=323	16%	N=108	3%	N=17	3%	N=23	100%	N=671
Overall quality of new development in Alexandria	15%	N=100	44%	N=294	23%	N=155	6%	N=37	13%	N=84	100%	N=670
Opportunities to participate in social events and activities	19%	N=125	44%	N=299	19%	N=126	2%	N=14	16%	N=110	100%	N=673
Opportunities to volunteer	20%	N=135	36%	N=242	9%	N=60	2%	N=16	33%	N=219	100%	N=673
Opportunities to participate in community matters	18%	N=120	35%	N=235	16%	N=108	3%	N=18	28%	N=185	100%	N=667
Openness and acceptance of the community toward people of diverse backgrounds	24%	N=160	42%	N=281	17%	N=113	4%	N=26	13%	N=91	100%	N=671
Neighborliness of residents in Alexandria	21%	N=139	42%	N=280	24%	N=162	8%	N=51	5%	N=33	100%	N=665
Dining opportunities	41%	N=277	44%	N=294	10%	N=68	2%	N=15	2%	N=15	100%	N=669
Out-of-school activities for youth	6%	N=42	15%	N=98	7%	N=43	2%	N=17	70%	N=466	100%	N=666

Table 49: Question 7

Please indicate whether or not you have done each of the following in the last 12 months.	No		Yes		Total	
Made efforts to conserve water	25%	N=167	75%	N=508	100%	N=675
Made efforts to make your home more energy efficient	30%	N=200	70%	N=472	100%	N=672
Observed a code violation or other hazard in Alexandria (weeds, abandoned buildings, etc.)	73%	N=488	27%	N=177	100%	N=665
Household member was a victim of a crime in Alexandria	92%	N=620	8%	N=52	100%	N=673
Reported a crime to the police in Alexandria	87%	N=583	13%	N=89	100%	N=671
Contacted the City of Alexandria (in-person, phone, email or web) for help or information	53%	N=354	47%	N=317	100%	N=671
Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	83%	N=555	17%	N=113	100%	N=668
Had the flu shot	41%	N=274	59%	N=396	100%	N=670

Table 50: Question 8

In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Alexandria?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Used Alexandria recreation centers or their services	7%	N=46	15%	N=100	28%	N=187	50%	N=338	100%	N=670
Visited a neighborhood park or City park	20%	N=131	31%	N=207	36%	N=239	14%	N=92	100%	N=669
Visited an Alexandria public library	5%	N=35	17%	N=114	41%	N=277	37%	N=247	100%	N=672
Attended a City-sponsored event	1%	N=9	9%	N=59	42%	N=278	48%	N=324	100%	N=670
Volunteered your time to some group/activity in Alexandria	3%	N=20	10%	N=67	21%	N=139	66%	N=440	100%	N=667
Participated in recreation programs or classes	5%	N=32	8%	N=53	15%	N=98	72%	N=482	100%	N=665
Used an Alexandria online public library service	6%	N=40	12%	N=83	21%	N=137	61%	N=409	100%	N=669

Table 51: Question 9

Thinking about local public meetings (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?	2 times a week or more		2-4 times a month		Once a month or less		Not at all		Total	
Attended a local public meeting	1%	N=5	2%	N=11	12%	N=83	85%	N=574	100%	N=673
Watched (online or on television) a local public meeting	2%	N=12	3%	N=20	12%	N=80	83%	N=557	100%	N=670

Table 52: Question 10

Please rate the quality of each of the following services in Alexandria:	Excellent		Good		Fair		Poor		Don't know		Total	
Police services	32%	N=213	39%	N=260	8%	N=51	2%	N=11	20%	N=137	100%	N=671
Fire services	34%	N=228	32%	N=216	2%	N=16	1%	N=4	31%	N=204	100%	N=669
Ambulance or emergency medical services	27%	N=182	25%	N=167	4%	N=25	1%	N=3	43%	N=288	100%	N=665
Crime prevention	16%	N=108	34%	N=224	12%	N=78	2%	N=15	36%	N=236	100%	N=661
Fire prevention and education	15%	N=98	29%	N=192	9%	N=60	1%	N=6	46%	N=309	100%	N=665
Traffic enforcement	13%	N=87	41%	N=270	20%	N=135	7%	N=46	19%	N=123	100%	N=661
Street repair	8%	N=54	32%	N=211	35%	N=235	19%	N=129	5%	N=35	100%	N=663
Street cleaning	14%	N=91	43%	N=289	29%	N=192	6%	N=38	8%	N=54	100%	N=665
Street lighting	14%	N=94	52%	N=345	26%	N=170	6%	N=39	2%	N=16	100%	N=665
Snow removal	17%	N=113	52%	N=344	22%	N=149	5%	N=34	4%	N=27	100%	N=667
Sidewalk maintenance	12%	N=82	42%	N=281	33%	N=216	7%	N=49	5%	N=36	100%	N=665
Traffic signal timing	10%	N=67	45%	N=299	30%	N=196	12%	N=76	3%	N=20	100%	N=658
Bus or transit services	18%	N=120	41%	N=270	14%	N=95	1%	N=7	26%	N=174	100%	N=665
Garbage collection	28%	N=187	43%	N=285	12%	N=81	2%	N=14	14%	N=96	100%	N=664
Recycling	26%	N=175	41%	N=271	15%	N=101	4%	N=26	14%	N=94	100%	N=667
Yard waste pick-up	19%	N=126	29%	N=191	10%	N=68	3%	N=19	39%	N=262	100%	N=666
Storm water drainage	14%	N=96	39%	N=261	17%	N=113	3%	N=19	27%	N=176	100%	N=665
Drinking water	24%	N=158	46%	N=303	20%	N=132	4%	N=29	7%	N=43	100%	N=665
Sewer services	16%	N=110	43%	N=283	15%	N=102	3%	N=17	23%	N=152	100%	N=664
City parks	29%	N=190	51%	N=336	11%	N=70	1%	N=9	8%	N=54	100%	N=660

Please rate the quality of each of the following services in Alexandria:	Excellent		Good		Fair		Poor		Don't know		Total	
Recreation programs or classes	13%	N=89	27%	N=179	7%	N=46	1%	N=9	51%	N=337	100%	N=660
Recreation centers or facilities	11%	N=74	33%	N=217	10%	N=64	2%	N=12	44%	N=293	100%	N=660
Land use, planning and zoning	6%	N=41	25%	N=164	22%	N=145	8%	N=50	39%	N=260	100%	N=661
Code enforcement (weeds, abandoned buildings, etc.)	7%	N=46	25%	N=162	18%	N=121	3%	N=21	47%	N=309	100%	N=658
Animal control	9%	N=62	30%	N=201	8%	N=55	3%	N=19	49%	N=330	100%	N=667
Economic development	10%	N=63	39%	N=256	18%	N=119	4%	N=25	30%	N=198	100%	N=660
Health services	12%	N=81	36%	N=238	12%	N=82	2%	N=13	38%	N=252	100%	N=665
Public library services	29%	N=193	37%	N=246	9%	N=57	0%	N=3	25%	N=166	100%	N=665
Public information services	15%	N=96	37%	N=240	13%	N=85	2%	N=12	34%	N=224	100%	N=656
Cable television	8%	N=53	21%	N=137	24%	N=157	26%	N=173	22%	N=143	100%	N=663
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	10%	N=68	22%	N=149	15%	N=99	4%	N=25	49%	N=320	100%	N=660
Preservation of natural areas such as open space and urban forests	13%	N=88	38%	N=250	21%	N=141	7%	N=45	20%	N=135	100%	N=659
Alexandria open space	16%	N=105	38%	N=252	24%	N=156	8%	N=55	14%	N=95	100%	N=663
City-sponsored special events	15%	N=96	38%	N=252	14%	N=90	1%	N=9	32%	N=209	100%	N=656
Overall customer service by Alexandria employees	18%	N=115	38%	N=247	17%	N=115	2%	N=15	25%	N=166	100%	N=657
Museums	15%	N=95	36%	N=235	12%	N=75	4%	N=28	34%	N=220	100%	N=653
Historic preservation	30%	N=199	45%	N=294	11%	N=70	2%	N=12	13%	N=85	100%	N=660
Street signs	24%	N=159	57%	N=377	16%	N=105	1%	N=9	2%	N=12	100%	N=662
Elections and voting process	31%	N=209	42%	N=279	9%	N=61	1%	N=4	17%	N=111	100%	N=663
Voter registration process	33%	N=218	40%	N=265	7%	N=46	1%	N=9	19%	N=128	100%	N=665
Tax collection	19%	N=124	41%	N=274	19%	N=127	6%	N=41	15%	N=97	100%	N=664

Table 53: Question 11

Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
The City of Alexandria	20%	N=132	57%	N=382	16%	N=106	1%	N=6	6%	N=40	100%	N=665
The Federal Government	11%	N=73	38%	N=251	33%	N=216	9%	N=58	10%	N=66	100%	N=663

The National Citizen Survey™

Table 54: Question 12

Please rate the following categories of Alexandria government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
The value of services for the taxes paid to Alexandria	12%	N=78	41%	N=273	27%	N=181	9%	N=59	11%	N=75	100%	N=665
The overall direction that Alexandria is taking	13%	N=84	42%	N=281	23%	N=154	6%	N=38	16%	N=107	100%	N=664
The job Alexandria government does at welcoming citizen involvement	13%	N=88	28%	N=189	21%	N=138	8%	N=56	29%	N=193	100%	N=664
Overall confidence in Alexandria government	11%	N=70	40%	N=263	27%	N=181	6%	N=37	17%	N=113	100%	N=663
Generally acting in the best interest of the community	12%	N=78	41%	N=269	23%	N=155	7%	N=46	17%	N=114	100%	N=661
Being honest	12%	N=79	37%	N=245	18%	N=119	5%	N=34	28%	N=184	100%	N=662
Treating all residents fairly	12%	N=77	33%	N=219	21%	N=142	7%	N=50	27%	N=176	100%	N=664
Transparency to the public	11%	N=73	34%	N=224	22%	N=145	6%	N=39	28%	N=183	100%	N=664
The responsiveness of Alexandria government to resident requests, questions and concerns	14%	N=85	28%	N=168	21%	N=126	3%	N=20	33%	N=199	100%	N=598

Table 55: Question 13

Please rate how important, if at all, you think it is for the Alexandria community to focus on each of the following in the coming two years:	Essential		Very important		Somewhat important		Not at all important		Total	
Overall feeling of safety in Alexandria	59%	N=400	34%	N=231	6%	N=41	1%	N=8	100%	N=680
Overall ease of getting to the places you usually have to visit	37%	N=254	48%	N=326	14%	N=92	1%	N=7	100%	N=679
Quality of overall natural environment in Alexandria	36%	N=243	46%	N=310	17%	N=115	1%	N=9	100%	N=676
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	32%	N=215	49%	N=334	19%	N=126	0%	N=3	100%	N=678
Health and wellness opportunities in Alexandria	31%	N=210	41%	N=280	23%	N=156	5%	N=32	100%	N=678
Overall opportunities for education and enrichment	36%	N=248	40%	N=274	20%	N=134	4%	N=25	100%	N=680
Overall economic health of Alexandria	45%	N=306	46%	N=314	8%	N=53	1%	N=6	100%	N=680
Sense of community	30%	N=204	47%	N=314	22%	N=146	1%	N=10	100%	N=674
Housing affordability	51%	N=348	33%	N=227	13%	N=90	2%	N=15	100%	N=681
Parking and traffic management	43%	N=288	42%	N=283	14%	N=93	2%	N=12	100%	N=677
Pre-K and child care (including access for low-income families)	40%	N=267	35%	N=238	16%	N=106	9%	N=62	100%	N=673

Table 56: Question 14

Please indicate whether or not you currently perceive barriers to living in Alexandria based on your...:	No		Yes		Total	
Age	87%	N=583	13%	N=85	100%	N=668
Gender	95%	N=629	5%	N=35	100%	N=665
Race	90%	N=598	10%	N=68	100%	N=667
National origin	93%	N=617	7%	N=46	100%	N=663
Religion	97%	N=644	3%	N=23	100%	N=667
Disability	94%	N=624	6%	N=37	100%	N=661
Sexual orientation	95%	N=631	5%	N=33	100%	N=664
Gender identity	96%	N=633	4%	N=27	100%	N=660
Color	91%	N=604	9%	N=57	100%	N=662
Ancestry	94%	N=622	6%	N=38	100%	N=661
Marital/familial status	93%	N=617	7%	N=46	100%	N=662

Table 57: Question 15

Have you had contact with a City of Alexandria police officer within the last 12 months?	Percent	Number
Yes	31%	N=212
No	69%	N=464
Total	100%	N=677

Table 58: Question 15A

Thinking about your most recent contact, how would you rate the police officer?	Percent	Number
Excellent	55%	N=116
Good	29%	N=62
Fair	7%	N=15
Poor	9%	N=19
Don't know	0%	N=0
Total	100%	N=212

Table 59: Question 16

Please rate the following categories of City of Alexandria Police Department performance:	Excellent		Good		Fair		Poor		Don't know		Total	
Collaborating with the community to address crime	21%	N=140	31%	N=208	6%	N=37	2%	N=16	40%	N=267	100%	N=669
Responsiveness to resident concerns	25%	N=166	31%	N=208	8%	N=54	2%	N=13	34%	N=225	100%	N=666
Fostering positive relationships with community members (e.g. residents, organizations and groups)	23%	N=150	32%	N=212	8%	N=55	2%	N=14	35%	N=233	100%	N=664

Table 60: Question 17

Have you had contact with a City of Alexandria staff member other than a police officer within the last 12 months?	Percent	Number
Yes	41%	N=281
No	59%	N=396
Total	100%	N=677

Table 61: Question 17

What was your impression of the staff member(s) in your most recent contact? (Please rate each characteristic.)	Excellent		Good		Fair		Poor		Don't know		Total	
Knowledgeable	40%	N=111	47%	N=132	11%	N=31	1%	N=3	1%	N=2	100%	N=280
Responsive	40%	N=114	42%	N=119	11%	N=31	5%	N=15	1%	N=3	100%	N=282
Courteous	45%	N=127	42%	N=117	10%	N=27	3%	N=8	0%	N=1	100%	N=280
Overall impression	40%	N=111	45%	N=125	11%	N=31	4%	N=10	1%	N=2	100%	N=279

Table 62: Question 18

Please indicate whether or not you currently have...	No		Yes		Total	
72 hours' worth of food, water (three gallons per person), medicines, and other supplies stocked for each person in your household in case of an emergency?	51%	N=342	49%	N=331	100%	N=673
Discussed your household's emergency plan, which includes instructions for household members about where to go and what to do in the event of a disaster, with all members of your household?	61%	N=407	39%	N=265	100%	N=671

Table 63: Question D1

How often, if at all, do you do each of the following, considering all of the times you could?	Never		Rarely		Sometimes		Usually		Always		Total	
Recycle at home	8%	N=55	6%	N=39	6%	N=43	19%	N=127	61%	N=408	100%	N=673
Purchase goods or services from a business located in Alexandria	0%	N=2	2%	N=14	19%	N=131	51%	N=343	27%	N=184	100%	N=675
Eat at least 5 portions of fruits and vegetables a day	2%	N=14	15%	N=101	34%	N=228	33%	N=220	16%	N=108	100%	N=671
Participate in moderate or vigorous physical activity	2%	N=14	12%	N=80	30%	N=198	34%	N=228	22%	N=149	100%	N=670
Read or watch local news (via television, paper, computer, etc.)	4%	N=27	12%	N=82	17%	N=114	30%	N=199	37%	N=248	100%	N=670
Vote in local elections	11%	N=71	8%	N=51	10%	N=66	20%	N=131	52%	N=351	100%	N=670
Smoke cigarettes	92%	N=617	4%	N=24	2%	N=12	2%	N=14	1%	N=6	100%	N=672

Table 64: Question D2

Would you say that in general your health is:	Percent	Number
Excellent	22%	N=150
Very good	48%	N=327
Good	24%	N=165
Fair	5%	N=32
Poor	1%	N=4
Total	100%	N=677

Table 65: Question D3

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent	Number
Very positive	11%	N=74
Somewhat positive	29%	N=194
Neutral	45%	N=300
Somewhat negative	13%	N=89
Very negative	2%	N=14
Total	100%	N=671

Table 66: Question D4

What is your employment status?	Percent	Number
Working full time for pay	79%	N=537
Working part time for pay	6%	N=42
Unemployed, looking for paid work	2%	N=13
Unemployed, not looking for paid work	2%	N=11
Fully retired	11%	N=77
Total	100%	N=680

Table 67: Question D5

Do you work inside the boundaries of Alexandria?	Percent	Number
Yes, outside the home	25%	N=163
Yes, from home	5%	N=35
No	70%	N=463
Total	100%	N=661

Table 68: Question D6

How many years have you lived in Alexandria?	Percent	Number
Less than 2 years	23%	N=155
2 to 5 years	27%	N=186
6 to 10 years	14%	N=95
11 to 20 years	18%	N=120
More than 20 years	18%	N=124
Total	100%	N=679

Table 69: Question D7

Which best describes the building you live in?	Percent	Number
One family house detached from any other houses	18%	N=118
Building with two or more homes (duplex, townhome, apartment or condominium)	80%	N=535
Other	3%	N=18
Total	100%	N=671

Table 70: Question D8

Is this house or apartment...	Percent	Number
Rented	51%	N=343
Owned	49%	N=329
Total	100%	N=672

Table 71: Question D9

About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent	Number
Less than $300 per month	2%	N=17
$300 to $599 per month	2%	N=15
$600 to $999 per month	4%	N=26
$1,000 to $1,499 per month	19%	N=129
$1,500 to $2,499 per month	41%	N=276
$2,500 or more per month	31%	N=205
Total	100%	N=667

Table 72: Question D10

Do any children 17 or under live in your household?	Percent	Number
No	69%	N=461
Yes	31%	N=211
Total	100%	N=671

Table 73: Question D10a

If yes, do they attend Alexandria City Public schools?	Percent	Number
No	65%	N=131
Yes	35%	N=72
Total	100%	N=203

Table 74: Question D11

Are you or any other members of your household aged 65 or older?	Percent	Number
No	84%	N=565
Yes	16%	N=106
Total	100%	N=671

Table 75: Question D11A

How many people (including yourself) live in your household?	Percent	Number
1	30%	N=182
2	41%	N=244
3	15%	N=89
4	10%	N=60
5	3%	N=16
6 or more	1%	N=7
Total	100%	N=598

Table 76: Question D12

How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent	Number
Less than $25,000	7%	N=44
$25,000 to $49,999	9%	N=60
$50,000 to $99,999	30%	N=199
$100,000 to $149,999	19%	N=124
$150,000 or more	36%	N=237
Total	100%	N=664

Table 77: Question D13

Are you Spanish, Hispanic or Latino?	Percent	Number
No, not Spanish, Hispanic or Latino	88%	N=591
Yes, I consider myself to be Spanish, Hispanic or Latino	12%	N=79
Total	100%	N=670

Table 78: Question D14

What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent	Number
American Indian or Alaskan Native	0%	N=2
Asian, Asian Indian or Pacific Islander	8%	N=52
Black or African American	16%	N=107
White	70%	N=470
Other	11%	N=76

Total may exceed 100% as respondents could select more than one option

Table 79: Question D15

In which category is your age?	Percent	Number
18 to 24 years	2%	N=17
25 to 34 years	31%	N=211
35 to 44 years	21%	N=144
45 to 54 years	20%	N=133
55 to 64 years	11%	N=78
65 to 74 years	9%	N=61
75 years or older	5%	N=34
Total	100%	N=677

Table 80: Question D16

What is your gender?	Percent	Number
Female	56%	N=379
Male	44%	N=293
Non-binary	0%	N=1
Total	100%	N=673

Table 81: Question D17

Do you consider a cell phone or landline your primary telephone number?	Percent	Number
Cell	81%	N=548
Land line	11%	N=73
Both	8%	N=57
Total	100%	N=678

Table 82: Question D18

Do you have access to wireless internet?	Percent	Number
No	6%	N=43
Yes	94%	N=634
Total	100%	N=677

Table 83: Question D19

Thinking about your household's finances today, do you feel your household is:	Percent	Number
Financially secure	77%	N=517
Not financially secure	23%	N=155
Total	100%	N=672

Table 84: Question D20

How many people in your household have obtained a driver's license?	Percent	Number
0	2%	N=14
1	37%	N=247
2	54%	N=361
3	5%	N=32
4	1%	N=10
5	0%	N=2
6 or more	0%	N=1
Total	100%	N=665

Appendix B: Benchmark Comparisons

Comparison Data

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Citizen Survey™. The comparison evaluations are from the most recent survey completed in each community; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. The City of Alexandria chose to have comparisons made to the entire database and two subsets of similar jurisdictions from the database. The first subset included other jurisdictions near Washington, D.C. and the second subset consisted of jurisdictions across the nation with populations between 80,000 and 180,000 that were in close proximity to major metropolitan areas.

Interpreting the Results

Ratings are compared when there are at least five communities in which a similar question was asked. Where comparisons are available, four columns are provided in the table. The first column is Alexandria's "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month. The second column is the rank assigned to Alexandria's rating among communities where a similar question was asked. The third column is the number of communities that asked a similar question. The final column shows the comparison of Alexandria's rating to the benchmark.

In that final column, Alexandria's results are noted as being "higher" than the benchmark, "lower" than the benchmark or "similar" to the benchmark, meaning that the average rating given by Alexandria residents is statistically similar to or different (greater or lesser) than the benchmark. More extreme differences are noted as "much higher" or "much lower."

Benchmark Database Characteristics	
Region	Percent
New England	3%
Middle Atlantic	5%
East North Central	15%
West North Central	13%
South Atlantic	22%
East South Central	3%
West South Central	7%
Mountain	16%
Pacific	16%
Population	Percent
Less than 10,000	10%
10,000 to 24,999	22%
25,000 to 49,999	23%
50,000 to 99,999	22%
100,000 or more	23%

National Benchmark Comparisons

Table 85: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Alexandria	86%	175	456	Similar
Overall image or reputation of Alexandria	89%	75	347	Higher
Alexandria as a place to live	92%	122	392	Similar
Your neighborhood as a place to live	86%	113	312	Similar
Alexandria as a place to raise children	76%	232	383	Similar
Alexandria as a place to retire	53%	274	358	Similar
Overall appearance of Alexandria	86%	103	359	Similar

Table 86: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Alexandria	85%	173	333	Similar
	In your neighborhood during the day	96%	139	355	Similar
	In Alexandria's downtown/commercial area during the day	96%	56	312	Similar
Mobility	Overall ease of getting to the places you usually have to visit	77%	106	241	Similar
	Availability of paths and walking trails	76%	83	312	Similar
	Ease of walking in Alexandria	79%	70	300	Higher
	Ease of travel by bicycle in Alexandria	68%	58	303	Higher
	Ease of travel by public transportation in Alexandria	64%	16	204	Higher
	Ease of travel by car in Alexandria	57%	211	303	Similar
	Ease of public parking	39%	151	200	Similar
	Traffic flow on major streets	40%	228	344	Similar
Natural Environment	Quality of overall natural environment in Alexandria	79%	168	276	Similar
	Cleanliness of Alexandria	81%	139	283	Similar
	Air quality	78%	141	242	Similar
Built Environment	Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	74%	43	230	Similar
	Overall quality of new development in Alexandria	67%	59	287	Similar
	Availability of affordable quality housing	24%	242	302	Lower
	Variety of housing options	51%	153	278	Similar
	Public places where people want to spend time	81%	55	222	Similar
Economy	Overall economic health of Alexandria	77%	79	236	Similar
	Vibrant downtown/commercial area	81%	26	212	Much higher
	Overall quality of business and service establishments in Alexandria	78%	39	270	Similar
	Cost of living in Alexandria	23%	198	233	Lower
	Shopping opportunities	82%	34	293	Higher
	Employment opportunities	64%	25	311	Higher
	Alexandria as a place to visit	89%	33	250	Higher
	Alexandria as a place to work	85%	31	359	Higher
Recreation and Wellness	Health and wellness opportunities in Alexandria	79%	81	231	Similar
	Availability of affordable quality mental health care	65%	26	202	Higher
	Availability of preventive health services	75%	65	231	Similar
	Availability of affordable quality health care	70%	87	258	Similar
	Availability of affordable quality food	77%	53	236	Similar
	Recreational opportunities	75%	101	298	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Fitness opportunities (including exercise classes, etc.)	76%	88	221	Similar
Education and Enrichment	Overall opportunities for education and enrichment	74%	104	232	Similar
	Opportunities to attend cultural/arts/music activities	70%	83	297	Similar
	Adult educational opportunities	68%	75	208	Similar
	K-12 education	56%	215	268	Lower
	Availability of affordable quality child care/preschool	45%	181	248	Similar
Community Engagement	Opportunities to participate in social events and activities	75%	50	259	Similar
	Neighborliness of Alexandria	66%	88	225	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	76%	21	291	Higher
	Opportunities to participate in community matters	74%	48	271	Similar
	Opportunities to volunteer	83%	48	263	Similar

Table 87: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Alexandria	82%	147	433	Similar
Overall customer service by Alexandria employees (police, receptionists, planners, etc.)	74%	198	377	Similar
Value of services for the taxes paid to Alexandria	59%	127	402	Similar
Overall direction that Alexandria is taking	66%	100	317	Similar
Job Alexandria government does at welcoming citizen involvement	59%	81	317	Similar
Overall confidence in Alexandria government	61%	74	235	Similar
Generally acting in the best interest of the community	63%	74	234	Similar
Being honest	68%	57	227	Similar
Treating all residents fairly	61%	98	232	Similar
Services provided by the Federal Government	54%	3	247	Higher

Table 88: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police services	88%	112	460	Similar
	Fire services	96%	131	384	Similar
	Ambulance or emergency medical services	92%	133	353	Similar
	Crime prevention	78%	121	358	Similar
	Fire prevention and education	81%	137	284	Similar
	Animal control	78%	74	341	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	64%	129	275	Similar
	Traffic enforcement	66%	173	373	Similar
Mobility	Street repair	42%	250	396	Similar
	Street cleaning	62%	167	322	Similar
	Street lighting	68%	99	327	Similar
	Snow removal	71%	108	296	Similar
	Sidewalk maintenance	58%	125	321	Similar
	Traffic signal timing	57%	81	260	Similar
	Bus or transit services	79%	8	224	Higher
Natural Environment	Garbage collection	83%	190	360	Similar
	Recycling	78%	206	362	Similar
	Yard waste pick-up	79%	123	275	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Drinking water	74%	128	322	Similar
	Preservation of natural areas such as open space, farmlands and greenbelts	65%	99	254	Similar
	Alexandria open space	63%	88	210	Similar
	Storm water drainage	73%	99	353	Similar
	Sewer services	77%	172	325	Similar
	Land use, planning and zoning	51%	118	304	Similar
Built Environment	Code enforcement (weeds, abandoned buildings, etc.)	59%	90	388	Similar
	Cable television	37%	186	200	Lower
Economy	Economic development	69%	56	284	Similar
	City parks	87%	132	328	Similar
	Recreation programs or classes	83%	78	324	Similar
Recreation and Wellness	Recreation centers or facilities	79%	102	273	Similar
	Health services	77%	68	212	Similar
Education and Enrichment	City-sponsored special events	78%	62	252	Similar
	Public library services	88%	127	343	Similar
Community Engagement	Public information services	78%	70	281	Similar

Table 89: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	66%	130	312	Similar
Recommend living in Alexandria to someone who asks	94%	52	284	Similar
Remain in Alexandria for the next five years	80%	210	275	Similar
Contacted Alexandria (in-person, phone, email or web) for help or information	47%	132	316	Similar

Table 90: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Did NOT report a crime to the police	87%	30	227	Similar
Safety	Household member was NOT a victim of a crime	92%	72	272	Similar
	Made efforts to conserve water	75%	171	210	Similar
Natural Environment	Made efforts to make your home more energy efficient	70%	188	211	Similar
	Recycle at home	86%	163	256	Similar
	Did NOT observe a code violation or other hazard in Alexandria	73%	13	217	Higher
Built Environment	NOT experiencing housing costs stress	61%	203	253	Similar
	Purchase goods or services from a business located in Alexandria	98%	86	221	Similar
	Economy will have positive impact on income	40%	29	254	Similar
Economy	Work inside boundaries of Alexandria	30%	159	222	Lower
	Used Alexandria recreation centers or their services	50%	189	232	Similar
	Visited a neighborhood park or City park	86%	115	267	Similar
	Eat at least 5 portions of fruits and vegetables a day	83%	118	213	Similar
Recreation and Wellness	Participate in moderate or vigorous physical activity	86%	99	217	Similar
	In very good to excellent health	70%	64	217	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Used Alexandria public libraries or their services	63%	130	241	Similar
	Attended City-sponsored event	52%	136	223	Similar
	Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	17%	116	220	Similar
	Volunteered your time to some group/activity in Alexandria	34%	170	262	Similar
	Attended a local public meeting	15%	229	261	Similar
	Watched (online or on television) a local public meeting	17%	175	223	Similar
Community Engagement	Read or watch local news (via television, paper, computer, etc.)	84%	156	222	Similar
	Vote in local elections	82%	156	255	Similar

Communities included in national comparisons
The communities included in Alexandria's comparisons are listed on the following pages along with their population according to the 2010 Census.

Adams County, CO 441,603
Airway Heights city, WA 6,114
Albany city, OR 50,158
Albemarle County, VA 98,970
Albert Lea city, MN 18,016
Alexandria city, VA 139,966
Algonquin village, IL 30,046
Aliso Viejo city, CA 47,823
Altoona city, IA 14,541
American Canyon city, CA 19,454
Ames city, IA 58,965
Andover CDP, MA 8,762
Ankeny city, IA 45,582
Ann Arbor city, MI 113,934
Annapolis city, MD 38,394
Apache Junction city, AZ 35,840
Arapahoe County, CO 572,003
Arkansas City city, AR 366
Arlington city, TX 365,438
Arvada city, CO 106,433
Asheville city, NC 83,393
Ashland city, OR 20,078
Ashland town, MA 16,593
Ashland town, VA 7,225
Aspen city, CO 6,658
Athens-Clarke County, GA 115,452
Auburn city, AL 53,380
Augusta CCD, GA 134,777
Aurora city, CO 325,078
Austin city, TX 790,390
Avon town, CO 6,447
Avon town, IN 12,446
Avondale city, AZ 76,238
Azusa city, CA 46,361
Bainbridge Island city, WA 23,025
Baltimore city, MD 620,961
Bartonville town, TX 1,469
Battle Creek city, MI 52,347
Bay City city, MI 34,932
Bay Village city, OH 15,651
Baytown city, TX 71,802
Bedford city, TX 46,979

Bedford town, MA 13,320
Bellevue city, WA 122,363
Bellingham city, WA 80,885
Benbrook city, TX 21,234
Bend city, OR 76,639
Bethlehem township, PA 23,730
Bettendorf city, IA 33,217
Billings city, MT 104,170
Blaine city, MN 57,186
Bloomfield Hills city, MI 3,869
Bloomington city, IN 80,405
Bloomington city, MN 82,893
Blue Springs city, MO 52,575
Boise City city, ID 205,671
Bonner Springs city, KS 7,314
Boone County, KY 118,811
Boulder city, CO 97,385
Bowling Green city, KY 58,067
Bozeman city, MT 37,280
Brentwood city, MO 8,055
Brentwood city, TN 37,060
Brighton city, CO 33,352
Brighton city, MI 7,444
Bristol city, TN 26,702
Broken Arrow city, OK 98,850
Brookfield city, WI 37,920
Brookline CDP, MA 58,732
Brooklyn Center city, MN 30,104
Brooklyn city, OH 11,169
Broomfield city, CO 55,889
Brownsburg town, IN 21,285
Buffalo Grove village, IL 41,496
Burien city, WA 33,313
Burleson city, TX 36,690
Burlingame city, CA 28,806
Cabarrus County, NC 178,011
Cambridge city, MA 105,162
Cannon Beach city, OR 1,690
Cañon City city, CO 16,400
Canton city, SD 3,057
Cape Coral city, FL 154,305
Cape Girardeau city, MO 37,941

Carlisle borough, PA	18,682
Carlsbad city, CA	105,328
Carroll city, IA	10,103
Cartersville city, GA	19,731
Cary town, NC	135,234
Castine town, ME	1,366
Castle Pines North city, CO	10,360
Castle Rock town, CO	48,231
Cedar Hill city, TX	45,028
Cedar Rapids city, IA	126,326
Celina city, TX	6,028
Centennial city, CO	100,377
Chandler city, AZ	236,123
Chandler city, TX	2,734
Chanhassen city, MN	22,952
Chapel Hill town, NC	57,233
Chardon city, OH	5,148
Charles County, MD	146,551
Charlotte city, NC	731,424
Charlotte County, FL	159,978
Charlottesville city, VA	43,475
Chattanooga city, TN	167,674
Chautauqua town, NY	4,464
Chesterfield County, VA	316,236
Citrus Heights city, CA	83,301
Clackamas County, OR	375,992
Clarendon Hills village, IL	8,427
Clayton city, MO	15,939
Clearwater city, FL	107,685
Cleveland Heights city, OH	46,121
Clinton city, SC	8,490
Clive city, IA	15,447
Clovis city, CA	95,631
College Park city, MD	30,413
College Station city, TX	93,857
Columbia city, MO	108,500
Columbia city, SC	129,272
Columbia Falls city, MT	4,688
Commerce City city, CO	45,913
Concord city, CA	122,067
Concord town, MA	17,668
Conshohocken borough, PA	7,833
Coon Rapids city, MN	61,476
Copperas Cove city, TX	32,032
Coral Springs city, FL	121,096
Coronado city, CA	18,912
Corvallis city, OR	54,462
Cottonwood Heights city, UT	33,433
Creve Coeur city, MO	17,833
Cross Roads town, TX	1,563
Dacono city, CO	4,152
Dade City city, FL	6,437
Dakota County, MN	398,552
Dallas city, OR	14,583
Dallas city, TX	1,197,816
Danville city, KY	16,218
Dardenne Prairie city, MO	11,494
Darien city, IL	22,086
Davenport city, FL	2,888
Davenport city, IA	99,685
Davidson town, NC	10,944
Dayton city, OH	141,527
Dayton town, WY	757
Decatur city, GA	19,335
Del Mar city, CA	4,161
DeLand city, FL	27,031
Delaware city, OH	34,753
Delray Beach city, FL	60,522
Denison city, TX	22,682
Denton city, TX	113,383
Denver city, CO	600,158
Derby city, KS	22,158
Des Moines city, IA	203,433
Des Peres city, MO	8,373
Destin city, FL	12,305
Dothan city, AL	65,496
Douglas County, CO	285,465
Dover city, NH	29,987
Dublin city, CA	46,036
Dublin city, OH	41,751
Duluth city, MN	86,265
Durham city, NC	228,330
Durham County, NC	267,587
Dyer town, IN	16,390
Eagan city, MN	64,206
Eagle Mountain city, UT	21,415
Eagle town, CO	6,508
East Grand Forks city, MN	8,601
East Lansing city, MI	48,579
Eau Claire city, WI	65,883
Eden Prairie city, MN	60,797
Edgerton city, KS	1,671
Edgewater city, CO	5,170
Edina city, MN	47,941
Edmond city, OK	81,405
Edmonds city, WA	39,709
El Cerrito city, CA	23,549
El Dorado County, CA	181,058
El Paso de Robles (Paso Robles) city, CA	29,793
Elk Grove city, CA	153,015
Elko New Market city, MN	4,110
Elmhurst city, IL	44,121
Encinitas city, CA	59,518
Englewood city, CO	30,255
Erie town, CO	18,135
Escambia County, FL	297,619
Estes Park town, CO	5,858
Euclid city, OH	48,920
Fairview town, TX	7,248
Farmersville city, TX	3,301
Farmington Hills city, MI	79,740
Fayetteville city, NC	200,564
Fernandina Beach city, FL	11,487
Fishers town, IN	76,794
Flagstaff city, AZ	65,870
Flower Mound town, TX	64,669
Forest Grove city, OR	21,083
Fort Collins city, CO	143,986
Fort Lauderdale city, FL	165,521
Fort Smith city, AR	86,209
Franklin city, TN	62,487
Fremont city, CA	214,089
Friendswood city, TX	35,805
Fruita city, CO	12,646
Gahanna city, OH	33,248
Gaithersburg city, MD	59,933
Galveston city, TX	47,743
Gardner city, KS	19,123
Georgetown city, TX	47,400
Germantown city, TN	38,844
Gilbert town, AZ	208,453
Gillette city, WY	29,087
Glen Ellyn village, IL	27,450
Glendora city, CA	50,073
Glenview village, IL	44,692
Globe city, AZ	7,532
Golden city, CO	18,867
Golden Valley city, MN	20,371
Goodyear city, AZ	65,275
Grafton village, WI	11,459

Grand Blanc city, MI	8,276
Grants Pass city, OR	34,533
Grass Valley city, CA	12,860
Greeley city, CO	92,889
Greenville city, NC	84,554
Greenwich town, CT	61,171
Greenwood Village city, CO	13,925
Greer city, SC	25,515
Gunnison County, CO	15,324
Hailey city, ID	7,960
Haines Borough, AK	2,508
Haltom City city, TX	42,409
Hamilton city, OH	62,477
Hamilton town, MA	7,764
Hanover County, VA	99,863
Harrisburg city, SD	4,089
Harrisonburg city, VA	48,914
Harrisonville city, MO	10,019
Hastings city, MN	22,172
Hayward city, CA	144,186
Henderson city, NV	257,729
Herndon town, VA	23,292
High Point city, NC	104,371
Highland Park city, IL	29,763
Highlands Ranch CDP, CO	96,713
Holland city, MI	33,051
Homer Glen village, IL	24,220
Honolulu County, HI	953,207
Hooksett town, NH	13,451
Hopkins city, MN	17,591
Hopkinton town, MA	14,925
Hoquiam city, WA	8,726
Horry County, SC	269,291
Howard village, WI	17,399
Hudson city, OH	22,262
Hudson town, CO	2,356
Huntley village, IL	24,291
Hurst city, TX	37,337
Hutchinson city, MN	14,178
Hutto city, TX	14,698
Independence city, MO	116,830
Indianola city, IA	14,782
Indio city, CA	76,036
Iowa City city, IA	67,862
Irving city, TX	216,290
Issaquah city, WA	30,434
Jackson County, MI	160,248
James City County, VA	67,009
Jefferson County, NY	116,229
Jefferson Parish, LA	432,552
Johnson City city, TN	63,152
Johnston city, IA	17,278
Jupiter town, FL	55,156
Kalamazoo city, MI	74,262
Kansas City city, KS	145,786
Kansas City city, MO	459,787
Keizer city, OR	36,478
Kenmore city, WA	20,460
Kennedale city, TX	6,763
Kennett Square borough, PA	6,072
Kent city, WA	92,411
Kerrville city, TX	22,347
Kettering city, OH	56,163
Key West city, FL	24,649
King City city, CA	12,874
King County, WA	1,931,249
Kirkland city, WA	48,787
Kirkwood city, MO	27,540
Knoxville city, IA	7,313
La Plata town, MD	8,753
La Porte city, TX	33,800
La Vista city, NE	15,758
Lafayette city, CO	24,453
Laguna Beach city, CA	22,723
Laguna Niguel city, CA	62,979
Lake Forest city, IL	19,375
Lake in the Hills village, IL	28,965
Lake Stevens city, WA	28,069
Lake Worth city, FL	34,910
Lake Zurich village, IL	19,631
Lakeville city, MN	55,954
Lakewood city, CO	142,980
Lakewood city, WA	58,163
Lane County, OR	351,715
Lansing city, MI	114,297
Laramie city, WY	30,816
Larimer County, CO	299,630
Las Cruces city, NM	97,618
Las Vegas city, NM	13,753
Las Vegas city, NV	583,756
Lawrence city, KS	87,643
Lawrenceville city, GA	28,546
Lee's Summit city, MO	91,364
Lehi city, UT	47,407
Lenexa city, KS	48,190
Lewis County, NY	27,087
Lewiston city, ID	31,894
Lewisville city, TX	95,290
Lewisville town, NC	12,639
Libertyville village, IL	20,315
Lincoln city, NE	258,379
Lincolnwood village, IL	12,590
Lindsborg city, KS	3,458
Little Chute village, WI	10,449
Littleton city, CO	41,737
Livermore city, CA	80,968
Lombard village, IL	43,165
Lone Tree city, CO	10,218
Long Grove village, IL	8,043
Longmont city, CO	86,270
Longview city, TX	80,455
Lonsdale city, MN	3,674
Los Alamos County, NM	17,950
Los Altos Hills town, CA	7,922
Louisville city, CO	18,376
Lower Merion township, PA	57,825
Lynchburg city, VA	75,568
Lynnwood city, WA	35,836
Macomb County, MI	840,978
Manassas city, VA	37,821
Manhattan Beach city, CA	35,135
Manhattan city, KS	52,281
Mankato city, MN	39,309
Maple Grove city, MN	61,567
Maricopa County, AZ	3,817,117
Marion city, IA	34,768
Marshfield city, WI	19,118
Martinez city, CA	35,824
Marysville city, WA	60,020
Matthews town, NC	27,198
McAllen city, TX	129,877
McKinney city, TX	131,117
McMinnville city, OR	32,187
Menlo Park city, CA	32,026
Menomonee Falls village, WI	35,626
Mercer Island city, WA	22,699
Meridian charter township, MI	39,688
Meridian city, ID	75,092
Merriam city, KS	11,003
Mesa city, AZ	439,041

Mesa County, CO 146,723
Miami Beach city, FL 87,779
Miami city, FL 399,457
Middleton city, WI.. 17,442
Midland city, MI 41,863
Milford city, DE 9,559
Milton city, GA 32,661
Minneapolis city, MN 382,578
Missouri City city, TX 67,358
Modesto city, CA 201,165
Monterey city, CA.. 27,810
Montgomery city, MN 2,956
Montgomery County, MD.......................................971,777
Monticello city, UT... 1,972
Montrose city, CO 19,132
Monument town, CO 5,530
Mooresville town, NC.. 32,711
Moraga town, CA 16,016
Morristown city, TN 29,137
Morrisville town, NC 18,576
Morro Bay city, CA 10,234
Mountain Village town, CO...................................... 1,320
Mountlake Terrace city, WA 19,909
Murphy city, TX... 17,708
Naperville city, IL 141,853
Napoleon city, OH 8,749
Needham CDP, MA... 28,886
Nevada City city, CA... 3,068
Nevada County, CA 98,764
New Braunfels city, TX 57,740
New Brighton city, MN... 21,456
New Hanover County, NC......................................202,667
New Hope city, MN 20,339
New Orleans city, LA 343,829
New Port Richey city, FL....................................... 14,911
New Smyrna Beach city, FL 22,464
New Ulm city, MN 13,522
Newberg city, OR... 22,068
Newport city, RI... 24,672
Newport News city, VA...180,719
Newton city, IA.. 15,254
Noblesville city, IN 51,969
Nogales city, AZ.. 20,837
Norcross city, GA 9,116
Norfolk city, VA...242,803
North Mankato city, MN... 13,394
North Port city, FL 57,357
North Richland Hills city, TX.................................. 63,343
North Yarmouth town, ME 3,565
Novato city, CA 51,904
Novi city, MI 55,224
O'Fallon city, IL 28,281
O'Fallon city, MO... 79,329
Oak Park village, IL 51,878
Oakland city, CA 390,724
Oakley city, CA 35,432
Oklahoma City city, OK...579,999
Olathe city, KS..125,872
Old Town city, ME.. 7,840
Olmsted County, MN 144,248
Olympia city, WA 46,478
Orange village, OH... 3,323
Orland Park village, IL 56,767
Orleans Parish, LA...343,829
Oshkosh city, WI.. 66,083
Oshtemo charter township, MI................................ 21,705
Oswego village, IL.. 30,355
Otsego County, MI 24,164
Ottawa County, MI...263,801
Paducah city, KY.. 25,024

Palm Beach Gardens city, FL.................................. 48,452
Palm Coast city, FL... 75,180
Palo Alto city, CA 64,403
Palos Verdes Estates city, CA 13,438
Papillion city, NE 18,894
Paradise Valley town, AZ 12,820
Park City city, UT 7,558
Parker town, CO 45,297
Parkland city, FL 23,962
Pasco city, WA.. 59,781
Pasco County, FL 464,697
Payette city, ID.. 7,433
Pearland city, TX 91,252
Peoria city, AZ 154,065
Peoria city, IL 115,007
Pflugerville city, TX 46,936
Phoenix city, AZ 1,445,632
Pinehurst village, NC 13,124
Piqua city, OH 20,522
Pitkin County, CO 17,148
Plano city, TX 259,841
Platte City city, MO.. 4,691
Pleasant Hill city, IA 8,785
Pleasanton city, CA 70,285
Plymouth city, MN 70,576
Polk County, IA...430,640
Pompano Beach city, FL 99,845
Port Orange city, FL 56,048
Portland city, OR...583,776
Post Falls city, ID 27,574
Powell city, OH 11,500
Prince William County, VA.....................................402,002
Prior Lake city, MN... 22,796
Pueblo city, CO 106,595
Purcellville town, VA 7,727
Queen Creek town, AZ 26,361
Raleigh city, NC 403,892
Ramsey city, MN 23,668
Raymond town, ME... 4,436
Raymore city, MO 19,206
Redmond city, OR.. 26,215
Redmond city, WA 54,144
Reno city, NV..225,221
Reston CDP, VA 58,404
Richland city, WA 48,058
Richmond city, CA...103,701
Richmond Heights city, MO...................................... 8,603
Rio Rancho city, NM 87,521
River Falls city, WI 15,000
Riverside city, CA 303,871
Riverside city, MO 2,937
Roanoke city, VA.. 97,032
Roanoke County, VA 92,376
Rochester Hills city, MI.. 70,995
Rock Hill city, SC... 66,154
Rockville city, MD... 61,209
Roeland Park city, KS 6,731
Rogers city, MN 8,597
Rohnert Park city, CA 40,971
Rolla city, MO 19,559
Roselle village, IL... 22,763
Rosemount city, MN 21,874
Rosenberg city, TX... 30,618
Roseville city, MN... 33,660
Round Rock city, TX 99,887
Royal Oak city, MI.. 57,236
Saco city, ME 18,482
Sahuarita town, AZ 25,259
Salida city, CO 5,236
Sammamish city, WA.. 45,780

San Anselmo town, CA	12,336
San Diego city, CA	1,307,402
San Francisco city, CA	805,235
San Jose city, CA	945,942
San Juan County, NM	130,044
San Marcos city, CA	83,781
San Marcos city, TX	44,894
San Rafael city, CA	57,713
Sanford city, FL	53,570
Sangamon County, IL	197,465
Santa Clarita city, CA	176,320
Santa Fe city, NM	67,947
Santa Fe County, NM	144,170
Santa Monica city, CA	89,736
Sarasota County, FL	379,448
Savage city, MN	26,911
Schaumburg village, IL	74,227
Schertz city, TX	31,465
Scott County, MN	129,928
Scottsdale city, AZ	217,385
Seaside city, CA	33,025
Sedona city, AZ	10,031
Sevierville city, TN	14,807
Shakopee city, MN	37,076
Sharonville city, OH	13,560
Shawnee city, KS	62,209
Shawnee city, OK	29,857
Sherborn town, MA	4,119
Shoreview city, MN	25,043
Shorewood village, IL	15,615
Shorewood town, WI	13,162
Sierra Vista city, AZ	43,888
Silverton city, OR	9,222
Sioux Center city, IA	7,048
Sioux Falls city, SD	153,888
Skokie village, IL	64,784
Snellville city, GA	18,242
Snoqualmie city, WA	10,670
Somerset town, MA	18,165
South Jordan city, UT	50,418
South Lake Tahoe city, CA	21,403
Southlake city, TX	26,575
Spearfish city, SD	10,494
Spring Hill city, KS	5,437
Springboro city, OH	17,409
Springfield city, MO	159,498
Springville city, UT	29,466
St. Augustine city, FL	12,975
St. Charles city, IL	32,974
St. Cloud city, FL	35,183
St. Cloud city, MN	65,842
St. Joseph city, MO	76,780
St. Joseph town, WI	3,842
St. Louis County, MN	200,226
State College borough, PA	42,034
Steamboat Springs city, CO	12,088
Sterling Heights city, MI	129,699
Sugar Grove village, IL	8,997
Sugar Land city, TX	78,817
Suisun City city, CA	28,111
Summit city, NJ	21,457
Summit County, UT	36,324
Summit village, IL	11,054
Sunnyvale city, CA	140,081
Surprise city, AZ	117,517
Suwanee city, GA	15,355
Tacoma city, WA	198,397
Takoma Park city, MD	16,715
Tamarac city, FL	60,427
Temecula city, CA	100,097
Tempe city, AZ	161,719
Temple city, TX	66,102
Texarkana city, TX	36,411
The Woodlands CDP, TX	93,847
Thousand Oaks city, CA	126,683
Tigard city, OR	48,035
Tracy city, CA	82,922
Trinidad CCD, CO	12,017
Tualatin city, OR	26,054
Tulsa city, OK	391,906
Twin Falls city, ID	44,125
Tyler city, TX	96,900
Unalaska city, AK	4,376
University Heights city, OH	13,539
University Park city, TX	23,068
Upper Arlington city, OH	33,771
Urbandale city, IA	39,463
Vail town, CO	5,305
Vancouver city, WA	161,791
Ventura CCD, CA	111,889
Vernon Hills village, IL	25,113
Vestavia Hills city, AL	34,033
Victoria city, MN	7,345
Vienna town, VA	15,687
Virginia Beach city, VA	437,994
Walnut Creek city, CA	64,173
Washington County, MN	238,136
Washington town, NH	1,123
Washoe County, NV	421,407
Washougal city, WA	14,095
Wauwatosa city, WI	46,396
Waverly city, IA	9,874
Weddington town, NC	9,459
Wentzville city, MO	29,070
West Carrollton city, OH	13,143
West Chester borough, PA	18,461
West Des Moines city, IA	56,609
Western Springs village, IL	12,975
Westerville city, OH	36,120
Westlake town, TX	992
Westminster city, CO	106,114
Weston town, MA	11,261
White House city, TN	10,255
Wichita city, KS	382,368
Williamsburg city, VA	14,068
Willowbrook village, IL	8,540
Wilmington city, NC	106,476
Wilsonville city, OR	19,509
Windsor town, CO	18,644
Windsor town, CT	29,044
Winnetka village, IL	12,187
Winter Garden city, FL	34,568
Woodbury city, MN	61,961
Woodinville city, WA	10,938
Woodland city, CA	55,468
Wrentham town, MA	10,955
Wyandotte County, KS	157,505
Yakima city, WA	91,067
York County, VA	65,464
Yorktown town, IN	9,405
Yorkville city, IL	16,921
Yountville city, CA	2,933

Jurisdictions near Washington, D.C. Benchmark Comparisons

Table 91: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Alexandria	86%	8	22	Similar
Overall image or reputation of Alexandria	89%	5	19	Higher
Alexandria as a place to live	92%	6	19	Similar
Your neighborhood as a place to live	86%	5	18	Similar
Alexandria as a place to raise children	76%	15	20	Similar
Alexandria as a place to retire	53%	11	20	Similar
Overall appearance of Alexandria	86%	4	21	Similar

Table 92: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Alexandria	85%	7	17	Similar
	In your neighborhood during the day	96%	6	20	Similar
	In Alexandria's downtown/commercial area during the day	96%	3	18	Higher
Mobility	Overall ease of getting to the places you usually have to visit	77%	5	16	Similar
	Availability of paths and walking trails	76%	3	17	Higher
	Ease of walking in Alexandria	79%	5	18	Higher
	Ease of travel by bicycle in Alexandria	68%	3	18	Higher
	Ease of travel by public transportation in Alexandria	64%	2	12	Higher
	Ease of travel by car in Alexandria	57%	12	20	Similar
	Ease of public parking	39%	8	11	Similar
	Traffic flow on major streets	40%	11	20	Similar
Natural Environment	Quality of overall natural environment in Alexandria	79%	12	18	Similar
	Cleanliness of Alexandria	81%	7	18	Similar
	Air quality	78%	10	16	Similar
Built Environment	Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	74%	1	14	Higher
	Overall quality of new development in Alexandria	67%	3	18	Similar
	Availability of affordable quality housing	24%	15	18	Similar
	Variety of housing options	51%	11	19	Similar
	Public places where people want to spend time	81%	2	13	Higher
Economy	Overall economic health of Alexandria	77%	4	15	Similar
	Vibrant downtown/commercial area	81%	1	12	Much higher
	Overall quality of business and service establishments in Alexandria	78%	2	16	Similar
	Cost of living in Alexandria	23%	12	15	Similar
	Shopping opportunities	82%	2	17	Higher
	Employment opportunities	64%	2	19	Higher
	Alexandria as a place to visit	89%	3	15	Much higher
	Alexandria as a place to work	85%	2	18	Higher
Recreation and Wellness	Health and wellness opportunities in Alexandria	79%	3	14	Similar
	Availability of affordable quality mental health care	65%	2	14	Higher
	Availability of preventive health services	75%	4	16	Similar
	Availability of affordable quality health care	70%	5	16	Similar
	Availability of affordable quality food	77%	3	15	Similar
	Recreational opportunities	75%	4	18	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Fitness opportunities (including exercise classes, etc.)	76%	4	14	Similar
Education and Enrichment	Overall opportunities for education and enrichment	74%	8	15	Similar
	Opportunities to attend cultural/arts/music activities	70%	8	20	Similar
	Adult educational opportunities	68%	7	14	Similar
	K-12 education	56%	13	18	Similar
	Availability of affordable quality child care/preschool	45%	10	15	Similar
Community Engagement	Opportunities to participate in social events and activities	75%	3	17	Similar
	Neighborliness of Alexandria	66%	6	15	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	76%	5	18	Similar
	Opportunities to participate in community matters	74%	4	19	Similar
	Opportunities to volunteer	83%	4	17	Similar

Table 93: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Alexandria	82%	8	23	Similar
Overall customer service by Alexandria employees (police, receptionists, planners, etc.)	74%	10	19	Similar
Value of services for the taxes paid to Alexandria	59%	9	22	Similar
Overall direction that Alexandria is taking	66%	5	18	Similar
Job Alexandria government does at welcoming citizen involvement	59%	6	18	Similar
Overall confidence in Alexandria government	61%	5	15	Similar
Generally acting in the best interest of the community	63%	3	15	Similar
Being honest	68%	4	15	Similar
Treating all residents fairly	61%	5	15	Similar
Services provided by the Federal Government	54%	2	14	Similar

Table 94: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Police services	88%	3	20	Similar
	Fire services	96%	6	15	Similar
	Ambulance or emergency medical services	92%	8	17	Similar
	Crime prevention	78%	6	20	Similar
	Fire prevention and education	81%	7	16	Similar
	Animal control	78%	4	15	Similar
	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	64%	12	18	Similar
Mobility	Traffic enforcement	66%	8	18	Similar
	Street repair	42%	9	17	Similar
	Street cleaning	62%	9	16	Similar
	Street lighting	68%	2	19	Similar
	Snow removal	71%	5	16	Similar
	Sidewalk maintenance	58%	5	15	Similar
	Traffic signal timing	57%	4	13	Similar
	Bus or transit services	79%	1	13	Higher
Natural Environment	Garbage collection	83%	7	17	Similar
	Recycling	78%	11	20	Similar
	Yard waste pick-up	79%	7	16	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Drinking water	74%	5	15	Similar
	Preservation of natural areas such as open space, farmlands and greenbelts	65%	4	14	Similar
	Alexandria open space	63%	4	12	Similar
	Storm water drainage	73%	6	17	Similar
	Sewer services	77%	8	15	Similar
	Land use, planning and zoning	51%	5	17	Similar
Built Environment	Code enforcement (weeds, abandoned buildings, etc.)	59%	3	17	Similar
	Cable television	37%	11	11	Lower
Economy	Economic development	69%	4	18	Similar
	City parks	87%	5	19	Similar
	Recreation programs or classes	83%	3	16	Similar
Recreation and Wellness	Recreation centers or facilities	79%	6	17	Similar
	Health services	77%	4	14	Similar
Education and Enrichment	City-sponsored special events	78%	2	15	Similar
	Public library services	88%	5	15	Similar
Community Engagement	Public information services	78%	4	18	Similar

Table 95: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	66%	8	19	Similar
Recommend living in Alexandria to someone who asks	94%	4	18	Similar
Remain in Alexandria for the next five years	80%	11	17	Similar
Contacted Alexandria (in-person, phone, email or web) for help or information	47%	8	16	Similar

Table 96: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Did NOT report a crime to the police	87%	4	13	Similar
Safety	Household member was NOT a victim of a crime	92%	4	15	Similar
	Made efforts to conserve water	75%	12	13	Similar
Natural Environment	Made efforts to make your home more energy efficient	70%	11	13	Similar
	Recycle at home	86%	8	16	Similar
	Did NOT observe a code violation or other hazard in Alexandria	73%	1	13	Higher
Built Environment	NOT experiencing housing costs stress	61%	11	17	Similar
	Purchase goods or services from a business located in Alexandria	98%	4	14	Similar
	Economy will have positive impact on income	40%	1	16	Higher
Economy	Work inside boundaries of Alexandria	30%	13	14	Lower
	Used Alexandria recreation centers or their services	50%	12	15	Similar
	Visited a neighborhood park or City park	86%	5	17	Similar
	Eat at least 5 portions of fruits and vegetables a day	83%	11	14	Similar
Recreation and Wellness	Participate in moderate or vigorous physical activity	86%	6	14	Similar
	In very good to excellent health	70%	5	14	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Education and Enrichment	Visited Alexandria public library	63%	9	14	Similar
	Attended City-sponsored event	52%	9	15	Similar
Community Engagement	Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	17%	9	13	Similar
	Volunteered your time to some group/activity in Alexandria	34%	13	15	Lower
	Attended a local public meeting	15%	17	17	Lower
	Watched (online or on television) a local public meeting	17%	15	16	Lower
	Read or watch local news (via television, paper, computer, etc.)	84%	10	14	Similar
	Vote in local elections	82%	10	15	Similar

Communities included in jurisdictions near Washington, D.C. comparisons

The communities included in Alexandria's custom comparisons are listed below along with their population according to the 2010 Census.

Albemarle County, VA... 98,970
Alexandria city, VA 139,966
Annapolis city, MD 38,394
Ashland city, OR 20,078
Ashland town, MA 16,593
Ashland town, VA... 7,225
Baltimore city, MD..620,961
Charles County, MD..146,551
Chesterfield County, VA..316,236
College Park city, MD 30,413
Gaithersburg city, MD... 59,933
Hanover County, VA.. 99,863
Harrisonburg city, VA 48,914

Herndon town, VA... 23,292
James City County, VA 67,009
La Plata town, MD.. 8,753
Lynchburg city, VA 75,568
Montgomery County, MD...971,777
Newport News city, VA...180,719
Norfolk city, VA..242,803
Prince William County, VA..402,002
Reston CDP, VA 58,404
Takoma Park city, MD 16,715
Vienna town, VA 15,687
York County, VA... 65,464

Populations between 80,000 and 180,000 near Metropolitan Areas Benchmark Comparisons

Table 97: Community Characteristics General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
The overall quality of life in Alexandria	86%	24	73	Similar
Overall image or reputation of Alexandria	89%	7	50	Higher
Alexandria as a place to live	92%	13	61	Similar
Your neighborhood as a place to live	86%	14	48	Similar
Alexandria as a place to raise children	76%	31	57	Similar
Alexandria as a place to retire	53%	44	55	Similar
Overall appearance of Alexandria	86%	8	50	Higher

Table 98: Community Characteristics by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Safety	Overall feeling of safety in Alexandria	85%	19	49	Similar
	In your neighborhood during the day	96%	16	61	Similar
	In Alexandria's downtown/commercial area during the day	96%	1	52	Higher
Mobility	Overall ease of getting to the places you usually have to visit	77%	10	39	Similar
	Availability of paths and walking trails	76%	11	49	Higher
	Ease of walking in Alexandria	79%	4	46	Higher
	Ease of travel by bicycle in Alexandria	68%	4	47	Higher
	Ease of travel by public transportation in Alexandria	64%	3	36	Higher
	Ease of travel by car in Alexandria	57%	28	46	Similar
	Ease of public parking	39%	19	32	Similar
	Traffic flow on major streets	40%	30	50	Similar
Natural Environment	Quality of overall natural environment in Alexandria	79%	20	41	Similar
	Cleanliness of Alexandria	81%	15	43	Similar
	Air quality	78%	16	39	Similar
Built Environment	Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	74%	6	38	Higher
	Overall quality of new development in Alexandria	67%	10	40	Similar
	Availability of affordable quality housing	24%	36	47	Similar
	Variety of housing options	51%	19	39	Similar
	Public places where people want to spend time	81%	6	36	Higher
Economy	Overall economic health of Alexandria	77%	15	40	Higher
	Vibrant downtown/commercial area	81%	7	31	Much higher
	Overall quality of business and service establishments in Alexandria	78%	7	41	Similar
	Cost of living in Alexandria	23%	34	39	Lower
	Shopping opportunities	82%	4	43	Higher
	Employment opportunities	64%	6	50	Higher
	Alexandria as a place to visit	89%	7	40	Higher
	Alexandria as a place to work	85%	5	57	Higher
Recreation and Wellness	Health and wellness opportunities in Alexandria	79%	16	39	Similar
	Availability of affordable quality mental health care	65%	4	32	Higher
	Availability of preventive health services	75%	8	32	Similar
	Availability of affordable quality health care	70%	13	38	Similar
	Availability of affordable quality food	77%	9	34	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Recreational opportunities	75%	16	43	Similar
	Fitness opportunities (including exercise classes, etc.)	76%	13	36	Similar
Education and Enrichment	Overall opportunities for education and enrichment	74%	18	38	Similar
	Opportunities to attend cultural/arts/music activities	70%	19	47	Similar
	Adult educational opportunities	68%	16	34	Similar
	K-12 education	56%	34	41	Similar
	Availability of affordable quality child care/preschool	45%	24	37	Similar
	Opportunities to participate in social events and activities	75%	10	38	Similar
	Neighborliness of Alexandria	66%	10	38	Similar
	Openness and acceptance of the community toward people of diverse backgrounds	76%	3	43	Higher
Community Engagement	Opportunities to participate in community matters	74%	9	39	Similar
	Opportunities to volunteer	83%	10	38	Similar

Table 99: Governance General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Services provided by the City of Alexandria	82%	20	70	Similar
Overall customer service by Alexandria employees (police, receptionists, planners, etc.)	74%	21	62	Similar
Value of services for the taxes paid to Alexandria	59%	12	66	Similar
Overall direction that Alexandria is taking	66%	15	47	Similar
Job Alexandria government does at welcoming citizen involvement	59%	10	48	Similar
Overall confidence in Alexandria government	61%	9	37	Similar
Generally acting in the best interest of the community	63%	10	39	Similar
Being honest	68%	6	35	Higher
Treating all residents fairly	61%	10	37	Similar
Services provided by the Federal Government	54%	1	38	Higher

Table 100: Governance by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Police services	88%	9	66	Higher
	Fire services	96%	12	54	Similar
	Ambulance or emergency medical services	92%	12	46	Similar
	Crime prevention	78%	9	57	Higher
	Fire prevention and education	81%	13	47	Similar
	Animal control	78%	10	55	Similar
Safety	Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	64%	18	40	Similar
	Traffic enforcement	66%	11	55	Similar
	Street repair	42%	25	50	Similar
	Street cleaning	62%	15	44	Similar
	Street lighting	68%	7	42	Similar
	Snow removal	71%	7	31	Similar
	Sidewalk maintenance	58%	8	41	Similar
	Traffic signal timing	57%	5	38	Similar
Mobility	Bus or transit services	79%	2	33	Higher
Natural Environment	Garbage collection	83%	22	54	Similar
	Recycling	78%	27	55	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Yard waste pick-up	79%	16	39	Similar
	Drinking water	74%	15	43	Similar
	Preservation of natural areas such as open space, farmlands and greenbelts	65%	12	38	Similar
	Alexandria open space	63%	13	37	Similar
	Storm water drainage	73%	12	52	Similar
	Sewer services	77%	19	47	Similar
	Land use, planning and zoning	51%	14	45	Similar
Built Environment	Code enforcement (weeds, abandoned buildings, etc.)	59%	5	61	Higher
	Cable television	37%	28	30	Lower
Economy	Economic development	69%	10	43	Higher
	City parks	87%	14	47	Similar
	Recreation programs or classes	83%	8	51	Similar
Recreation and Wellness	Recreation centers or facilities	79%	16	44	Similar
	Health services	77%	10	32	Similar
Education and Enrichment	City-sponsored special events	78%	6	36	Higher
	Public library services	88%	11	50	Similar
Community Engagement	Public information services	78%	8	39	Similar

Table 101: Participation General

	Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
Sense of community	66%	14	45	Similar
Recommend living in Alexandria to someone who asks	94%	7	43	Higher
Remain in Alexandria for the next five years	80%	29	43	Similar
Contacted Alexandria (in-person, phone, email or web) for help or information	47%	17	56	Similar

Table 102: Participation by Facet

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	Did NOT report a crime to the police	87%	2	36	Higher
Safety	Household member was NOT a victim of a crime	92%	6	40	Similar
	Made efforts to conserve water	75%	29	33	Lower
Natural Environment	Made efforts to make your home more energy efficient	70%	31	33	Similar
	Recycle at home	86%	23	38	Similar
	Did NOT observe a code violation or other hazard in Alexandria	73%	1	35	Much higher
Built Environment	NOT experiencing housing costs stress	61%	31	38	Similar
	Purchase goods or services from a business located in Alexandria	98%	23	36	Similar
	Economy will have positive impact on income	40%	5	39	Similar
Economy	Work inside boundaries of Alexandria	30%	34	36	Much lower
	Used Alexandria recreation centers or their services	50%	29	35	Similar
	Visited a neighborhood park or City park	86%	14	41	Similar
	Eat at least 5 portions of fruits and vegetables a day	83%	21	34	Similar
Recreation and Wellness	Participate in moderate or vigorous physical activity	86%	14	35	Similar

		Percent positive	Rank	Number of communities in comparison	Comparison to benchmark
	In very good to excellent health	70%	8	35	Similar
Education and Enrichment	Visited Alexandria public library	63%	13	39	Similar
	Attended City-sponsored event	52%	23	36	Similar
	Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	17%	21	35	Similar
	Volunteered your time to some group/activity in Alexandria	34%	34	40	Similar
	Attended a local public meeting	15%	35	38	Similar
	Watched (online or on television) a local public meeting	17%	34	36	Similar
	Read or watch local news (via television, paper, computer, etc.)	84%	29	36	Similar
Community Engagement	Vote in local elections	82%	26	38	Similar

Communities included in populations between 80,000 and 180,000 and near metropolitan areas comparisons

The communities included in Alexandria's custom comparisons are listed below along with their population according to the 2010 Census.

Albemarle County, VA.. 98,970
Alexandria city, VA 139,966
Ann Arbor city, MI..113,934
Arvada city, CO...106,433
Asheville city, NC 83,393
Athens-Clarke County, GA......................................115,452
Augusta CCD, GA 134,777
Bellevue city, WA 122,363
Bellingham city, WA 80,885
Billings city, MT..104,170
Bloomington city, IN... 80,405
Bloomington city, MN 82,893
Boone County, KY 118,811
Boulder city, CO 97,385
Broken Arrow city, OK 98,850
Cabarrus County, NC..178,011
Cambridge city, MA 105,162
Cape Coral city, FL 154,305
Cary town, NC 135,234
Cedar Rapids city, IA...126,326
Centennial city, CO..100,377
Charles County, MD..146,551
Charlotte County, FL 159,978
Chattanooga city, TN...167,674
Clearwater city, FL 107,685
Clovis city, CA.. 95,631
College Station city, TX 93,857
Columbia city, MO...108,500
Columbia city, SC 129,272
Concord city, CA 122,067
Coral Springs city, FL..121,096
Dayton city, OH...141,527
Denton city, TX...113,383
Duluth city, MN... 86,265
Edmond city, OK 81,405
Elk Grove city, CA 153,015
Fort Collins city, CO...143,986
Greenville city, NC... 84,554
Hanover County, VA... 99,863
Hayward city, CA 144,186

High Point city, NC 104,371
Highlands Ranch CDP, CO 96,713
Independence city, MO...116,830
Jackson County, MI..160,248
Jefferson County, NY..116,229
Kansas City city, KS...145,786
Kent city, WA 92,411
Lakewood city, CO 142,980
Lansing city, MI 114,297
Las Cruces city, NM 97,618
Lawrence city, KS... 87,643
Lee's Summit city, MO.. 91,364
Lewisville city, TX.. 95,290
Livermore city, CA... 80,968
Longmont city, CO 86,270
Longview city, TX.. 80,455
McAllen city, TX 129,877
McKinney city, TX..131,117
Mesa County, CO...146,723
Miami Beach city, FL 87,779
Naperville city, IL 141,853
Nevada County, CA 98,764
Olathe city, KS..125,872
Olmsted County, MN 144,248
Pearland city, TX... 91,252
Peoria city, AZ 154,065
Peoria city, IL 115,007
Pompano Beach city, FL 99,845
Pueblo city, CO 106,595
Richmond city, CA...103,701
Rio Rancho city, NM 87,521
Roanoke city, VA... 97,032
Roanoke County, VA 92,376
Round Rock city, TX... 99,887
San Marcos city, CA... 83,781
Santa Fe County, NM 144,170
Santa Monica city, CA.. 89,736
Scott County, MN 129,928
Sioux Falls city, SD..153,888
Springfield city, MO...159,498

Appendix C: Detailed Survey Methods

The National Citizen Survey (The NCS™), conducted by National Research Center, Inc., was developed to provide communities an accurate, affordable and easy way to assess and interpret resident opinion about important local topics. Standardization of common questions and survey methods provide the rigor to assure valid results, and each community has enough flexibility to construct a customized version of The NCS.

Results offer insight into residents' perspectives about the community as a whole, including local amenities, services, public trust, resident participation and other aspects of the community in order to support budgeting, land use and strategic planning and communication with residents. Resident demographic characteristics permit comparison to the Census as well as comparison of results for different subgroups of residents. The City of Alexandria funded this research. Please contact Ben Walworth of the City of Alexandria at ben.walworth@alexandriava.gov if you have any questions about the survey.

Survey Validity

The question of survey validity has two parts: 1) how can a community be confident that the results from those who completed the questionnaire are representative of the results that would have been obtained had the survey been administered to the entire population? and 2) how closely do the perspectives recorded on the survey reflect what residents really believe or do?

To answer the first question, the best survey research practices were used for the resources spent to ensure that the results from the survey respondents reflect the opinions of residents in the entire community. These practices include:

- Using a mail-out/mail-back methodology, which typically gets a higher response rate than phone for the same dollars spent. A higher response rate lessens the worry that those who did not respond are different than those who did respond.
- Selecting households at random within the community to receive the survey to ensure that the households selected to receive the survey are representative of the larger community.
- Over-sampling multi-family housing units to improve response from hard-to-reach, lower income or younger apartment dwellers.
- Selecting the respondent within the household using an unbiased sampling procedure; in this case, the "birthday method." The cover letter included an instruction requesting that the respondent in the household be the adult (18 years old or older) who most recently had a birthday, irrespective of year of birth.
- Contacting potential respondents three times to encourage response from people who may have different opinions or habits than those who would respond with only a single prompt.
- Inviting response in a compelling manner (using appropriate letterhead/logos and a signature of a visible leader) to appeal to recipients' sense of civic responsibility.
- Providing a pre-addressed, postage-paid return envelope.
- Offering the survey in Spanish or other language when requested by a given community.
- Weighting the results to reflect the demographics of the population.

The answer to the second question about how closely the perspectives recorded on the survey reflect what residents really believe or do is more complex. Resident responses to surveys are influenced by a variety of factors. For questions about service quality, residents' expectations for service quality play a role as well as the "objective" quality of the service provided, the way the resident perceives the entire community (that is, the context in which the service is provided), the scale on which the resident is asked to record his or her opinion and, of course, the opinion, itself, that a resident holds about the service. Similarly a resident's report of certain behaviors is colored by what he or she believes is the socially desirable response (e.g., reporting tolerant behaviors toward "oppressed groups," likelihood of voting for a tax increase for services to poor people, use of alternative modes of travel to work besides the single occupancy vehicle), his or her memory of the actual behavior (if it is not a question speculating about future actions, like a vote), his or her confidence that he or she can be honest without suffering any negative consequences (thus the need for anonymity) as well as the actual behavior itself.

How closely survey results come to recording the way a person really feels or behaves often is measured by the coincidence of reported behavior with observed current behavior (e.g., driving habits), reported intentions to behave with observed future behavior (e.g., voting choices) or reported opinions about current community quality

with objective characteristics of the community (e.g., feelings of safety correlated with rates of crime). There is a body of scientific literature that has investigated the relationship between reported behaviors and actual behaviors. Well-conducted surveys, by and large, do capture true respondent behaviors or intentions to act with great accuracy. Predictions of voting outcomes tend to be quite accurate using survey research, as do reported behaviors that are not about highly sensitive issues (e.g., family abuse or other illegal or morally sanctioned activities). For self-reports about highly sensitive issues, statistical adjustments can be made to correct for the respondents' tendency to report what they think the "correct" response should be.

Research on the correlation of resident opinion about service quality and "objective" ratings of service quality vary, with some showing stronger relationships than others. NRC's own research has demonstrated that residents who report the lowest ratings of street repair live in communities with objectively worse street conditions than those who report high ratings of street repair (based on road quality, delay in street repair, number of road repair employees). Similarly, the lowest rated fire services appear to be "objectively" worse than the highest rated fire services (expenditures per capita, response time, "professional" status of firefighters, breadth of services and training provided). Resident opinion commonly reflects objective performance data but is an important measure on its own. NRC principals have written, "If you collect trash three times a day but residents think that your trash haul is lousy, you still have a problem."

Selecting Survey Recipients

"Sampling" refers to the method by which households were chosen to receive the survey. All households within the City of Alexandria were eligible to participate in the survey. A list of all households within the zip codes serving Alexandria was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Alexandria households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file (updated on a quarterly basis) and addresses located outside of the City of Alexandria boundaries were removed from consideration. Each address identified as being within City boundaries was further identified as being within one of the nine areas.

To choose the 3,000 survey recipients, a systematic sampling method was applied to the list of households previously screened for geographic location. Systematic sampling is a procedure whereby a complete list of all possible households is culled, selecting every *Nth* one, giving each eligible household a known probability of selection, until the appropriate number of households is selected. Multi-family housing units were selected at a higher rate as residents of this type of housing typically respond at lower rates to surveys than do those in single-family housing units. Figure 1 displays a map of the households selected to receive the survey. In general, because of the random sampling techniques used, the displayed sampling density will closely mirror the overall housing unit density (which may be different from the population density). While the theory of probability assumes no bias in selection, there may be some minor variations in practice (meaning, an area with only 15% of the housing units might be selected at an actual rate that is slightly above or below that).

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the cover letter accompanying the questionnaire.

Figure 1: Location of Survey Recipients

Areas of Alexandria, VA

Area 1	Area 3	Area 5	Area 7	Area 9
Area 2	Area 4	Area 6	Area 8	
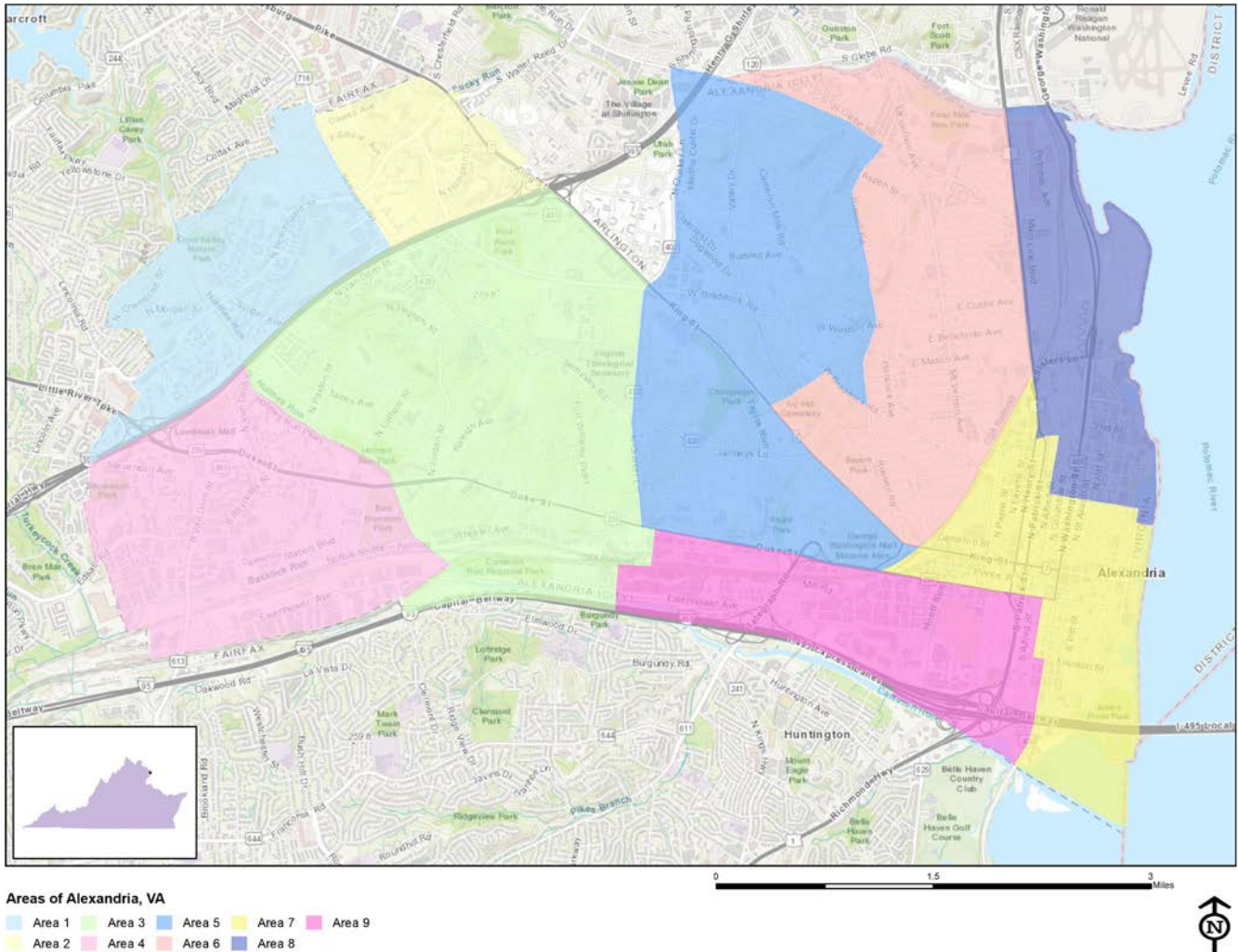
Survey Administration and Response

Selected households received three mailings, one week apart, beginning on January 2, 2018. The first mailing was a prenotification postcard announcing the upcoming survey. The next mailing contained a letter from the City Manager inviting the household to participate, a questionnaire and a postage-paid return envelope. The final mailing contained a reminder letter, another survey and a postage-paid return envelope. The second cover letter asked those who had not completed the survey to do so and those who had already done so to refrain from turning in another survey. The survey was available in English and Spanish. Both cover letters contained paragraphs in Spanish instructing participants to complete the Spanish version of the survey online; respondents could opt to take the survey online in their language of preference. The City of Alexandria chose to augment their administration of The NCS with several additional services, including demographic subgroup comparisons, custom benchmark comparison and an expanded sample size. Completed surveys were collected over the following six weeks.

About 3% of the 3,000 surveys mailed were returned because the housing unit was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 2,906 households that received the survey, 695 completed the survey, providing an overall response rate of 24%. Of the 695 completed surveys, three were completed in Spanish and 174 were completed online. Additionally, responses were tracked by area; response rates by area ranged from 15% to 34%. The response rates were calculated using AAPOR's response rate #2[1] for mailed surveys of unnamed persons.

---

[1] See AAPOR's Standard Definitions here: http://www.aapor.org/Standards-Ethics/Standard-Definitions-(1).aspx for more information

Table 103: Survey Response Rates by Area

	Area 1	Area 2	Area 3	Area 4	Area 5	Area 6	Area 7	Area 8	Area 9	Overall
Total sample used	430	375	400	470	250	350	225	250	250	3,000
I=Complete Interviews	60	57	78	91	77	100	68	81	58	675
P=Partial Interviews	4	1	1	1	2	4	0	1	1	15
R=Refusal and break off	0	0	0	0	0	0	0	0	0	0
NC=Non Contact	0	0	0	0	0	0	0	0	0	0
O=Other	0	0	0	0	0	0	0	0	0	0
UH=Unknown household	0	0	0	0	0	0	0	0	0	0
UO=Unknown other	356	301	311	362	166	240	142	162	181	2,216
Response rate: (I+P)/(I+P) + (R+NC+O) + (UH+UO)	15%	16%	20%	20%	32%	30%	32%	34%	25%	24%

Confidence Intervals

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions.[2]

The margin of error for the City of Alexandria survey is no greater than plus or minus four percentage points around any given percent reported for all respondents (695 completed surveys).

For subgroups of responses, the margin of error increases because the number of respondents for the subgroup is smaller. For subgroups of approximately 100 respondents, the margin of error is plus or minus 10 percentage points.

Survey Processing (Data Entry)

Upon receipt, completed surveys were assigned a unique identification number. Additionally, each survey was reviewed and "cleaned" as necessary. For example, a question may have asked a respondent to pick two items out of a list of five, but the respondent checked three; in this case, NRC would use protocols to randomly choose two of the three selected items for inclusion in the dataset.

All surveys then were entered twice into an electronic dataset; any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed.

NRC used SurveyGizmo, a web-based survey and analytics platform, to collect the online survey data. Use of an online system means all collected data are entered into the dataset when the respondents submit the surveys. Skip patterns are programmed into system so respondents are automatically "skipped" to the appropriate question based on the individual responses being given. Online programming also allows for more rigid control of the data format, making extensive data cleaning unnecessary.

A series of quality control checks were also performed in order to ensure the integrity of the web data. Steps may include and not be limited to reviewing the data for clusters of repeat IP addresses and time stamps (indicating duplicate responses) and removing empty submissions (questionnaires submitted with no questions answered).

---

[2] A 95% confidence interval indicates that for every 100 random samples of this many residents, 95 of the confidence intervals created will include the "true" population response. This theory is applied in practice to mean that the "true" perspective of the target population lies within the confidence interval created for a single survey. For example, if 75% of residents rate a service as "excellent" or "good," then the 4% margin of error (for the 95% confidence interval) indicates that the range of likely responses for the entire community is between 71% and 79%. This source of uncertainty is called sampling error. In addition to sampling error, other sources of error may affect any survey, including the non-response of residents with opinions different from survey responders. Though standardized on The NCS, on other surveys, differences in question wording, order, translation and data entry, as examples, can lead to somewhat varying results.

Survey Data Weighting

The demographic characteristics of the survey respondents were compared to those found in the 2010 Census and American Community Survey estimates for adults in the City of Alexandria. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting housing tenure (rent or own), housing unit type (attached or detached), race, ethnicity, sex, age and area. No adjustments were made for design effects. The results of the weighting scheme are presented in the following table.

Table 104: Alexandria, VA 2018 Weighting Table

Characteristic	2010 Census	Unweighted Data	Weighted Data
Housing			
Rent home	57%	35%	51%
Own home	43%	65%	49%
Detached unit*	16%	20%	18%
Attached unit*	84%	80%	82%
Race and Ethnicity			
White	63%	76%	66%
Not white	37%	24%	34%
Not Hispanic	85%	93%	88%
Hispanic	15%	7%	12%
Sex and Age			
Female	53%	59%	56%
Male	47%	41%	44%
18-34 years of age	38%	14%	34%
35-54 years of age	38%	39%	41%
55+ years of age	24%	47%	26%
Females 18-34	20%	9%	18%
Females 35-54	19%	23%	23%
Females 55+	14%	27%	15%
Males 18-34	18%	5%	15%
Males 35-54	19%	16%	18%
Males 55+	11%	20%	11%
Area			
Area 1	14%	9%	12%
Area 2	13%	8%	12%
Area 3	13%	12%	13%
Area 4	16%	13%	16%
Area 5	8%	12%	9%
Area 6	12%	15%	14%
Area 7	8%	10%	7%
Area 8	8%	12%	9%
Area 9	8%	9%	8%

* American Community Survey 2015 5-year estimates

Survey Data Analysis and Reporting

The survey dataset was analyzed using the Statistical Package for the Social Sciences (SPSS). For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., "excellent" and "good," "very safe" and "somewhat safe," "essential" and "very important," etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in Appendix A. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Appendix D: Survey Materials

Dear Alexandria Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in a survey about your community. Your survey will arrive in a few days.

Thank you for helping create a better city!

Sincerely,

Mark B. Jinks
City Manager/Administrador de la Ciudad

Estimado Residente de Alexandria,

¡No le tomará mucho de su tiempo para marcar una gran diferencia!

Su hogar ha sido elegido al azar para participar en una encuesta sobre su comunidad. Su encuesta le llegará dentro de pocos días.

¡Gracias por ayudar a crear una Alexandria mejor!

Atentamente,

Mark B. Jinks
City Manager/Administrador de la Ciudad

301 King Street, Suite 3640
Alexandria, VA 22314

301 King Street, Suite 3640
Alexandria, VA 22314

301 King Street, Suite 3640
Alexandria, VA 22314

301 King Street, Suite 3640
Alexandria, VA 22314

Dear Alexandria Resident,

Just a reminder – if you have not yet completed Alexandria's 2018 Resident Survey, please do so.

Your participation in this survey is very important – your answers will help the Alexandria City Council make decisions that affect your community.
Please complete the survey online at:
www.alexandriava.gov/2018ARS

and enter your unique password. Your password can be found above your address. The City of Alexandria is committed to compliance with Title VI of the Civil Rights Act of 1964 and Title II of the Americans with Disabilities Act, as amended. To request a reasonable accommodation in completing this survey, please call the City at (703) 746-4357.

Thank you very much!

Mark B. Jinks
City Manager

Estimado residente de la Ciudad de Alexandria,

Solamente un recordatorio – si usted aún no ha completado la Encuesta Residente del 2018 de la Ciudad de Alexandria, por favor hágalo.

Su participación en esta encuesta es muy importante – sus respuestas le ayudarán al Consejo Municipal de Alexandria para tomar decisiones que afectan nuestra comunidad.
También puede completar la encuesta en línea en español en:
www.alexandriava.gov/2018ARS

e ingrese su contraseña única. La contraseña se encuentra por encima de su dirección. La Ciudad de Alexandria está comprometido con el cumplimiento del Título VI de la Ley de Derechos Civiles de 1964 y el Título II de la Ley de Estadounidenses con Discapacidades, según enmendada. Para solicitar una acomodación razonable al completar esta encuesta, llame a la Cuidad al (703) 746-4357.

Para la versión en español haga clic en "Español" en la esquina superior a mano derecha.
¡Muchas gracias!

Mark B. Jinks
Administrador de la Ciudad

301 King Street, Suite 3640
Alexandria, VA 22314

301 King Street, Suite 3640
Alexandria, VA 22314

301 King Street, Suite 3640
Alexandria, VA 22314

301 King Street, Suite 3640
Alexandria, VA 22314

January 2018

Dear City of Alexandria Resident:	Estimado Residente de la Ciudad de Alexandria:

Please help us shape the future of Alexandria! You have been selected at random to participate in the 2018 Alexandria Resident Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since not every household will receive the survey. Your feedback will help Alexandria make decisions that affect our City. Results of this survey will be published in Spring 2018.

A few things to remember:
- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You may return the survey by mail in the enclosed postage-paid envelope.**
- **You can complete the survey online. Just go to:**
  www.alexandriava.gov/2018ARS
  and enter your unique password. Your password can be found in the upper left-hand corner of this page.

If you have any questions about the survey please call the City at 703-746-4357 or go to alexandriava.gov/Performance, and click Resident Survey.

The City of Alexandria is committed to compliance with Title VI of the Civil Rights Act of 1964 and Title II of the Americans with Disabilities Act, as amended. To request a reasonable accommodation in completing this survey, please call the City at 703-746-4357.

Thank you for your time and participation!

Sincerely,

Mark B. Jinks
City Manager

¡Por favor ayúdenos a moldear el futuro de Alexandria! Usted ha sido seleccionado al azar para participar en la Encuesta de Residente de Alexandria del 2018.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque no todos los hogares recibirán la encuesta. Sus observaciones le ayudarán a Alexandria tomar decisiones que afectarán a nuestra Ciudad. Los resultados de esta encuesta serán publicados en la primavera de 2018.

Algunas cosas para recordar:
- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **También puede completar la encuesta en español en línea. Visite:**
  www.alexandriava.gov/2018ARS
  e ingrese su contraseña única. Puede se encuentra la contraseña en la esquina izquierda superior de esta página.

Para la versión en español haga clic en "Español" en la esquina superior a mano derecha.

Si tiene alguna pregunta sobre la encuesta por favor llame a la Ciudad al 703-746-4357 o vaya a alexandriava.gov/Performance, y haga clic en Resident Survey.

La Ciudad de Alexandria está comprometido con el cumplimiento del Título VI de la Ley de Derechos Civiles de 1964 y el Título II de la Ley de Estadounidenses con Discapacidades, según enmendada. Para solicitar una acomodación razonable al completar esta encuesta, llame a la Ciudad al 703-746-4357.

¡Gracias por su tiempo y participación!

Atentamente,

Mark B. Jinks
Administrador de la Ciudad

City of Alexandria
301 King Street, Suite 3640   Phone: 703.746.4357
Alexandria, VA 22314   www.alexandriava.gov

January 2018

Dear City of Alexandria Resident:

Here's a second chance if you haven't already responded to the 2018 Alexandria Resident Survey! **(If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.)**

Please help us shape the future of Alexandria! You have been selected at random to participate in the 2018 Alexandria Resident Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important – especially since not every household will receive the survey. Your feedback will help Alexandria make decisions that affect our City. Results of this survey will be published in Spring 2018.

A few things to remember:
- **Your responses are completely anonymous.**
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- **You can complete the survey online. Just go to:**

  www.alexandriava.gov/2018ARS

  and enter your unique password. Your password can be found in the upper left-hand corner of this page.

If you have any questions about the survey please call the City at 703-746-4357 or go to alexandriava.gov/Performance, and click Resident Survey. The City of Alexandria is committed to compliance with Title VI of the Civil Rights Act of 1964 and Title II of the Americans with Disabilities Act, as amended. To request a reasonable accommodation in completing this survey, please call the City at 703-746-4357.

Thank you for your time and participation!

Sincerely,

Mark B. Jinks
City Manager

Estimado Residente de la Ciudad de Alexandria:

¡Aquí tiene una segunda oportunidad si usted aún no ha respondido a la Encuesta de Residente de Alexandria del 2018! **(Si usted la completó y la devolvió, le damos las gracias por su tiempo y le pedimos que recicle esta encuesta. Por favor no responda dos veces.)**

¡Por favor ayúdenos a moldear el futuro de Alexandria! Usted ha sido seleccionado al azar para participar en la Encuesta de Residente de Alexandria del 2018.

Por favor tome unos minutos para completar la encuesta adjunta; si usted preferiría completar la encuesta en español, por favor siga las instrucciones abajo para acceder a la encuesta en español por medio de la red. Su participación en esta encuesta es muy importante – especialmente porque no todos los hogares recibirán la encuesta. Sus observaciones le ayudarán a Alexandria tomar decisiones que afectarán a nuestra Ciudad. Los resultados de esta encuesta serán publicados en la primavera de 2018.

Algunas cosas para recordar:
- **Sus respuestas son completamente anónimas.**
- Para poder escuchar a un grupo diverso de residentes, el adulto de 18 años o más en su hogar que haya celebrado su cumpleaños más recientemente debe completar esta encuesta.
- **También puede completar la encuesta en español en línea. Visite:**

  www.alexandriava.gov/2018ARS

  e ingrese su contraseña única. Puede se encuentra la contraseña en la esquina izquierda superior de esta página.

Para la versión en español haga clic en "Español" en la esquina superior a mano derecha.

Si tiene alguna pregunta sobre la encuesta por favor llame a la Ciudad al 703-746-4357 o vaya a alexandriava.gov/Performance, y haga clic en Resident Survey. La Ciudad de Alexandria está comprometido con el cumplimiento del Título VI de la Ley de Derechos Civiles de 1964 y el Título II de la Ley de Estadounidenses con Discapacidades, según enmendada. Para solicitar una acomodación razonable al completar esta encuesta, llame a la Ciudad al 703-746-4357.

¡Gracias por su tiempo y participación!

Atentamente,

Mark B. Jinks
Administrador de la Ciudad

The City of Alexandria 2018 Resident Survey

Please complete this questionnaire if you are the adult (age 18 or older) in the household who most recently had a birthday. The adult's year of birth does not matter. Please select the response (by circling the number or checking the box) that most closely represents your opinion for each question. Your responses are anonymous and will be reported in group form only. The City of Alexandria complies with Title VI of the Civil Rights Act of 1964 and Title II of the Americans with Disabilities Act, as amended. For an accommodation in completing this survey, please call the City at 703.746.4357.

1. Please rate each of the following aspects of quality of life in Alexandria:

	Excellent	Good	Fair	Poor	Don't know
Alexandria as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Alexandria as a place to raise children	1	2	3	4	5
Alexandria as a place to work	1	2	3	4	5
Alexandria as a place to visit	1	2	3	4	5
Alexandria as a place to retire	1	2	3	4	5
The overall quality of life in Alexandria	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Alexandria as a whole:

	Excellent	Good	Fair	Poor	Don't know
Overall feeling of safety in Alexandria	1	2	3	4	5
Overall ease of getting to the places you usually have to visit	1	2	3	4	5
Quality of overall natural environment in Alexandria	1	2	3	4	5
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	1	2	3	4	5
Health and wellness opportunities in Alexandria	1	2	3	4	5
Overall opportunities for education and enrichment	1	2	3	4	5
Overall economic health of Alexandria	1	2	3	4	5
Sense of community	1	2	3	4	5
Overall image or reputation of Alexandria	1	2	3	4	5
Historic character reflected in built environment, exhibits, and events	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following:

	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Don't know
Recommend living in Alexandria to someone who asks	1	2	3	4	5
Remain in Alexandria for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Don't know
In your neighborhood during the day	1	2	3	4	5	6
In Alexandria's downtown area (i.e., Old Town) during the day	1	2	3	4	5	6
In your neighborhood at night	1	2	3	4	5	6
In Alexandria's downtown area (i.e., Old Town) at night	1	2	3	4	5	6

5. Please rate each of the following characteristics as they relate to Alexandria as a whole:

	Excellent	Good	Fair	Poor	Don't know
Traffic flow on major streets	1	2	3	4	5
Ease of public parking	1	2	3	4	5
Ease of travel by car in Alexandria	1	2	3	4	5
Ease of travel by public transportation in Alexandria	1	2	3	4	5
Ease of travel by bicycle in Alexandria	1	2	3	4	5
Ease of walking in Alexandria	1	2	3	4	5
Availability of paths and walking trails	1	2	3	4	5
Air quality	1	2	3	4	5
Cleanliness of Alexandria	1	2	3	4	5
Overall appearance of Alexandria	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options	1	2	3	4	5
Availability of affordable quality housing	1	2	3	4	5
Fitness opportunities (including exercise classes, etc.)	1	2	3	4	5
Recreational opportunities	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care	1	2	3	4	5
Availability of preventive health services	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Availability of parking near my home	1	2	3	4	5
Availability of on-street and garage parking near shopping	1	2	3	4	5

6. Please rate each of the following characteristics as they relate to Alexandria as a whole:

	Excellent	Good	Fair	Poor	Don't know
Availability of affordable quality child care/preschool	1	2	3	4	5
K-12 education	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Alexandria	1	2	3	4	5
Overall quality of business and service establishments in Alexandria	1	2	3	4	5
Vibrant downtown/commercial area	1	2	3	4	5
Overall quality of new development in Alexandria	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds	1	2	3	4	5
Neighborliness of residents in Alexandria	1	2	3	4	5
Dining opportunities	1	2	3	4	5
Out-of-school activities for youth	1	2	3	4	5

7. Please indicate whether or not you have done each of the following in the last 12 months.

	No	Yes
Made efforts to conserve water	1	2
Made efforts to make your home more energy efficient	1	2
Observed a code violation or other hazard in Alexandria (weeds, abandoned buildings, etc.)	1	2
Household member was a victim of a crime in Alexandria	1	2
Reported a crime to the police in Alexandria	1	2
Contacted the City of Alexandria (in-person, phone, email or web) for help or information	1	2
Contacted Alexandria elected officials (in-person, phone, email or web) to express your opinion	1	2
Had the flu shot	1	2

8. In the last 12 months, about how many times, if at all, have you or other household members done each of the following in Alexandria?

	2 times a week or more	2-4 times a month	Once a month or less	Not at all
Used Alexandria recreation centers or their services	1	2	3	4
Visited a neighborhood park or City park	1	2	3	4
Visited an Alexandria public library	1	2	3	4
Attended a City-sponsored special event	1	2	3	4
Volunteered your time to some group/activity in Alexandria	1	2	3	4
Participated in recreation programs or classes	1	2	3	4
Used an Alexandria online public library service	1	2	3	4

9. Thinking about local public meetings (of local elected officials like City Council), in the last 12 months, about how many times, if at all, have you or other household members attended or watched a local public meeting?

	2 times a week or more	2-4 times a month	Once a month or less	Not at all
Attended a local public meeting	1	2	3	4
Watched (online or on television) a local public meeting	1	2	3	4

10. Please rate the quality of each of the following services in Alexandria:

	Excellent	Good	Fair	Poor	Don't know
Police services	1	2	3	4	5
Fire services	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Crime prevention	1	2	3	4	5
Fire prevention and education	1	2	3	4	5
Traffic enforcement	1	2	3	4	5
Street repair	1	2	3	4	5
Street cleaning	1	2	3	4	5
Street lighting	1	2	3	4	5
Snow removal	1	2	3	4	5
Sidewalk maintenance	1	2	3	4	5
Traffic signal timing	1	2	3	4	5
Bus or transit services	1	2	3	4	5
Garbage collection	1	2	3	4	5
Recycling	1	2	3	4	5
Yard waste pick-up	1	2	3	4	5
Storm water drainage	1	2	3	4	5
Drinking water	1	2	3	4	5
Sewer services	1	2	3	4	5
City parks	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Land use, planning and zoning	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Animal control	1	2	3	4	5
Economic development	1	2	3	4	5
Health services	1	2	3	4	5
Public library services	1	2	3	4	5
Public information services	1	2	3	4	5
Cable television	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	1	2	3	4	5
Preservation of natural areas such as open space and urban forests	1	2	3	4	5
Alexandria open space	1	2	3	4	5
City-sponsored special events	1	2	3	4	5
Overall customer service by Alexandria employees	1	2	3	4	5
Museums	1	2	3	4	5
Historic preservation	1	2	3	4	5
Street signs	1	2	3	4	5
Elections and voting process	1	2	3	4	5
Voter registration process	1	2	3	4	5
Tax collection	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	Excellent	Good	Fair	Poor	Don't know
The City of Alexandria	1	2	3	4	5
The Federal Government	1	2	3	4	5

12. Please rate the following categories of Alexandria government performance:

	Excellent	Good	Fair	Poor	Don't know
The value of services for the taxes paid to Alexandria	1	2	3	4	5
The overall direction that Alexandria is taking	1	2	3	4	5
The job Alexandria government does at welcoming resident involvement	1	2	3	4	5
Overall confidence in Alexandria government	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Transparency to the public	1	2	3	4	5
The responsiveness of Alexandria government to resident requests, questions and concerns	1	2	3	4	5

13. Please rate how important, if at all, you think it is for the Alexandria community to focus on each of the following in the coming two years:

	Essential	Very important	Somewhat important	Not at all important
Overall feeling of safety in Alexandria	1	2	3	4
Overall ease of getting to the places you usually have to visit	1	2	3	4
Quality of overall natural environment in Alexandria	1	2	3	4
Overall "built environment" of Alexandria (including overall design, buildings, parks and transportation systems)	1	2	3	4
Health and wellness opportunities in Alexandria	1	2	3	4
Overall opportunities for education and enrichment	1	2	3	4
Overall economic health of Alexandria	1	2	3	4
Sense of community	1	2	3	4
Housing affordability	1	2	3	4
Parking and traffic management	1	2	3	4
Pre-K and child care (including access for low-income families)	1	2	3	4

14. Please indicate whether or not you currently perceive barriers to living in Alexandria based on your…:

	No	Yes
Age	1	2
Gender	1	2
Race	1	2
National origin	1	2
Religion	1	2
Disability	1	2
Sexual orientation	1	2
Gender identity	1	2
Color	1	2
Ancestry	1	2
Marital/familial status	1	2

15. Have you had contact with a City of Alexandria police officer within the last 12 months?

◯ Yes ➔ Go to Q15A   ◯ No ➔ Go to Q16

15A. Thinking about your most recent contact, how would you rate the police officer?

◯ Excellent   ◯ Good   ◯ Fair   ◯ Poor   ◯ Don't know

16. Please rate the following categories of City of Alexandria Police Department performance:

	Excellent	Good	Fair	Poor	Don't know
Collaborating with the community to address crime	1	2	3	4	5
Responsiveness to resident concerns	1	2	3	4	5
Fostering positive relationships with community members (e.g., residents, organizations and groups)	1	2	3	4	5

17. Have you had contact with a City of Alexandria staff member other than a police officer within the last 12 months?

◯ Yes ➔ Go to Q17A   ◯ No ➔ Go to Q18

17A. What was your impression of the staff member(s) in your most recent contact? (Please rate each characteristic.)

	Excellent	Good	Fair	Poor	Don't know
Knowledgeable	1	2	3	4	5
Responsive	1	2	3	4	5
Courteous	1	2	3	4	5
Overall impression	1	2	3	4	5

18. Please indicate whether or not you currently have…

	No	Yes
72 hours' worth of food, water (three gallons per person), medicines, and other supplies stocked for each person in your household in case of an emergency	1	2
Discussed your household's emergency plan, which includes instructions for household members about where to go and what to do in the event of a disaster, with all members of your household	1	2

The City of Alexandria 2018 Resident Survey

Our last questions are about you and your household. Again, all of your responses to this survey are completely anonymous and will be reported in group form only.

D1. How often, if at all, do you do each of the following, considering all of the times you could?

	Never	Rarely	Sometimes	Usually	Always
Recycle at home	1	2	3	4	5
Purchase goods or services from a business located in Alexandria	1	2	3	4	5
Eat at least 5 portions of fruits and vegetables a day	1	2	3	4	5
Participate in moderate or vigorous physical activity	1	2	3	4	5
Read or watch local news (via television, paper, computer, etc.)	1	2	3	4	5
Vote in local elections	1	2	3	4	5
Smoke cigarettes	1	2	3	4	5

D2. Would you say that in general your health is:
❍ Excellent ❍ Very good ❍ Good ❍ Fair ❍ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
❍ Very positive ❍ Somewhat positive ❍ Neutral ❍ Somewhat negative ❍ Very negative

D4. What is your employment status?
❍ Working full time for pay
❍ Working part time for pay
❍ Unemployed, looking for paid work
❍ Unemployed, not looking for paid work
❍ Fully retired

D5. Do you work inside the boundaries of Alexandria?
❍ Yes, outside the home
❍ Yes, from home
❍ No

D6. How many years have you lived in Alexandria?
❍ Less than 2 years ❍ 11-20 years
❍ 2-5 years ❍ More than 20 years
❍ 6-10 years

D7. Which best describes the building you live in?
❍ One family house detached from any other houses
❍ Building with two or more homes (duplex, townhome, apartment or condominium)
❍ Other

D8. Is this house or apartment…
❍ Rented
❍ Owned

D9. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?
❍ Less than $300 per month
❍ $300 to $599 per month
❍ $600 to $999 per month
❍ $1,000 to $1,499 per month
❍ $1,500 to $2,499 per month
❍ $2,500 or more per month

D10. Do any children 17 or under live in your household?
❍ No ❍ Yes

D10a. If yes, do they attend Alexandria City Public schools?
❍ No ❍ Yes

D11. Are you or any other members of your household aged 65 or older?
❍ No ❍ Yes

D11A. How many people (including yourself) live in your household? _____ People

D12. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)
❍ Less than $25,000
❍ $25,000 to $49,999
❍ $50,000 to $99,999
❍ $100,000 to $149,999
❍ $150,000 or more

Please respond to both questions D13 and D14:

D13. Are you Spanish, Hispanic or Latino?
❍ No, not Spanish, Hispanic or Latino
❍ Yes, I consider myself to be Spanish, Hispanic or Latino

D14. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)
❍ American Indian or Alaskan Native
❍ Asian, Asian Indian or Pacific Islander
❍ Black or African American
❍ White
❍ Other

D15. In which category is your age?
❍ 18-24 years ❍ 55-64 years
❍ 25-34 years ❍ 65-74 years
❍ 35-44 years ❍ 75 years or older
❍ 45-54 years

D16. What is your gender?
❍ Female ❍ Male ❍ Non-binary

D17. Do you consider a cell phone or land line your primary telephone number?
❍ Cell ❍ Land line ❍ Both

D18. Do you have access to wireless internet?
❍ No ❍ Yes

D19. Thinking about your household's finances today, do you feel your household is:
❍ Financially secure ❍ Not financially secure

D20. How many people in your household have obtained a driver's license? _____ People

Thank you for completing this survey. Please return the completed survey in the postage-paid envelope to: National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502

City of Alexandria
301 King Street, Suite 3640
Alexandria, VA 22314